

# 2018 City of Prairie Village Citizen Survey

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## Findings Report

**Submitted to the City of Prairie Village, Kansas**

**by:**

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# 2018 City of Prairie Village Citizen Survey Executive Summary Report

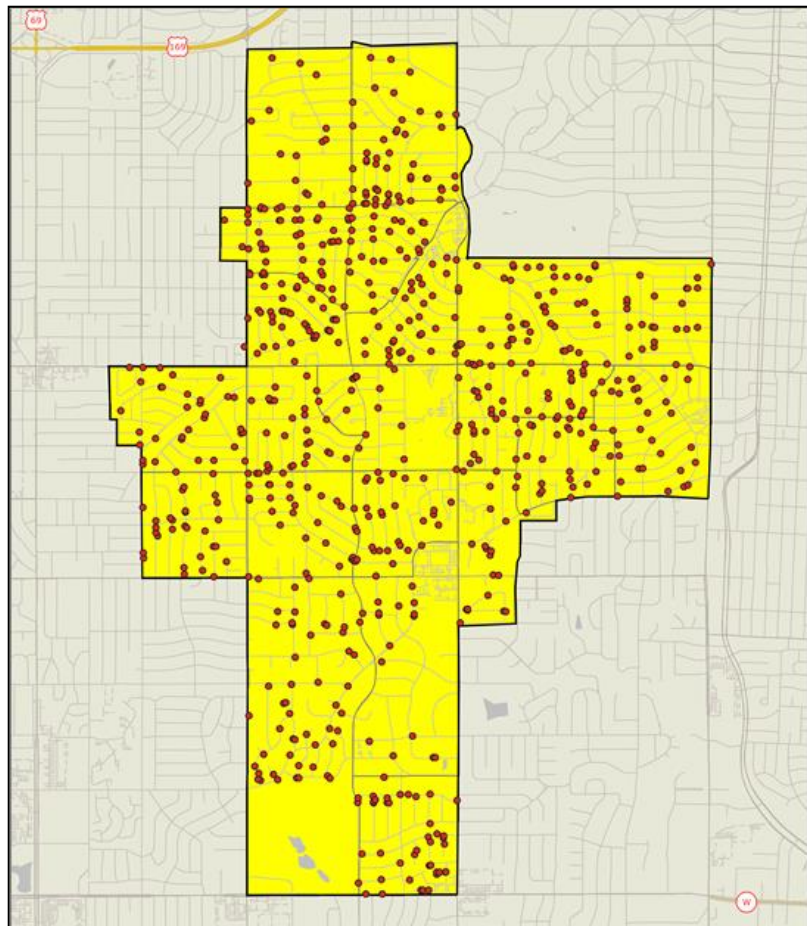
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## Overview and Methodology

**Overview.** During the spring of 2018, ETC Institute administered a citizen survey for the City of Prairie Village. The purpose of the survey was to gather input from residents on service quality, priorities and overall performance. This is the second time ETC Institute has administered a community survey for the City of Prairie Village.

**Methodology.** A six-page survey was mailed to a random sample of households throughout the City of Prairie Village. The mailed survey included a postage-paid return envelope and a cover letter. The cover letter explained the purpose of the survey, encouraged residents to return their surveys in the mail, and provided a link to an online survey for those who preferred to fill out the survey over the internet ([www.prairievillagesurvey.org](http://www.prairievillagesurvey.org)).

The goal was to receive at least 400 completed surveys. This goal was far exceeded, with a total of 704 households completing a survey. The results for the random sample of 704 households have a 95% level of confidence with a precision of at least +/- 3.7%. There were no statistically significant differences in the results of the survey based on the method of administration (mail vs. online). To ensure that households throughout the City were well represented, ETC Institute geocoded the home address of respondents to the survey. The map to the right shows the physical distribution of survey respondents based on the locations of their homes.



**Interpretation of “Don’t Know” Responses.** The percentage of “don’t know” responses has been excluded from many of the graphs in this report to assess satisfaction with residents who had used City services and to facilitate valid comparisons with other communities in the benchmarking analysis. Since the number of “don’t know” responses often reflects the utilization and awareness of City services, the percentage of “don’t know” responses has been included in the tabular data in Section 4 of this report. When the “don’t know” responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase “who had an opinion.”

This report contains the following:

- a summary of the methodology for administering the survey and major findings
- charts showing the overall results for the survey (Section 1)
- benchmarking data that show how the results for the City of Prairie Village compare to other U.S. communities (Section 2)
- Importance-Satisfaction analysis that identifies priorities for investment (Section 3)
- tabular data showing the overall results for all questions on the survey (Section 4)
- a copy of the cover letter and survey instrument (Section 5)

*GIS maps, open-ended comments, and cross-tabular data are published separately as Appendix A, Appendix B, and Appendix C.*

## Major Findings

- **Overall Satisfaction with Major City Services.** Most residents (93%), *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with the overall quality of police services. Other major City services that respondents are satisfied with include: quality of parks, trails, and open spaces (91%), maintenance of streets, sidewalks and infrastructure (83%), quality of trash collection services (83%), and quality of curbside recycling services (82%). Residents were least satisfied with the enforcement of City codes and ordinances (65%).
- **Major City Services That Should Receive the Most Emphasis.** Based on the sum of their top three choices, the major City services that respondents feel are most important for the City to emphasize over the next two years are: 1) quality of police services, 2) maintenance of streets, sidewalks, and infrastructure, and 3) quality of city parks, trails, and open spaces.

- **Satisfaction with Items That Influence Perceptions of the City.** Ninety-six percent (96%) of respondents, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with the overall quality of life in the city; 95% were satisfied with the overall feeling of safety in the community, and 93% were satisfied with the overall image of the city. Residents were least satisfied with the perception of how well the City is managing growth (63%).
- **Overall Ratings of the City.** Nearly all residents surveyed (99%), *who had an opinion*, rated the City of Prairie Village as an “excellent” or “good” place to live, and 97% rated the City as an “excellent” or “good” place to raise children.
- **Satisfaction with the Police Department.** Eighty-six percent (86%) of respondents, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with how quickly police respond to emergencies; 84% were satisfied with the City’s efforts to prevent crime, and 84% were satisfied with the visibility of police in neighborhoods. Residents were least satisfied with the quality of animal control services (72%).
- **Police Department Services That Should Receive the Most Emphasis.** Based on the sum of their top two choices, the public safety services that respondents feel are most important for the City to emphasize over the next two years are: 1) how quickly police respond to emergencies and 2) the City’s efforts to prevent crime.
- **Satisfaction with City Maintenance.** Ninety-five percent (95%) of respondents, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with snow removal on major City streets in Prairie Village; 93% were satisfied with the cleanliness of streets and other public areas; 91% were satisfied the maintenance of street signs and traffic signals, and 88% were satisfied with maintenance of city buildings. Residents were least satisfied with the accessibility of streets, sidewalks and buildings for people with disabilities (76%).
- **City Maintenance Services That Should Receive the Most Emphasis.** Based on the sum of their top two choices, the maintenance services that respondents feel are most important for the City to emphasize over the next two years are: 1) maintenance of City streets and 2) maintenance of City sidewalks.
- **Satisfaction with Code Enforcement.** Seventy-three percent (73%) of the residents surveyed, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with the exterior maintenance of business property and 59% were satisfied with enforcing the cleanup of litter and debris on private property.

- **Code Enforcement Services That Should Receive the Most Emphasis.** Based on the sum of their top two choices, the code enforcement services that respondents feel are most important for the City to emphasize over the next two years are: 1) enforcing the cleanup of litter and debris on private property and 2) exterior maintenance of residential property.
- **Satisfaction with Parks and Recreation.** Ninety-five percent (95%) of the respondents, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with the maintenance of City parks; 88% were satisfied with the number of City parks; 86% were satisfied with mowing in City parks, and 84% were satisfied with the condition of equipment (shelters and playgrounds, etc.). Residents were least satisfied with walking and biking trails in the city (61%).
- **Parks and Recreation Services That Should Receive the Most Emphasis.** Based on the sum of their top two choices, the parks and recreation services that respondents feel are most important for the City to emphasize over the next two years are: 1) maintenance of City parks and 2) walking and biking trails in the city.
- **Satisfaction with City Communication.** Eighty-four percent (84%) of the respondents, *who had an opinion*, were satisfied (rating of 4 or 5 on a 5-point scale) with Village Voice (City newsletter); 72% were satisfied with the availability of information about programs and services, and 77% were satisfied with efforts to inform residents about local issues. Residents were least satisfied with the level of public involvement in decision making (49%).
- **Satisfaction with Customer Service.** Forty-five percent (45%) of residents indicated they had called or visited the City of Prairie Village with a question, problem, or complaint during the past year. Of the 45% who contacted the City, 90% *who had an opinion* indicated it was “very easy” or “somewhat easy” (rating of 3 or 4 on a 4-point scale) to contact the person they needed to reach.

Ninety-one percent (91%) of respondents who contacted the City, *who had an opinion*, indicated City employees were “always” or “usually” (rating of 4 or 5 on a 5-point scale) courteous and polite; 84% felt the City employees “always” or “usually” did what they said they would do in a timely manner, and 83% “always” or “usually” gave prompt, accurate and complete answers to questions.

## Other Findings

- Eighty-nine percent (89%) of respondents currently get news and information about City programs, services, and events from Village Voice; 35% get news/information from the Shawnee Mission Post, 32% from television news, and 31% from the City website. When asked about their *most preferred* sources of information, based on the sum of their top three choices, respondents selected 1) Village Voice, 2) e-mail updates, and 3) the City website.
- Nearly two-thirds of respondents (65%), *who had an opinion*, felt it was “very important” or “important” that the City allocate funds to bicycle infrastructure; 23% were “neutral” and 13% did not feel this was important.
- Half (50%) of respondents, *who had an opinion*, felt it was “very important” or “important” for the City to allocate additional funds to the arts in Prairie Village; 33% were “neutral” and 17% did not feel this was important.
- Eighty-three percent (83%) of respondents, *who had an opinion*, were “very willing” or “somewhat willing” to pay more in taxes or fees to support a new community amenity. Of those who were willing to pay more in taxes for a new community amenity, 28% *who had an opinion* thought they should be paid for by increasing user fees; 19% felt it should be through an increased sales tax, 18% through an increased property tax, and 9% thought it should be paid for using other methods. Twenty-six percent (26%) of respondents did not have a preference.
- Eighty percent (80%) of respondents, *who had an opinion*, were “very supportive” or “somewhat supportive” of Council Members and the Mayor receiving some form of pay for their service to the community; 12% were “not supportive” and 8% were “not at all supportive.”

## How Prairie Village Compares to Other Communities

Prairie Village **rated at or above the Kansas City Metro average in all 53 areas** that were assessed. Prairie Village rated significantly higher than the Kansas City Metro average (4% or more above) in 51 of these areas. The areas in which Prairie Village rated at least 25% above the Kansas City Metro average are listed below and on the following page:

- Maintenance of streets, sidewalks, and infrastructure (+35%)
- Snow removal on neighborhood streets (+35%)
- Overall quality of services provided by the city (+32%)
- Value received for City tax dollars and fees (+32%)
- Maintenance of City sidewalks (+31%)
- Overall image of the city (+28%)

- Maintenance of City streets (+27%)
- City swimming pool (+27%)
- Quality of customer service received (+26%)
- Effectiveness of City Administration (+26%)
- Snow removal on major City streets (+26%)
- Flow of traffic and congestion management (+25%)
- Effectiveness of City communication with the public (+25%)

Prairie Village **rated above the National average** in 50 of the 53 areas that were assessed. Prairie Village rated significantly higher than the National average (4% or more above) in 49 of these areas. The areas in which Prairie Village rated at least 25% above the National average are listed below:

- City swimming pool (+44%)
- Maintenance of streets, sidewalks, and infrastructure (+42%)
- Overall quality of services provided by the city (+39%)
- Snow removal on major City streets (+37%)
- Value received for City tax dollars and fees (+37%)
- Snow removal on neighborhood streets (+35%)
- Quality of customer service received (+34%)
- Maintenance of City streets (+33%)
- Effectiveness of City Administration (+33%)
- Maintenance of City sidewalks (+32%)
- Cleanliness of City streets and other public areas (+31%)
- Flow of traffic and congestion management (+30%)
- Effectiveness of City communication with the public (+30%)
- Overall image of the city (+29%)
- As a place to live (+29%)
- As a place to raise children (+29%)
- City employees helped resolve an issue to customer's satisfaction (+29%)
- The City's efforts to prevent crime (+28%)
- Quality of city parks, trails, and open spaces (+27%)
- Adequacy of city street lighting (+27%)
- Mowing and trimming of island and City owned property (+27%)
- Availability of information about programs and services (+26%)
- Quality of leadership by the City's elected officials (+25%)
- Visibility of police in neighborhoods (+25%)
- Maintenance of city buildings (+25%)
- Maintenance of City parks (+25%)
- City employees gave prompt, accurate, and complete answers to questions (+25%)
- City employees did what they said they would do in a timely manner (+25%)



## Investment Priorities

**Recommended Priorities for the Next Two Years.** In order to help the City identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance that residents placed on each City service and the level of satisfaction with each service.

By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with City services over the next two years. If the City wants to improve its overall satisfaction rating, it should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in the Section 3 of this report.

Based on the results of the Importance-Satisfaction (I-S) Analysis, ETC Institute recommends the following:

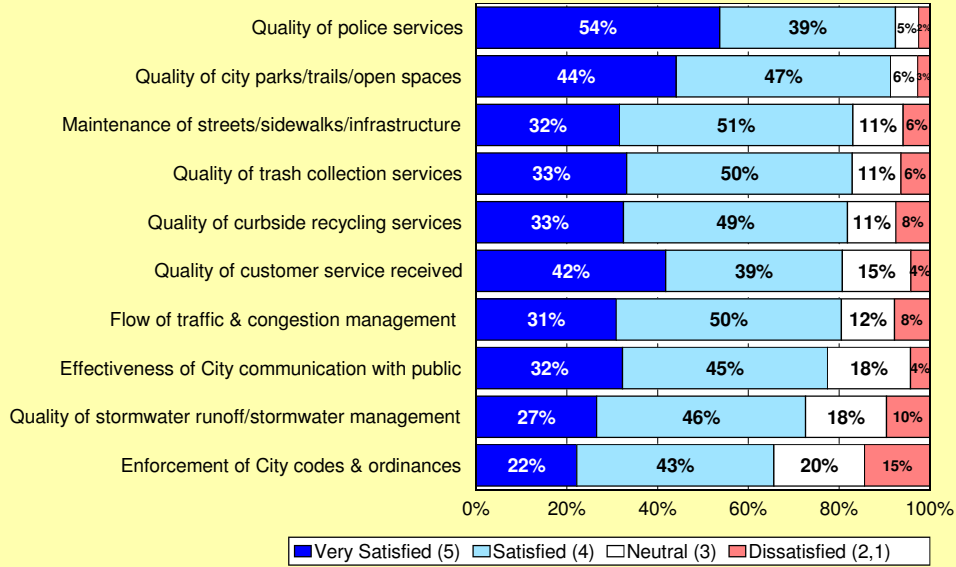
- **Overall Priorities for the City by Major Category.** The first level of analysis reviewed the importance of and satisfaction with major categories of City services. This analysis was conducted to help set the overall priorities for the City. Based on the results of this analysis, the major service that is recommended as the top priority for investment over the next two years in order to raise the City's overall satisfaction rating is listed below:
  - Maintenance of streets, sidewalks and infrastructure (I-S Rating=0.1234)
- **Priorities within Departments/Specific Areas:** The second level of analysis reviewed the importance of and satisfaction of services within departments and specific service areas. This analysis was conducted to help departmental managers set priorities for their department. Based on the results of this analysis, the services that are recommended as the top priorities within each department/area over the next two years are listed below:
  - **Police Department:** none of the police services were selected as a “high priority” for improvement
  - **Maintenance:** maintenance of City streets
  - **Code Enforcement:** enforcing the cleanup of litter and debris on private property and exterior maintenance of residential property
  - **Parks and Recreation:** walking and biking trails in the city

**Section 1:**  
**Charts and Graphs**

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### Q1. Overall Satisfaction with City Services by Major Category

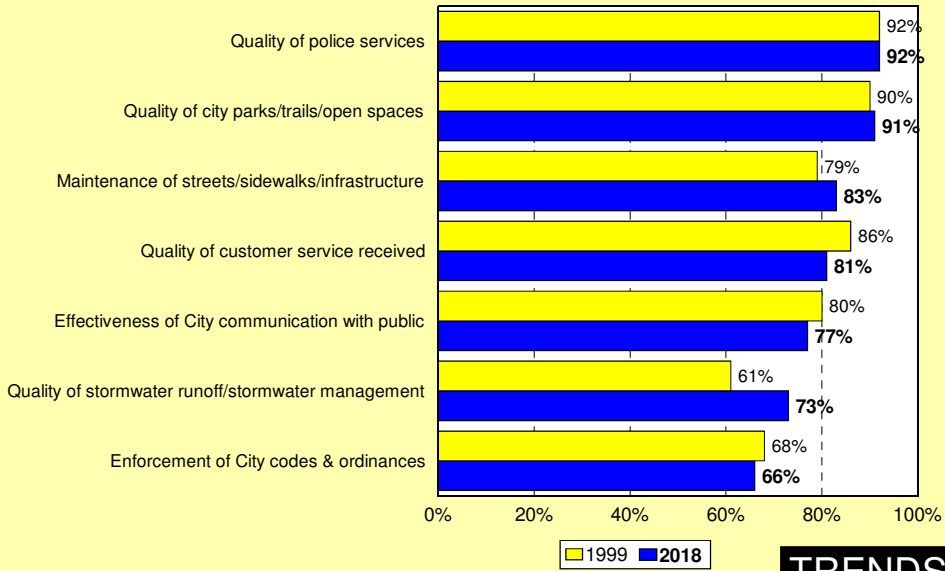
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2018)

### Overall Satisfaction With City Services by Major Category - 1999 & 2018

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")

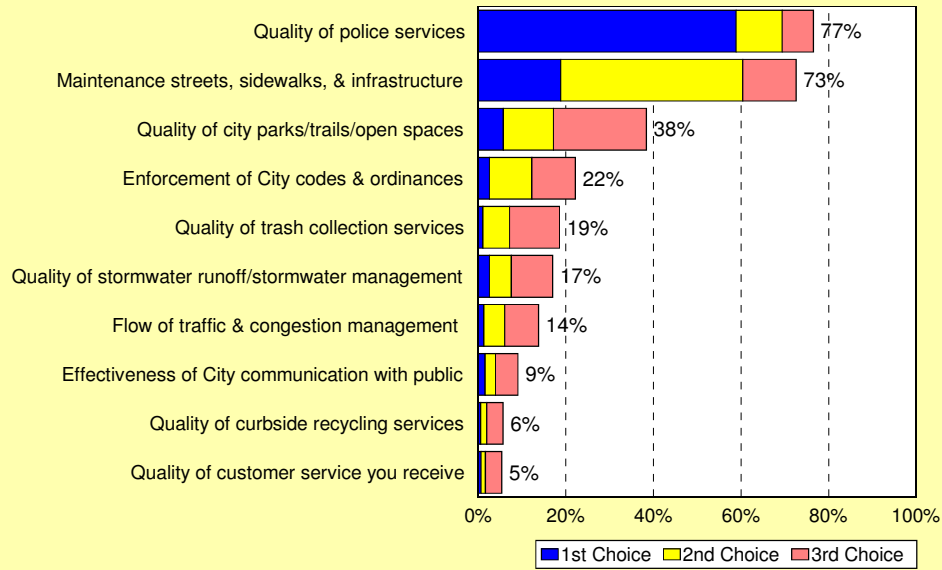


Source: ETC Institute (2018)

**TRENDS**

### Q2. City Services That Should Receive the Most Emphasis Over the Next Two Years

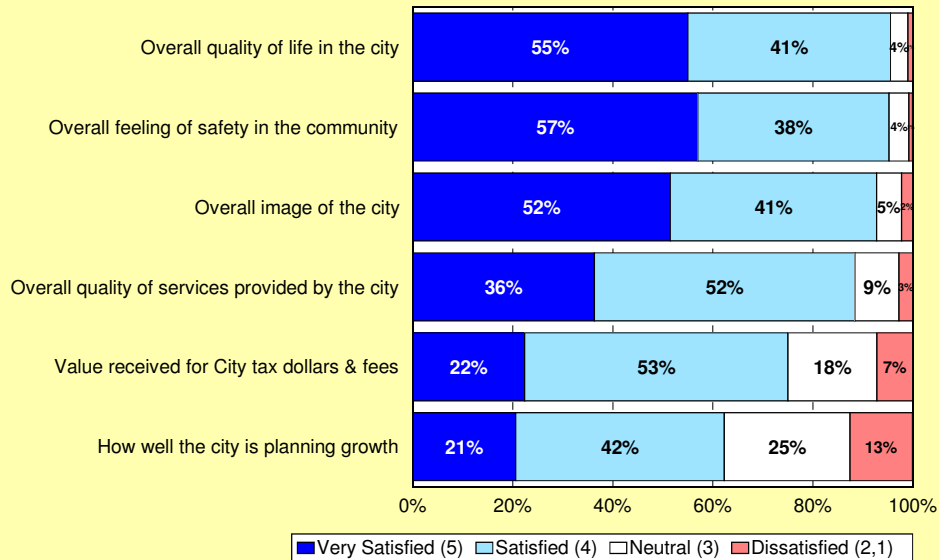
by percentage of respondents who selected the item as one of their top three choices



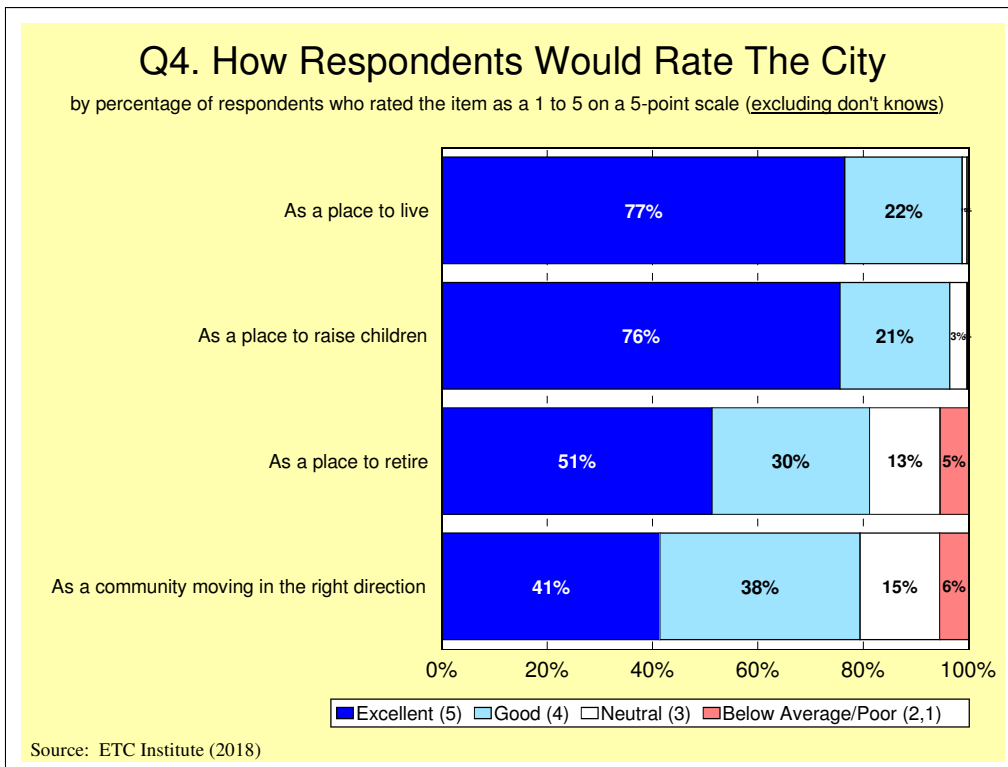
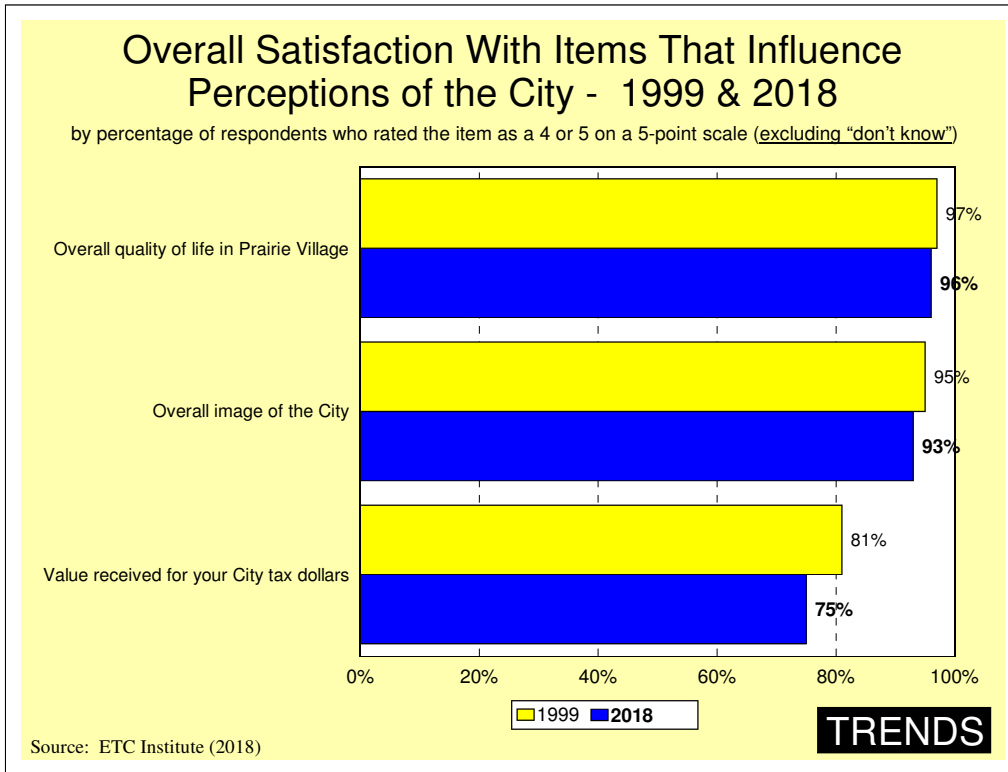
Source: ETC Institute (2018)

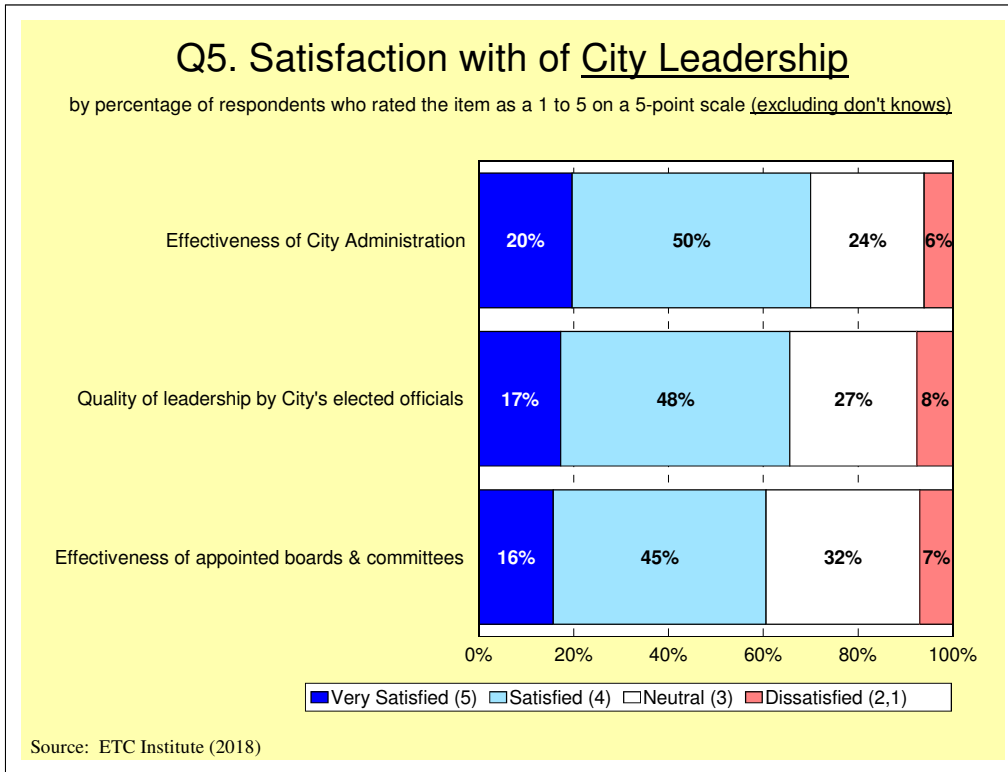
### Q3. Satisfaction with Items That Influence Perceptions of the City

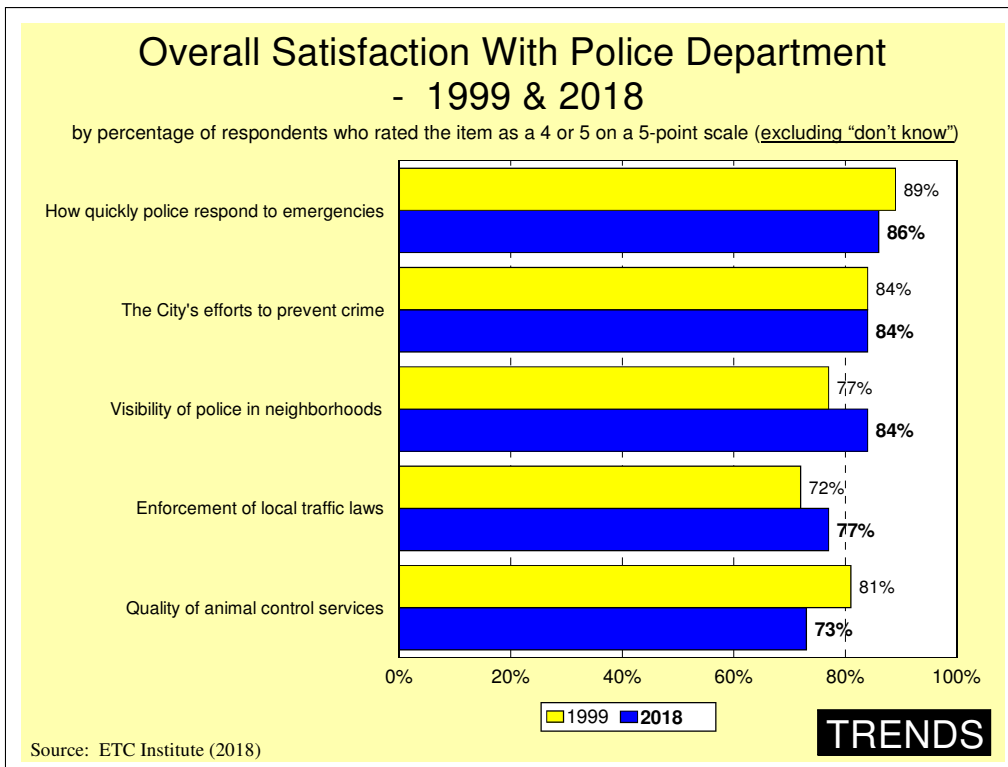
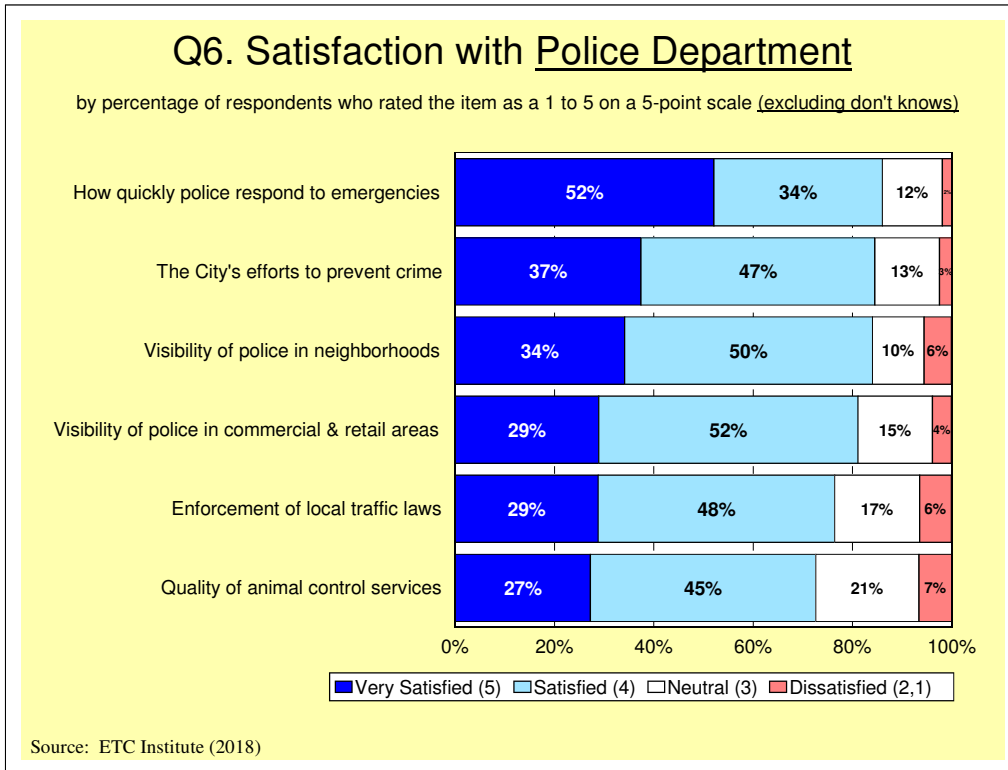
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2018)

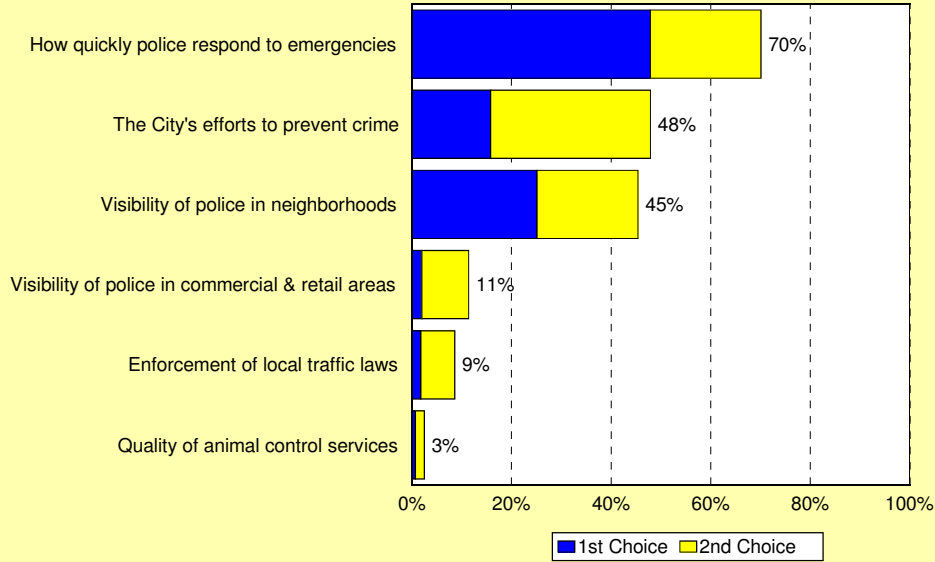






### Q7. Police Department Services That Should Receive the Most Emphasis Over the Next Two Years

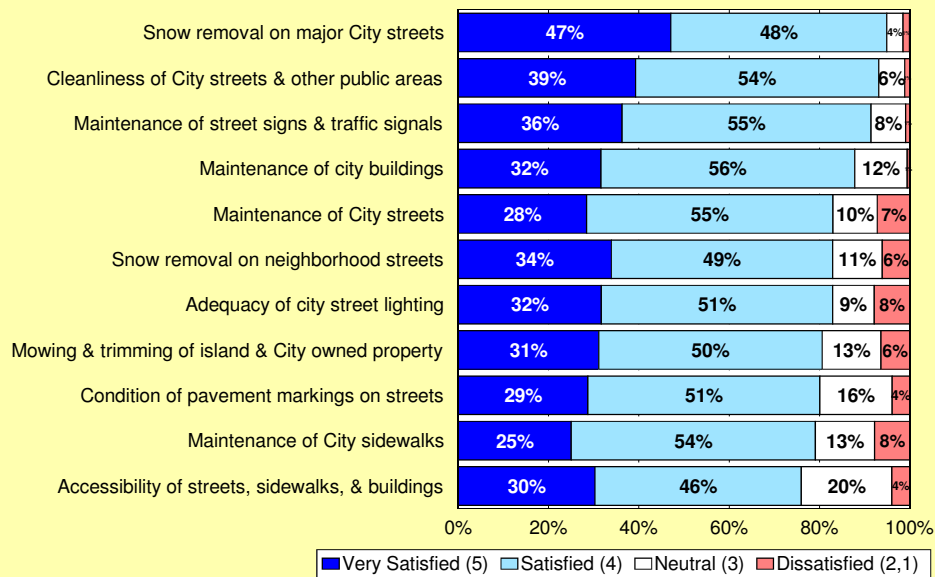
by percentage of respondents who selected the item as one of their top two choices



Source: ETC Institute (2018)

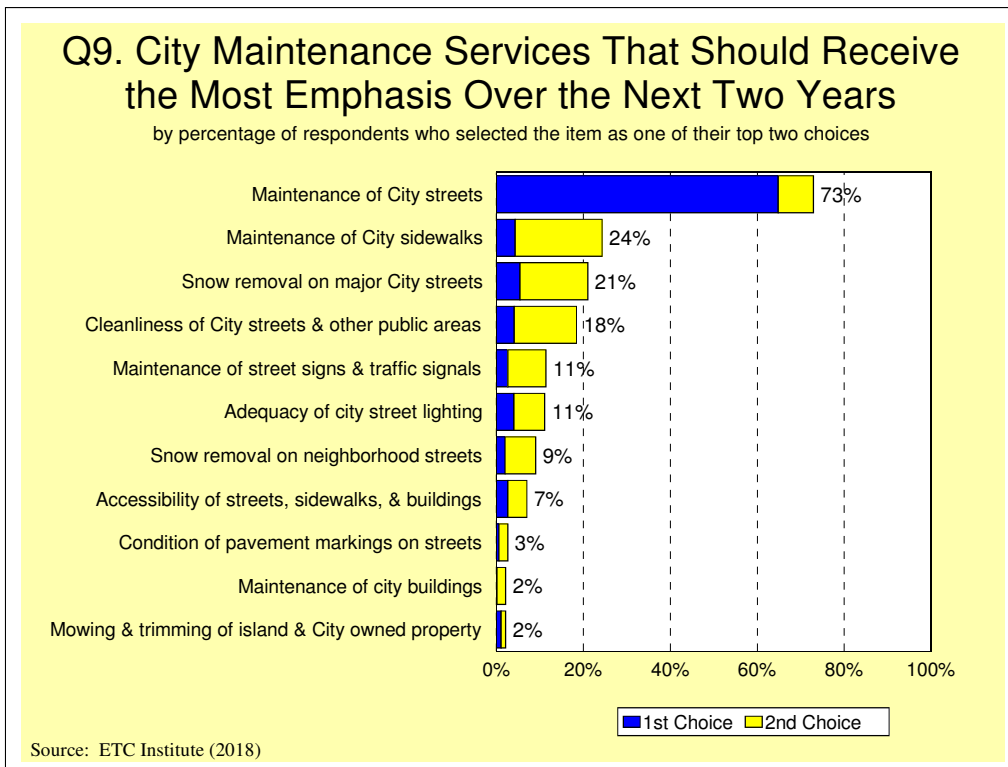
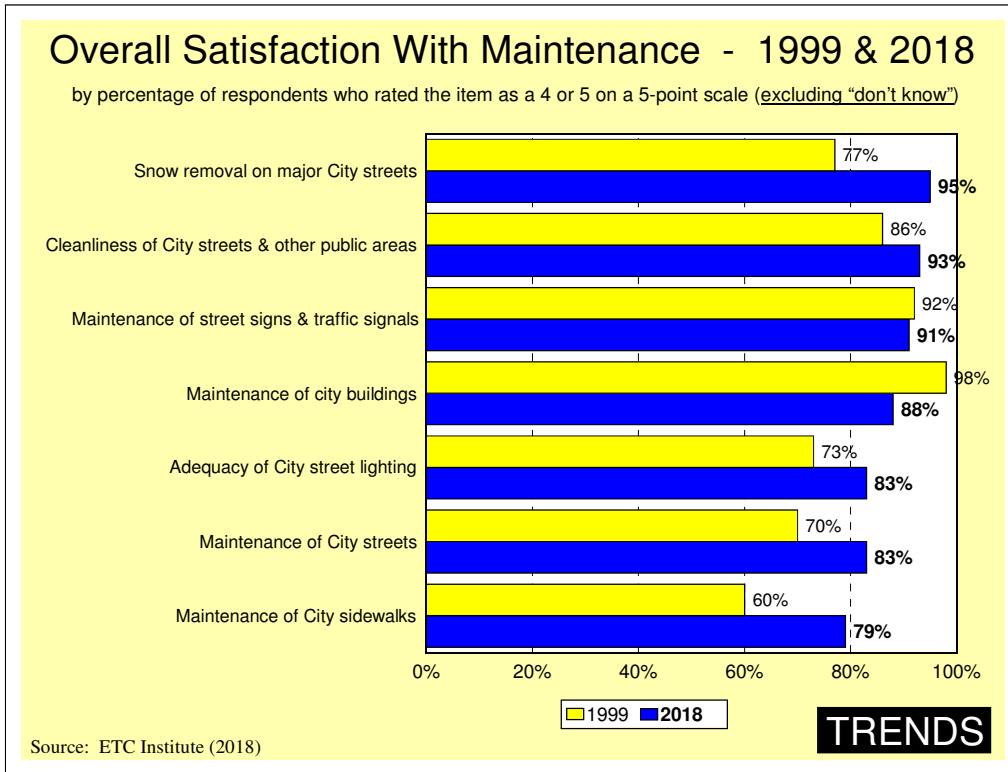
### Q8. Satisfaction with Maintenance

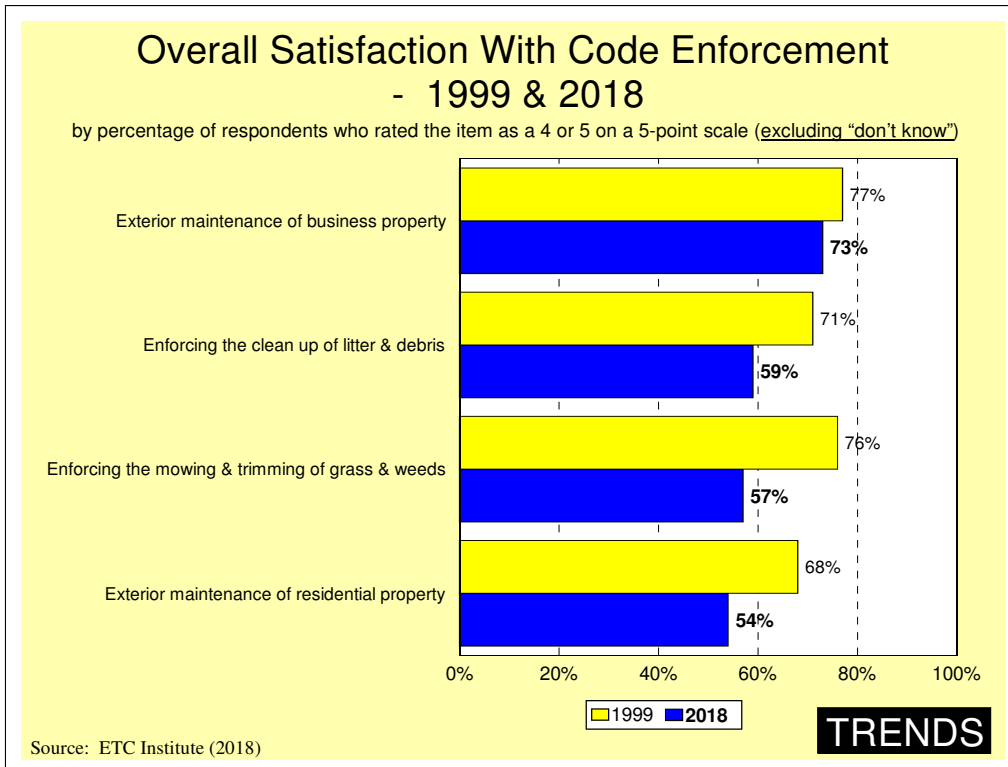
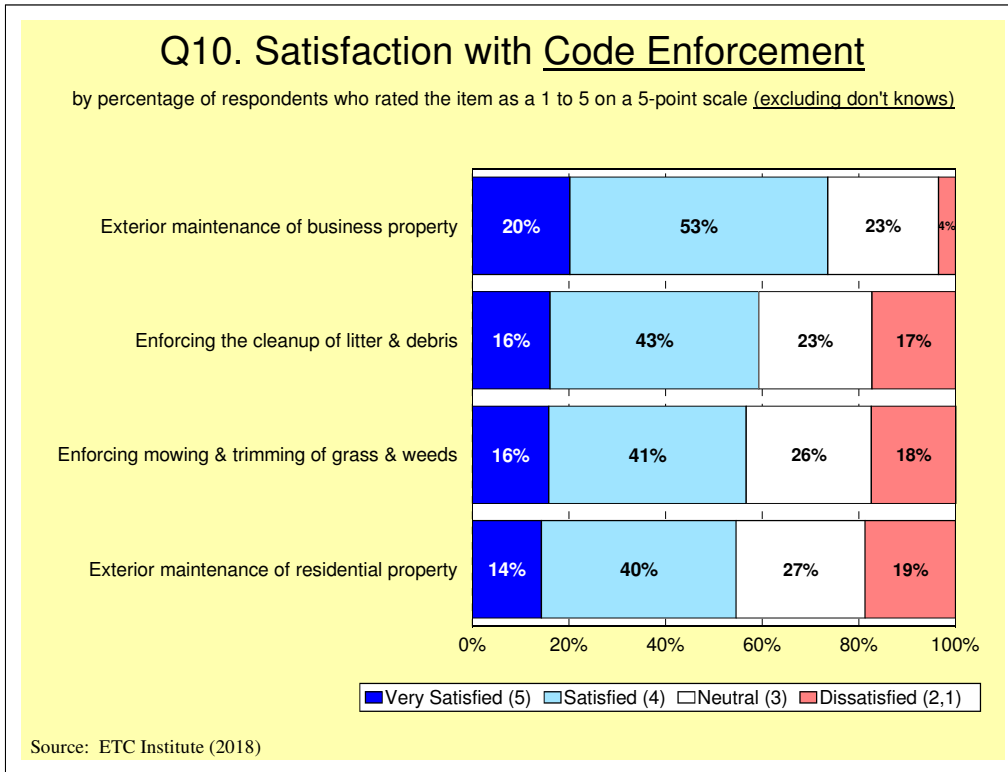
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2018)

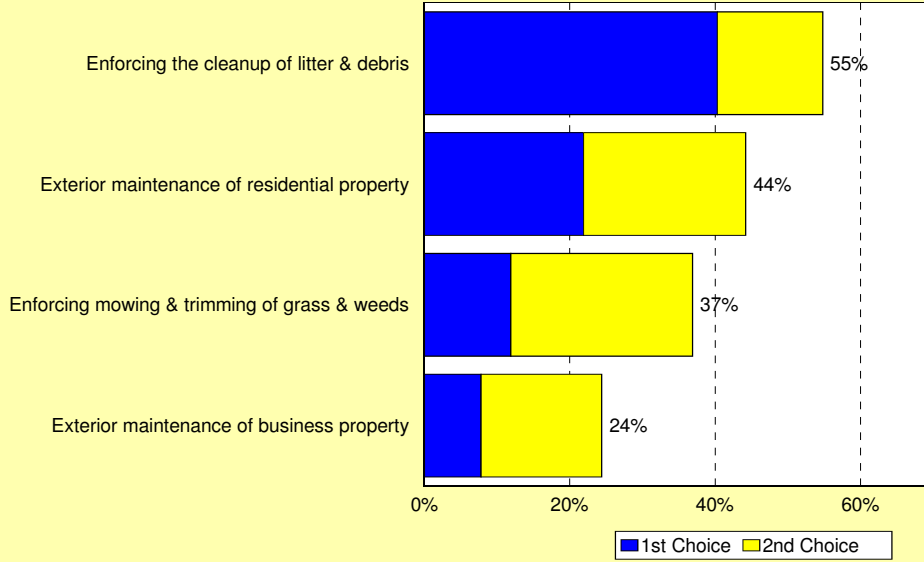






### Q11. Code Enforcement Services That Should Receive the Most Emphasis Over the Next Two Years

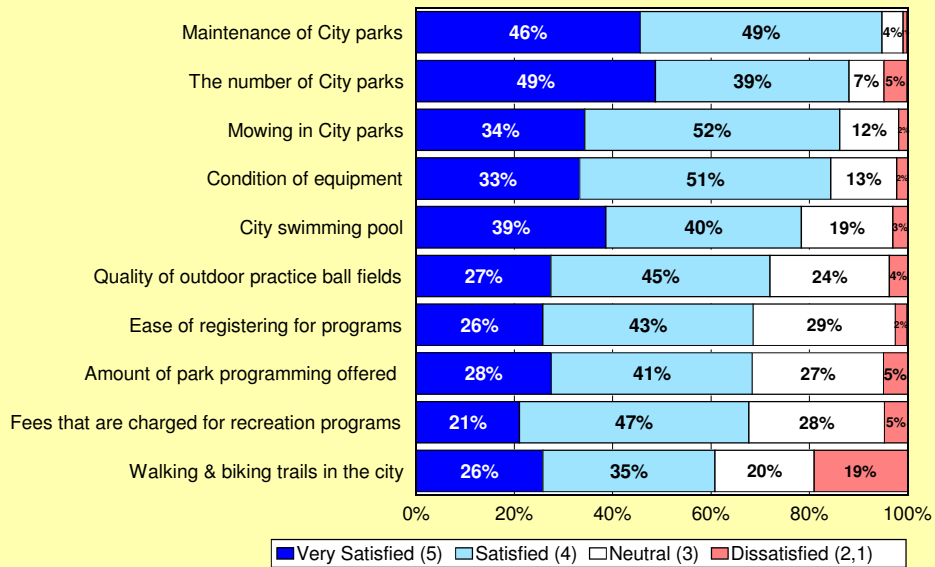
by percentage of respondents who selected the item as one of their top two choices



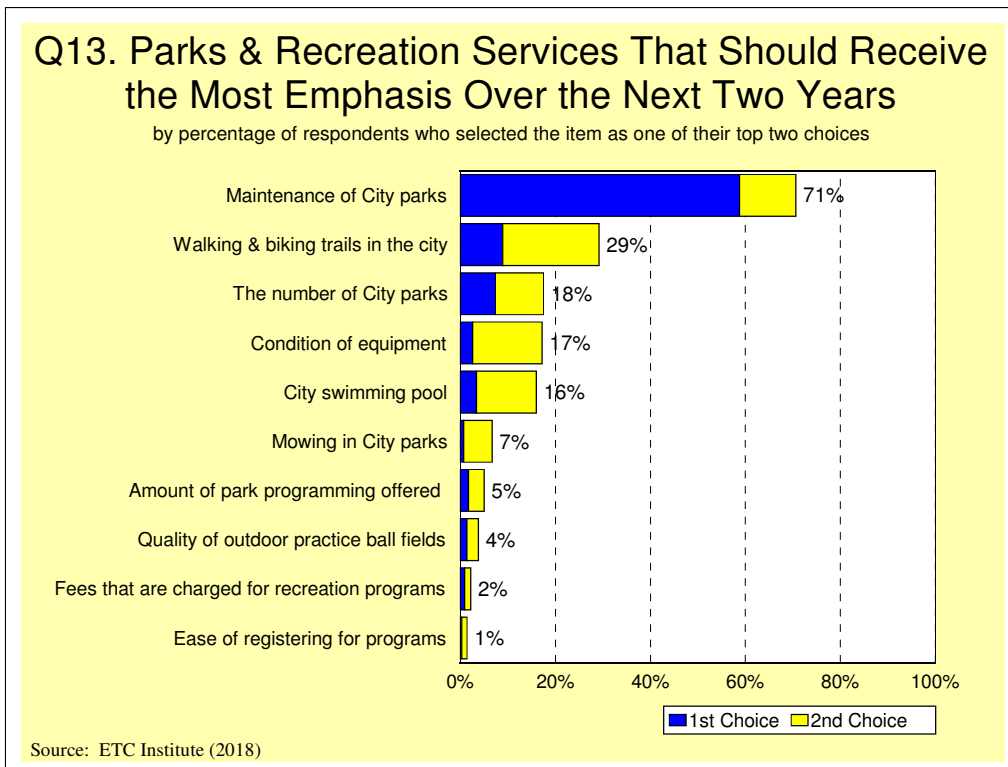
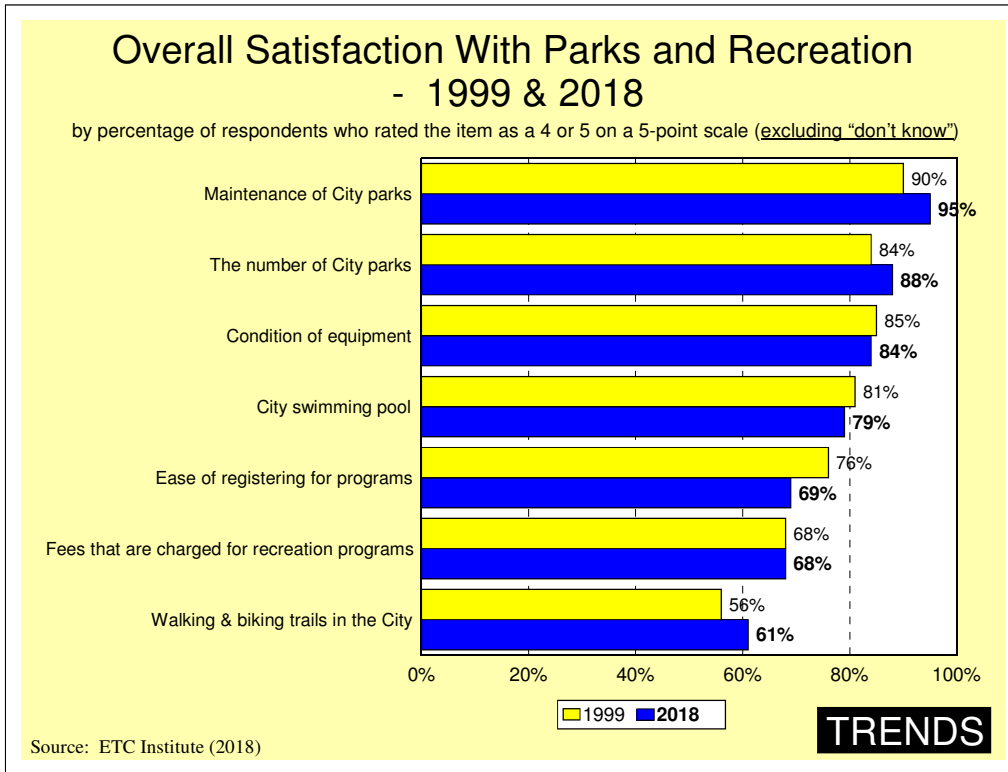
Source: ETC Institute (2018)

### Q12. Satisfaction with Parks and Recreation

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)

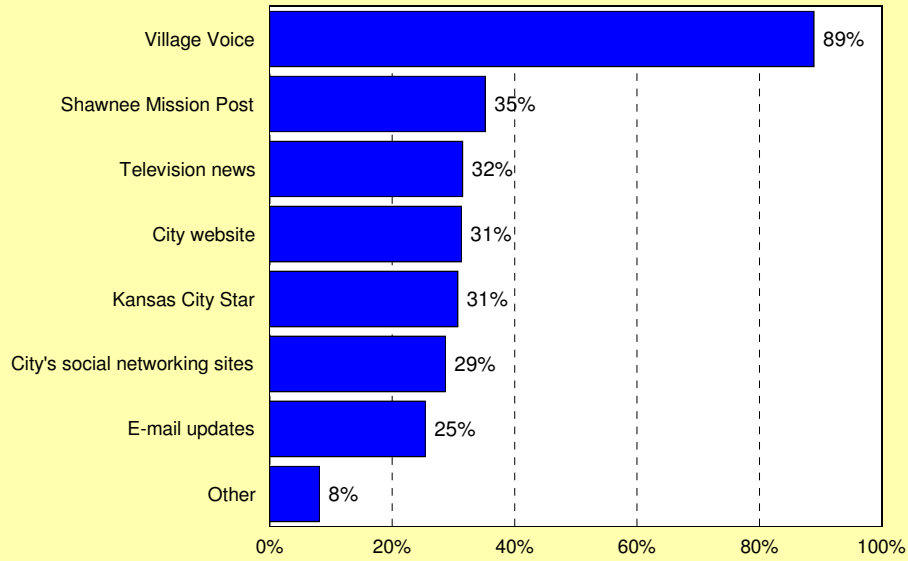


Source: ETC Institute (2018)



### Q14. Where do you currently get news and information about City programs, services, and events?

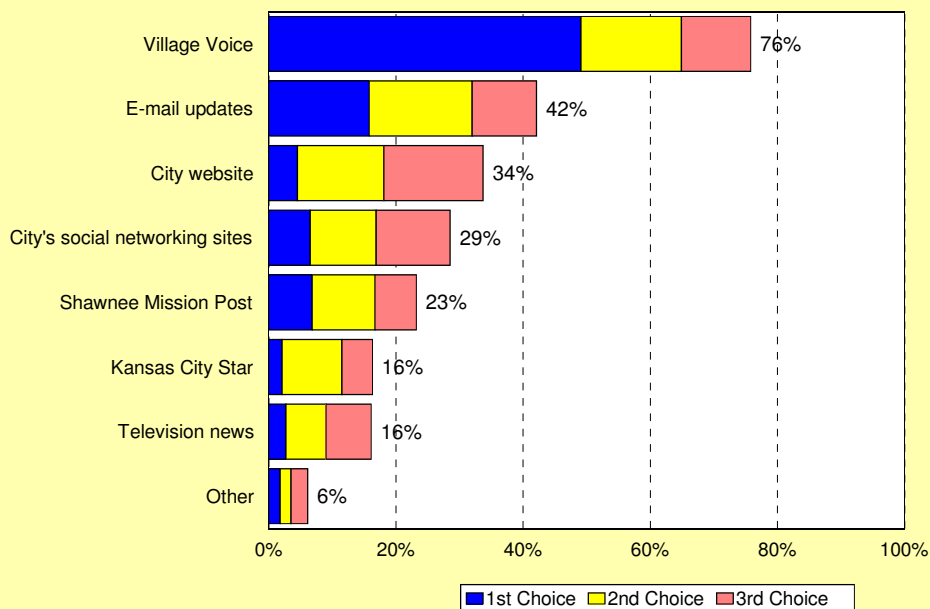
by percentage of respondents (multiple choices could be made)



Source: ETC Institute (2018)

### Q15. Most Preferred Sources of Information

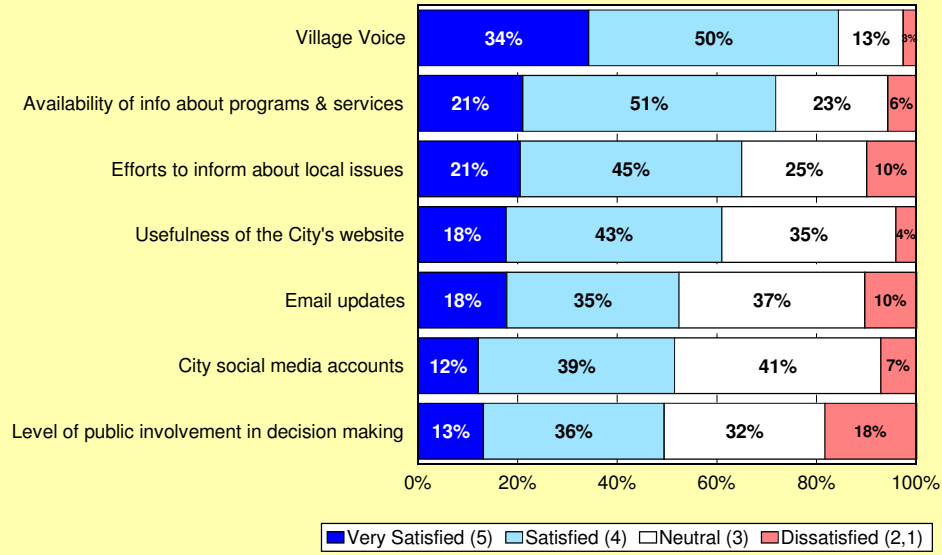
by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (2018)

### Q16. Satisfaction with City Communication

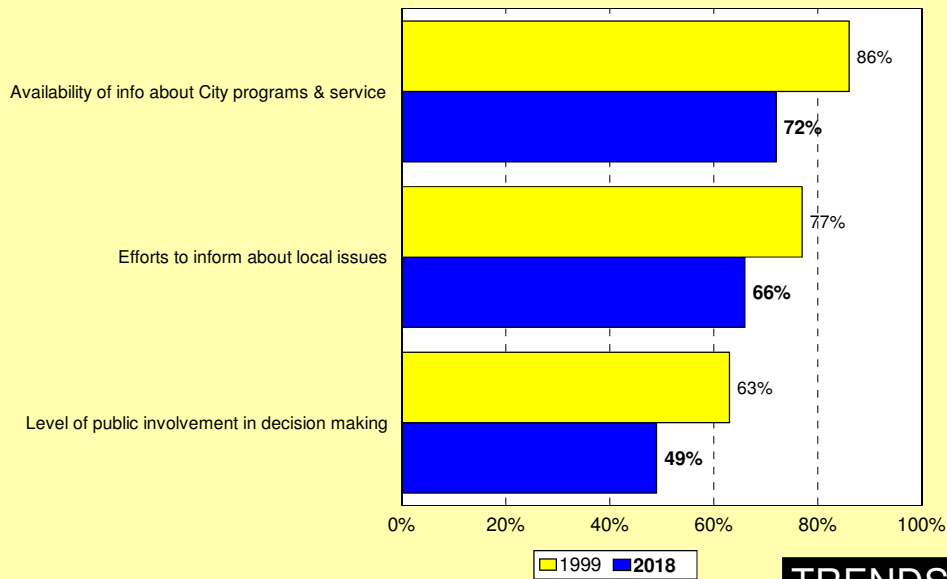
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2018)

### Overall Satisfaction With City Communication - 1999 & 2018

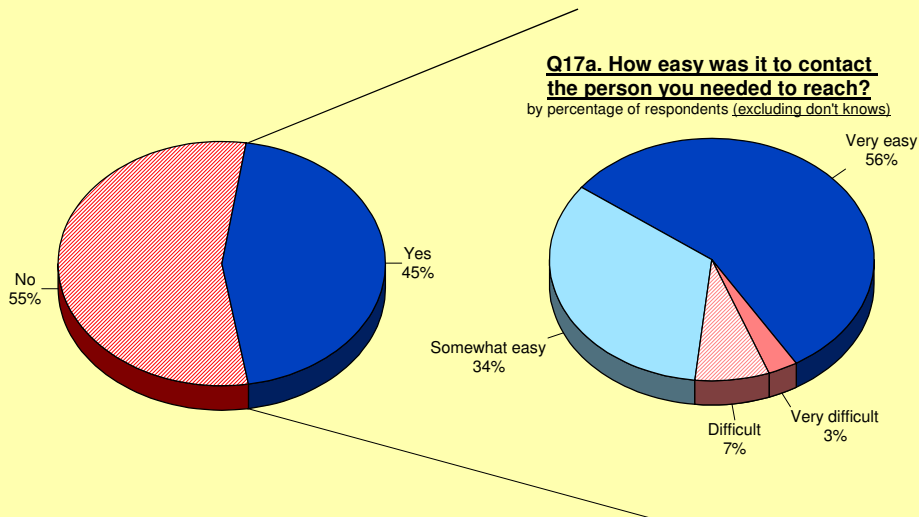
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding "don't know")



Source: ETC Institute (2018)

**TRENDS**

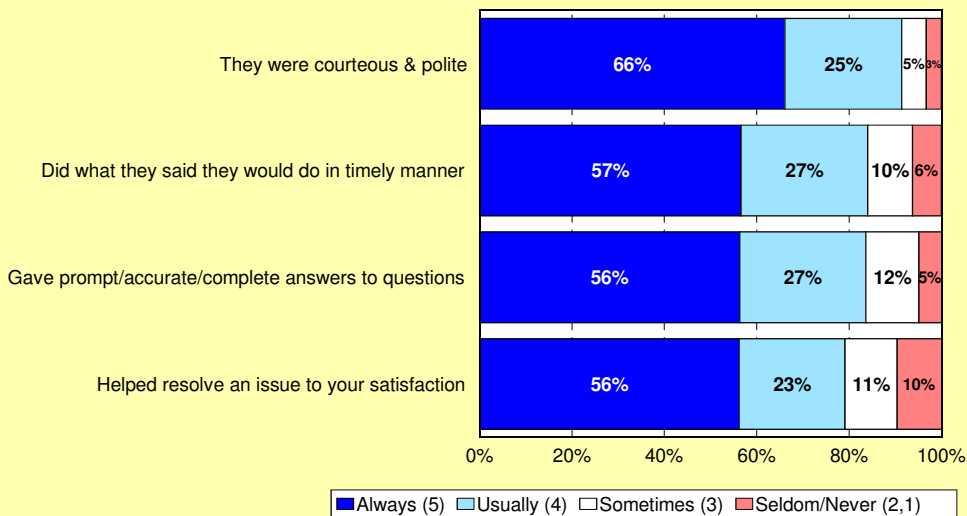
**Q17. Have you called or visited the City with a question, problem, or complaint during the past year?**



Source: ETC Institute (2018)

**Q17b. How Often City Employees Displayed Various Behaviors**

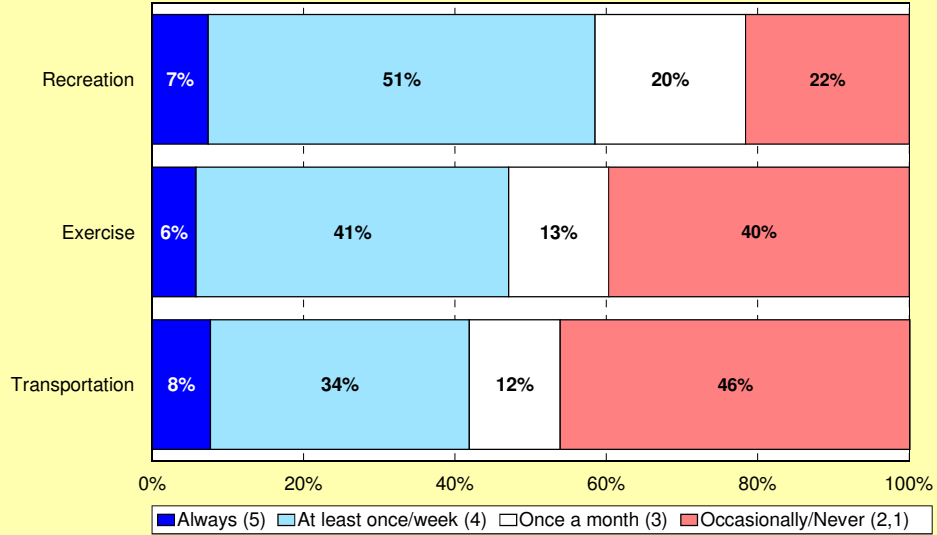
by percentage of respondents who called or visited the City in the past year and rated the item as a 1 to 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (2018)

### Q18. How Often Members of Households Under Age 18 Ride a Bicycle for Various Activities

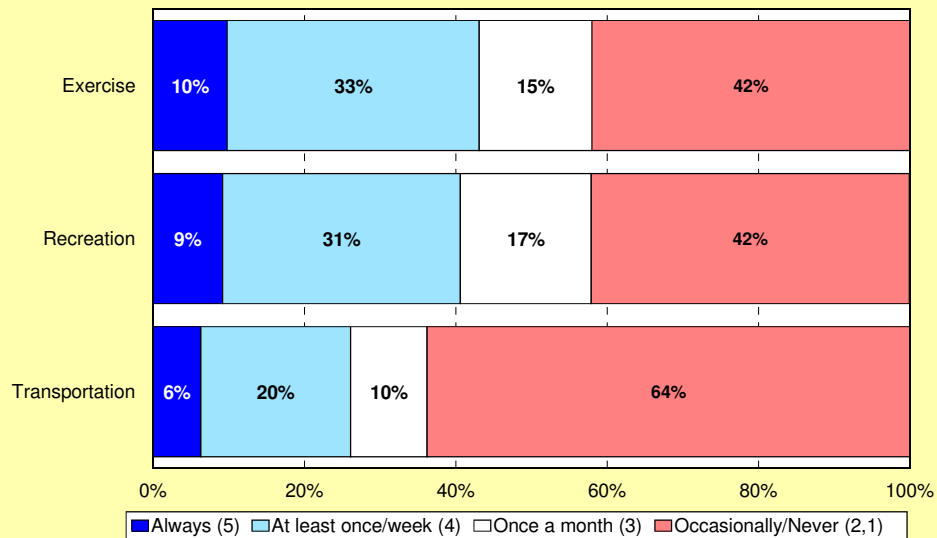
by percentage of respondents with at least one household member under age 18 who rode a bicycle and rated the item as a 1 to 5 on a 5-point scale



Source: ETC Institute (2018)

### Q19. How Often Members of Households Age 18 and Over Ride a Bicycle for Various Activities

by percentage of respondents with at least one household member age 18 and over who rode a bicycle and rated the item as a 1 to 5 on a 5-point scale

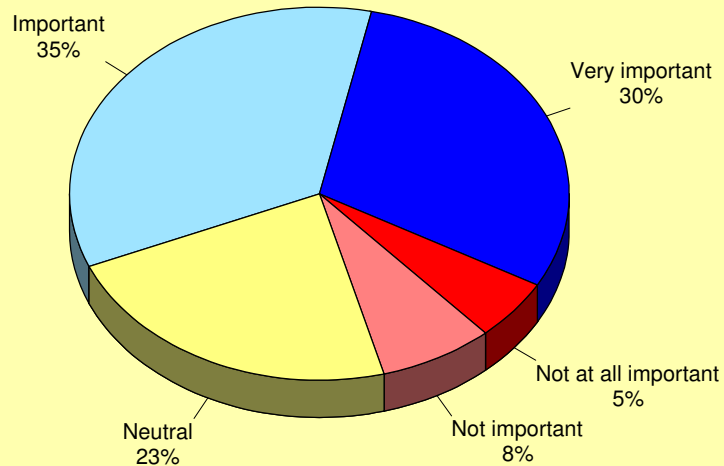


Source: ETC Institute (2018)



### Q20. How important is it that the city allocate funds to bicycle infrastructure?

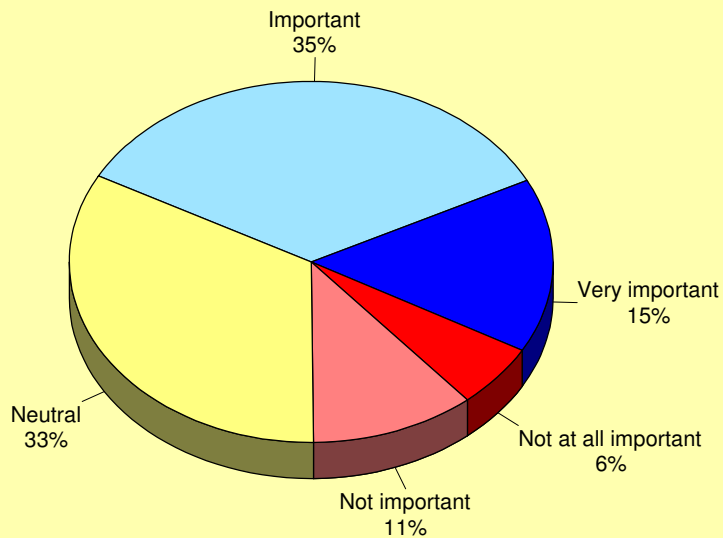
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

### Q21. How important is it for the city to allocate additional funds to the arts in Prairie Village?

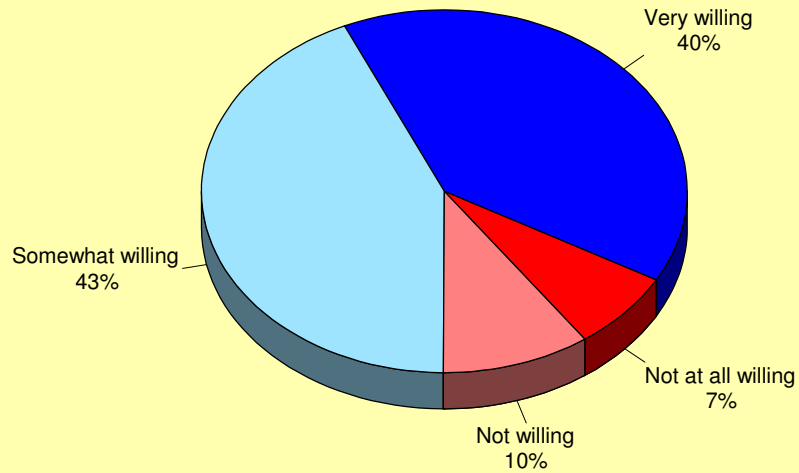
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

### Q22a. Willingness to Pay More in Taxes or Fees to Support a New Community Amenity

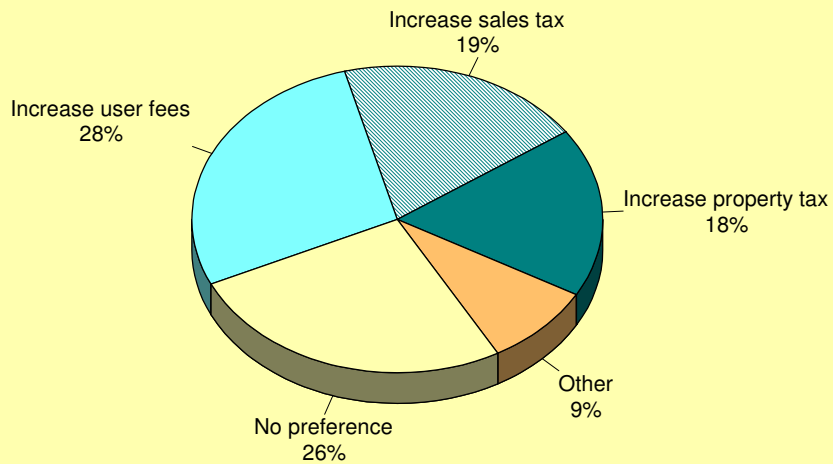
by percentage of respondents who identified an amenity (excluding don't knows)



Source: ETC Institute (2018)

### Q22b. How do you propose paying for the new community amenity?

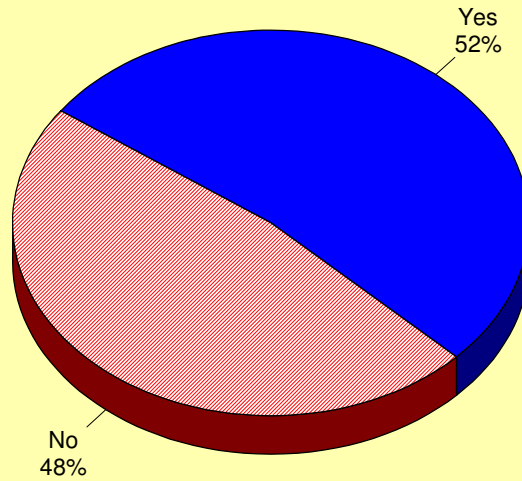
by percentage of respondents who identified an amenity (excluding "not provided")



Source: ETC Institute (2018)

**Q24. Because Prairie Village is fully developed, residential development increasingly involves demolishing an existing home and building a new home in its place. Are you concerned with "teardown/rebuilds"?**

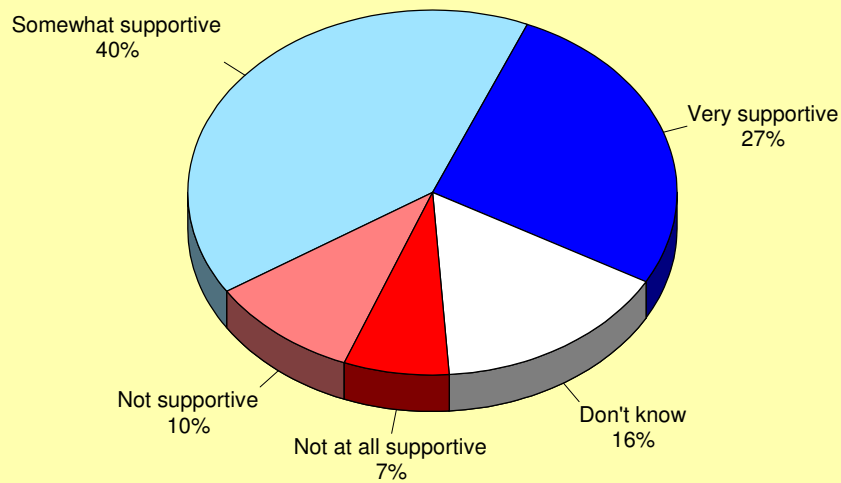
by percentage of respondents



Source: ETC Institute (2018)

**Q25. How supportive are you of Council Members and the Mayor receiving some form of pay for their service to the community?**

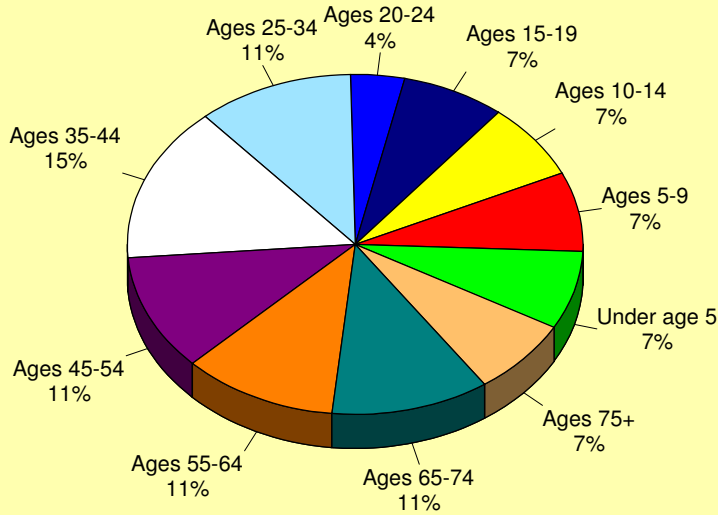
by percentage of respondents



Source: ETC Institute (2018)

### Q26. Demographics: Ages of Household Members

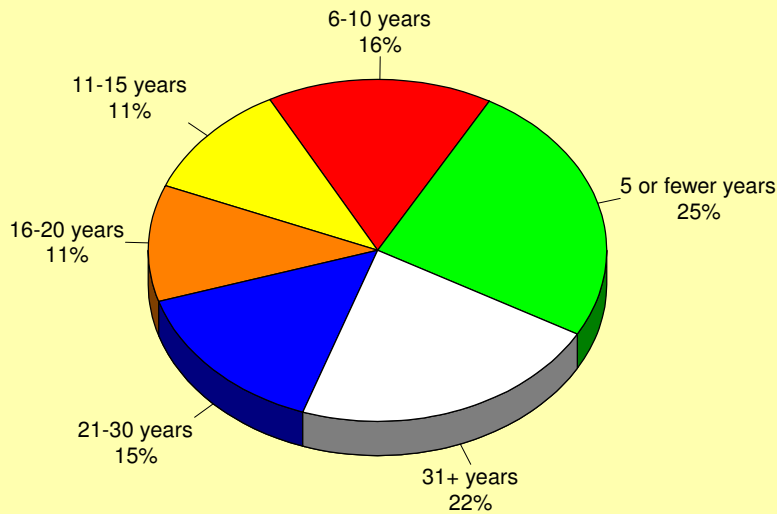
by percentage of persons in households



Source: ETC Institute (2018)

### Q27. Demographics: Approximately how many years have you lived in Prairie Village?

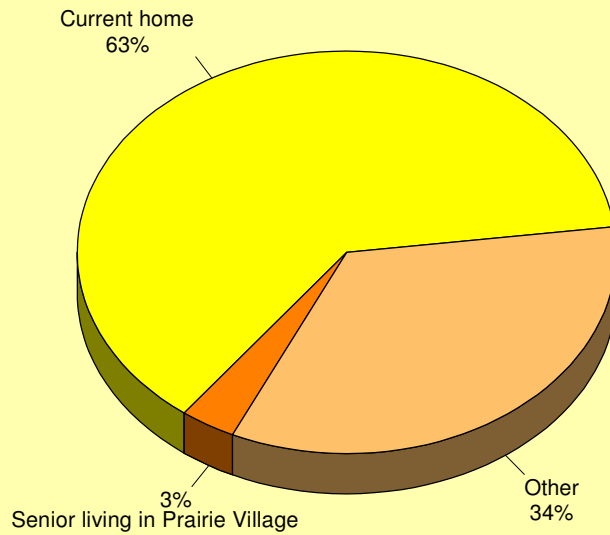
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

### Q28. Demographics: Where do you plan to retire?

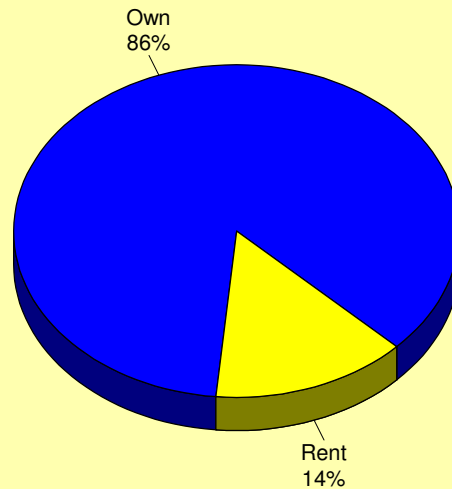
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

### Q29. Demographics: Do you own or rent your current residence?

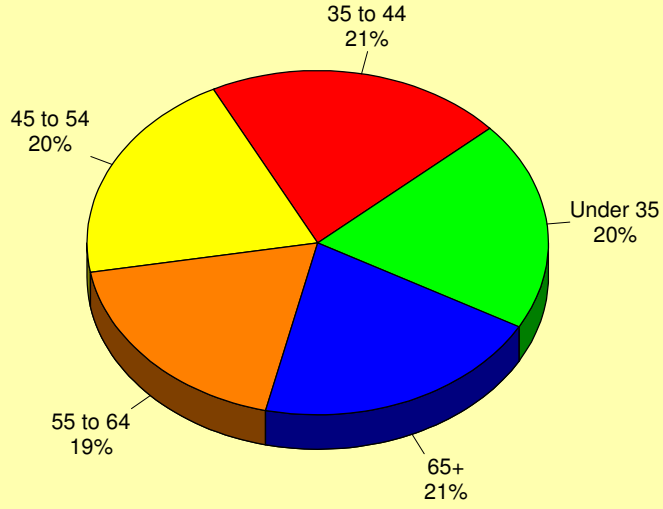
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

### Q30. Demographics: What is your age?

by percentage of respondents (excluding "not provided")



Source: ETC Institute (2018)

**Section 2:**  
**Benchmarking Analysis**

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## ***DirectionFinder* Survey**

### **Benchmarking Summary Report**

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#### **Overview**

ETC Institute's *DirectionFinder*<sup>®</sup> program was originally developed in 1999 to help community leaders use statistically valid community survey data as a tool for making better decisions. Since November 1999, the survey has been administered in more than 300 cities and counties in 43 states. Most participating communities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from two sources: (1) an annual national survey that was administered by ETC to a random sample of more than 4,000 residents in the continental United States, and (2) surveys that have been administered by ETC Institute in 31 communities in the Kansas City metro area from 2013 through 2017.

The Kansas City metro area communities represented in this report include:

- Blue Springs, Missouri
- Coffeyville, Kansas
- Columbia, Missouri
- Edgerton, Kansas
- Gardner, Kansas
- Gladstone, Missouri
- Grandview, Missouri
- Harrisonville, Missouri
- Independence, Missouri
- Johnson County, Kansas
- Kansas City, Missouri
- Lawrence, Kansas
- Lee's Summit, Missouri
- Lenexa, Kansas
- Merriam, Kansas
- Mission, Kansas
- North Kansas City, Missouri
- Olathe, Kansas
- Overland Park, Kansas
- Platte City, Missouri
- Pleasant Hill, Missouri
- Raymore, Missouri
- Riverside, Missouri
- Roeland Park, Kansas
- Rolla, Missouri
- Shawnee, Kansas
- Spring Hill, Kansas
- Springfield, Missouri
- St. Joseph, Missouri
- Unified Government of Kansas City, Kansas and Wyandotte County
- Warrensburg, MO

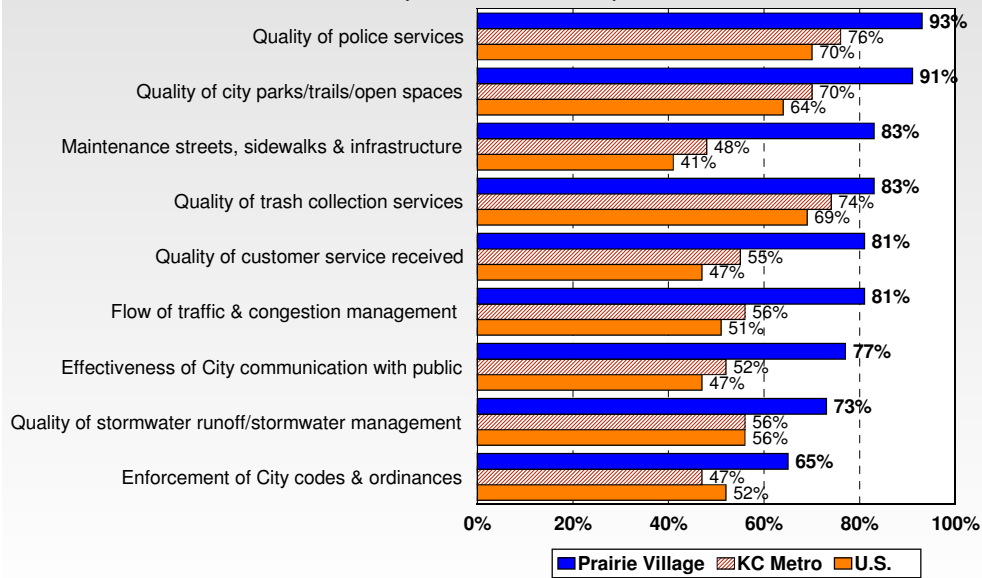


## National Benchmarks (All Communities)

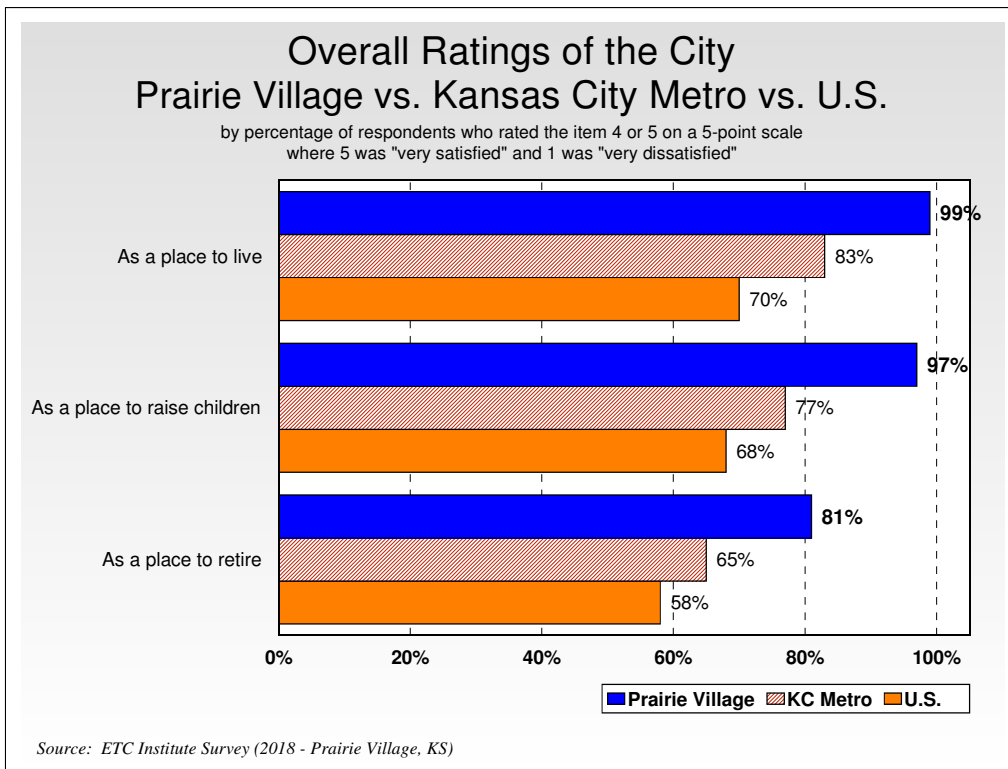
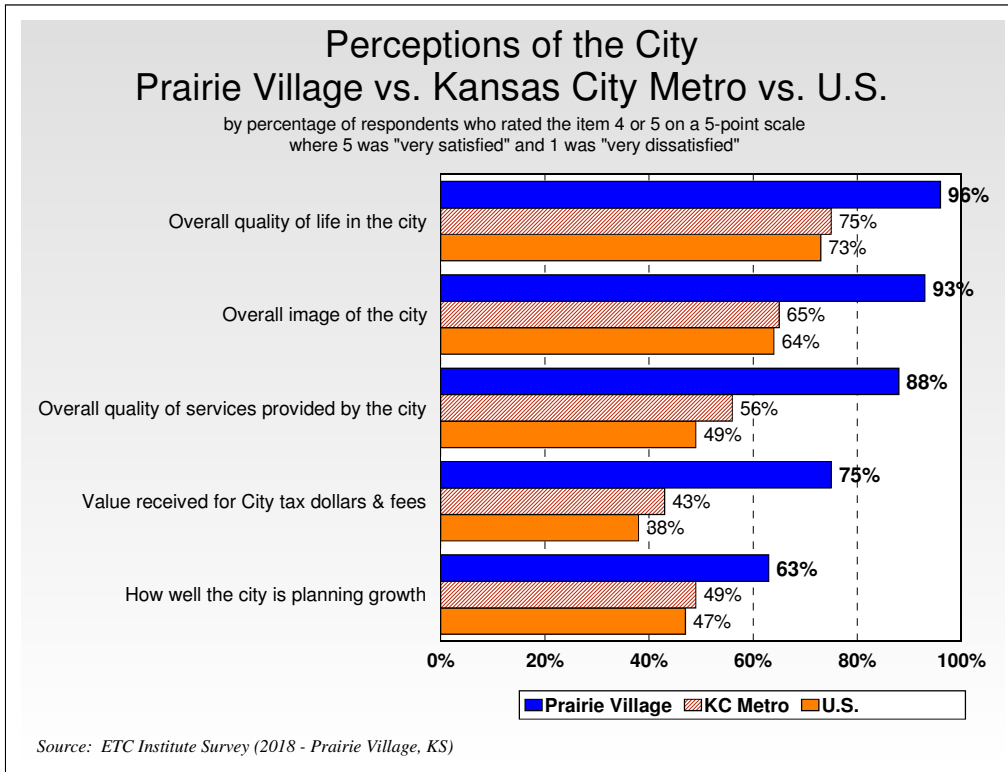
**Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Prairie Village is not authorized without written consent from ETC Institute.**

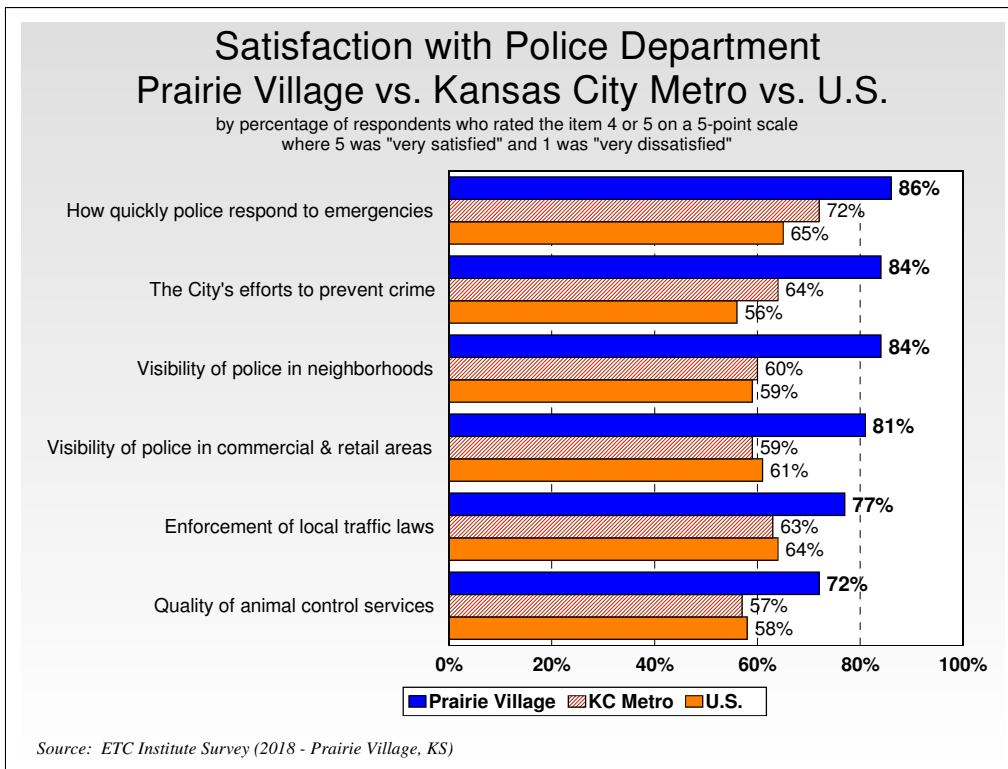
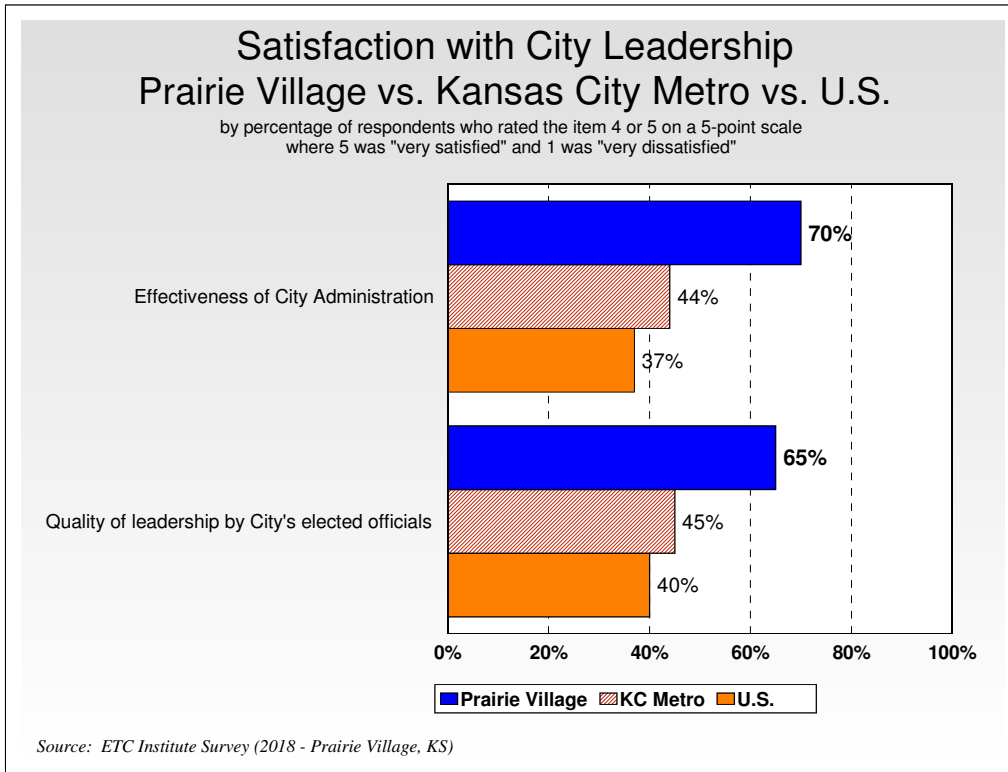
### Overall Satisfaction with City Services by Major Category Prairie Village vs. Kansas City Metro vs. U.S.

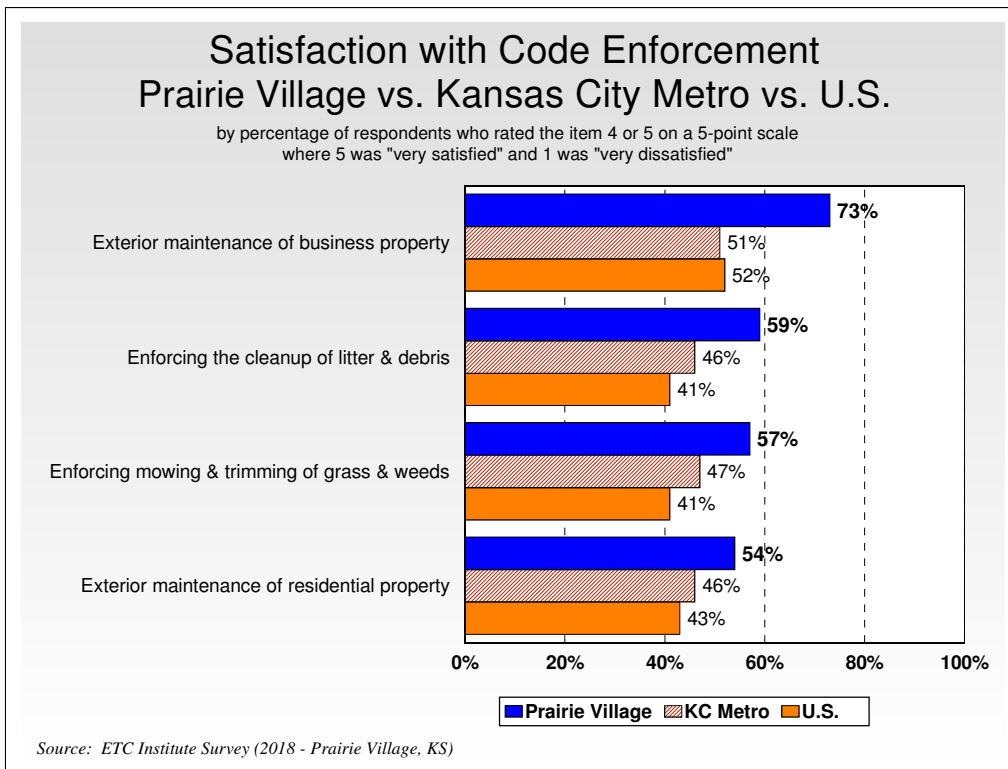
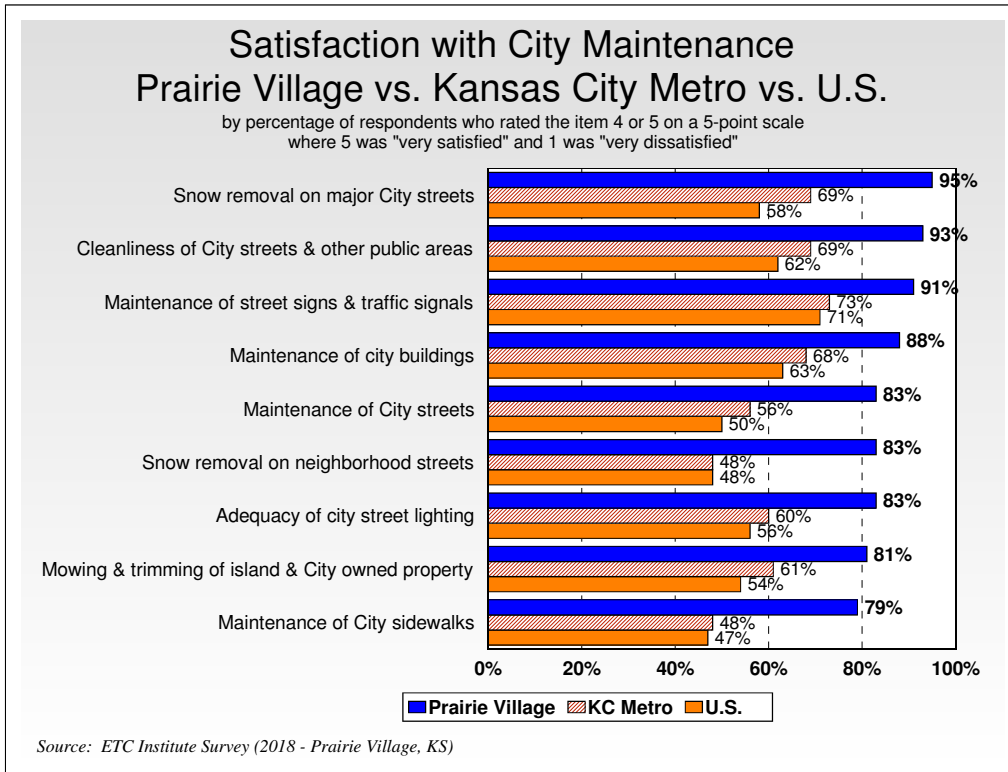
by percentage of respondents who rated the item 4 or 5 on a 5-point scale where 5 was "very satisfied" and 1 was "very dissatisfied"

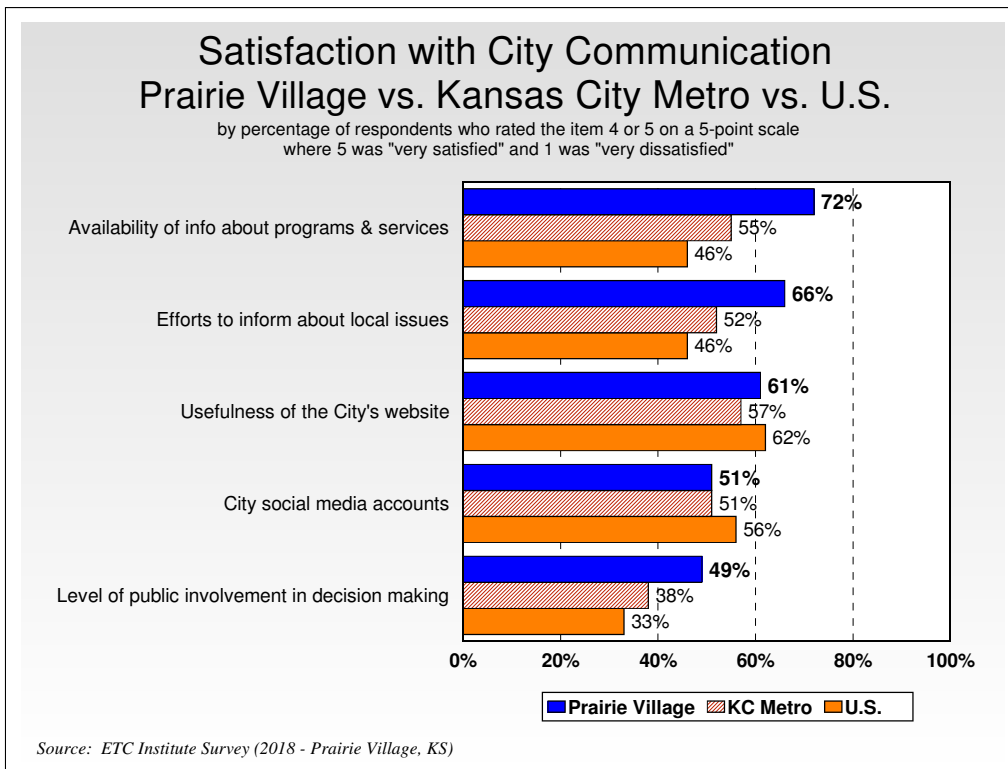
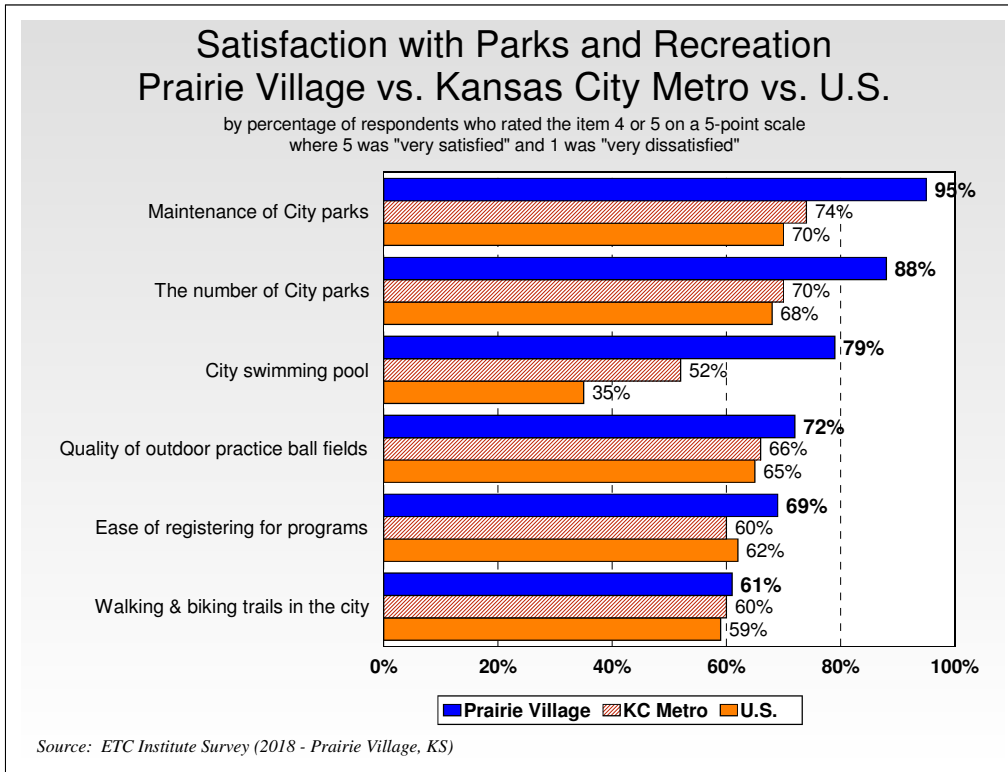


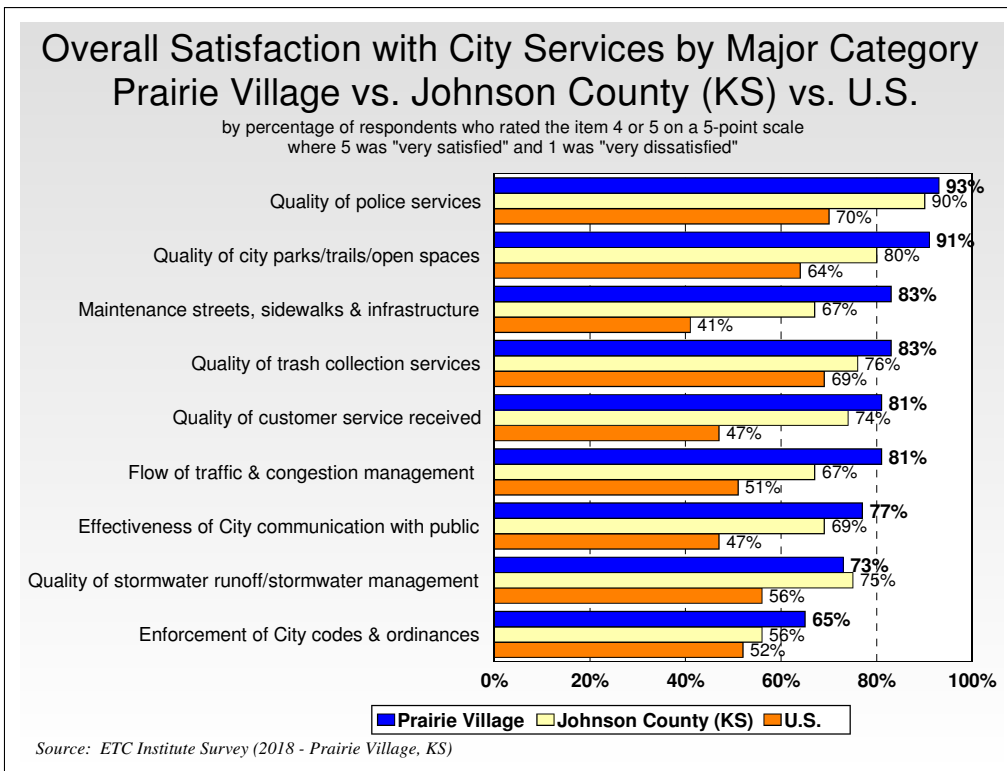
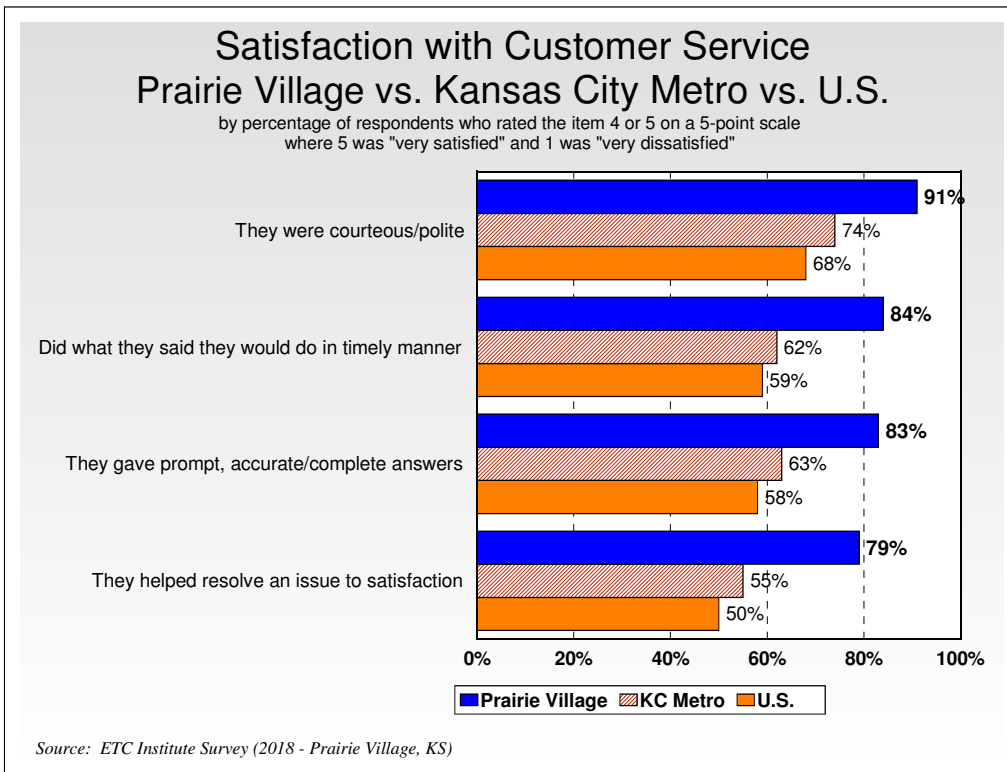
Source: ETC Institute Survey (2018 - Prairie Village, KS)

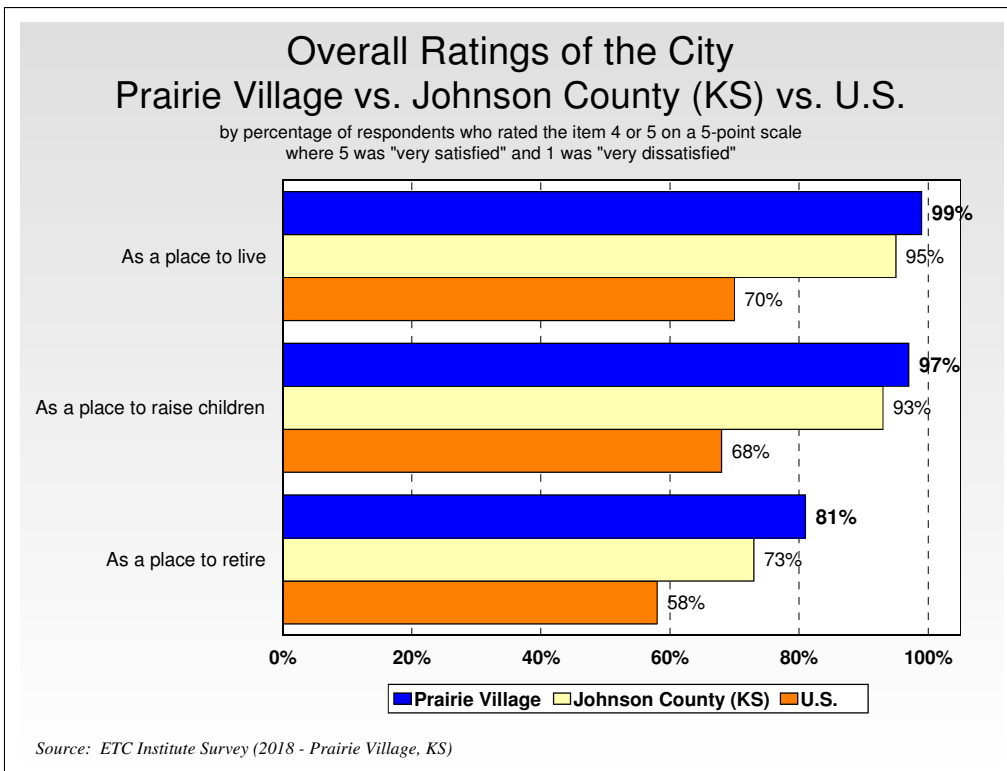
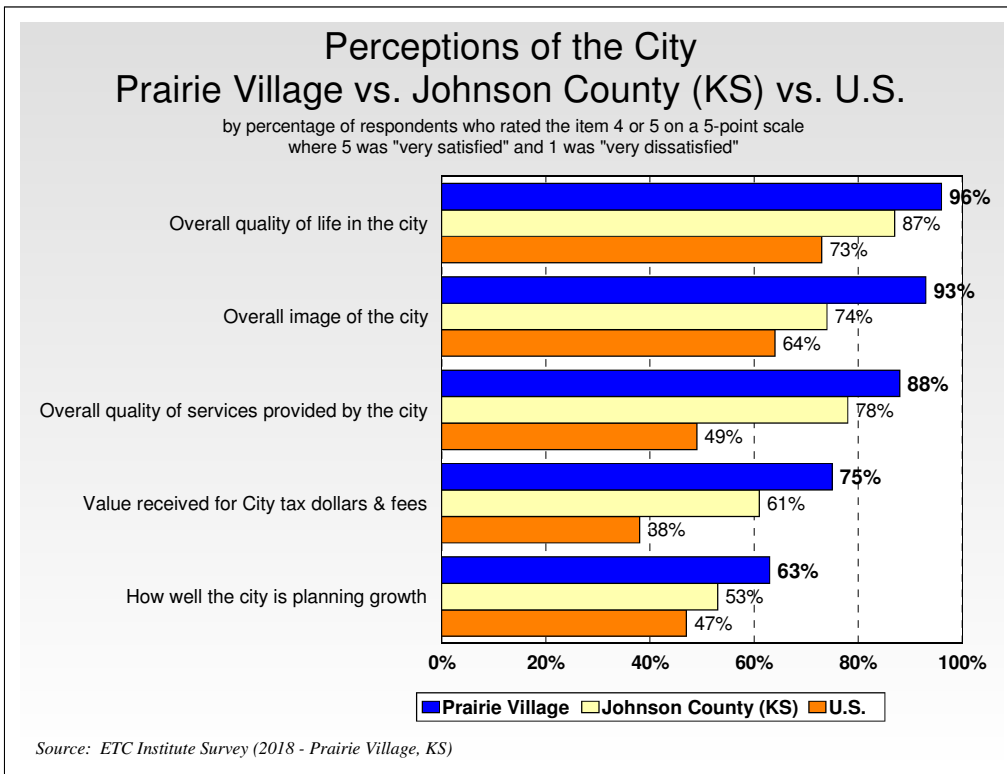


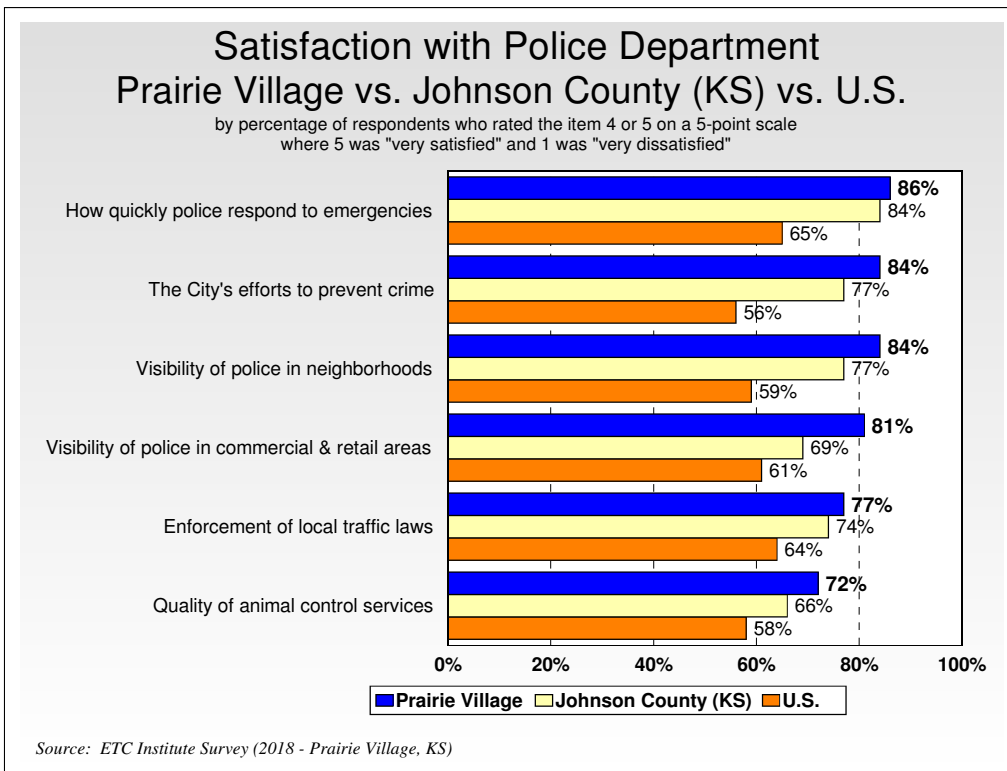
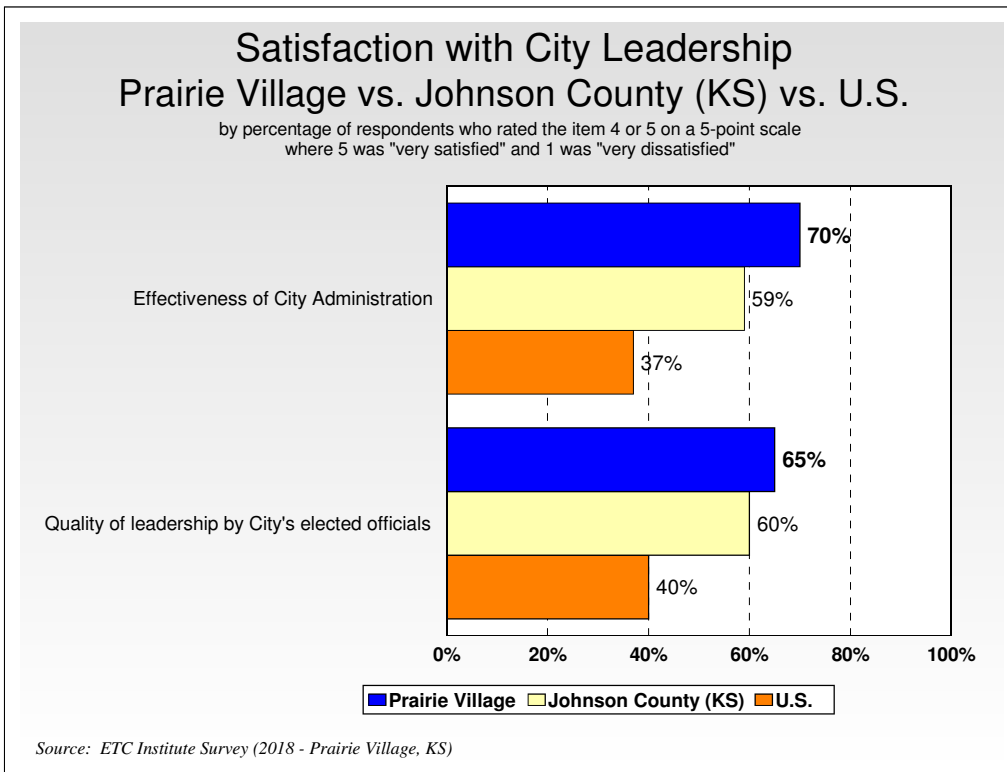




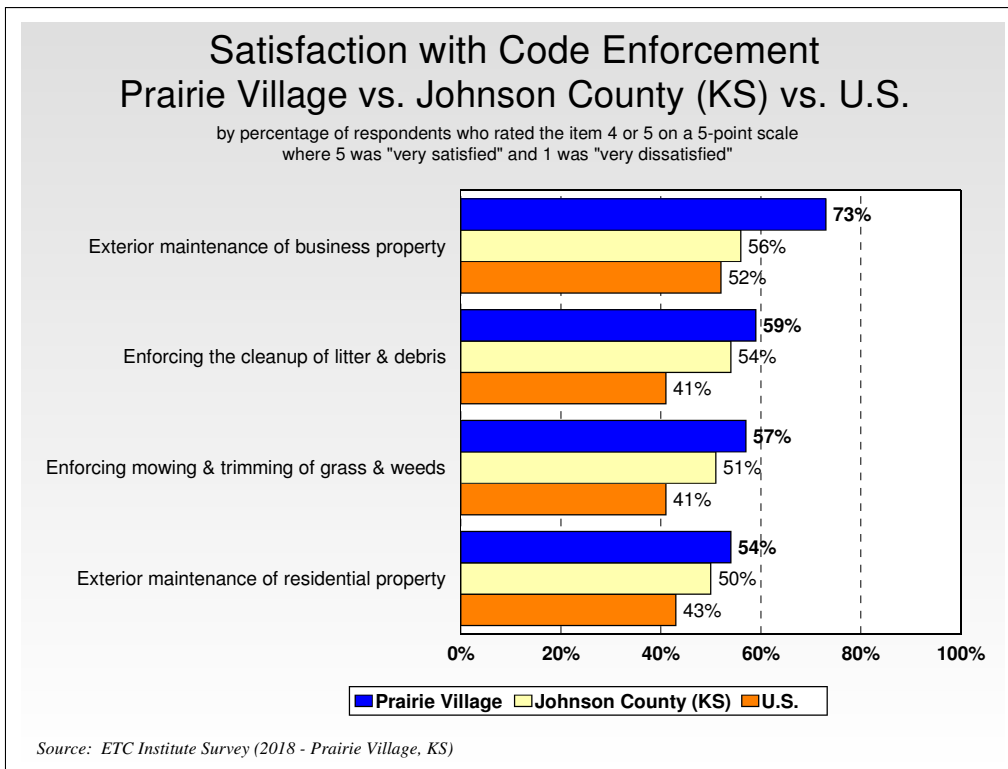
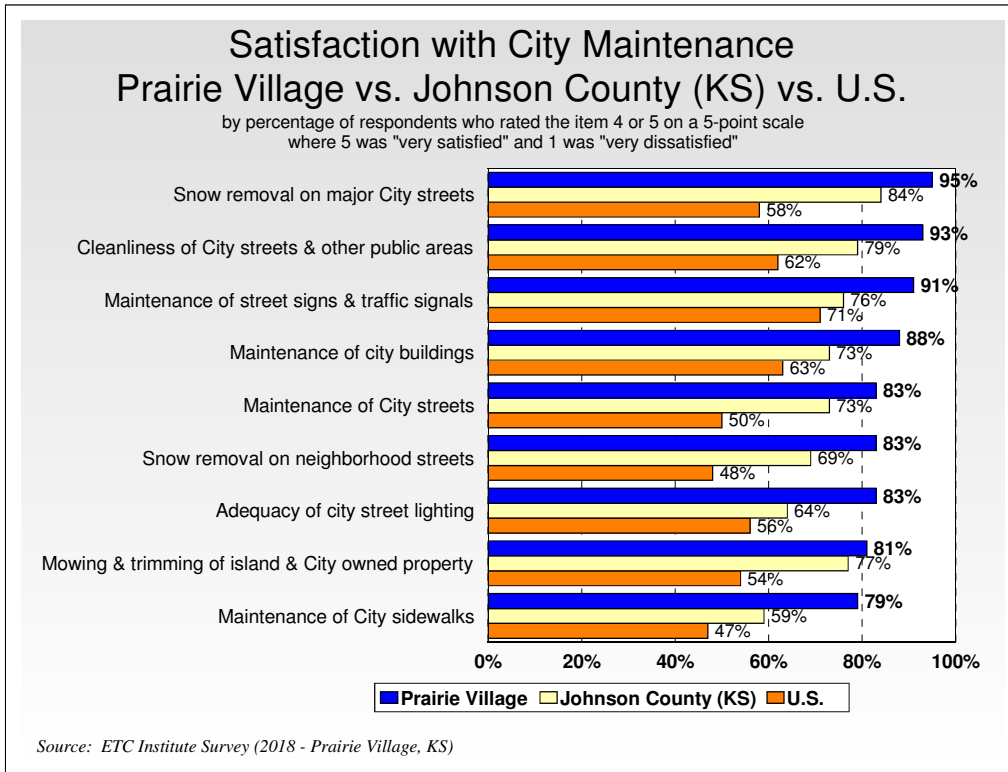


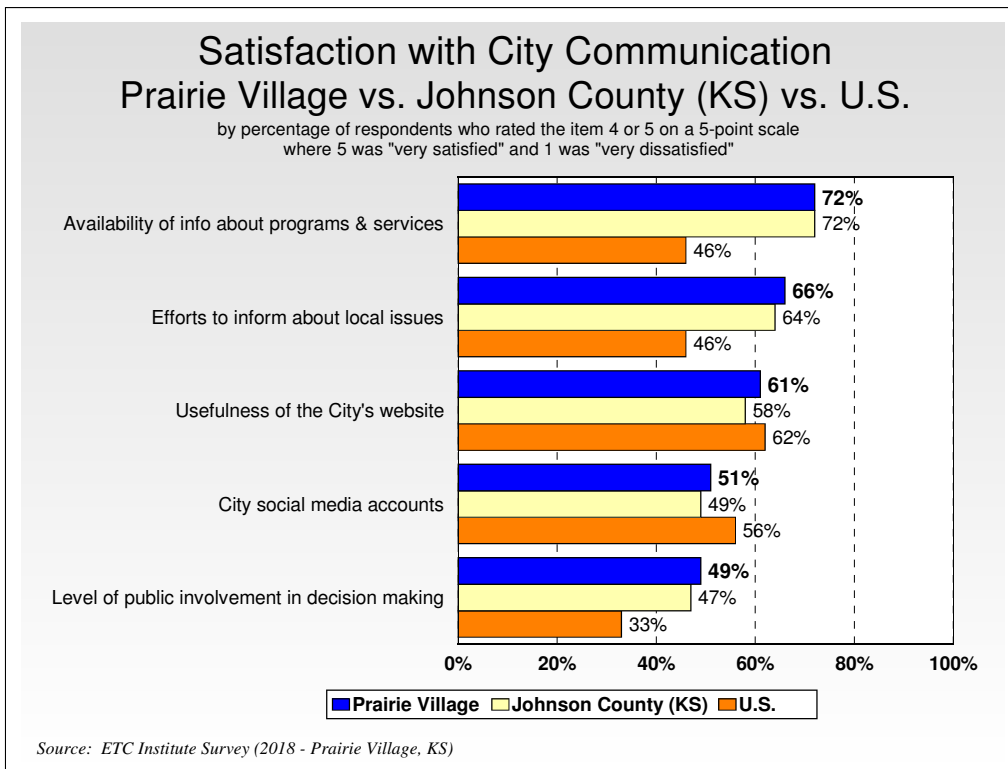
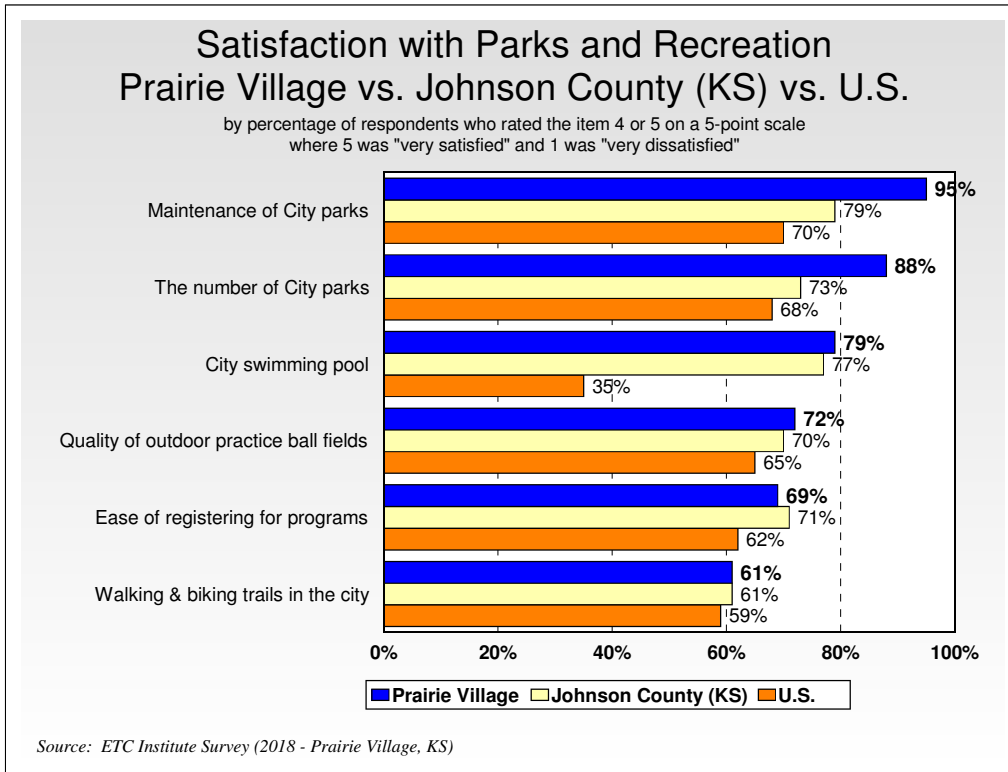


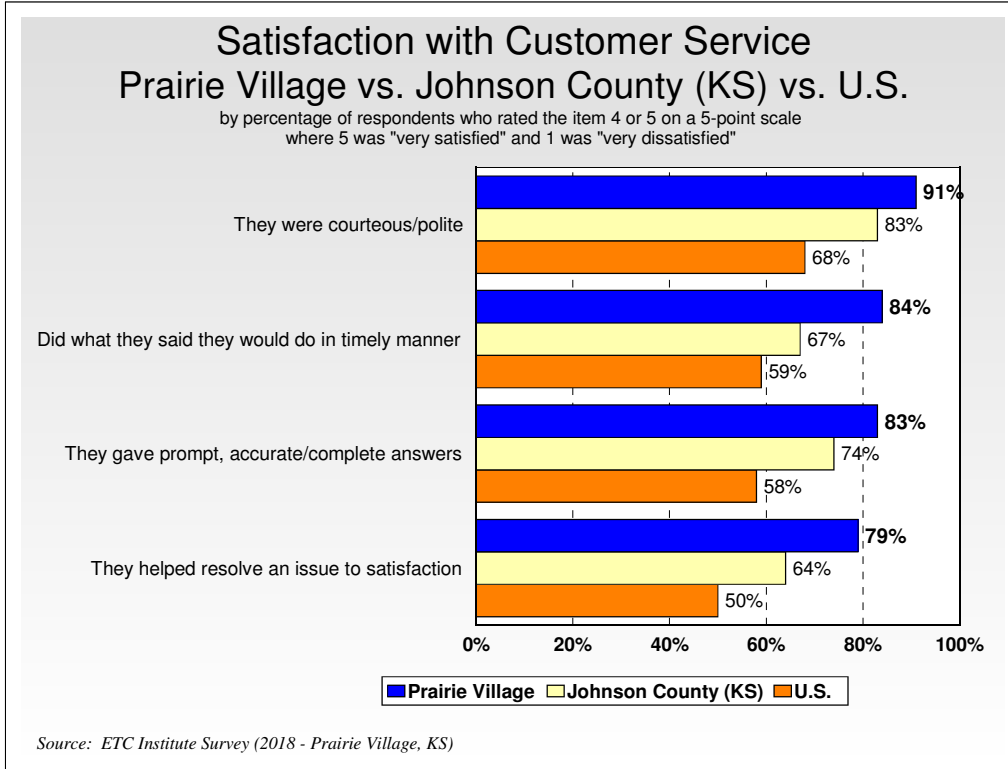












**Section 3:**  
**Importance-Satisfaction**  
**Analysis**

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# Importance-Satisfaction Analysis

## The City of Prairie Village, Kansas

### Overview

Today, community officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that cities will maximize overall citizen satisfaction by emphasizing improvements in those service categories where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

### Methodology

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the City to emphasize over the next two years. This sum is then multiplied by 1 minus the percentage of respondents that indicated they were positively satisfied with the City's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "don't know" responses). "Don't know" responses are excluded from the calculation to ensure that the satisfaction ratings among service categories are comparable.  $[IS=Importance \times (1-Satisfaction)]$ .

**Example of the Calculation.** Respondents were asked to identify the categories of code enforcement they thought should receive the most emphasis over the next two years. Approximately forty-four percent (44.2%) rated "*exterior maintenance of residential property*" as the most important code enforcement service to emphasize over the next two years.

With regard to satisfaction, “*exterior maintenance of residential property*” was ranked fourth overall, with 54% rating it as a “4” or a “5” on a 5-point scale excluding, “don't know” responses. The I-S rating for “*exterior maintenance of residential property*” was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example, 44.2% was multiplied by 46% (1-0.54). This calculation yielded an I-S rating of **0.2033**, which was ranked second out of four code enforcement service categories.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicate that they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either one of the following two situations:

- if 100% of the respondents were positively satisfied with the delivery of the service
- if none (0%) of the respondents selected the service as one of the three most important areas for the City to emphasize over the next two years.

## Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from .10 to .20 identify service areas that should receive increased emphasis. Ratings less than .10 should continue to receive the current level of emphasis.

- Definitely Increase Emphasis ( $IS \geq 0.20$ )
- Increase Current Emphasis ( $0.10 \leq IS < 0.20$ )
- Maintain Current Emphasis ( $IS < 0.10$ )

The results for the City of Prairie Village are provided on the following pages.

## Importance-Satisfaction Rating

### City of Prairie Village

### Overall

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><u>High Priority (IS .10-.20)</u></b>						
Maintenance of streets, sidewalks & infrastructure	73%	2	83%	3	0.1234	1
<b><u>Medium Priority (IS &lt;.10)</u></b>						
Enforcement of City codes & ordinances	22%	4	65%	10	0.0777	2
Quality of police services	77%	1	93%	1	0.0536	3
Quality of stormwater runoff/stormwater management systems	17%	6	73%	8	0.0459	4
Quality of city parks/trails/open spaces	38%	3	91%	2	0.0346	5
Quality of trash collection services	19%	5	83%	4	0.0316	6
Flow of traffic & congestion management	14%	7	81%	7	0.0262	7
Effectiveness of City communication with public	9%	8	77%	8	0.0209	8
Quality of curbside recycling services	6%	8	82%	5	0.0103	8
Quality of customer service received	5%	10	81%	6	0.0103	10

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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## Importance-Satisfaction Rating

### City of Prairie Village

### Police Department

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i>Medium Priority (IS &lt;.10)</i>						
How quickly police respond to emergencies	70%	1	86%	1	0.0981	1
The City's efforts to prevent crime	48%	2	84%	2	0.0766	2
Visibility of police in neighborhoods	45%	3	84%	3	0.0726	3
Visibility of police in commercial & retail areas	11%	4	81%	4	0.0217	4
Enforcement of local traffic laws	9%	5	77%	5	0.0198	5
Quality of animal control services	3%	6	72%	6	0.0070	6

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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## Importance-Satisfaction Rating City of Prairie Village Maintenance

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><i>High Priority (IS .10-.20)</i></b>						
Maintenance of City streets	73%	1	83%	5	0.1239	1
<b><i>Medium Priority (IS &lt;.10)</i></b>						
Maintenance of City sidewalks	24%	2	79%	10	0.0510	2
Adequacy of city street lighting	11%	6	83%	7	0.0189	3
Accessibility of streets, sidewalks, & buildings	7%	8	76%	11	0.0168	4
Snow removal on neighborhood streets	9%	7	83%	6	0.0153	5
Cleanliness of City streets & other public areas	18%	4	93%	2	0.0129	6
Snow removal on major City streets	21%	3	95%	1	0.0105	7
Maintenance of street signs & traffic signals	11%	5	91%	3	0.0103	8
Condition of pavement markings on streets	3%	9	80%	9	0.0052	9
Mowing & trimming of island & City owned prope	2%	11	81%	8	0.0040	10
Maintenance of city buildings	2%	10	88%	4	0.0025	11

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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## Importance-Satisfaction Rating

### City of Prairie Village

### Code Enforcement

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<i><u>Very High Priority (IS &gt;.20)</u></i>						
Enforcing the cleanup of litter & debris on private property	55%	1	59%	2	0.2247	1
Exterior maintenance of residential property	44%	2	54%	4	0.2033	2
<i><u>High Priority (IS .10-.20)</u></i>						
Enforcing mowing & trimming of grass & weeds	37%	3	57%	3	0.1587	3
<i><u>Medium Priority (IS &lt;.10)</u></i>						
Exterior maintenance of business property	24%	4	73%	1	0.0659	4

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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# Importance-Satisfaction Rating

## City of Prairie Village

### Parks and Recreation

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
<b><i>High Priority (IS .10-.20)</i></b>						
Walking & biking trails in the city	29%	2	61%	10	0.1139	1
<b><i>Medium Priority (IS &lt;.10)</i></b>						
Maintenance of City parks	71%	1	95%	1	0.0353	2
City swimming pool	16%	5	79%	5	0.0336	3
Condition of equipment	17%	4	84%	4	0.0275	4
The number of City parks	18%	3	88%	2	0.0210	5
Amount of park programming offered	5%	7	69%	8	0.0155	6
Quality of outdoor practice ball fields	4%	8	72%	6	0.0106	7
Mowing in City parks	7%	6	86%	3	0.0094	8
Fees that are charged for recreation programs	2%	9	68%	9	0.0070	9
Ease of registering for programs	1%	10	69%	7	0.0043	10

**Note:** The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

**Most Important %:**

The "Most Important" percentage represents the sum of the first and second most important responses for each item. Respondents were asked to identify the items they thought should receive the most emphasis over the next two years.

**Satisfaction %:**

The "Satisfaction" percentage represents the sum of the ratings "4" and "5" excluding 'don't knows.' Respondents ranked their level of satisfaction with the each of the items on a scale of 1 to 5 with "5" being very satisfied and "1" being very dissatisfied.

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**Section 4:**  
**Tabular Data**

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**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of police services	50.4%	36.4%	4.8%	1.4%	0.9%	6.1%
Q1-2. Overall maintenance of City streets, sidewalks & infrastructure	31.1%	50.7%	10.9%	4.7%	1.1%	1.4%
Q1-3. Overall quality of City parks/trails/open spaces	42.5%	45.5%	5.8%	2.3%	0.3%	3.7%
Q1-4. Overall enforcement of City codes & ordinances	20.0%	39.2%	18.0%	9.9%	3.1%	9.7%
Q1-5. Overall quality of customer service you receive from City employees	35.1%	32.7%	12.6%	2.7%	0.9%	16.1%
Q1-6. Overall effectiveness of City communication with the public	30.8%	43.0%	17.5%	2.8%	1.3%	4.5%
Q1-7. Overall flow of traffic & congestion management in City	30.4%	48.7%	11.5%	6.0%	1.7%	1.7%
Q1-8. Overall quality of City's stormwater runoff/stormwater management system	24.6%	42.5%	16.5%	5.3%	3.6%	7.7%
Q1-9. Overall quality of trash collection services	32.2%	48.3%	10.4%	4.7%	1.6%	2.8%
Q1-10. Overall quality of curbside recycling services	31.3%	47.3%	10.2%	5.8%	1.4%	4.0%

**WITHOUT "DON'T KNOW"**

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of police services	53.7%	38.7%	5.1%	1.5%	0.9%
Q1-2. Overall maintenance of City streets, sidewalks & infrastructure	31.6%	51.4%	11.1%	4.8%	1.2%
Q1-3. Overall quality of City parks/trails/open spaces	44.1%	47.2%	6.0%	2.4%	0.3%
Q1-4. Overall enforcement of City codes & ordinances	22.2%	43.4%	20.0%	11.0%	3.5%
Q1-5. Overall quality of customer service you receive from City employees	41.8%	38.9%	15.1%	3.2%	1.0%
Q1-6. Overall effectiveness of City communication with the public	32.3%	45.1%	18.3%	3.0%	1.3%
Q1-7. Overall flow of traffic & congestion management in City	30.9%	49.6%	11.7%	6.1%	1.7%
Q1-8. Overall quality of City's stormwater runoff/stormwater management system	26.6%	46.0%	17.8%	5.7%	3.8%
Q1-9. Overall quality of trash collection services	33.2%	49.7%	10.7%	4.8%	1.6%
Q1-10. Overall quality of curbside recycling services	32.5%	49.3%	10.7%	6.1%	1.5%

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

<u>Q2. Top choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	415	58.9 %
Overall maintenance of City streets, sidewalks & infrastructure	133	18.9 %
Overall quality of City parks/trails/open spaces	41	5.8 %
Overall enforcement of City codes & ordinances	18	2.6 %
Overall quality of customer service you receive from City employees	5	0.7 %
Overall effectiveness of City communication with the public	11	1.6 %
Overall flow of traffic & congestion management in City	9	1.3 %
Overall quality of City's stormwater runoff/stormwater management system	18	2.6 %
Overall quality of trash collection services	8	1.1 %
Overall quality of curbside recycling services	4	0.6 %
<u>None chosen</u>	<u>42</u>	<u>6.0 %</u>
Total	704	100.0 %

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

<u>Q2. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	74	10.5 %
Overall maintenance of City streets, sidewalks & infrastructure	292	41.5 %
Overall quality of City parks/trails/open spaces	80	11.4 %
Overall enforcement of City codes & ordinances	68	9.7 %
Overall quality of customer service you receive from City employees	7	1.0 %
Overall effectiveness of City communication with the public	17	2.4 %
Overall flow of traffic & congestion management in City	34	4.8 %
Overall quality of City's stormwater runoff/stormwater management system	35	5.0 %
Overall quality of trash collection services	43	6.1 %
Overall quality of curbside recycling services	10	1.4 %
<u>None chosen</u>	<u>44</u>	<u>6.3 %</u>
Total	704	100.0 %

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

<u>Q2. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	50	7.1 %
Overall maintenance of City streets, sidewalks & infrastructure	86	12.2 %
Overall quality of City parks/trails/open spaces	149	21.2 %
Overall enforcement of City codes & ordinances	70	9.9 %
Overall quality of customer service you receive from City employees	26	3.7 %
Overall effectiveness of City communication with the public	36	5.1 %
Overall flow of traffic & congestion management in City	54	7.7 %
Overall quality of City's stormwater runoff/stormwater management system	66	9.4 %
Overall quality of trash collection services	80	11.4 %
Overall quality of curbside recycling services	26	3.7 %
<u>None chosen</u>	<u>61</u>	<u>8.7 %</u>
Total	704	100.0 %

**SUM OF TOP 3 CHOICES**

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide? (top 3)**

<u>Q2. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	539	76.6 %
Overall maintenance of City streets, sidewalks & infrastructure	511	72.6 %
Overall quality of City parks/trails/open spaces	270	38.4 %
Overall enforcement of City codes & ordinances	156	22.2 %
Overall quality of customer service you receive from City employees	38	5.4 %
Overall effectiveness of City communication with the public	64	9.1 %
Overall flow of traffic & congestion management in City	97	13.8 %
Overall quality of City's stormwater runoff/stormwater management system	119	16.9 %
Overall quality of trash collection services	131	18.6 %
Overall quality of curbside recycling services	40	5.7 %
<u>None chosen</u>	<u>42</u>	<u>6.0 %</u>
Total	2007	



**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q3-1. Overall value that you receive for your City tax & fees	21.4%	50.4%	17.0%	6.3%	0.7%	4.1%
Q3-2. Overall image of City	50.9%	40.6%	5.0%	1.4%	0.9%	1.3%
Q3-3. How well City is planning growth	18.2%	36.8%	22.2%	8.7%	2.4%	11.8%
Q3-4. Overall quality of life in City	54.1%	39.9%	3.4%	0.9%	0.1%	1.6%
Q3-5. Overall feeling of safety in the community	56.4%	37.8%	4.0%	0.4%	0.3%	1.1%
Q3-6. Overall quality of services provided by City	35.1%	50.4%	8.5%	2.0%	0.7%	3.3%

**WITHOUT "DON'T KNOW"**

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q3-1. Overall value that you receive for your City tax & fees	22.4%	52.6%	17.8%	6.5%	0.7%
Q3-2. Overall image of City	51.5%	41.2%	5.0%	1.4%	0.9%
Q3-3. How well City is planning growth	20.6%	41.7%	25.1%	9.8%	2.7%
Q3-4. Overall quality of life in City	55.0%	40.5%	3.5%	0.9%	0.1%
Q3-5. Overall feeling of safety in the community	57.0%	38.2%	4.0%	0.4%	0.3%
Q3-6. Overall quality of services provided by City	36.3%	52.1%	8.8%	2.1%	0.7%

**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."**

(N=704)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q4-1. As a place to live	75.9%	22.2%	0.9%	0.3%	0.0%	0.9%
Q4-2. As a place to raise children	71.7%	19.7%	3.1%	0.1%	0.1%	5.1%
Q4-3. As a place to retire	46.0%	26.8%	12.1%	3.4%	1.4%	10.2%
Q4-4. As a community that is moving in right direction	39.8%	36.5%	14.5%	3.3%	2.0%	4.0%

**WITHOUT "DON'T KNOW"**

**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

(N=704)

	Excellent	Good	Neutral	Below average	Poor
Q4-1. As a place to live	76.5%	22.3%	0.9%	0.3%	0.0%
Q4-2. As a place to raise children	75.6%	20.8%	3.3%	0.1%	0.1%
Q4-3. As a place to retire	51.3%	29.9%	13.4%	3.8%	1.6%
Q4-4. As a community that is moving in right direction	41.4%	38.0%	15.1%	3.4%	2.1%

**Q5. City Leadership. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q5-1. Overall quality of leadership provided by City's elected officials	14.2%	39.6%	22.0%	4.5%	1.7%	17.9%
Q5-2. Overall effectiveness of appointed boards & committees	12.1%	34.7%	25.0%	4.0%	1.4%	22.9%
Q5-3. Overall effectiveness of City Administration	16.1%	41.1%	19.5%	3.1%	1.8%	18.5%

**WITHOUT "DON'T KNOW"**

**Q5. City Leadership. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q5-1. Overall quality of leadership provided by City's elected officials	17.3%	48.3%	26.8%	5.5%	2.1%
Q5-2. Overall effectiveness of appointed boards & committees	15.7%	44.9%	32.4%	5.2%	1.8%
Q5-3. Overall effectiveness of City Administration	19.7%	50.3%	23.9%	3.8%	2.3%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q6-1. Visibility of police in neighborhoods	33.4%	48.9%	10.2%	4.4%	1.0%	2.1%
Q6-2. Visibility of police in commercial & retail areas	27.4%	49.6%	14.2%	3.3%	0.4%	5.1%
Q6-3. How quickly police respond to emergencies	38.1%	24.7%	8.8%	0.9%	0.6%	27.0%
Q6-4. City's efforts to prevent crime	32.2%	40.6%	11.2%	1.3%	0.9%	13.8%
Q6-5. Enforcement of local traffic laws	27.0%	44.6%	16.1%	4.5%	1.4%	6.4%
Q6-6. Quality of animal control services	22.2%	36.9%	16.9%	3.8%	1.6%	18.6%

**WITHOUT "DON'T KNOW"**

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q6-1. Visibility of police in neighborhoods	34.1%	49.9%	10.4%	4.5%	1.0%
Q6-2. Visibility of police in commercial & retail areas	28.9%	52.2%	15.0%	3.4%	0.4%
Q6-3. How quickly police respond to emergencies	52.1%	33.9%	12.1%	1.2%	0.8%
Q6-4. City's efforts to prevent crime	37.4%	47.1%	13.0%	1.5%	1.0%
Q6-5. Enforcement of local traffic laws	28.8%	47.6%	17.1%	4.9%	1.5%
Q6-6. Quality of animal control services	27.2%	45.4%	20.8%	4.7%	1.9%

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide?**

<u>Q7. Top choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	177	25.1 %
Visibility of police in commercial & retail areas	14	2.0 %
How quickly police respond to emergencies	337	47.9 %
City's efforts to prevent crime	111	15.8 %
Enforcement of local traffic laws	13	1.8 %
Quality of animal control services	5	0.7 %
None chosen	47	6.7 %
Total	704	100.0 %

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide?**

<u>Q7. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	143	20.3 %
Visibility of police in commercial & retail areas	66	9.4 %
How quickly police respond to emergencies	156	22.2 %
City's efforts to prevent crime	226	32.1 %
Enforcement of local traffic laws	48	6.8 %
Quality of animal control services	13	1.8 %
None chosen	52	7.4 %
Total	704	100.0 %

**SUM OF TOP 2 CHOICES**

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide? (top 2)**

<u>Q7. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	320	45.5 %
Visibility of police in commercial & retail areas	80	11.4 %
How quickly police respond to emergencies	493	70.0 %
City's efforts to prevent crime	337	47.9 %
Enforcement of local traffic laws	61	8.7 %
Quality of animal control services	18	2.6 %
None chosen	47	6.7 %
Total	1356	

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. Maintenance of City streets	27.8%	53.6%	9.7%	5.0%	2.1%	1.8%
Q8-2. Maintenance of City sidewalks	24.4%	52.8%	12.8%	5.8%	1.8%	2.3%
Q8-3. Maintenance of street signs & traffic signals	35.7%	54.1%	7.5%	0.9%	0.1%	1.7%
Q8-4. Condition of pavement markings on streets	27.6%	49.3%	15.3%	3.4%	0.3%	4.1%
Q8-5. Accessibility of streets, sidewalks, & buildings for people with disabilities	22.6%	34.1%	14.9%	2.6%	0.4%	25.4%
Q8-6. Maintenance of City buildings	26.7%	47.4%	9.8%	0.3%	0.1%	15.6%
Q8-7. Snow removal on major City streets	46.2%	46.9%	3.6%	1.0%	0.4%	2.0%
Q8-8. Snow removal on neighborhood streets	32.8%	47.4%	10.7%	4.4%	1.4%	3.3%
Q8-9. Mowing & trimming of island & other City owned property	29.8%	47.4%	12.5%	5.3%	0.9%	4.1%
Q8-10. Overall cleanliness of City streets & other public areas	38.6%	52.8%	5.7%	1.0%	0.1%	1.7%
Q8-11. Adequacy of City street lighting	31.0%	50.0%	8.9%	6.1%	1.6%	2.4%

**WITHOUT "DON'T KNOW"**

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Maintenance of City streets	28.4%	54.6%	9.8%	5.1%	2.2%
Q8-2. Maintenance of City sidewalks	25.0%	54.1%	13.1%	6.0%	1.9%
Q8-3. Maintenance of street signs & traffic signals	36.3%	55.1%	7.7%	0.9%	0.1%
Q8-4. Condition of pavement markings on streets	28.7%	51.4%	16.0%	3.6%	0.3%
Q8-5. Accessibility of streets, sidewalks, & buildings for people with disabilities	30.3%	45.7%	20.0%	3.4%	0.6%
Q8-6. Maintenance of City buildings	31.6%	56.2%	11.6%	0.3%	0.2%
Q8-7. Snow removal on major City streets	47.1%	47.8%	3.6%	1.0%	0.4%
Q8-8. Snow removal on neighborhood streets	33.9%	49.0%	11.0%	4.6%	1.5%
Q8-9. Mowing & trimming of island & other City owned property	31.1%	49.5%	13.0%	5.5%	0.9%
Q8-10. Overall cleanliness of City streets & other public areas	39.3%	53.8%	5.8%	1.0%	0.1%
Q8-11. Adequacy of City street lighting	31.7%	51.2%	9.2%	6.3%	1.6%

**Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide?**

<u>Q9. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City streets	456	64.8 %
Maintenance of City sidewalks	30	4.3 %
Maintenance of street signs & traffic signals	18	2.6 %
Condition of pavement markings on streets	4	0.6 %
Accessibility of streets, sidewalks, & buildings for people with disabilities	18	2.6 %
Maintenance of City buildings	1	0.1 %
Snow removal on major City streets	38	5.4 %
Snow removal on neighborhood streets	14	2.0 %
Mowing & trimming of island & other City owned property	8	1.1 %
Overall cleanliness of City streets & other public areas	29	4.1 %
Adequacy of City street lighting	28	4.0 %
None chosen	60	8.5 %
Total	704	100.0 %

**Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide?**

<u>Q9. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City streets	57	8.1 %
Maintenance of City sidewalks	141	20.0 %
Maintenance of street signs & traffic signals	62	8.8 %
Condition of pavement markings on streets	14	2.0 %
Accessibility of streets, sidewalks, & buildings for people with disabilities	31	4.4 %
Maintenance of City buildings	14	2.0 %
Snow removal on major City streets	110	15.6 %
Snow removal on neighborhood streets	49	7.0 %
Mowing & trimming of island & other City owned property	7	1.0 %
Overall cleanliness of City streets & other public areas	101	14.3 %
Adequacy of City street lighting	50	7.1 %
None chosen	68	9.7 %
Total	704	100.0 %



**SUM OF TOP 2 CHOICES****Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide? (top 2)**

<u>Q9. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City streets	513	72.9 %
Maintenance of City sidewalks	171	24.3 %
Maintenance of street signs & traffic signals	80	11.4 %
Condition of pavement markings on streets	18	2.6 %
Accessibility of streets, sidewalks, & buildings for people with disabilities	49	7.0 %
Maintenance of City buildings	15	2.1 %
Snow removal on major City streets	148	21.0 %
Snow removal on neighborhood streets	63	8.9 %
Mowing & trimming of island & other City owned property	15	2.1 %
Overall cleanliness of City streets & other public areas	130	18.5 %
Adequacy of City street lighting	78	11.1 %
None chosen	60	8.5 %
Total	1340	

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q10-1. Enforcing cleanup of litter & debris on private property	13.5%	36.2%	19.6%	10.7%	3.8%	16.2%
Q10-2. Enforcing mowing & trimming of grass & weeds on private property	13.6%	35.2%	22.3%	10.7%	4.4%	13.8%
Q10-3. Enforcing exterior maintenance of residential property	12.2%	34.5%	22.9%	11.9%	4.1%	14.3%
Q10-4. Enforcing exterior maintenance of business property	16.5%	43.5%	18.6%	2.3%	0.6%	18.6%

**WITHOUT "DON'T KNOW"**

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q10-1. Enforcing cleanup of litter & debris on private property	16.1%	43.2%	23.4%	12.7%	4.6%
Q10-2. Enforcing mowing & trimming of grass & weeds on private property	15.8%	40.9%	25.9%	12.4%	5.1%
Q10-3. Enforcing exterior maintenance of residential property	14.3%	40.3%	26.7%	13.9%	4.8%
Q10-4. Enforcing exterior maintenance of business property	20.2%	53.4%	22.9%	2.8%	0.7%

**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide?**

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Enforcing cleanup of litter & debris on private property	284	40.3 %
Enforcing mowing & trimming of grass & weeds on private property	84	11.9 %
Enforcing exterior maintenance of residential property	154	21.9 %
Enforcing exterior maintenance of business property	55	7.8 %
None chosen	127	18.0 %
Total	704	100.0 %

**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide?**

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Enforcing cleanup of litter & debris on private property	102	14.5 %
Enforcing mowing & trimming of grass & weeds on private property	176	25.0 %
Enforcing exterior maintenance of residential property	157	22.3 %
Enforcing exterior maintenance of business property	117	16.6 %
None chosen	152	21.6 %
Total	704	100.0 %

**SUM OF TOP 2 CHOICES**

**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide? (top 2)**

<u>Q11. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Enforcing cleanup of litter & debris on private property	386	54.8 %
Enforcing mowing & trimming of grass & weeds on private property	260	36.9 %
Enforcing exterior maintenance of residential property	311	44.2 %
Enforcing exterior maintenance of business property	172	24.4 %
None chosen	127	18.0 %
Total	1256	

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Maintenance of City parks	43.8%	47.2%	4.1%	0.4%	0.4%	4.1%
Q12-2. Number of City parks	46.6%	37.6%	6.8%	3.6%	1.0%	4.4%
Q12-3. Walking & biking trails in City	24.0%	32.5%	18.8%	14.5%	3.1%	7.1%
Q12-4. City swimming pool	29.0%	29.8%	13.9%	1.6%	0.7%	25.0%
Q12-5. Quality of outdoor practice ball fields (e.g. baseball, soccer, & softball)	20.0%	32.5%	17.8%	2.4%	0.3%	27.0%
Q12-6. Condition of equipment, such as shelters & playgrounds, at City parks	28.6%	43.8%	11.5%	1.8%	0.0%	14.3%
Q12-7. Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	19.3%	28.7%	18.8%	3.0%	0.4%	29.8%
Q12-8. Fees that are charged for recreation programs	14.3%	32.0%	18.9%	2.6%	0.7%	31.5%
Q12-9. Ease of registering for programs	16.3%	27.1%	18.3%	1.4%	0.1%	36.6%
Q12-10. Mowing in City parks	31.5%	47.7%	11.1%	1.3%	0.4%	8.0%

**WITHOUT "DON'T KNOW"**

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Maintenance of City parks	45.6%	49.2%	4.3%	0.4%	0.4%
Q12-2. Number of City parks	48.7%	39.4%	7.1%	3.7%	1.0%
Q12-3. Walking & biking trails in City	25.8%	35.0%	20.2%	15.6%	3.4%
Q12-4. City swimming pool	38.6%	39.8%	18.6%	2.1%	0.9%
Q12-5. Quality of outdoor practice ball fields (e.g. baseball, soccer, & softball)	27.4%	44.6%	24.3%	3.3%	0.4%
Q12-6. Condition of equipment, such as shelters & playgrounds, at City parks	33.3%	51.1%	13.4%	2.2%	0.0%
Q12-7. Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	27.5%	40.9%	26.7%	4.3%	0.6%
Q12-8. Fees that are charged for recreation programs	21.0%	46.7%	27.6%	3.7%	1.0%
Q12-9. Ease of registering for programs	25.8%	42.8%	28.9%	2.2%	0.2%
Q12-10. Mowing in City parks	34.3%	51.9%	12.0%	1.4%	0.5%

**Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide?**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	414	58.8 %
Number of City parks	52	7.4 %
Walking & biking trails in City	63	8.9 %
City swimming pool	24	3.4 %
Quality of outdoor practice ball fields (e.g. baseball, soccer, & softball)	10	1.4 %
Condition of equipment, such as shelters & playgrounds, at City parks	18	2.6 %
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	12	1.7 %
Fees that are charged for recreation programs	6	0.9 %
Ease of registering for programs	2	0.3 %
Mowing in City parks	5	0.7 %
None chosen	98	13.9 %
Total	704	100.0 %

**Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide?**

<u>Q13. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	83	11.8 %
Number of City parks	71	10.1 %
Walking & biking trails in City	143	20.3 %
City swimming pool	89	12.6 %
Quality of outdoor practice ball fields (e.g. baseball, soccer, & softball)	17	2.4 %
Condition of equipment, such as shelters & playgrounds, at City parks	103	14.6 %
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	23	3.3 %
Fees that are charged for recreation programs	9	1.3 %
Ease of registering for programs	8	1.1 %
Mowing in City parks	42	6.0 %
None chosen	116	16.5 %
Total	704	100.0 %

**SUM OF TOP 2 CHOICES****Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide? (top 2)**

Q13. Sum of top 2 choices	Number	Percent
Maintenance of City parks	497	70.6 %
Number of City parks	123	17.5 %
Walking & biking trails in City	206	29.3 %
City swimming pool	113	16.1 %
Quality of outdoor practice ball fields (e.g. baseball, soccer, & softball)	27	3.8 %
Condition of equipment, such as shelters & playgrounds, at City parks	121	17.2 %
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	35	5.0 %
Fees that are charged for recreation programs	15	2.1 %
Ease of registering for programs	10	1.4 %
Mowing in City parks	47	6.7 %
None chosen	98	13.9 %
Total	1292	

**Q14. City Communication. Where do you currently get news and information about City programs, services, and events?**

Q14. Where do you currently get news & information about City programs, services, & events	Number	Percent
Village Voice (City newsletter)	626	88.9 %
Kansas City Star	216	30.7 %
Television news	222	31.5 %
City website	220	31.3 %
Shawnee Mission Post	248	35.2 %
Email updates	179	25.4 %
City's social networking sites (Facebook, Twitter, etc.)	202	28.7 %
Other	57	8.1 %
Total	1970	

**Q14. Other**

Q14. Other	Number	Percent
Nextdoor	29	50.9 %
Word of mouth	7	12.3 %
Text	5	8.8 %
Neighbors	3	5.3 %
Friends & neighbors	2	3.5 %
Google news	1	1.8 %
Homes Association president	1	1.8 %
Neighborhood email	1	1.8 %
Website, social media, facebook event notices	1	1.8 %
Our Street has a Facebook page	1	1.8 %
City council member Gallagher	1	1.8 %
Radio news, word of mouth	1	1.8 %
Mail	1	1.8 %
Notify JoCo	1	1.8 %
Email, digital PDF, Village Voice	1	1.8 %
City council member's Facebook page	1	1.8 %
Total	57	100.0 %



**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

<u>Q15. Top choice</u>	<u>Number</u>	<u>Percent</u>
Village Voice (City newsletter)	346	49.1 %
Kansas City Star	15	2.1 %
Television news	19	2.7 %
City website	32	4.5 %
Shawnee Mission Post	48	6.8 %
Email updates	111	15.8 %
City's social networking sites (Facebook, Twitter, etc.)	46	6.5 %
Other	13	1.8 %
None chosen	74	10.5 %
Total	704	100.0 %

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

<u>Q15. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Village Voice (City newsletter)	111	15.8 %
Kansas City Star	66	9.4 %
Television news	44	6.3 %
City website	96	13.6 %
Shawnee Mission Post	70	9.9 %
Email updates	114	16.2 %
City's social networking sites (Facebook, Twitter, etc.)	73	10.4 %
Other	12	1.7 %
None chosen	118	16.8 %
Total	704	100.0 %

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

<u>Q15. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Village Voice (City newsletter)	77	10.9 %
Kansas City Star	34	4.8 %
Television news	50	7.1 %
City website	110	15.6 %
Shawnee Mission Post	46	6.5 %
Email updates	71	10.1 %
City's social networking sites (Facebook, Twitter, etc.)	82	11.6 %
Other	18	2.6 %
None chosen	216	30.7 %
Total	704	100.0 %

**SUM OF TOP 3 CHOICES**

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City? (top 3)**

Q15. Sum of top 3 choices	Number	Percent
Village Voice (City newsletter)	534	75.9 %
Kansas City Star	115	16.3 %
Television news	113	16.1 %
City website	238	33.8 %
Shawnee Mission Post	164	23.3 %
Email updates	296	42.0 %
City's social networking sites (Facebook, Twitter, etc.)	201	28.6 %
Other	43	6.1 %
None chosen	74	10.5 %
Total	1778	

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q16-1. Availability of information about City programs & services	19.7%	47.7%	21.2%	5.0%	0.3%	6.1%
Q16-2. City efforts to keep you informed about local issues	19.5%	42.3%	23.9%	7.2%	2.1%	5.0%
Q16-3. Level of public involvement in local decision making	10.9%	30.4%	27.0%	11.4%	4.0%	16.3%
Q16-4. Village Voice (City newsletter)	32.5%	47.4%	12.4%	2.0%	0.4%	5.3%
Q16-5. Usefulness of City's website	13.6%	33.2%	26.8%	2.1%	1.0%	23.2%
Q16-6. Email updates	10.5%	20.5%	22.0%	4.4%	1.7%	40.9%
Q16-7. City social media accounts	6.8%	22.2%	23.3%	3.1%	0.9%	43.8%

**WITHOUT "DON'T KNOW"**

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

(N=704)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q16-1. Availability of information about City programs & services	21.0%	50.8%	22.5%	5.3%	0.3%
Q16-2. City efforts to keep you informed about local issues	20.5%	44.5%	25.1%	7.6%	2.2%
Q16-3. Level of public involvement in local decision making	13.1%	36.3%	32.3%	13.6%	4.8%
Q16-4. Village Voice (City newsletter)	34.3%	50.1%	13.0%	2.1%	0.4%
Q16-5. Usefulness of City's website	17.7%	43.3%	34.9%	2.8%	1.3%
Q16-6. Email updates	17.8%	34.6%	37.3%	7.5%	2.9%
Q16-7. City social media accounts	12.1%	39.4%	41.4%	5.6%	1.5%

**Q17. Customer Service. Have you called or visited the City with a question, problem, or complaint during the past year?**

Q17. Have you called or visited City with a question, problem, or complaint during past year	Number	Percent
Yes	308	43.8 %
No	374	53.1 %
Don't know	22	3.1 %
Total	704	100.0 %

**WITHOUT "DON'T KNOW"**

**Q17. Customer Service. Have you called or visited the City with a question, problem, or complaint during the past year? (without "don't know")**

Q17. Have you called or visited City with a question, problem, or complaint during past year	Number	Percent
Yes	308	45.2 %
No	374	54.8 %
Total	682	100.0 %

**Q17a. How easy was it to contact the person you needed to reach?**

Q17a. How easy was it to contact the person you needed to reach	Number	Percent
Very easy	171	55.5 %
Somewhat easy	102	33.1 %
Difficult	22	7.1 %
Very difficult	9	2.9 %
Don't know	4	1.3 %
Total	308	100.0 %

**WITHOUT "DON'T KNOW"**

**Q17a. How easy was it to contact the person you needed to reach? (without "don't know")**

Q17a. How easy was it to contact the person you needed to reach	Number	Percent
Very easy	171	56.3 %
Somewhat easy	102	33.6 %
Difficult	22	7.2 %
Very difficult	9	3.0 %
Total	304	100.0 %

**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never."**

(N=308)

	Always	Usually	Sometimes	Seldom	Never	Don't know
Q17b-1. They were courteous & polite	65.3%	25.0%	5.2%	1.6%	1.6%	1.3%
Q17b-2. They gave prompt, accurate, & complete answers to questions	55.5%	26.9%	11.4%	2.3%	2.6%	1.3%
Q17b-3. They did what they said they would do in a timely manner	52.9%	25.6%	9.1%	2.9%	2.9%	6.5%
Q17b-4. They helped you resolve an issue to your satisfaction	53.2%	21.8%	10.7%	3.6%	5.5%	5.2%

**WITHOUT "DON'T KNOW"**

**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")**

(N=308)

	Always	Usually	Sometimes	Seldom	Never
Q17b-1. They were courteous & polite	66.1%	25.3%	5.3%	1.6%	1.6%
Q17b-2. They gave prompt, accurate, & complete answers to questions	56.3%	27.3%	11.5%	2.3%	2.6%
Q17b-3. They did what they said they would do in a timely manner	56.6%	27.4%	9.7%	3.1%	3.1%
Q17b-4. They helped you resolve an issue to your satisfaction	56.2%	22.9%	11.3%	3.8%	5.8%

**Q18-1. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Exercise)**

Q18-1. Exercise	Number	Percent
0	210	29.8 %
1	51	7.2 %
2	39	5.5 %
3	11	1.6 %
4	4	0.6 %
5+	2	0.3 %
Not provided	387	55.0 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q18-1. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Exercise) (without "not provided")**

Q18-1. Exercise	Number	Percent
0	210	66.2 %
1	51	16.1 %
2	39	12.3 %
3	11	3.5 %
4	4	1.3 %
5+	2	0.6 %
Total	317	100.0 %

**Q18-2. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Transportation)**

Q18-2. Transportation	Number	Percent
0	213	30.3 %
1	45	6.4 %
2	39	5.5 %
3	6	0.9 %
4	1	0.1 %
5+	1	0.1 %
Not provided	399	56.7 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q18-2. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Transportation) (without "not provided")**

Q18-2. Transportation	Number	Percent
0	213	69.8 %
1	45	14.8 %
2	39	12.8 %
3	6	2.0 %
4	1	0.3 %
5+	1	0.3 %
Total	305	100.0 %

**Q18-3. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Recreation)**

<u>Q18-3. Recreation</u>	<u>Number</u>	<u>Percent</u>
0	179	25.4 %
1	85	12.1 %
2	66	9.4 %
3	24	3.4 %
4	8	1.1 %
5+	1	0.1 %
Not provided	341	48.4 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q18-3. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Recreation) (without "not provided")**

<u>Q18-3. Recreation</u>	<u>Number</u>	<u>Percent</u>
0	179	49.3 %
1	85	23.4 %
2	66	18.2 %
3	24	6.6 %
4	8	2.2 %
5+	1	0.3 %
Total	363	100.0 %



**Q18(1-3). Bicycling. Listed below are various bicycle riding activities. Please indicate approximately how often members of your household UNDER AGE 18 ride a bicycle for that activity.**

(N=192)

	Always	At least once/week	Frequently once/ month	Occasionally	Never
Q18-1. Exercise	5.8%	41.3%	13.2%	24.0%	15.7%
Q18-2. Transportation	7.7%	34.2%	12.0%	18.8%	27.4%
Q18-3. Recreation	7.4%	51.1%	19.9%	19.3%	2.3%

**Q19-1. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Exercise)**

Q19-1. Exercise	Number	Percent
0	133	18.9 %
1	137	19.5 %
2	121	17.2 %
3	10	1.4 %
4	1	0.1 %
Not provided	302	42.9 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q19-1. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Exercise) (without "not provided")**

Q19-1. Exercise	Number	Percent
0	133	33.1 %
1	137	34.1 %
2	121	30.1 %
3	10	2.5 %
4	1	0.2 %
Total	402	100.0 %

**Q19-2. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Transportation)**

Q19-2. Transportation	Number	Percent
0	188	26.7 %
1	89	12.6 %
2	63	8.9 %
3	6	0.9 %
Not provided	358	50.9 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q19-2. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Transportation) (without "not provided")**

Q19-2. Transportation	Number	Percent
0	188	54.3 %
1	89	25.7 %
2	63	18.2 %
3	6	1.7 %
Total	346	100.0 %

**Q19-3. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Recreation)**

Q19-3. Recreation	Number	Percent
0	128	18.2 %
1	130	18.5 %
2	135	19.2 %
3	12	1.7 %
4	4	0.6 %
5+	1	0.1 %
Not provided	294	41.8 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q19-3. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Recreation) (without "not provided")**

Q19-3. Recreation	Number	Percent
0	128	31.2 %
1	130	31.7 %
2	135	32.9 %
3	12	2.9 %
4	4	1.0 %
5+	1	0.2 %
Total	410	100.0 %

**Q19(1-3). Listed below are various bicycle riding activities. For each activity, please indicate approximately how often members of your household AGE 18 AND OVER ride a bicycle for that activity.**

(N=308)

	Always	At least once/week	Frequently once/ month	Occasionally	Never
Q19-1. Exercise	9.8%	33.3%	14.9%	32.6%	9.4%
Q19-2. Transportation	6.3%	19.8%	10.1%	27.1%	36.7%
Q19-3. Recreation	9.2%	31.4%	17.3%	34.6%	7.4%

**Q20. How important is it that the City allocate funds to bicycle infrastructure (e.g. bike lanes, signs, pavement markings, trails)?**

Q20. How important is it that City allocate funds to bicycle infrastructure	Number	Percent
Very important	204	29.0 %
Important	236	33.5 %
Neutral	156	22.2 %
Not important	51	7.2 %
Not at all important	37	5.3 %
Not provided	20	2.8 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q20. How important is it that the City allocate funds to bicycle infrastructure (e.g. bike lanes, signs, pavement markings, trails)? (without "not provided")**

Q20. How important is it that City allocate funds to bicycle infrastructure	Number	Percent
Very important	204	29.8 %
Important	236	34.5 %
Neutral	156	22.8 %
Not important	51	7.5 %
Not at all important	37	5.4 %
Total	684	100.0 %

**Q21. Art. How important is it for the city to allocate additional funds to the arts in Prairie Village?**

Q21. How important is it for City to allocate additional funds to arts in Prairie Village	Number	Percent
Very important	106	15.1 %
Important	240	34.1 %
Neutral	227	32.2 %
Not important	76	10.8 %
Not at all important	40	5.7 %
Not provided	15	2.1 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q21. Art. How important is it for the city to allocate additional funds to the arts in Prairie Village? (without "not provided")**

Q21. How important is it for City to allocate additional funds to arts in Prairie Village	Number	Percent
Very important	106	15.4 %
Important	240	34.8 %
Neutral	227	32.9 %
Not important	76	11.0 %
Not at all important	40	5.8 %
Total	689	100.0 %

**Q22a. If you listed something in Question 22, would you be willing to pay more in taxes or fees to support this new community amenity?**

Q22a. Would you be willing to pay more in taxes or fees to support this new community amenity	Number	Percent
Very willing	122	35.7 %
Somewhat willing	133	38.9 %
Not willing	30	8.8 %
Not at all willing	22	6.4 %
Don't know	35	10.2 %
Total	342	100.0 %

**WITHOUT "DON'T KNOW"**

**Q22a. If you listed something in Question 22, would you be willing to pay more in taxes or fees to support this new community amenity? (without "don't know")**

Q22a. Would you be willing to pay more in taxes or fees to support this new community amenity	Number	Percent
Very willing	122	39.7 %
Somewhat willing	133	43.3 %
Not willing	30	9.8 %
Not at all willing	22	7.2 %
Total	307	100.0 %

**Q22b. If you would be willing to pay more, how do you propose paying?**

Q22b. How do you propose paying for the new community amenity	Number	Percent
Increase property tax	44	17.3 %
Increase sales tax	48	18.8 %
Increase user fees	69	27.1 %
No preference	65	25.5 %
Other	22	8.6 %
Not provided	7	2.7 %
Total	255	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q22b. If you would be willing to pay more, how do you propose paying? (without "not provided")**

Q22b. How do you propose paying for the new community amenity	Number	Percent
Increase property tax	44	17.7 %
Increase sales tax	48	19.4 %
Increase user fees	69	27.8 %
No preference	65	26.2 %
Other	22	8.9 %
Total	248	100.0 %

**Q22b. Other**

<u>Q22b. Other</u>	<u>Number</u>	<u>Percent</u>
Little investment needed to create dog park	1	4.5 %
Bike riding on city streets requires appropriate lanes, signage, and public education	1	4.5 %
Increase sales tax and partnering with other local towns/communities to build a bike path	1	4.5 %
New soccer fields would require new usage fees	1	4.5 %
Relocate from other sources	1	4.5 %
Combination taxes/user fees	1	4.5 %
Let cell tower operators pay for them	1	4.5 %
Not sure there is a need for huge funds	1	4.5 %
Use propert tax that was just increased	1	4.5 %
Stop spending on buying up churches	1	4.5 %
Special fees for tearouts and oversized housing rebuilds	1	4.5 %
See above answer above about 1%	1	4.5 %
Individual community donations with a property tax credit	1	4.5 %
Proper traffic enforcement to protect bike riders and pedestrians	1	4.5 %
Grants and County resources could provide an initial programming plan	1	4.5 %
Issue bonds	1	4.5 %
Adjust the current budget	1	4.5 %
Special fishing permit for the pond	1	4.5 %
Use some of the money set aside to pay for the leaf pickup	1	4.5 %
Annual fee	1	4.5 %
Permit fee	1	4.5 %
<u>Doesn't matter</u>	<u>1</u>	<u>4.5 %</u>
Total	22	100.0 %

**Q24. Teardown/Rebuild. Because Prairie Village is fully developed, residential development increasingly involves demolishing an existing home and building a new home in its place. Are you concerned with "teardown/rebuilds"?**

<u>Q24. Are you concerned with "teardown/rebuilds"</u>	<u>Number</u>	<u>Percent</u>
Yes	369	52.4 %
No	335	47.6 %
Total	704	100.0 %



**Q25. The Mayor and 12 elected Council Members serve as the legislative and policy-making body of the city. How supportive are you of Council Members and the Mayor receiving some form of pay for their service to the community?**

Q25. How supportive are you of Council Members & Mayor receiving some form of pay for their service to community

	Number	Percent
Very supportive	189	26.8 %
Somewhat supportive	283	40.2 %
Not supportive	72	10.2 %
Not at all supportive	48	6.8 %
Don't know	112	15.9 %
Total	704	100.0 %

**WITHOUT "DON'T KNOW"**

**Q25. The Mayor and 12 elected Council Members serve as the legislative and policy-making body of the city. How supportive are you of Council Members and the Mayor receiving some form of pay for their service to the community? (without "don't know")**

Q25. How supportive are you of Council Members & Mayor receiving some form of pay for their service to community

	Number	Percent
Very supportive	189	31.9 %
Somewhat supportive	283	47.8 %
Not supportive	72	12.2 %
Not at all supportive	48	8.1 %
Total	592	100.0 %

**Q26. Including yourself, how many people in your household are...**

	Mean	Sum
number	2.5	1765
Under age 5	0.2	129
Ages 5-9	0.2	130
Ages 10-14	0.2	111
Ages 15-19	0.2	107
Ages 20-24	0.1	68
Ages 25-34	0.3	199
Ages 35-44	0.4	253
Ages 45-54	0.3	243
Ages 55-64	0.3	215
Ages 65-74	0.3	178
Ages 75+	0.2	132

**Q27. Approximately how many years have you lived in Prairie Village?**

Q27. How many years have you lived in Prairie Village	Number	Percent
0-5	172	24.4 %
6-10	108	15.3 %
11-15	77	10.9 %
16-20	74	10.5 %
21-30	104	14.8 %
31+	152	21.6 %
Not provided	17	2.4 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q27. Approximately how many years have you lived in Prairie Village? (without "not provided")**

Q27. How many years have you lived in Prairie Village	Number	Percent
0-5	172	25.0 %
6-10	108	15.7 %
11-15	77	11.2 %
16-20	74	10.8 %
21-30	104	15.1 %
31+	152	22.1 %
Total	687	100.0 %

**Q28. Where do you plan to retire?**

<u>Q28. Where do you plan to retire</u>	<u>Number</u>	<u>Percent</u>
Current home	372	52.8 %
Senior living in Prairie Village	20	2.8 %
Other	200	28.4 %
Not provided	112	15.9 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q28. Where do you plan to retire? (without "not provided")**

<u>Q28. Where do you plan to retire</u>	<u>Number</u>	<u>Percent</u>
Current home	372	62.8 %
Senior living in Prairie Village	20	3.4 %
Other	200	33.8 %
Total	592	100.0 %

**Q28. Other**

Q28. Other	Number	Percent
Not sure	38	25.9 %
Colorado	5	3.4 %
Out of state	4	2.7 %
Another state	3	2.0 %
Florida	3	2.0 %
New home	2	1.4 %
Coastal	2	1.4 %
Out of state closer to family	2	1.4 %
On a beach	2	1.4 %
Smaller residence in metro area	1	0.7 %
Somewhere with water and warmer weather	1	0.7 %
We are likely moving to Washington State next year	1	0.7 %
Smaller home or home elsewhere	1	0.7 %
In a different city	1	0.7 %
We're not in the stage of life where we have thought of where	1	0.7 %
Travel trailer to visit grandchildren	1	0.7 %
We have 2 residences	1	0.7 %
Different home in PV	1	0.7 %
In the area but unsure where	1	0.7 %
Possibly senior living in PV, or in a condo in local area	1	0.7 %
Perhaps a new build in Westwood, or Prairie Village	1	0.7 %
Close but with lower taxes	1	0.7 %
Leaving PV as soon as my youngest graduates from SME	1	0.7 %
A tear-down, re-build in PV	1	0.7 %
Scotland to open a business there since I am an Italian citizen	1	0.7 %
Somewhere in Kansas City, MO	1	0.7 %
House in different area	1	0.7 %
Like to retire down south or on a lake out of state	1	0.7 %
I haven't really thought about it	1	0.7 %
Conodminium or independent living in a more affordable community	1	0.7 %
We are very disappointed with PV and are considering moving	1	0.7 %
Different state	1	0.7 %
1/2 here, 1/2 somehwere warm	1	0.7 %
Hawaii	1	0.7 %
Outside Kansas	1	0.7 %
Far away	1	0.7 %
We are renting now but are looking to buy this year	1	0.7 %
Other house	1	0.7 %
PV is headed in the wrong direction	1	0.7 %
I'm not sure on this yet	1	0.7 %
Likely will split time between Prairie Village and a more Southern location	1	0.7 %
Down size in PV	1	0.7 %
More rural area	1	0.7 %
Somewhere where the property values do not skyrocket	1	0.7 %
PV retirement homes are only for the wealthy	1	0.7 %
Maintenance free living	1	0.7 %
The plan is somewhere warm	1	0.7 %
Plan on moving to another home, hopefully in PV	1	0.7 %
Maintainance provides home in affordable area	1	0.7 %
Move to another area of the city	1	0.7 %

**Q28. Other**

<u>Q28. Other</u>	<u>Number</u>	<u>Percent</u>
Australia	1	0.7 %
That's a long way away	1	0.7 %
I am not sure yet	1	0.7 %
Other home in Prairie Village	1	0.7 %
Can't afford to retire in Prairie Village	1	0.7 %
Ideally we will retire in PV, but that's at least 30 years out	1	0.7 %
Country	1	0.7 %
Possibly in this house but thinking of getting something bigger	1	0.7 %
Downsize home in Prairie Village	1	0.7 %
Plan on moving to subdivision in a second home in the next 5 years	1	0.7 %
Our lake home and home in southern Johnson County	1	0.7 %
I am open to retiring in Prairie Village	1	0.7 %
Caribbean (Dominican Republic)	1	0.7 %
I don't know yet	1	0.7 %
City with lower property tax	1	0.7 %
We will probably move to a more diverse community	1	0.7 %
Condo plaza	1	0.7 %
Europe	1	0.7 %
I am retired	1	0.7 %
Only 40	1	0.7 %
Meadowbrook Park	1	0.7 %
Already retired, living in an apartment	1	0.7 %
Never	1	0.7 %
Tybee Island, GA, Budapest HU	1	0.7 %
Looking for condo and none in PV	1	0.7 %
Another city	1	0.7 %
The beach	1	0.7 %
California	1	0.7 %
Somewhere in Prairie Village	1	0.7 %
Apartment	1	0.7 %
Newer house	1	0.7 %
Outside PV	1	0.7 %
Apartment outside PV	1	0.7 %
N CAROLINA ( SPRUCE PINE)	1	0.7 %
SOMEPLACE WITH FEWER ICE STORMS	1	0.7 %
Some place warm	1	0.7 %
HOME IN PV OR FAIRWAY	1	0.7 %
Canada	1	0.7 %
Mountain or beach	1	0.7 %
PARADISE	1	0.7 %
SOMEWHERE IN PV	1	0.7 %
THAT'S 30 YRS AWAY	1	0.7 %
Condo	1	0.7 %
Wichita	1	0.7 %
Kauai	1	0.7 %
Total	147	100.0 %

**Q29. Do you own or rent your current residence?**

<u>Q29. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own	602	85.5 %
Rent	100	14.2 %
Not provided	2	0.3 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q29. Do you own or rent your current residence? (without "not provided")**

<u>Q29. Do you own or rent your current residence</u>	<u>Number</u>	<u>Percent</u>
Own	602	85.8 %
Rent	100	14.2 %
Total	702	100.0 %

**Q30. What is your age?**

<u>Q30. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	130	18.5 %
35-44	138	19.6 %
45-54	135	19.2 %
55-64	125	17.8 %
65+	136	19.3 %
Not provided	40	5.7 %
Total	704	100.0 %

**WITHOUT "NOT PROVIDED"**

**Q30. What is your age? (without "not provided")**

<u>Q30. Your age</u>	<u>Number</u>	<u>Percent</u>
18-34	130	19.6 %
35-44	138	20.8 %
45-54	135	20.3 %
55-64	125	18.8 %
65+	136	20.5 %
Total	664	100.0 %

**Section 5:**  
**Survey Instrument**

---

THE CITY OF PRAIRIE VILLAGE  
STAR OF KANSAS

March 2018

Dear Prairie Village Resident,

The City of Prairie Village is conducting a citizen survey to gather feedback from our residents to ensure we remain focused on the priorities and services that are most important to you. Your input on this survey is extremely important. **We need to hear from you!**

We realize this survey does take some time to complete, but the answers we receive will help influence decisions that will be made about the future of Prairie Village. It is the City Council's goal to use this as a guide in continuing to provide a high quality of life for all residents. **Please return your completed survey in the next few days.** A postage-paid envelope has been provided for your convenience and your individual responses will remain confidential. If it is more convenient, you may also complete the survey online at [www.prairievillagesurvey.org](http://www.prairievillagesurvey.org).

Results from the survey will be shared with residents and the City Council. Look for a summary of the survey results in a future issue of the Village Voice and on the City's website, [www.pvkansas.com](http://www.pvkansas.com).

If you have any questions about the citizen survey, please contact Alley Porter, Assistant to the City Administrator, at (913) 385-4635 or [aporter@pvkansas.com](mailto:aporter@pvkansas.com).

Thank you for your time, your feedback, and for living in this great community we are all proud to call home.

Sincerely,



Laura Wassmer  
Mayor





PRAIRIE VILLAGE, KANSAS

## 2018 City of Prairie Village Citizen Survey

Please take a few minutes to complete this survey. Your input is an important part of the City's planning process and will be used by City leaders to make planning and investment decisions. If you have questions, please call Alley Porter at 913-385-4635.

1. **Overall.** Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Overall quality of police services	5	4	3	2	1	9
02. Overall maintenance of city streets, sidewalks and infrastructure	5	4	3	2	1	9
03. Overall quality of city parks/trails/open spaces	5	4	3	2	1	9
04. Overall enforcement of City codes and ordinances	5	4	3	2	1	9
05. Overall quality of customer service you receive from City employees	5	4	3	2	1	9
06. Overall effectiveness of City communication with the public	5	4	3	2	1	9
07. Overall flow of traffic and congestion management in the City	5	4	3	2	1	9
08. Overall quality of the City's stormwater runoff/stormwater management system	5	4	3	2	1	9
09. Overall quality of trash collection services	5	4	3	2	1	9
10. Overall quality of curbside recycling services	5	4	3	2	1	9

2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the city to provide? [Write in your answers below using the numbers from the list in Question 1, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ NONE

3. **Perceptions of Prairie Village.** Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall value that you receive for your City tax dollars and fees	5	4	3	2	1	9
2. Overall image of the city	5	4	3	2	1	9
3. How well the city is planning growth	5	4	3	2	1	9
4. Overall quality of life in the city	5	4	3	2	1	9
5. Overall feeling of safety in the community	5	4	3	2	1	9
6. Overall quality of services provided by the city	5	4	3	2	1	9

4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor."

How would you rate The City of Prairie Village...	Excellent	Good	Neutral	Below Average	Poor	Don't Know
1. As a place to live	5	4	3	2	1	9
2. As a place to raise children	5	4	3	2	1	9
3. As a place to retire	5	4	3	2	1	9
4. As a community that is moving in the right direction	5	4	3	2	1	9

2018 City of Prairie Village Citizen Survey: Findings Report

5. **City Leadership.** Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Overall quality of leadership provided by the city's elected officials	5	4	3	2	1	9
2. Overall effectiveness of appointed boards and committees	5	4	3	2	1	9
3. Overall effectiveness of City Administration	5	4	3	2	1	9

6. **Police Department.** Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. The visibility of police in neighborhoods	5	4	3	2	1	9
2. The visibility of police in commercial and retail areas	5	4	3	2	1	9
3. How quickly police respond to emergencies	5	4	3	2	1	9
4. The City's efforts to prevent crime	5	4	3	2	1	9
5. Enforcement of local traffic laws	5	4	3	2	1	9
6. Quality of animal control services	5	4	3	2	1	9

7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the city to provide? [Write in your answers below using the numbers from the list in Question 6, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ NONE

8. **City Maintenance.** Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of City streets	5	4	3	2	1	9
02. Maintenance of City sidewalks	5	4	3	2	1	9
03. Maintenance of street signs and traffic signals	5	4	3	2	1	9
04. Condition of pavement markings on streets	5	4	3	2	1	9
05. Accessibility of streets, sidewalks, & buildings for people with disabilities	5	4	3	2	1	9
06. Maintenance of city buildings	5	4	3	2	1	9
07. Snow removal on major City streets	5	4	3	2	1	9
08. Snow removal on neighborhood streets	5	4	3	2	1	9
09. Mowing and trimming of island and other City owned property	5	4	3	2	1	9
10. Overall cleanliness of City streets and other public areas	5	4	3	2	1	9
11. Adequacy of City street lighting	5	4	3	2	1	9

9. Which TWO of the city maintenance services listed in Question 8 do you think are MOST IMPORTANT for the city to provide? [Write in your answers below using the numbers from the list in Question 8, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ NONE

2018 City of Prairie Village Citizen Survey: Findings Report

10. **Code Enforcement.** Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. Enforcing the cleanup of litter and debris on private property	5	4	3	2	1	9
2. Enforcing the mowing and trimming of grass and weeds on private property	5	4	3	2	1	9
3. Enforcing the exterior maintenance of residential property	5	4	3	2	1	9
4. Enforcing the exterior maintenance of business property	5	4	3	2	1	9

11. **Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the city to provide?** [Write in your answers below using the numbers from the list in Question 10, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ NONE

12. **Parks and Recreation.** Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
01. Maintenance of City parks	5	4	3	2	1	9
02. The number of City parks	5	4	3	2	1	9
03. Walking and biking trails in the city	5	4	3	2	1	9
04. City swimming pool	5	4	3	2	1	9
05. Quality of outdoor practice ball fields (e.g. baseball, soccer, and softball)	5	4	3	2	1	9
06. Condition of equipment, such as shelters and playgrounds, at City parks	5	4	3	2	1	9
07. Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by the city	5	4	3	2	1	9
08. Fees that are charged for recreation programs	5	4	3	2	1	9
09. Ease of registering for programs	5	4	3	2	1	9
10. Mowing in City parks	5	4	3	2	1	9

13. **Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the city to provide?** [Write in your answers below using the numbers from the list in Question 12, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ NONE

14. **City Communication.** Where do you currently get news and information about city programs, services, and events? [Check all that apply.]

- \_\_\_\_(1) Village Voice (City newsletter)      \_\_\_\_ (4) City website      \_\_\_\_ (7) City's social networking sites (Facebook, Twitter, etc.)
- \_\_\_\_(2) Kansas City Star      \_\_\_\_ (5) Shawnee Mission Post
- \_\_\_\_(3) Television news      \_\_\_\_ (6) E-mail updates      \_\_\_\_ (8) Other: \_\_\_\_\_

15. **From which THREE sources of information listed in Question 14 would you prefer to get information from the city?** [Write in your answers below using the numbers from the list in Question 14, or circle "NONE".]

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ NONE

16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied".

How satisfied are you with...	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1. The availability of information about City programs and services	5	4	3	2	1	9
2. City efforts to keep you informed about local issues	5	4	3	2	1	9
3. The level of public involvement in local decision making	5	4	3	2	1	9
4. Village Voice (City newsletter)	5	4	3	2	1	9
5. The usefulness of the city's website	5	4	3	2	1	9
6. E-mail updates	5	4	3	2	1	9
7. City social media accounts	5	4	3	2	1	9

17. **Customer Service.** Have you called or visited the city with a question, problem, or complaint during the past year?

\_\_\_(1) Yes [Answer Q17a-b.]    \_\_\_(2) No [Skip to Q18.]    \_\_\_(9) Don't Know [Skip to Q18.]

17a. How easy was it to contact the person you needed to reach?

\_\_\_(4) Very Easy                      \_\_\_(2) Difficult                      \_\_\_(9) Don't Know  
 \_\_\_(3) Somewhat Easy              \_\_\_(1) Very Difficult

17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never".

Frequency that...	Always	Usually	Sometimes	Seldom	Never	Don't Know
1. They were courteous and polite	5	4	3	2	1	9
2. They gave prompt, accurate, and complete answers to questions	5	4	3	2	1	9
3. They did what they said they would do in a timely manner	5	4	3	2	1	9
4. They helped you resolve an issue to your satisfaction	5	4	3	2	1	9

18. **Bicycling.** Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity, and approximately how often they ride a bicycle for that activity.

Activity	Number of Riders Under 18:	Frequency				
		Always	At Least Once/Week	Once/Month	Occasionally	Never
1. Exercise		5	4	3	2	1
2. Transportation		5	4	3	2	1
3. Recreation		5	4	3	2	1

19. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity, and approximately how often they ride a bicycle for that activity.

Activity	Number of Riders 18 and Over:	Frequency				
		Always	At Least Once/Week	Once/Month	Occasionally	Never
1. Exercise		5	4	3	2	1
2. Transportation		5	4	3	2	1
3. Recreation		5	4	3	2	1

20. How important is it that the city allocate funds to bicycle infrastructure (e.g. bike lanes, signs, pavement markings, trails)?

- (5) Very Important
- (3) Neutral
- (1) Not at All Important
- (4) Important
- (2) Not Important

21. **Art.** How important is it for the city to allocate additional funds to the arts in Prairie Village?

- (5) Very Important
- (3) Neutral
- (1) Not at All Important
- (4) Important
- (2) Not Important

21a. What specific arts would you like to see? \_\_\_\_\_

22. Community amenities provided by the city can enhance the quality of life in Prairie Village. If you could identify ONE new community amenity that could be provided by the city, what would it be?

22a. If you listed something in Q22, would you be willing to pay more in taxes or fees to support this new community amenity?

- (4) Very Willing [Answer Q22b.]
- (1) Not at all Willing [Skip to Q23.]
- (3) Somewhat Willing [Answer Q22b.]
- (9) Don't know [Skip to Q23.]
- (2) Not Willing [Skip to Q23.]

22b. If you would be willing to pay more, how do you propose paying?

- (1) Increase property tax
- (3) Increase user fees
- (5) Other: \_\_\_\_\_
- (2) Increase sales tax
- (4) No preference

23. What THREE ideas do you think are MOST IMPORTANT for Prairie Village to focus on during the next two years (number one being highest priority)?

1. \_\_\_\_\_  
\_\_\_\_\_
2. \_\_\_\_\_  
\_\_\_\_\_
3. \_\_\_\_\_  
\_\_\_\_\_

24. **Teardown/Rebuild.** Because Prairie Village is fully developed, residential development increasingly involves demolishing an existing home and building a new home in its place. Are you concerned with "teardown/rebuilds"?

- (1) Yes [Answer Q24a.]
- (2) No [Skip to Q25.]

24a. What is the reason for your concern with the increase in "teardown/rebuilds"?

\_\_\_\_\_

25. The Mayor and 12 elected Council Members serve as the legislative and policy-making body of the city. How supportive are you of Council Members and the Mayor receiving some form of pay for their service to the community?

- (4) Very Supportive
- (2) Not Supportive
- (9) Don't know
- (3) Somewhat Supportive
- (1) Not at all Supportive

**DEMOGRAPHICS**

**26. Including yourself, how many people in your household are...**

Under age 5: ____	Ages 15-19: ____	Ages 35-44: ____	Ages 65-74: ____
Ages 5-9: ____	Ages 20-24: ____	Ages 45-54: ____	Ages 75+: ____
Ages 10-14: ____	Ages 25-34: ____	Ages 55-64: ____	

**27. Approximately how many years have you lived in Prairie Village?** \_\_\_\_\_ years

**28. Where do you plan to retire?**

\_\_\_\_(1) Current Home      \_\_\_\_ (2) Senior Living in Prairie Village      \_\_\_\_ (3) Other: \_\_\_\_\_

**29. Do you own or rent your current residence?**      \_\_\_\_ (1) Own      \_\_\_\_ (2) Rent

**30. What is your age?** \_\_\_\_\_ years

**31. If you have any other suggestions you would like to make, please write them in the space provided below.**

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**This concludes the survey – Thank you for your time!**  
Please return your completed survey in the enclosed postage-paid envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with city services. If your address is not correct, please provide the correct information. Thank you.

# 2018 City of Prairie Village Citizen Survey *Appendix A – GIS Maps*

*...helping organizations make better decisions since 1982*

**Submitted to the City of Prairie Village, Kansas**

**by:**

ETC Institute  
725 W. Frontier Circle  
Olathe, Kansas  
66061

**April 2018**



## Interpreting the Maps

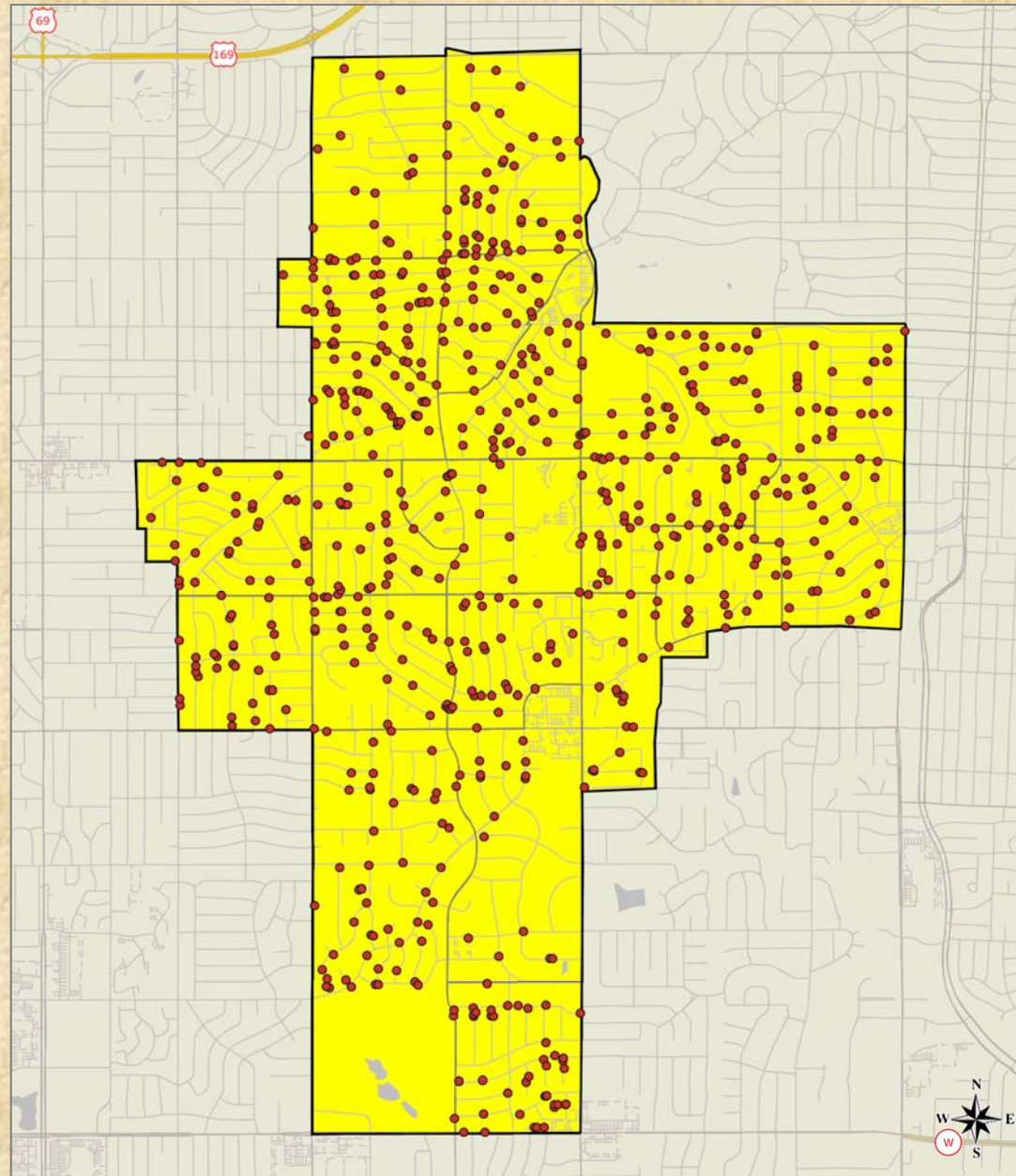
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

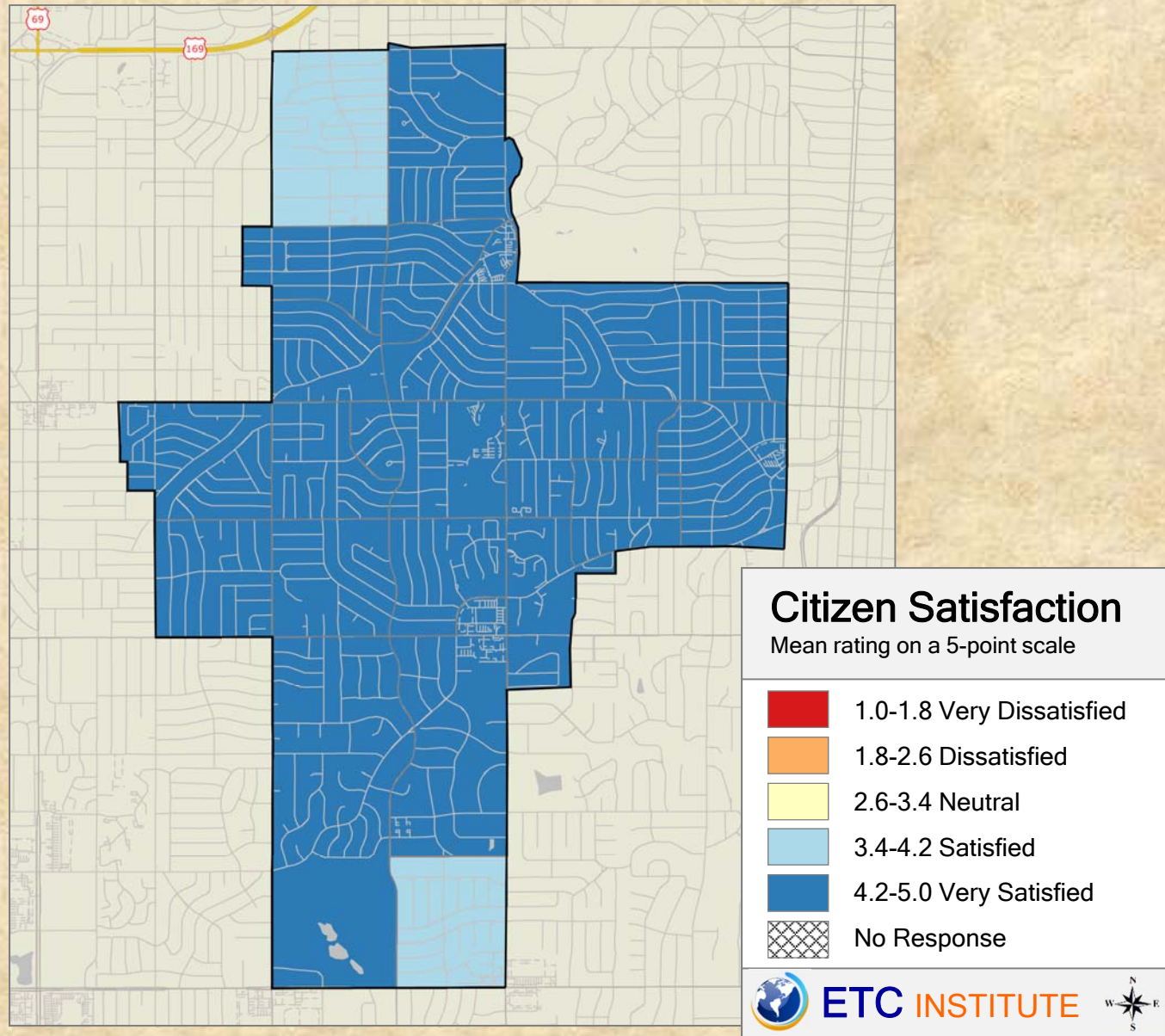


## Location of Survey Respondents



2018 City of Prairie Village Citizen Survey

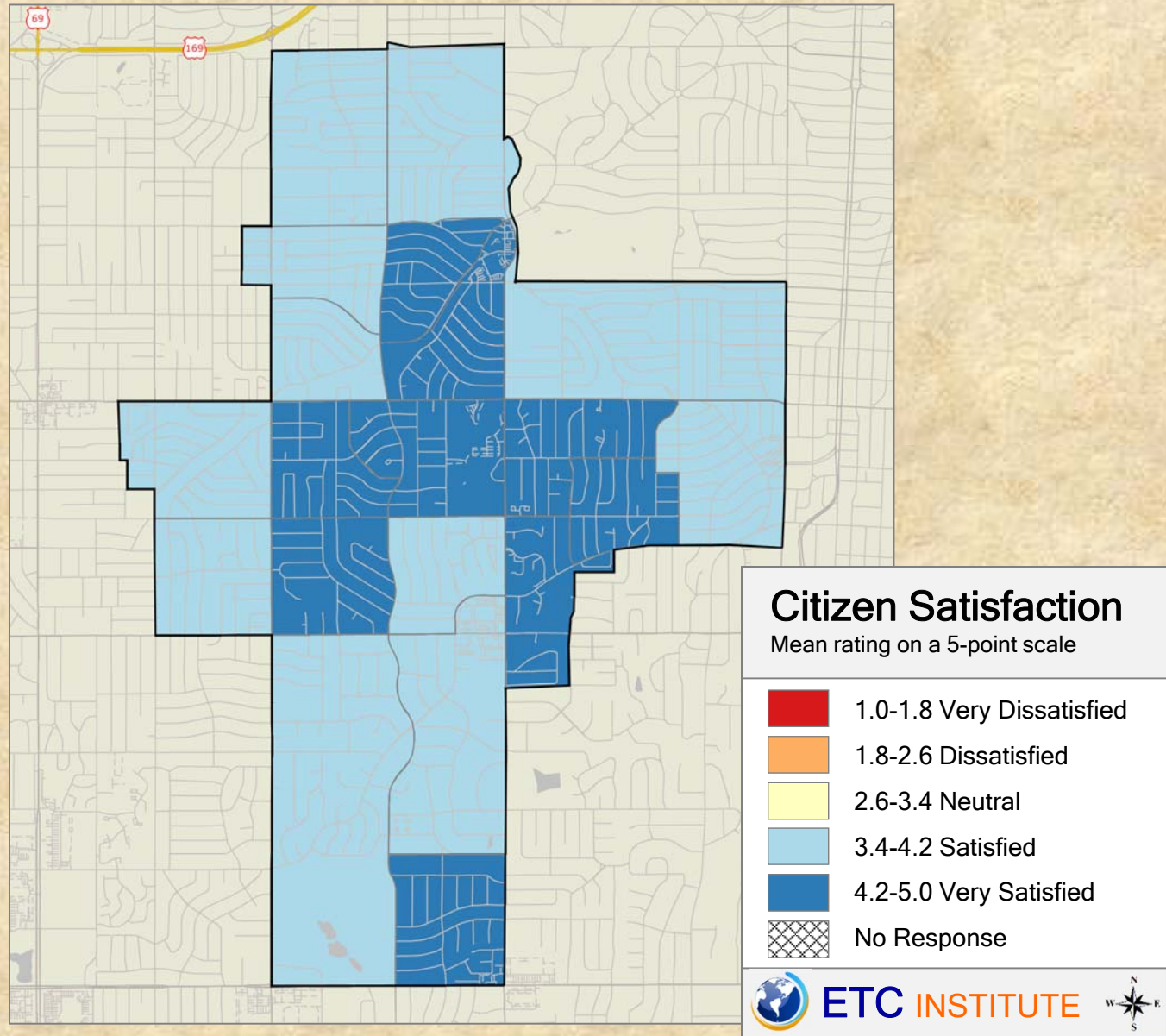
## Q1-01 Satisfaction with overall quality of police services



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

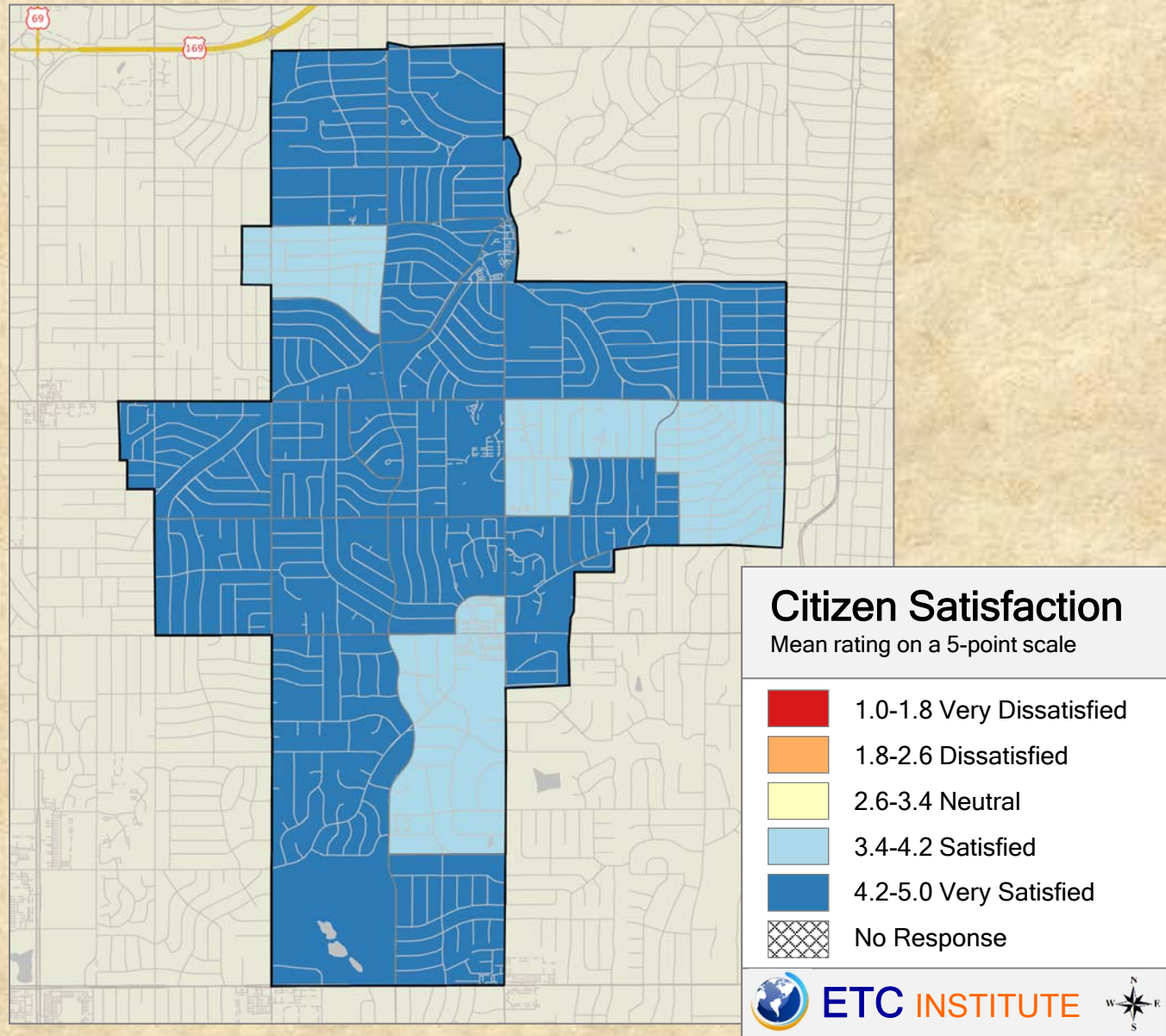
# Q1-02 Satisfaction with overall maintenance of city streets, sidewalks and infrastructure



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

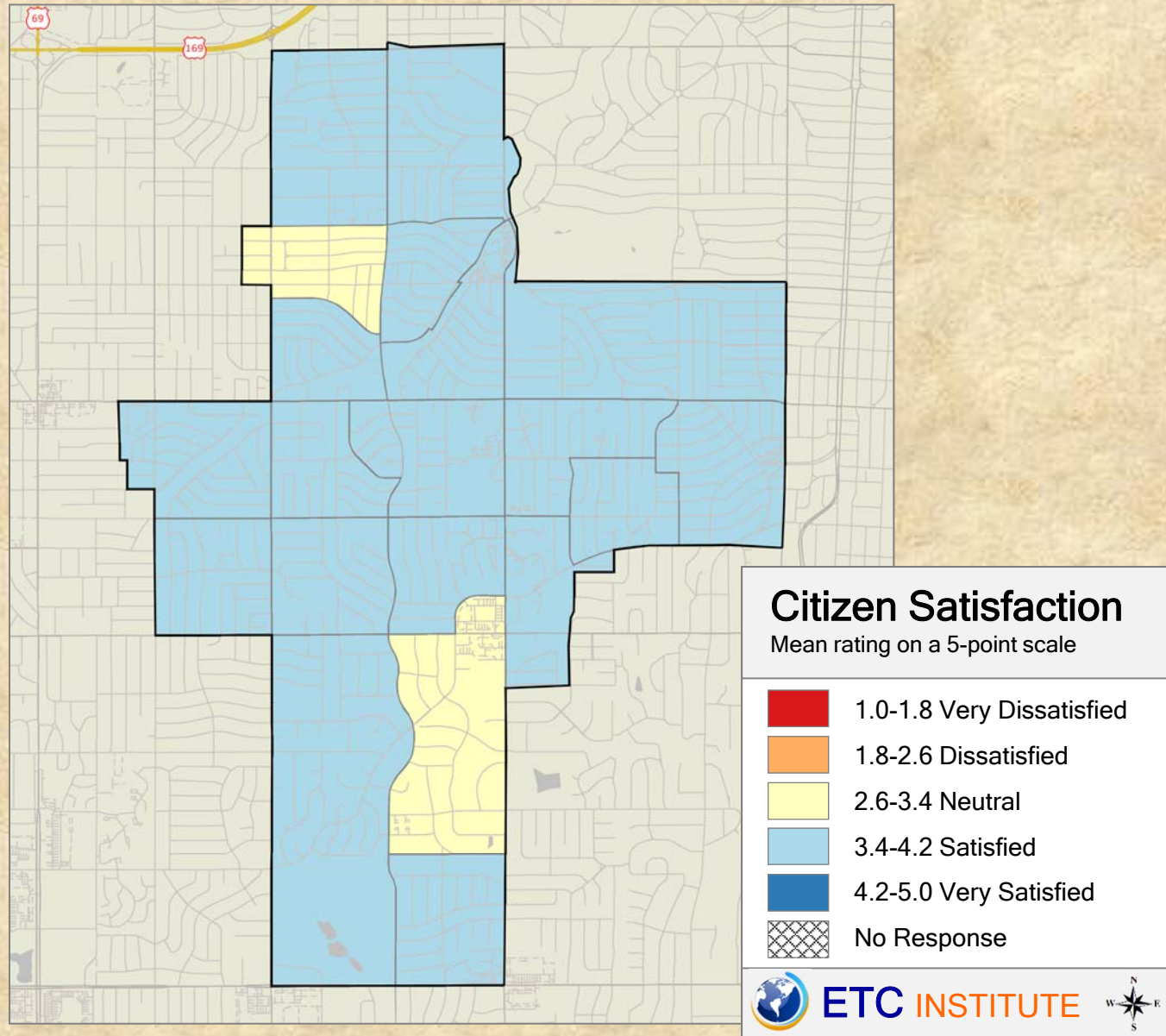
# Q1-03 Satisfaction with overall quality of city parks/trails/open spaces



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

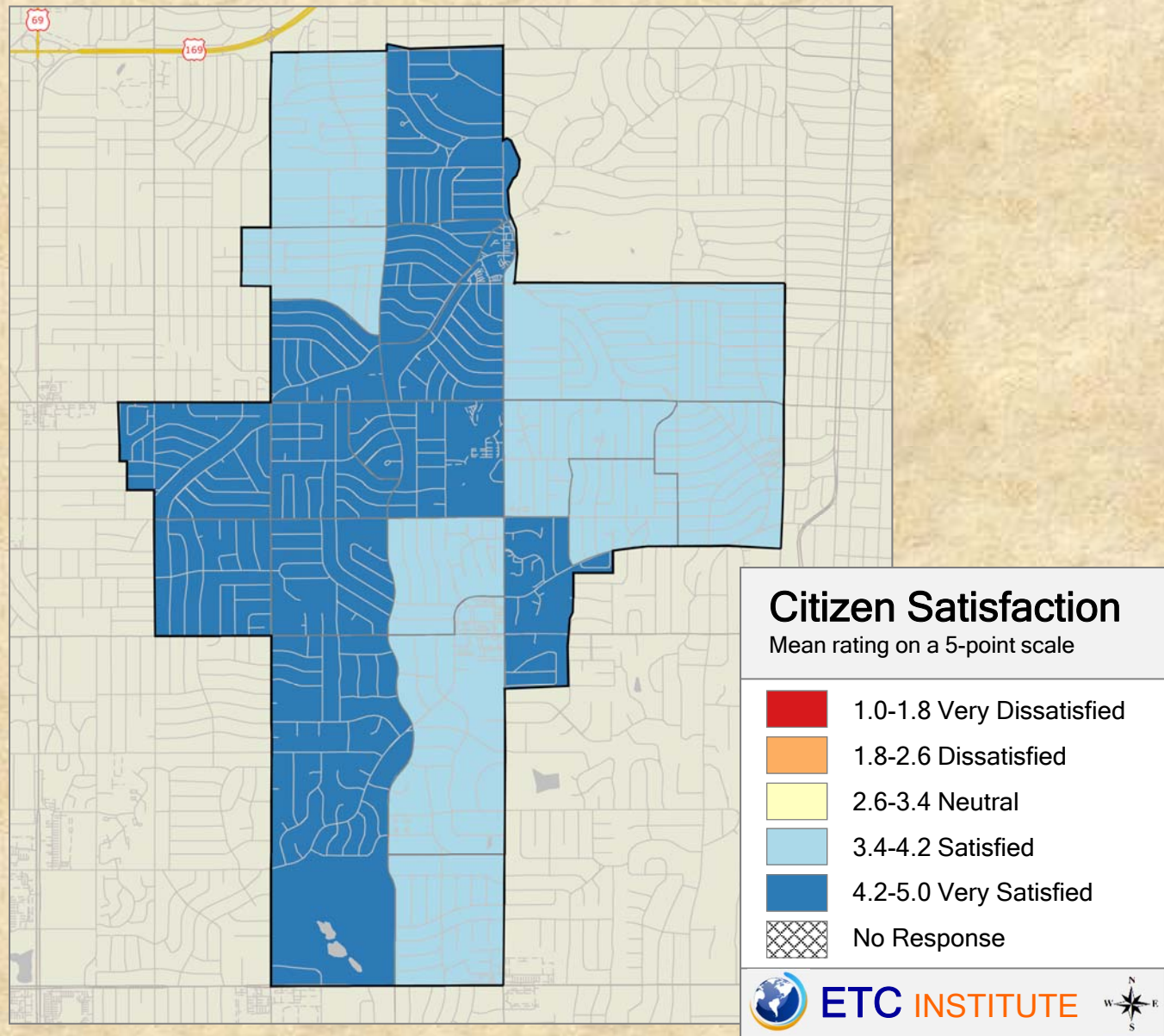
# Q1-04 Satisfaction with overall enforcement of City codes and ordinances



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

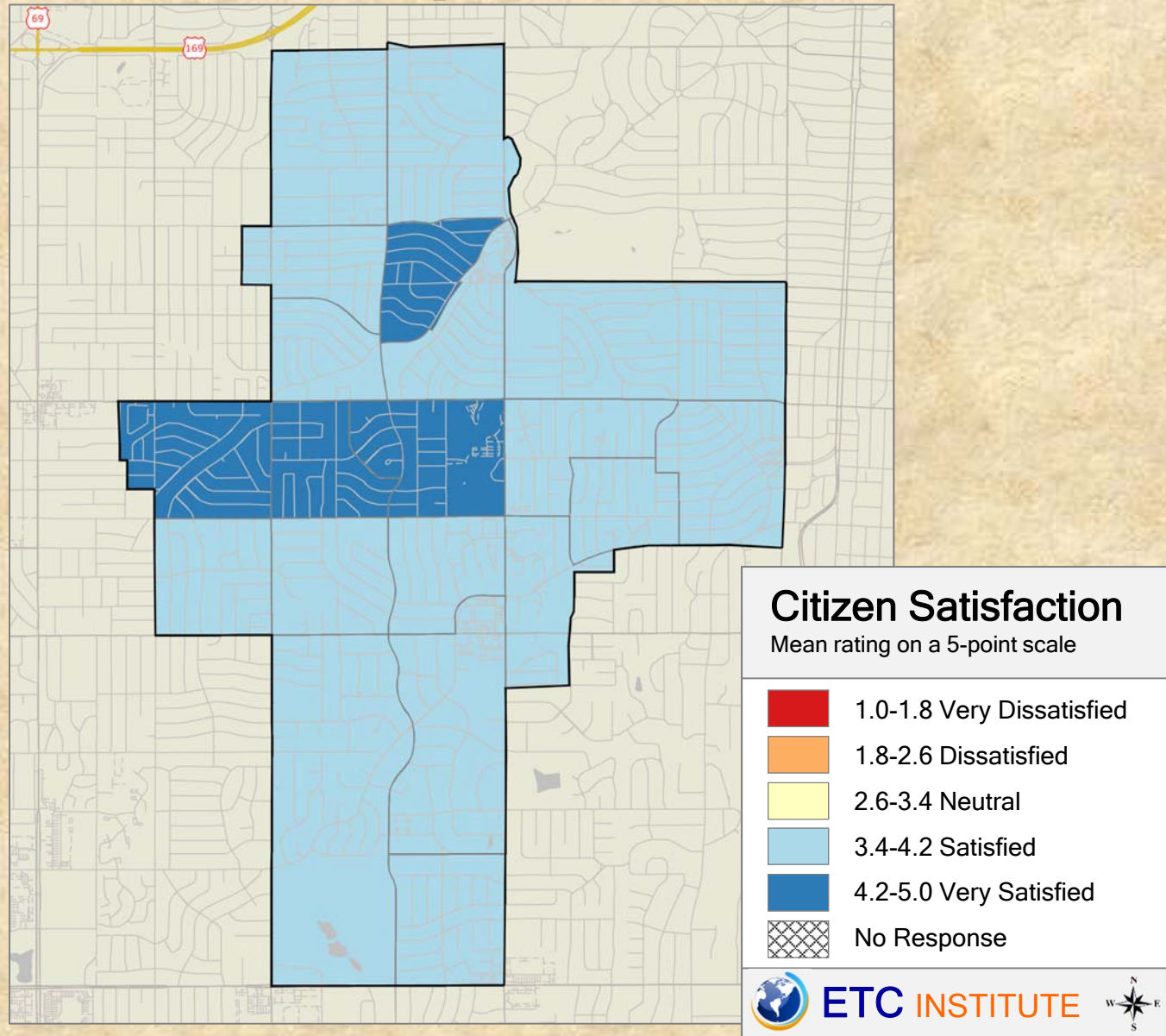
# Q1-05 Satisfaction with overall quality of customer service from City employees



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

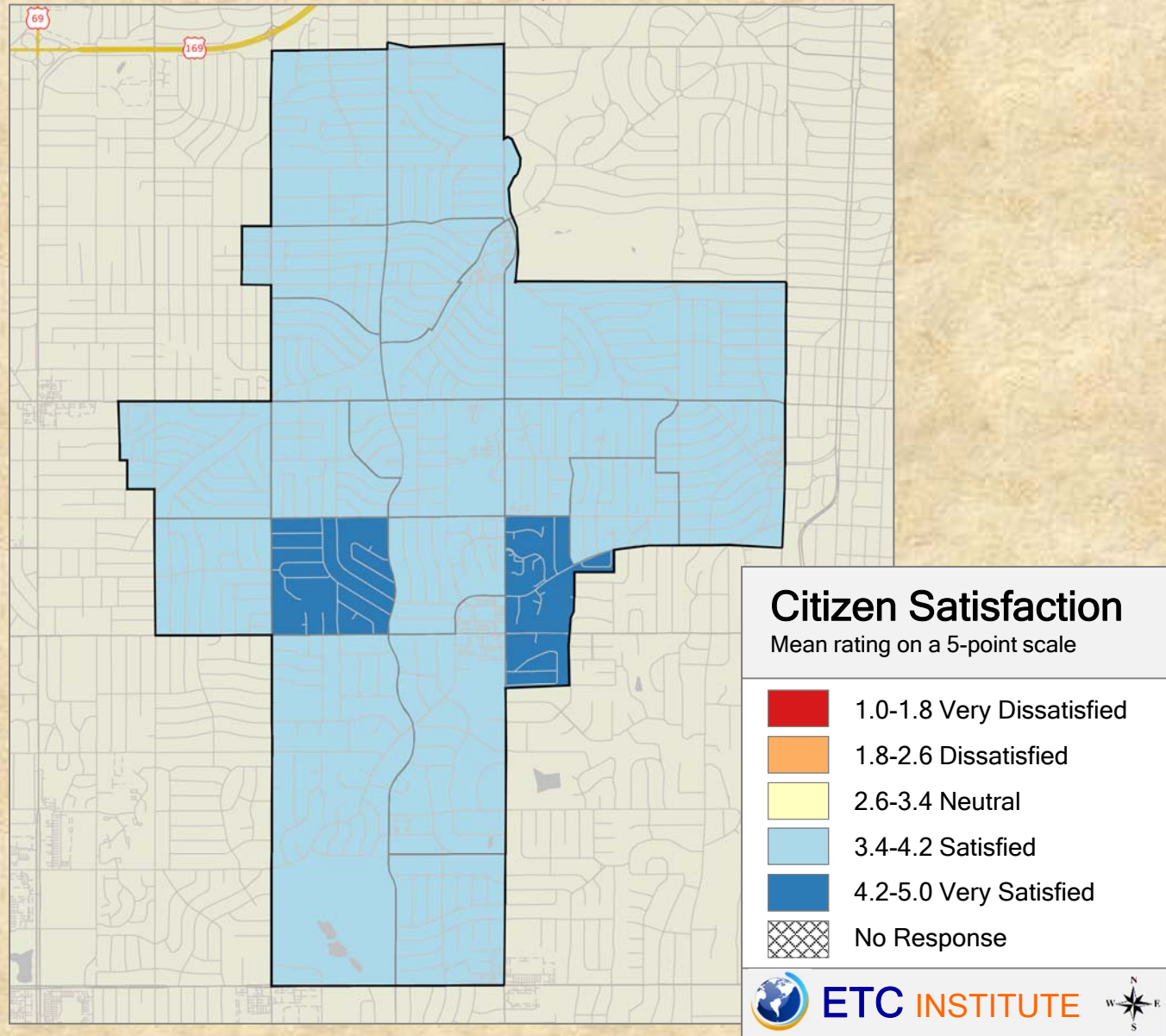
# Q1-06 Satisfaction with overall effectiveness of City communication with the public



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q1-07 Satisfaction with overall flow of traffic and congestion management in the City

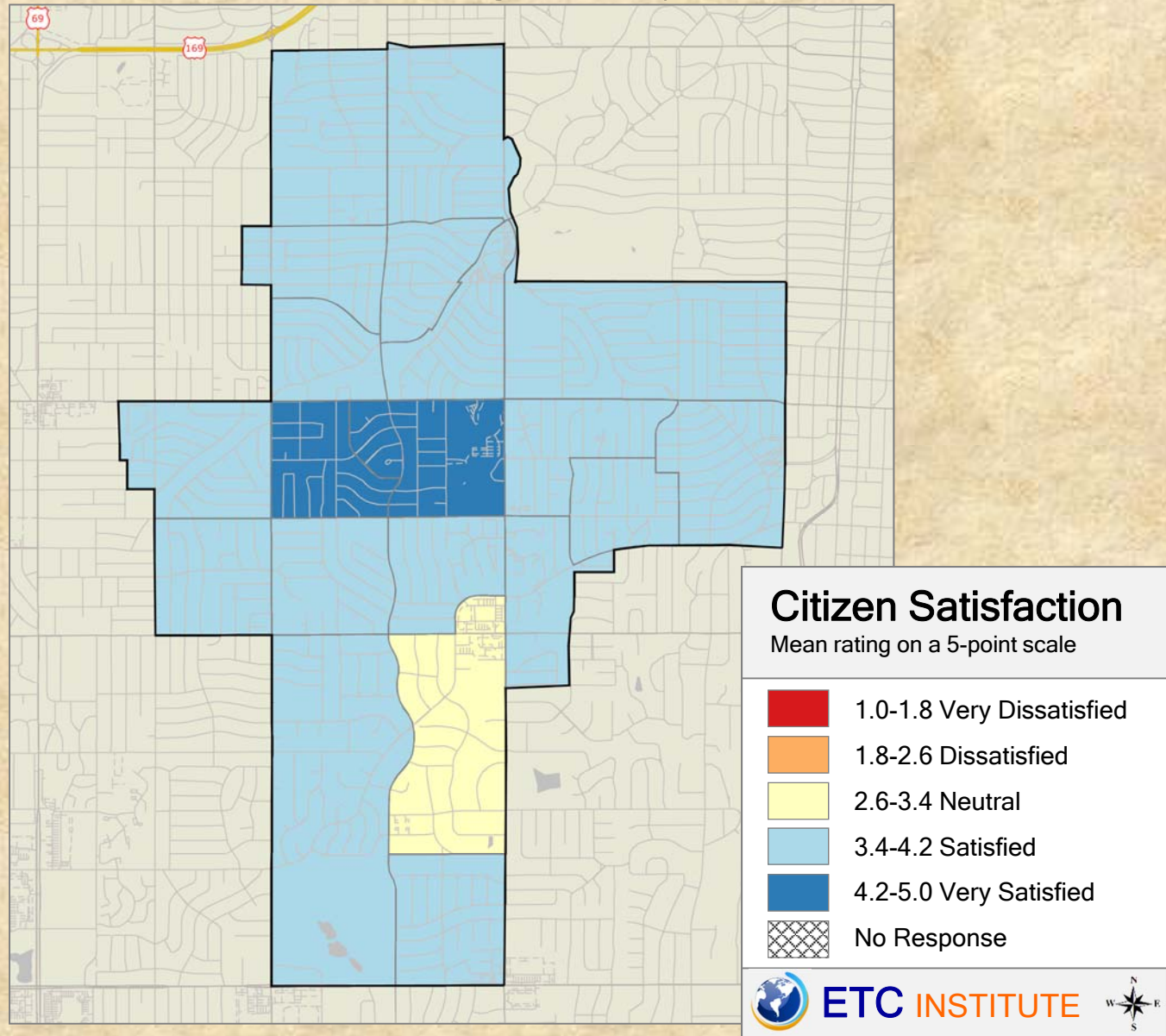


## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



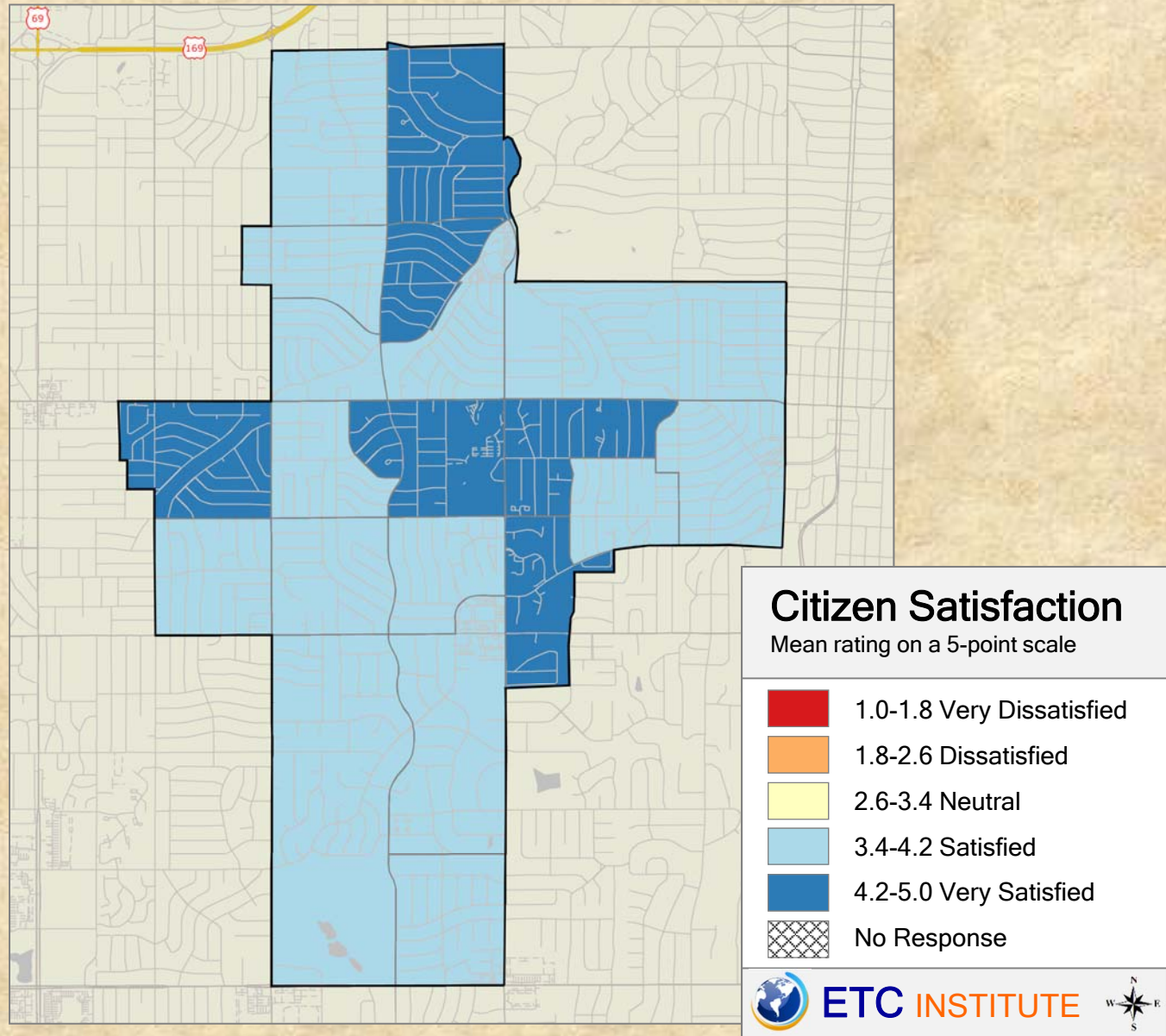
# Q1-08 Satisfaction with overall quality of the City's stormwater runoff/ stormwater management system



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

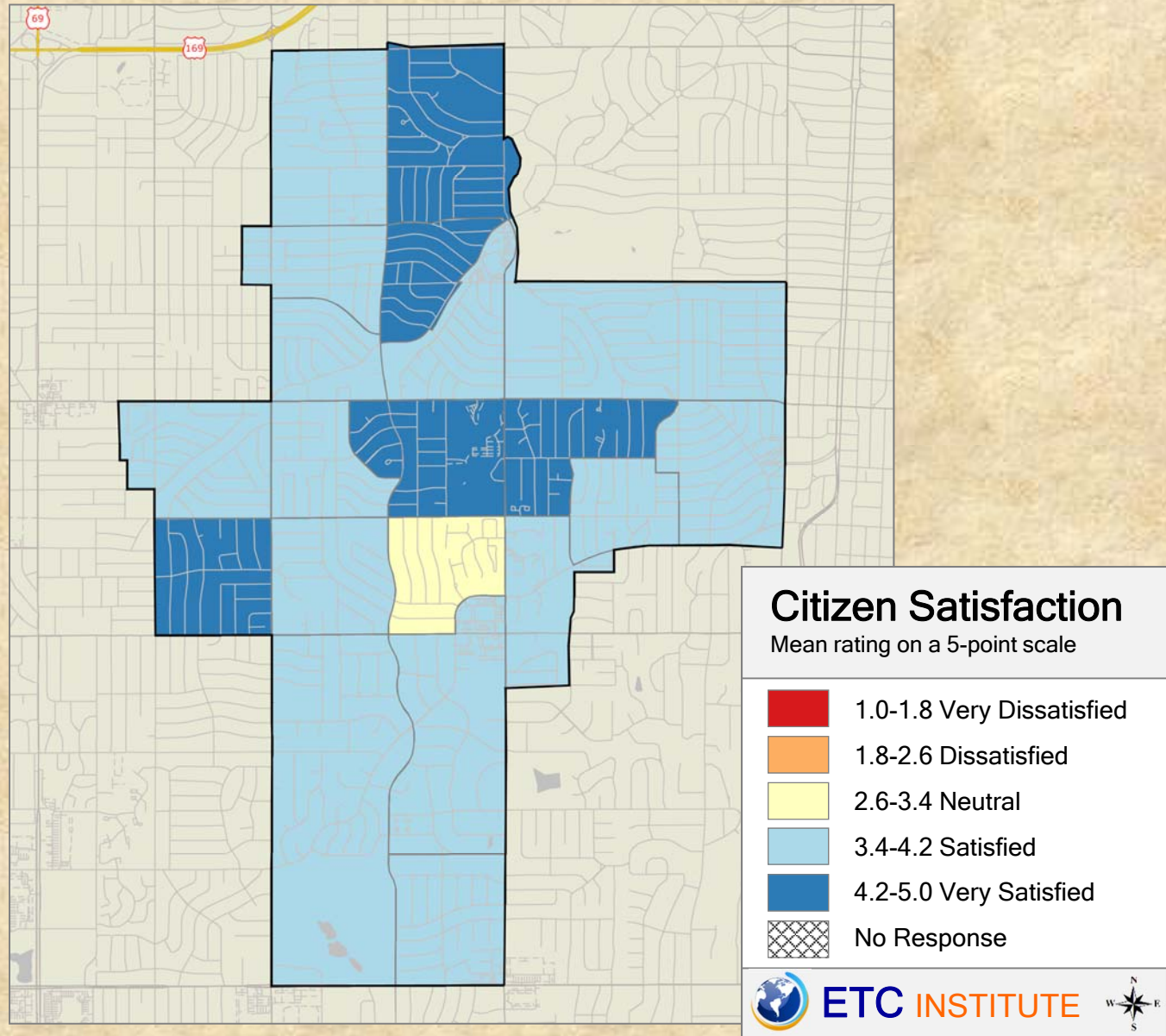
# Q1-09 Satisfaction with overall quality of trash collection services



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

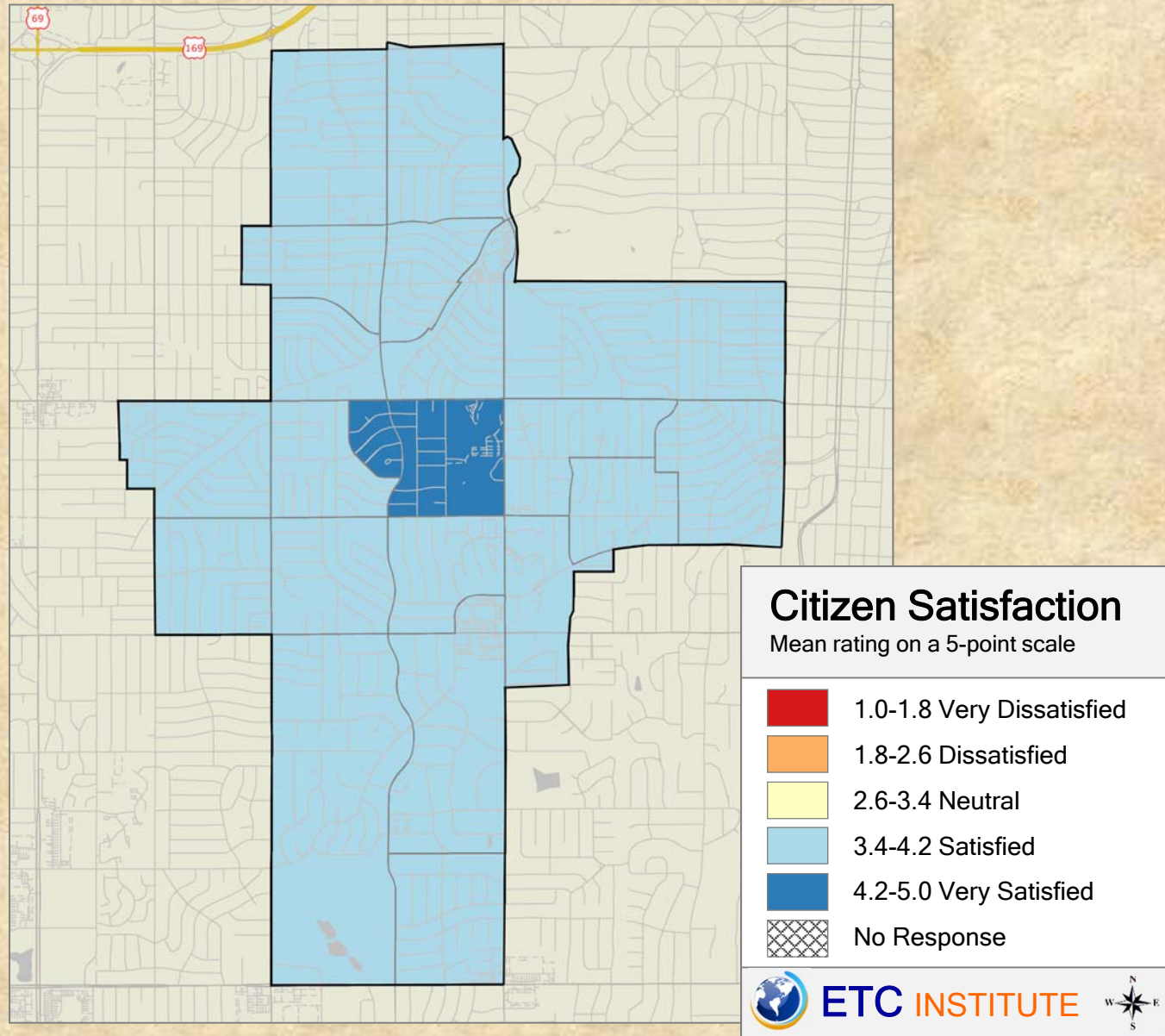
# Q1-10 Satisfaction with overall quality of curbside recycling services



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

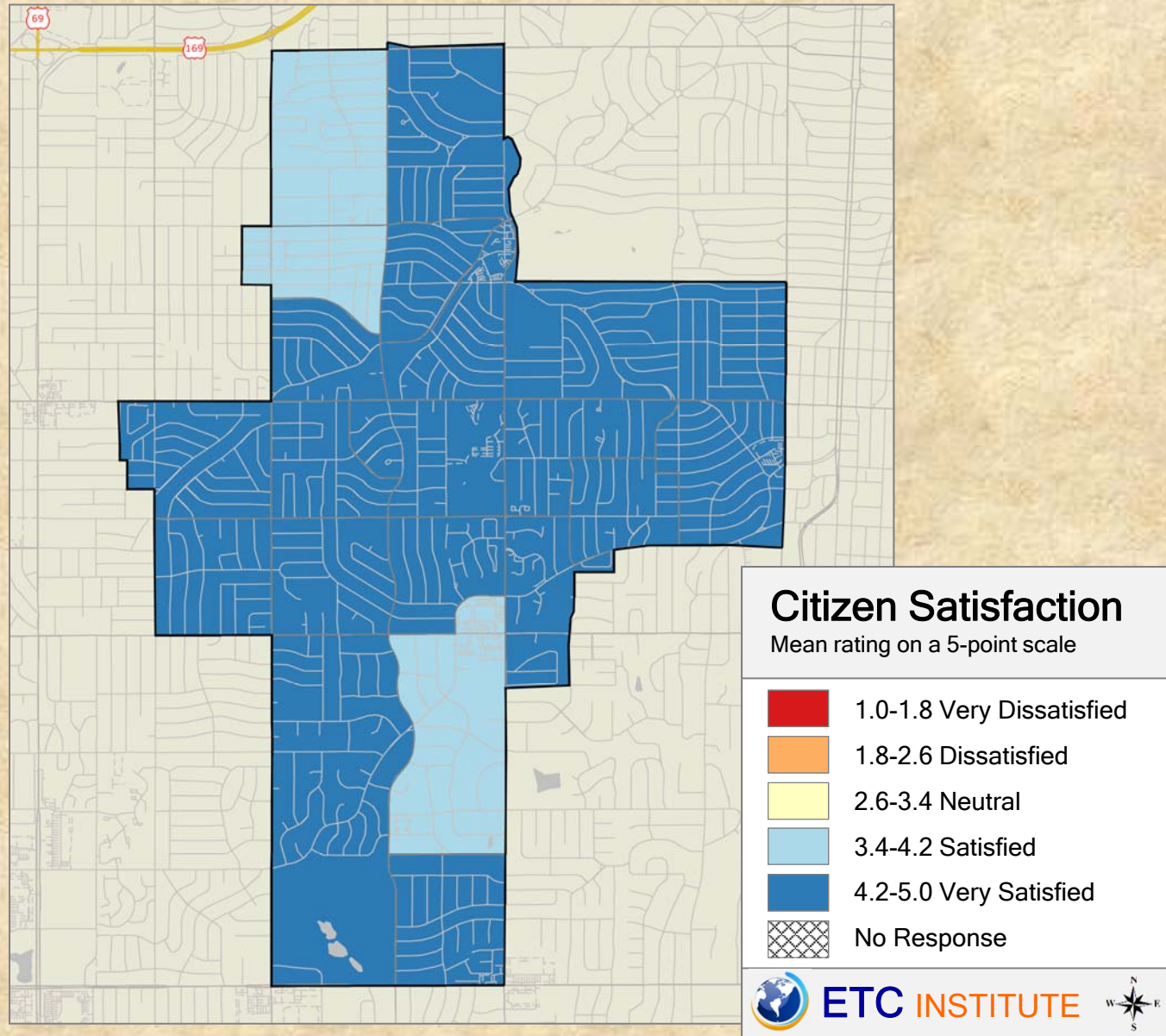
### Q3-01 Satisfaction with overall value received for City tax dollars and fees



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

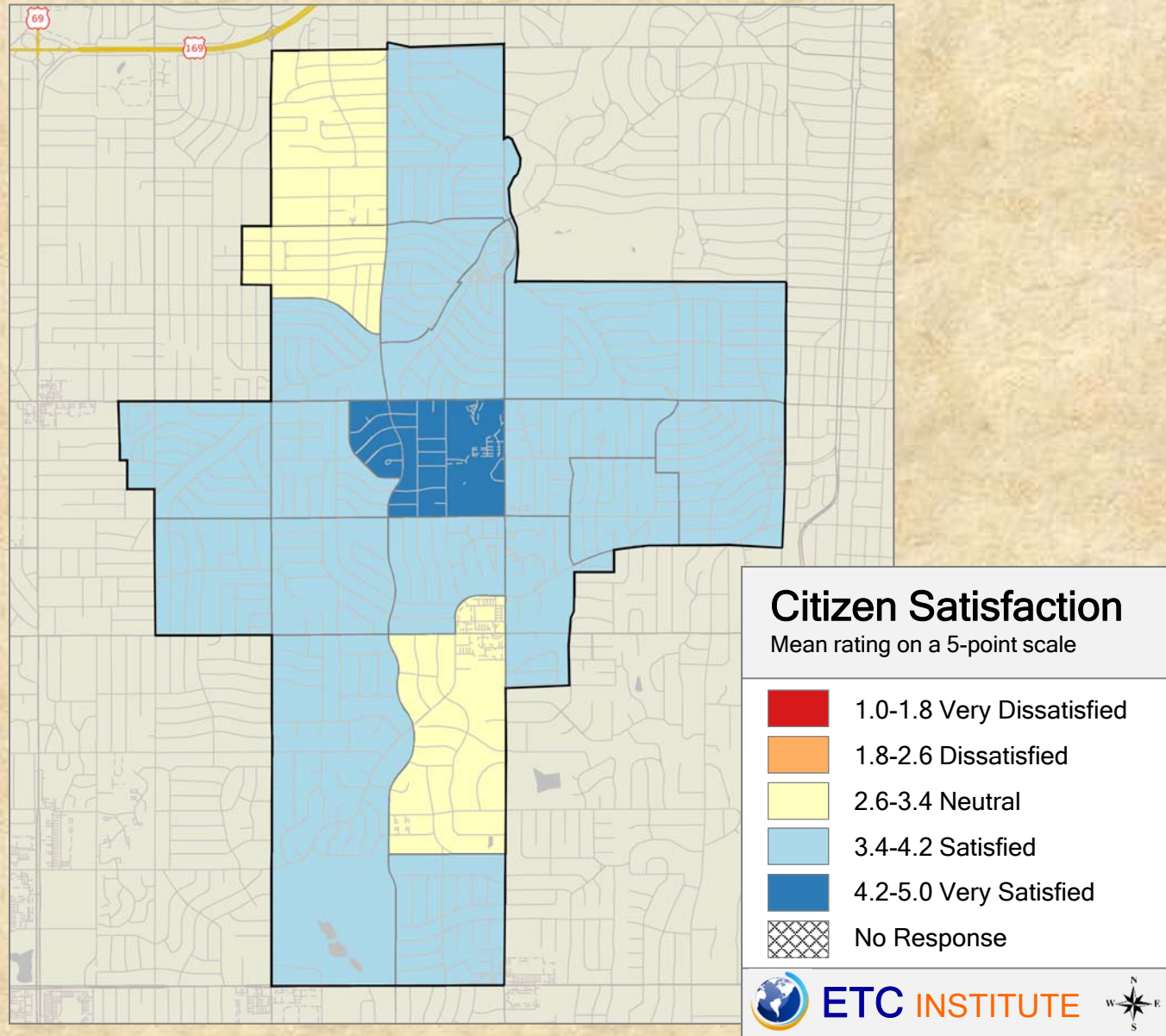
### Q3-02 Satisfaction with overall image of the city



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

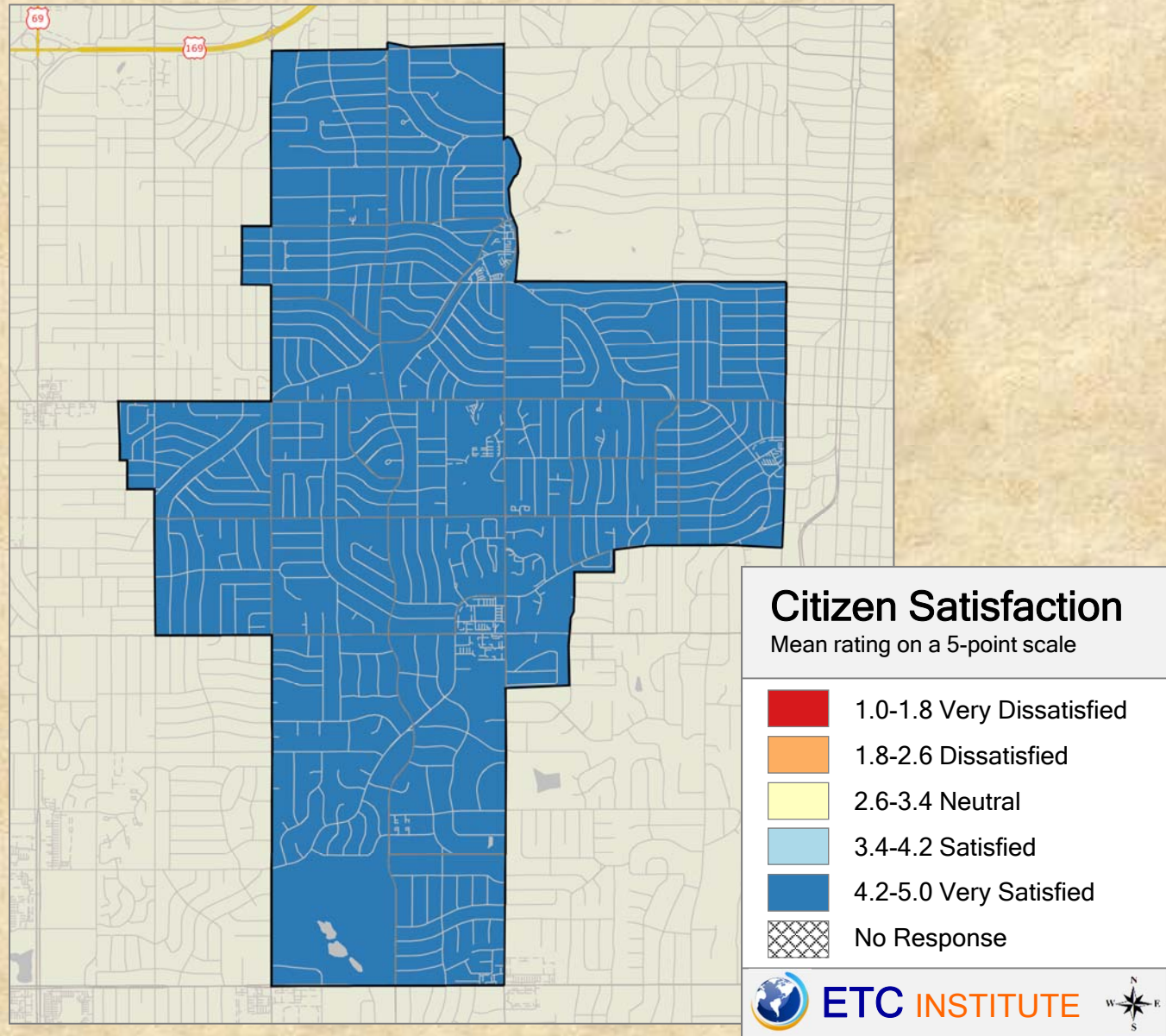
### Q3-03 Satisfaction with how well the city is planning growth



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

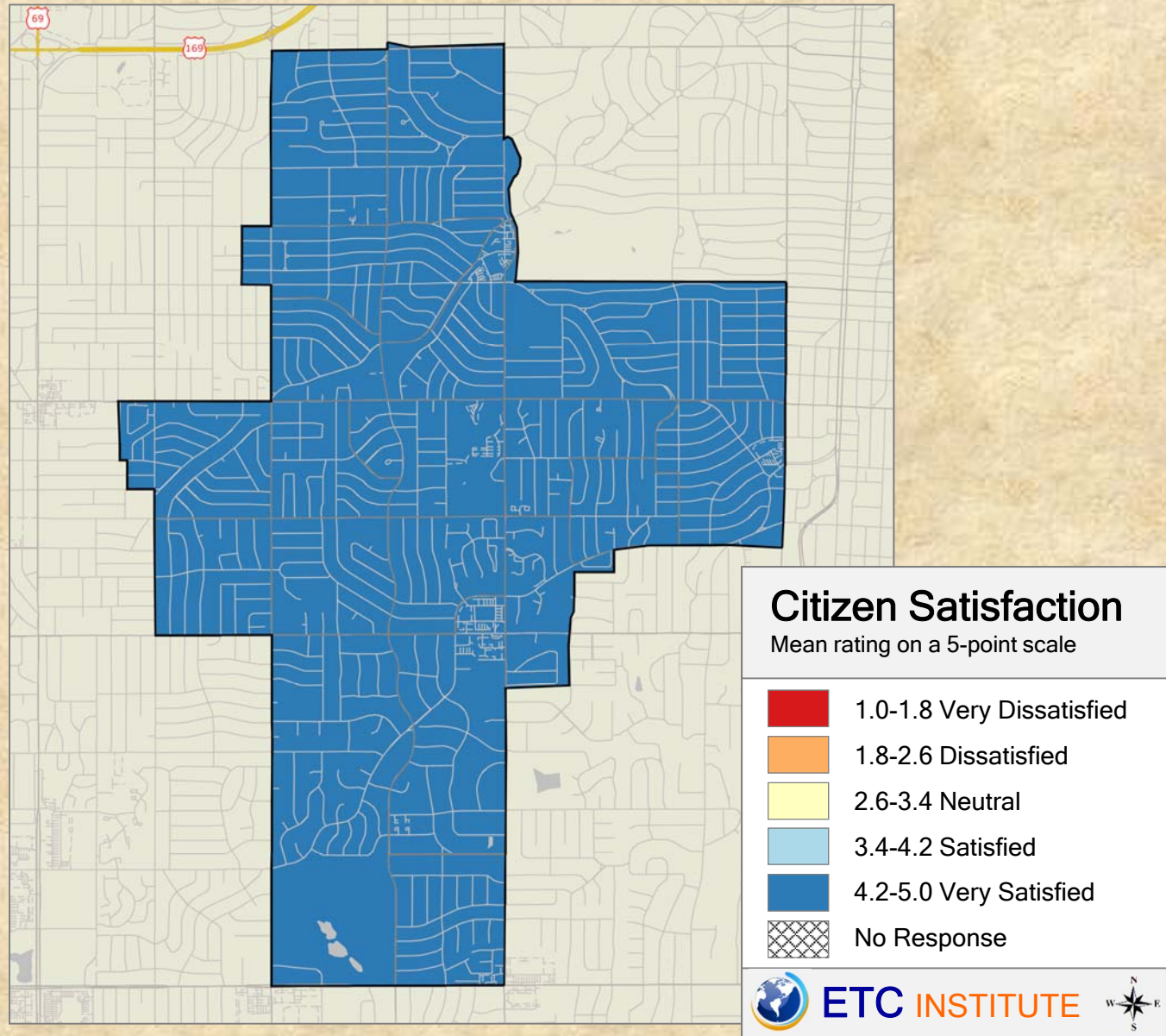
## Q3-04 Satisfaction with overall quality of life in the city



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

### Q3-05 Satisfaction with overall feeling of safety in the community

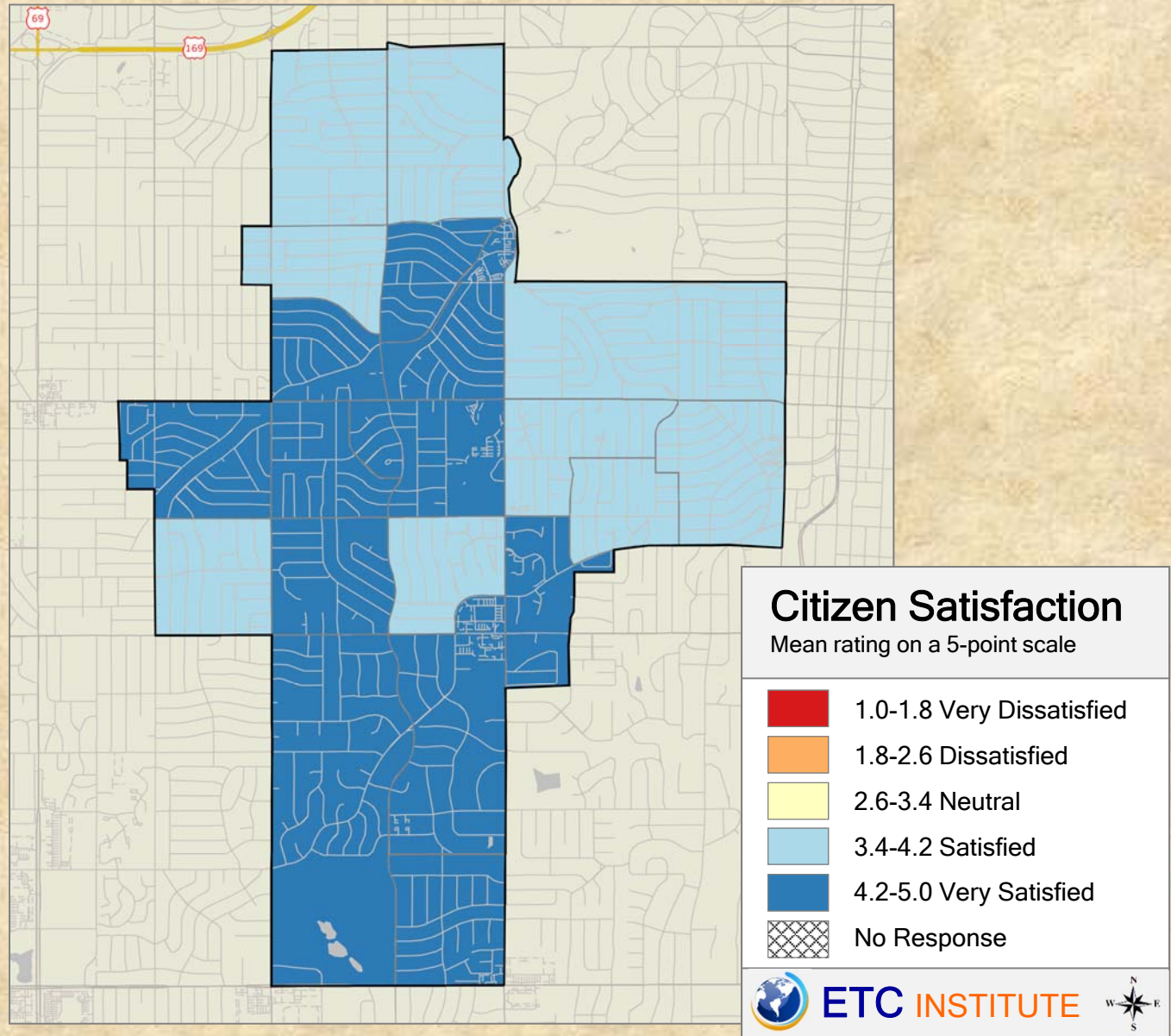


### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

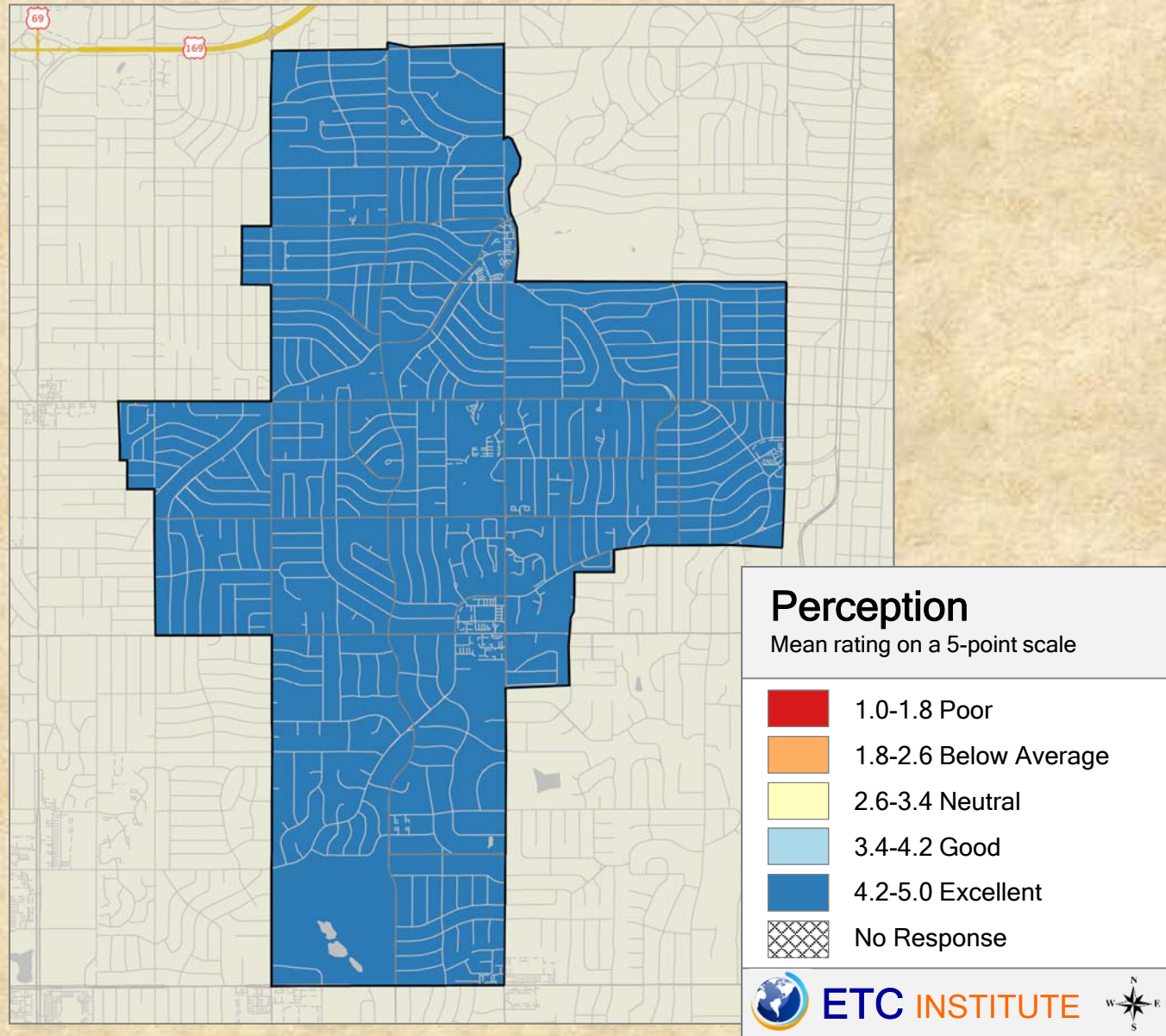


### Q3-06 Satisfaction with overall quality of services provided by the city



**2018 City of Prairie Village Citizen Survey**  
Shading reflects the mean rating for all respondents by CBG (merged as needed)

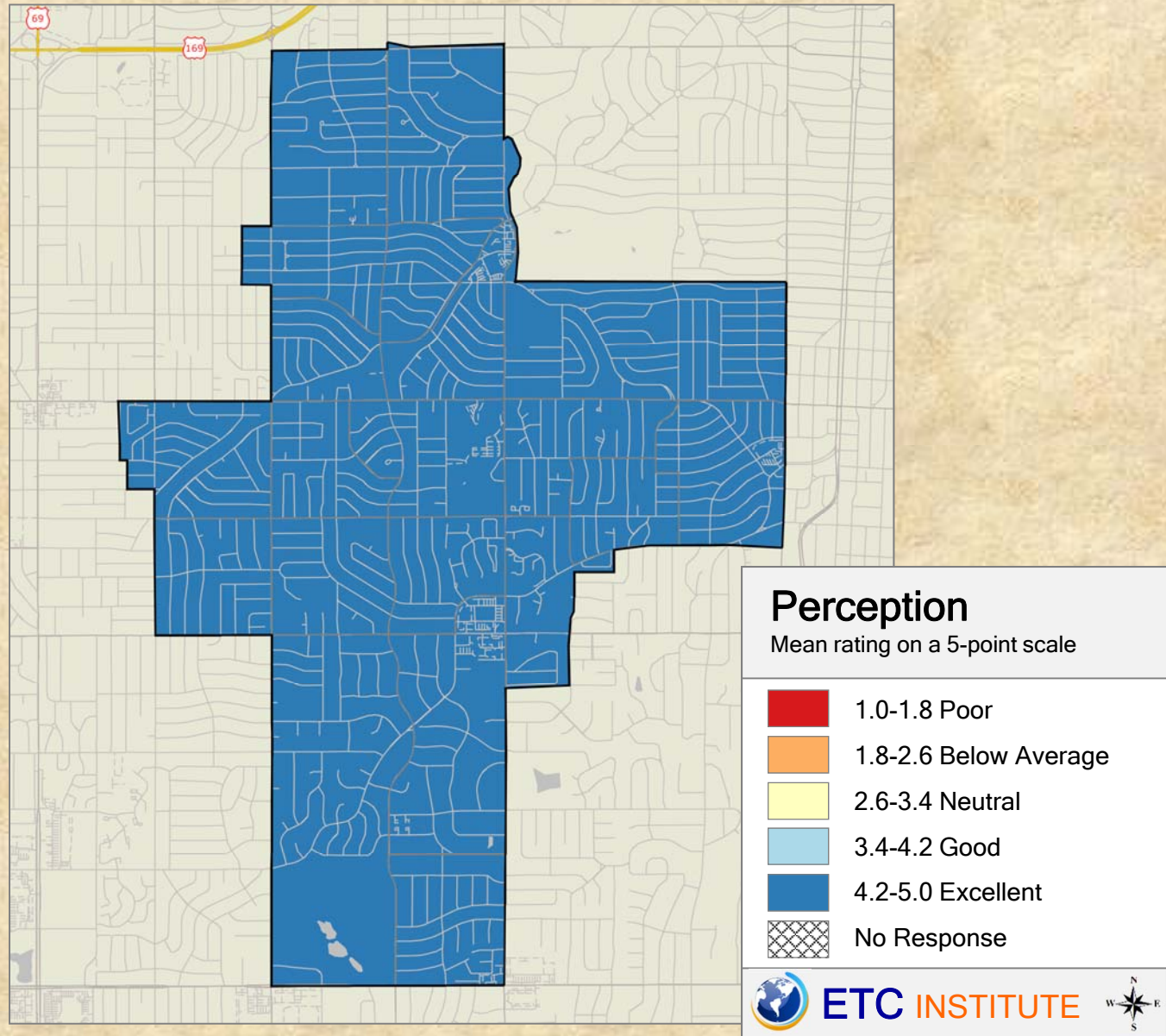
## Q4-01 Ratings of the city as a place to live



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

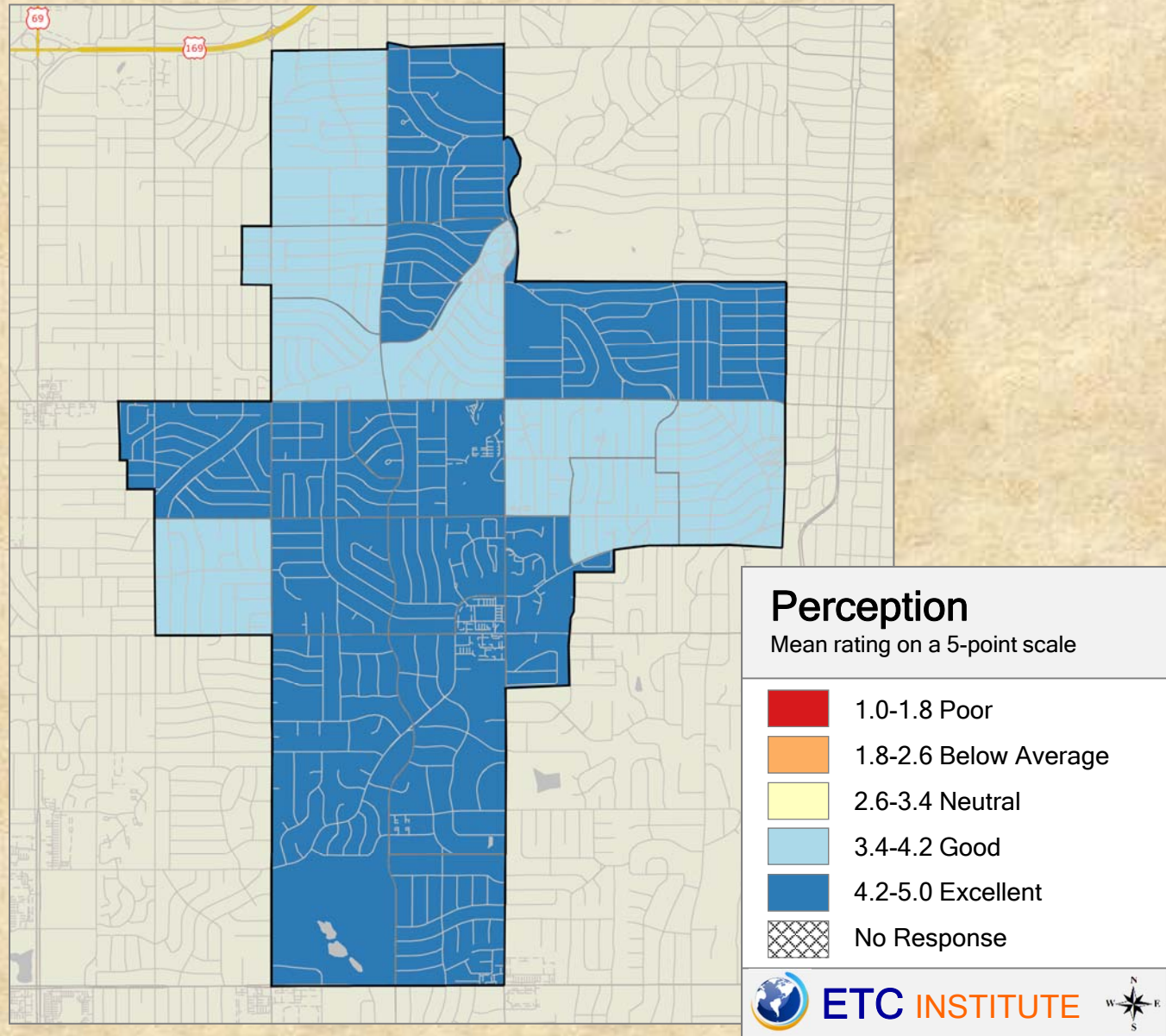
## Q4-02 Ratings of the city as a place to raise children



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

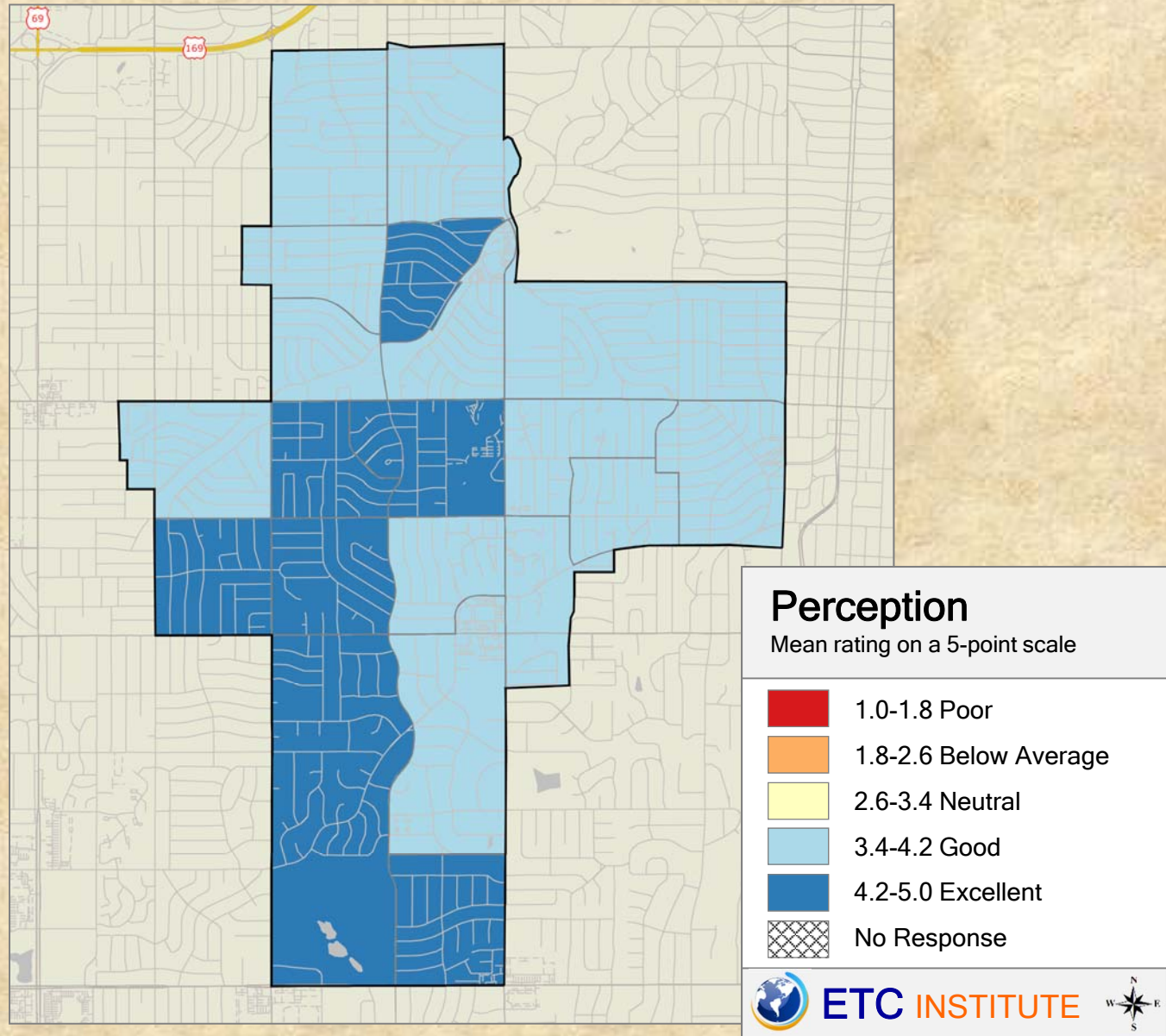
## Q4-03 Ratings of the city as a place to retire



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

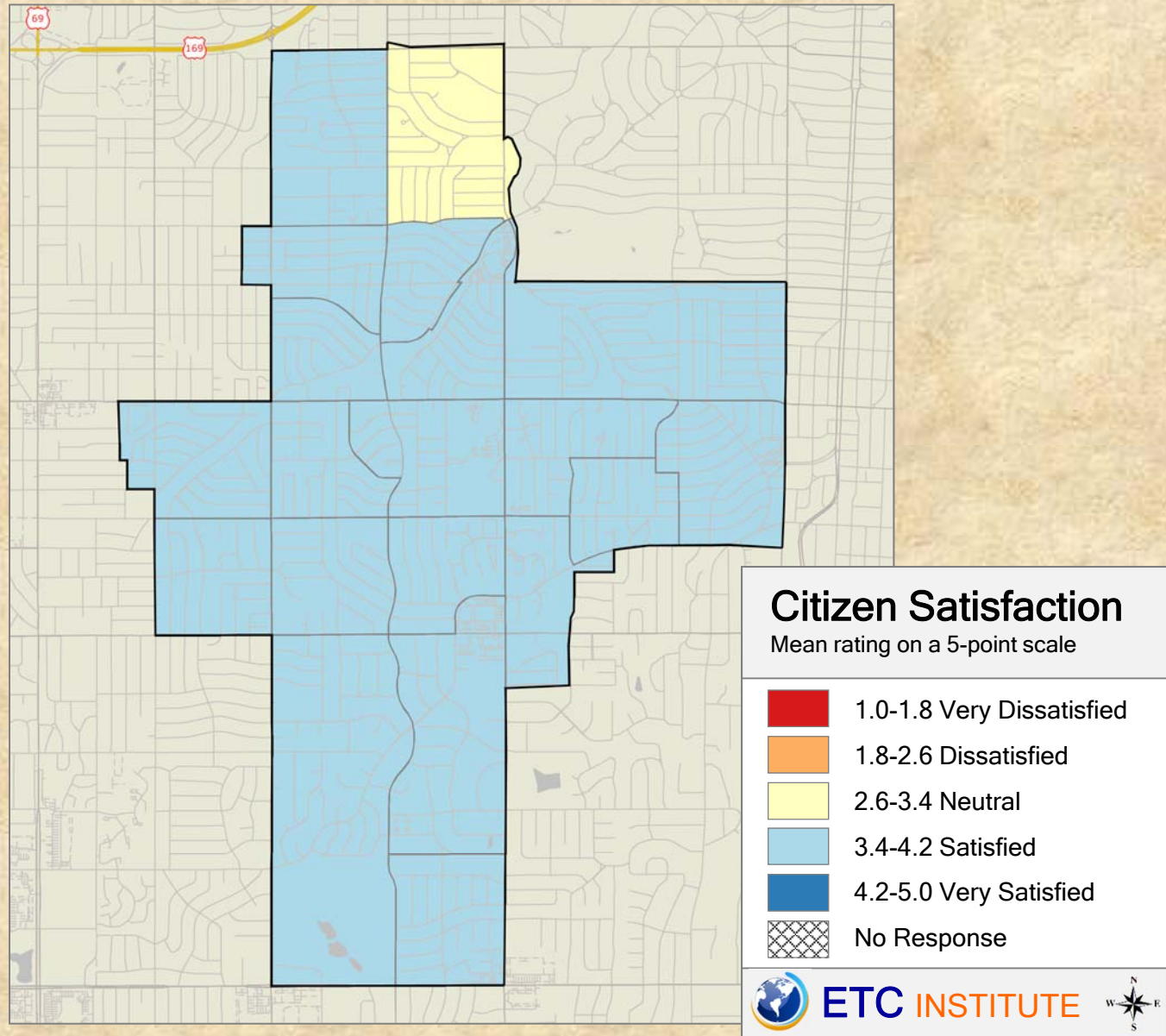
# Q4-04 Ratings of the city as a community that is moving in the right direction



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

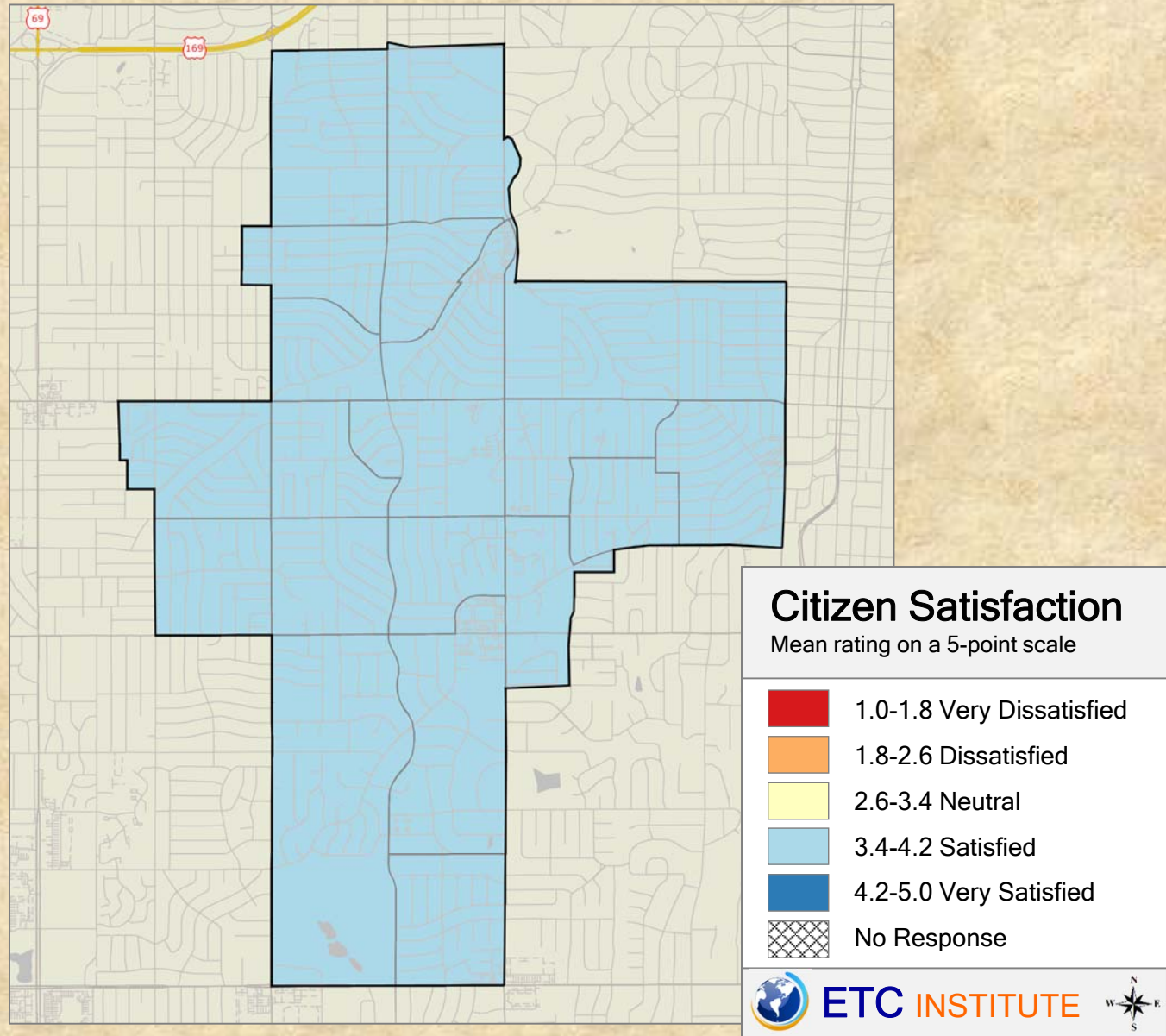
# Q5-01 Satisfaction with overall quality of leadership provided by the city's elected officials



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

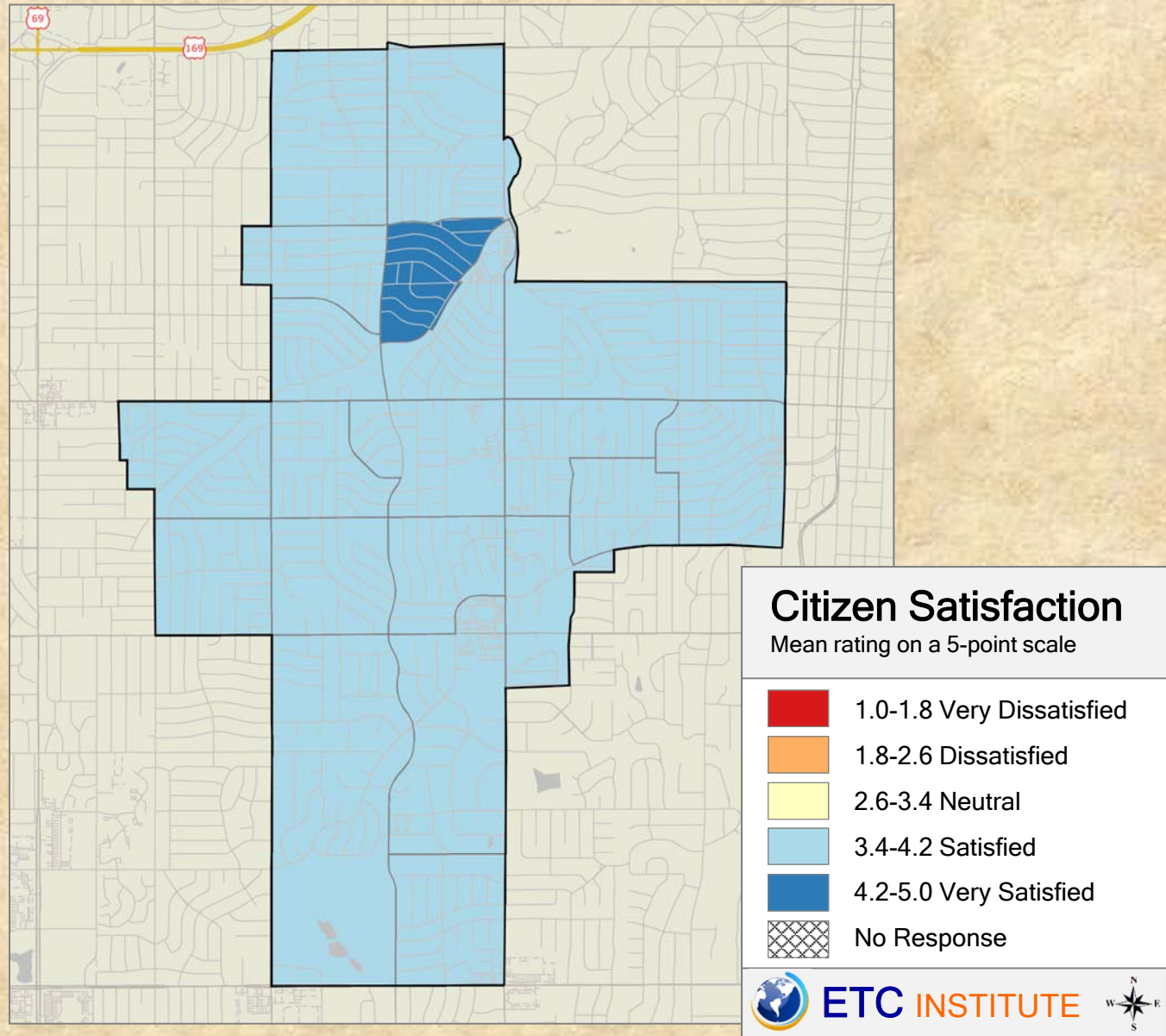
# Q5-02 Satisfaction with overall effectiveness of appointed boards and committees



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q5-03 Satisfaction with overall effectiveness of City Administration

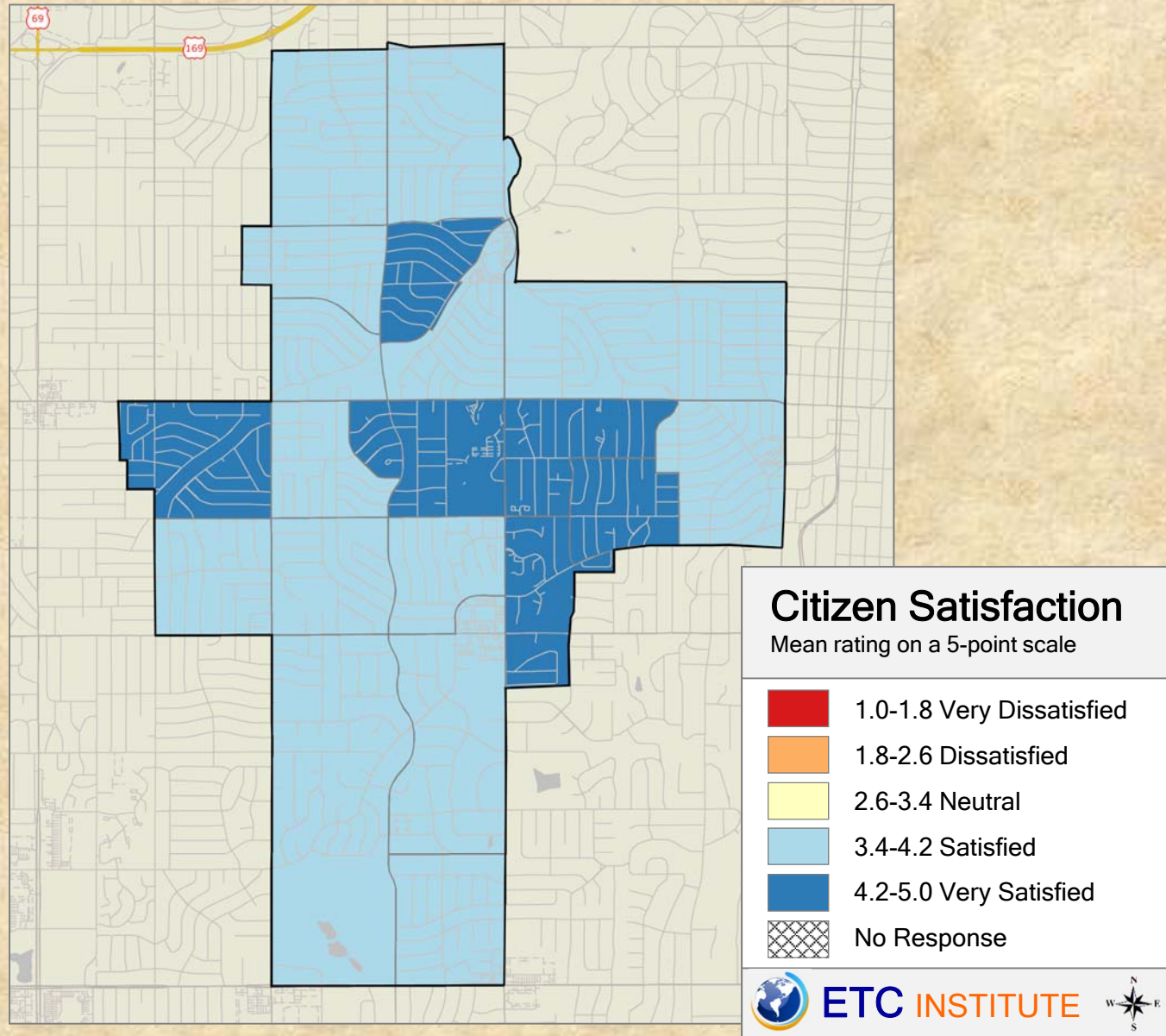


### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



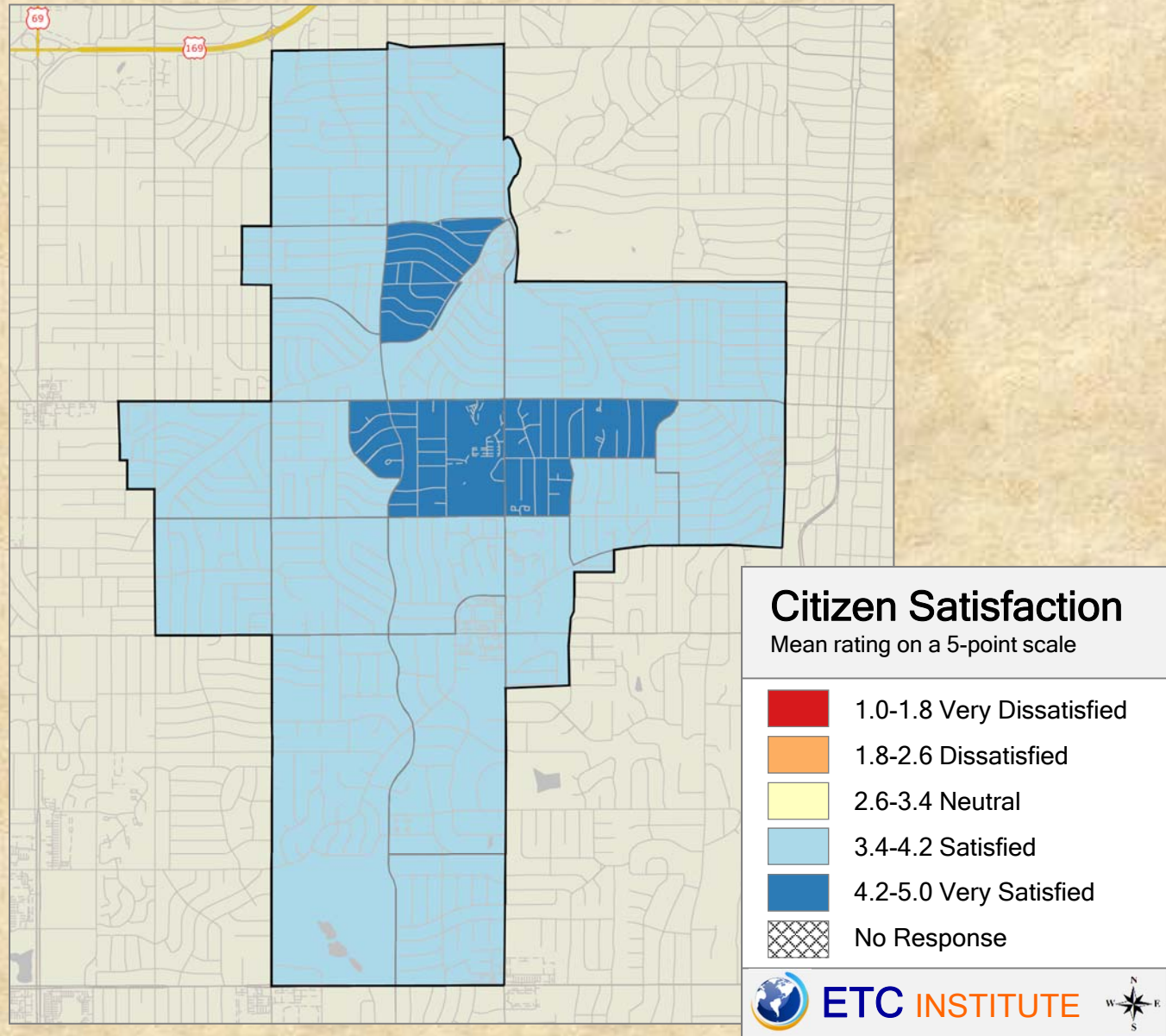
## Q6-01 Satisfaction with the visibility of police in neighborhoods



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

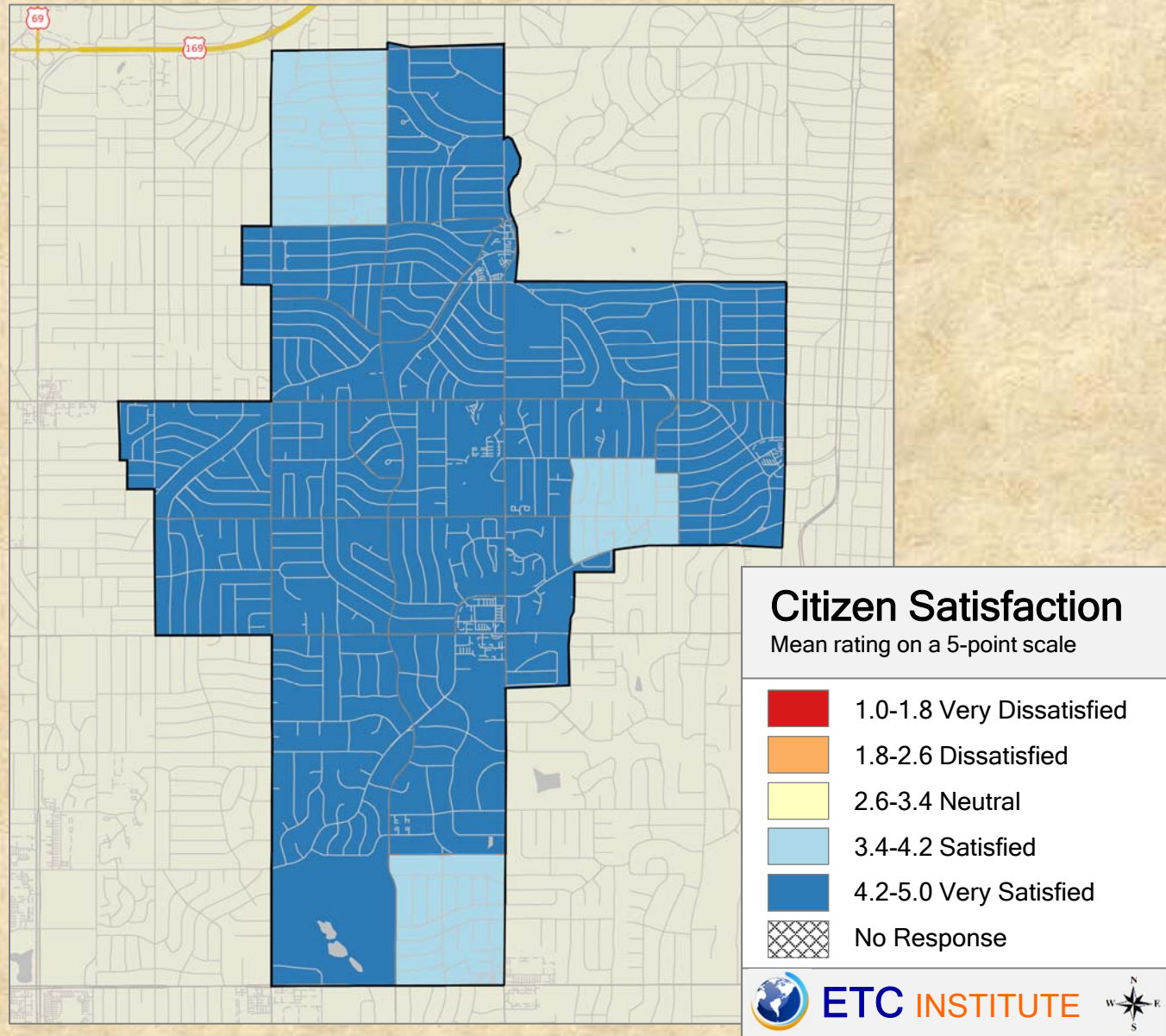
## Q6-02 Satisfaction with the visibility of police in commercial and retail areas



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

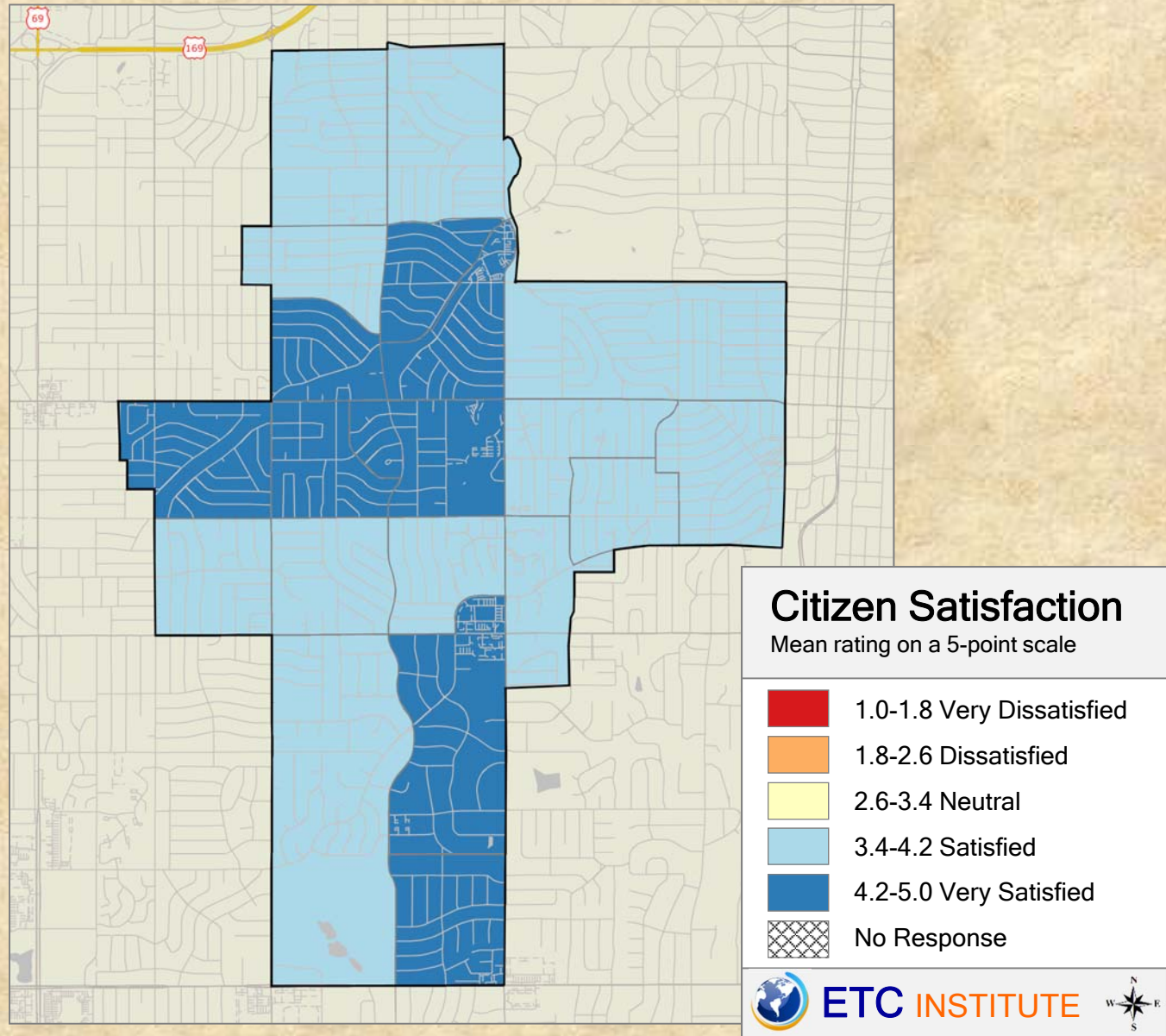
## Q6-03 Satisfaction with how quickly police respond to emergencies



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

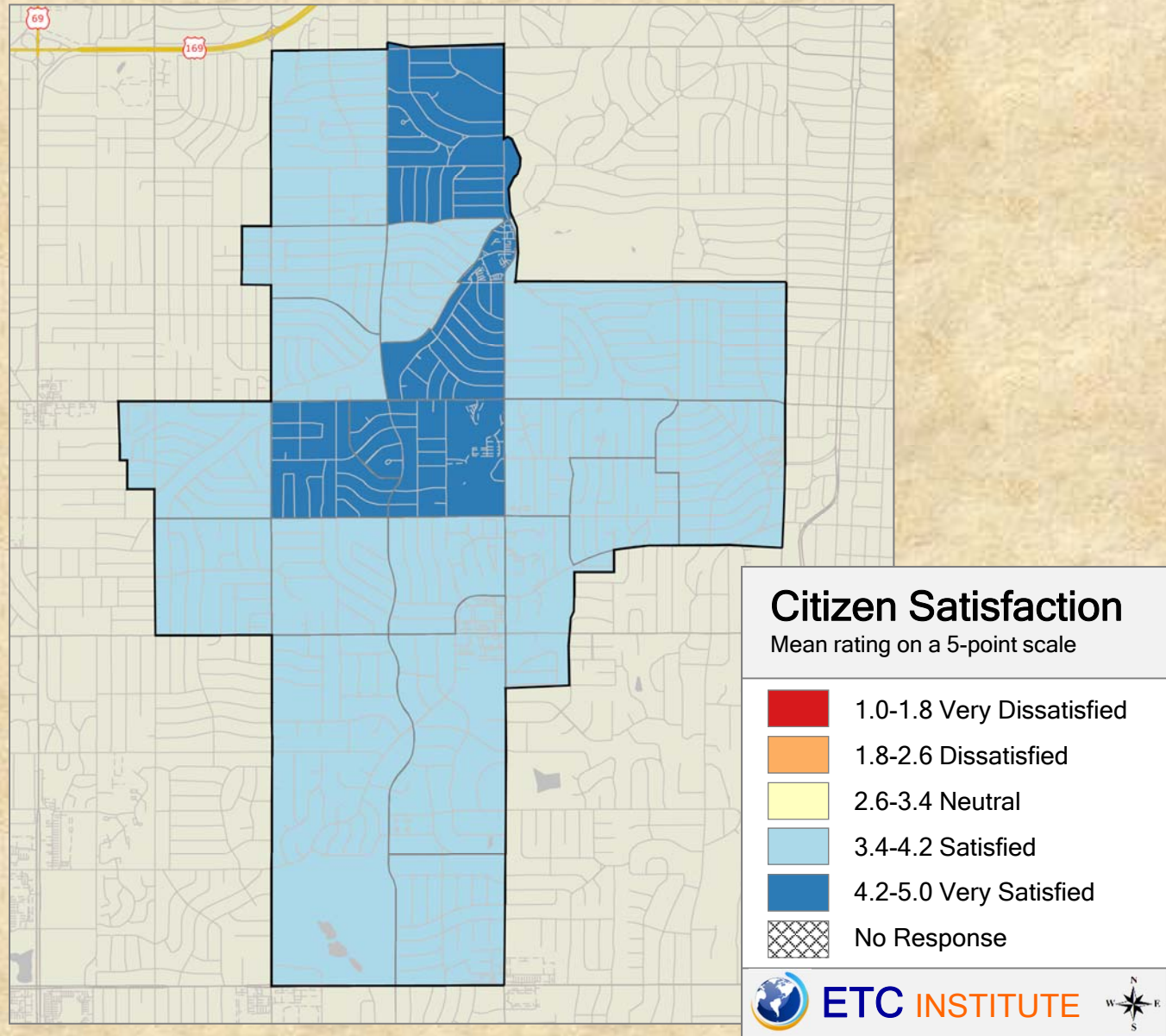
## Q6-04 Satisfaction with the City's efforts to prevent crime



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

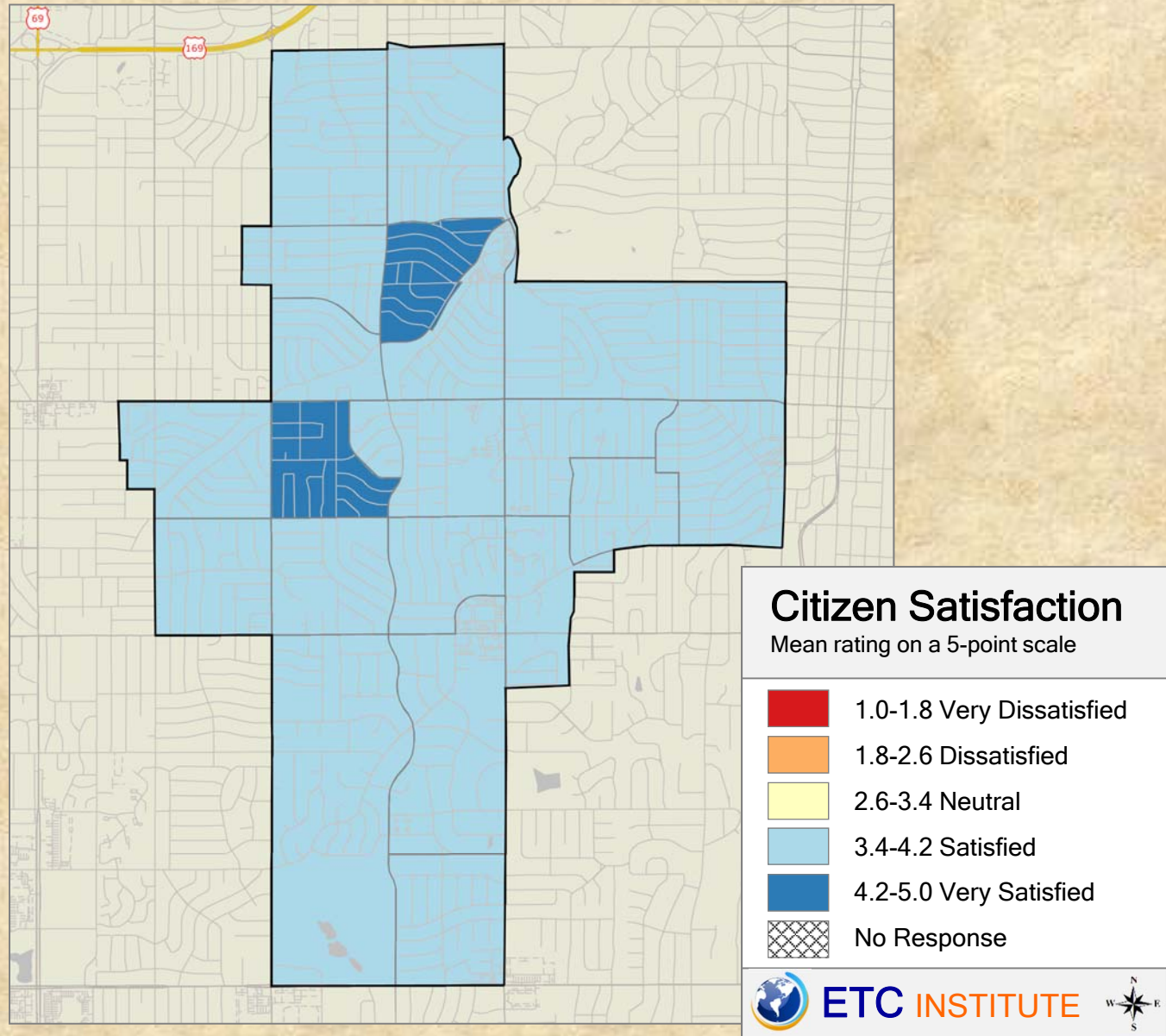
## Q6-05 Satisfaction with enforcement of local traffic laws



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

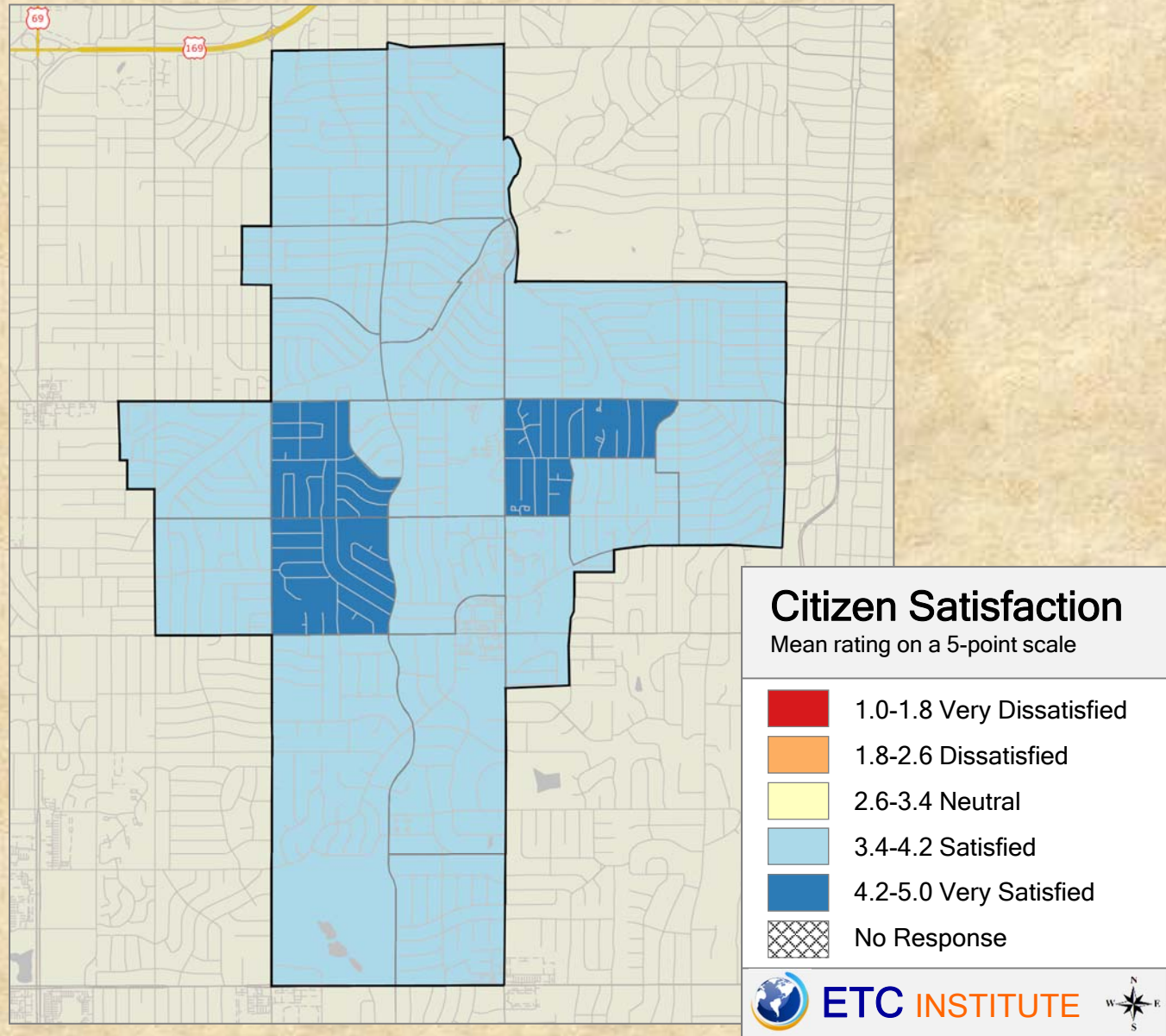
## Q6-06 Satisfaction with quality of animal control services



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

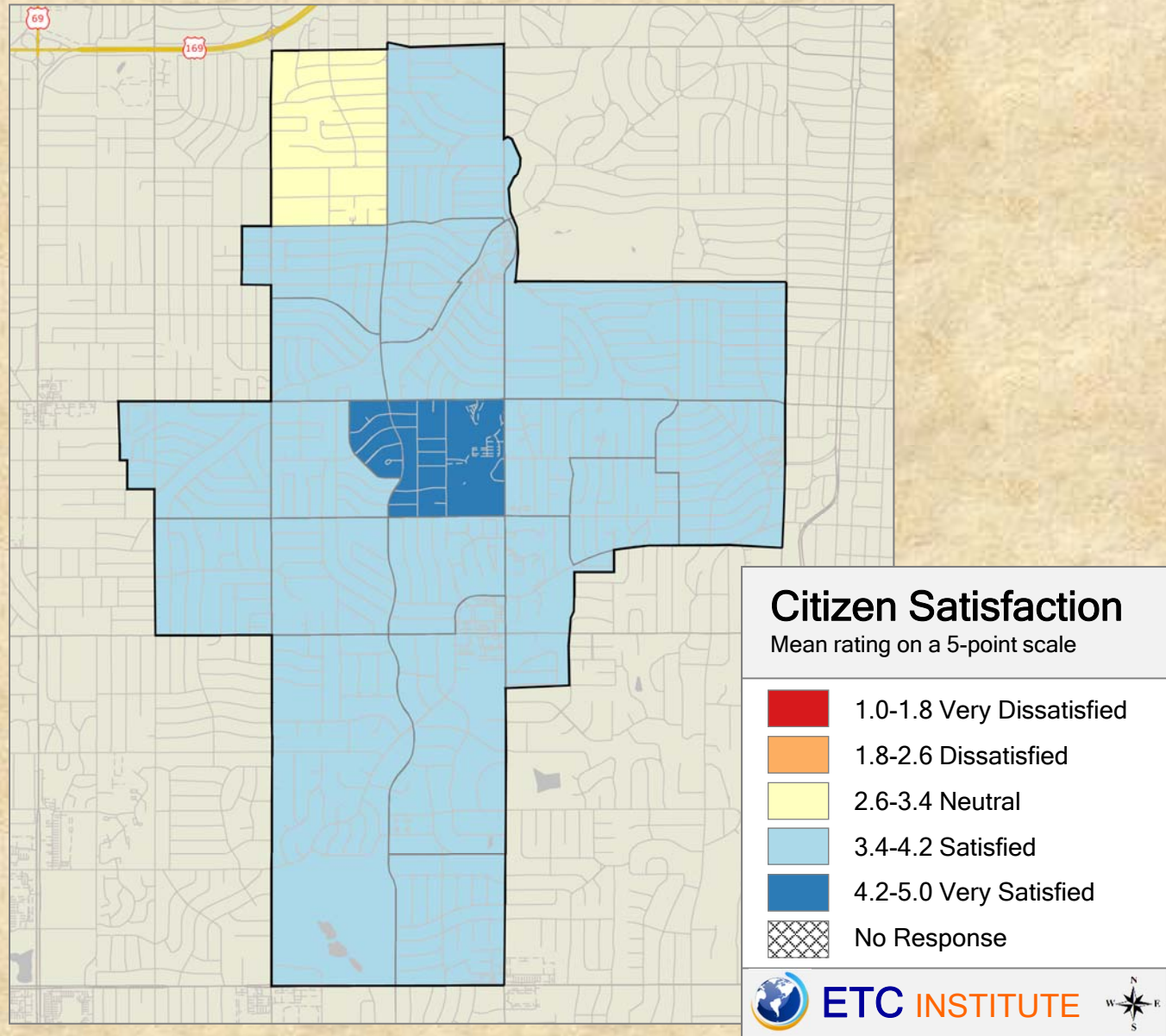
## Q8-01 Satisfaction with maintenance of City streets



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q8-02 Satisfaction with maintenance of City sidewalks

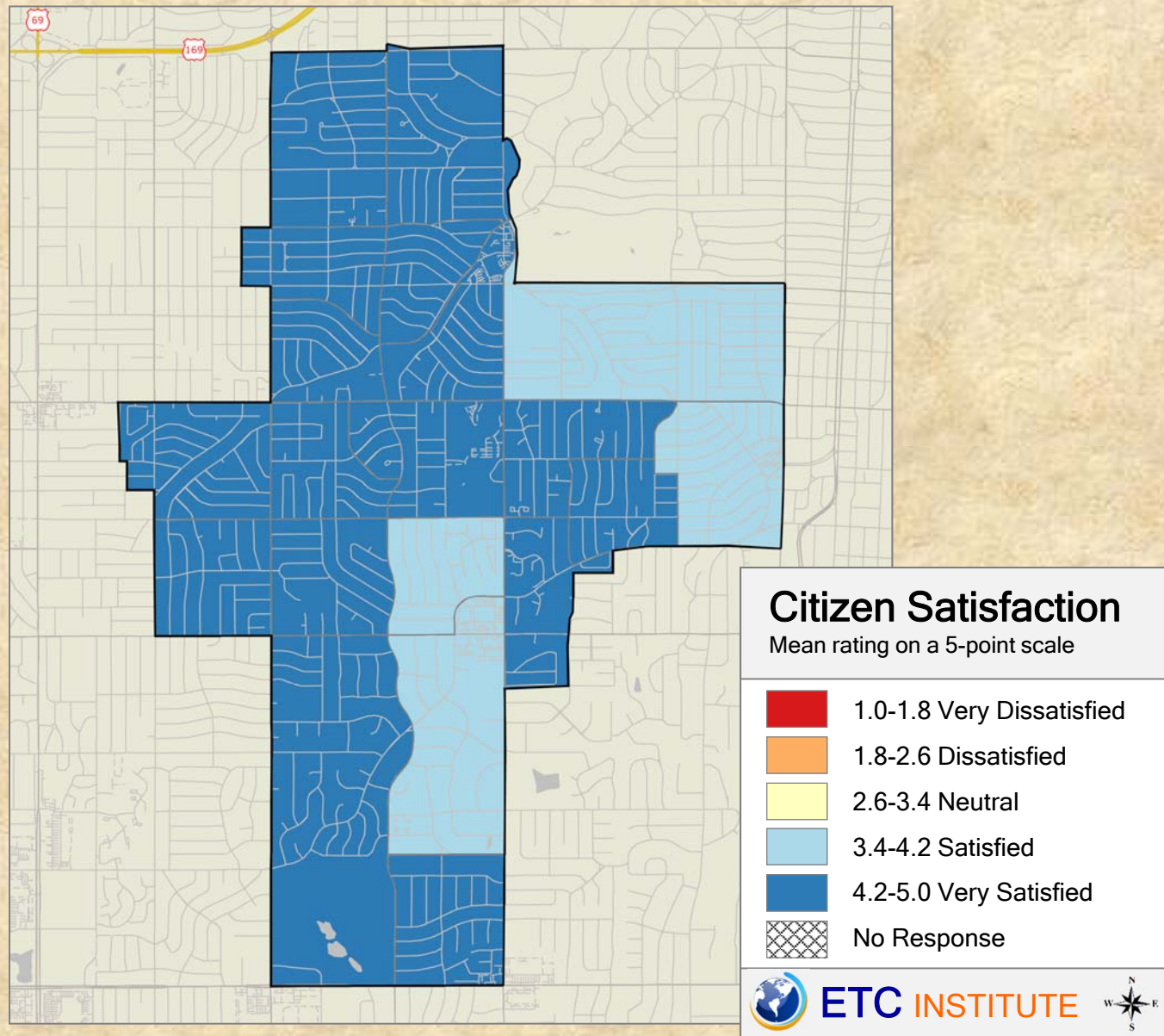


### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



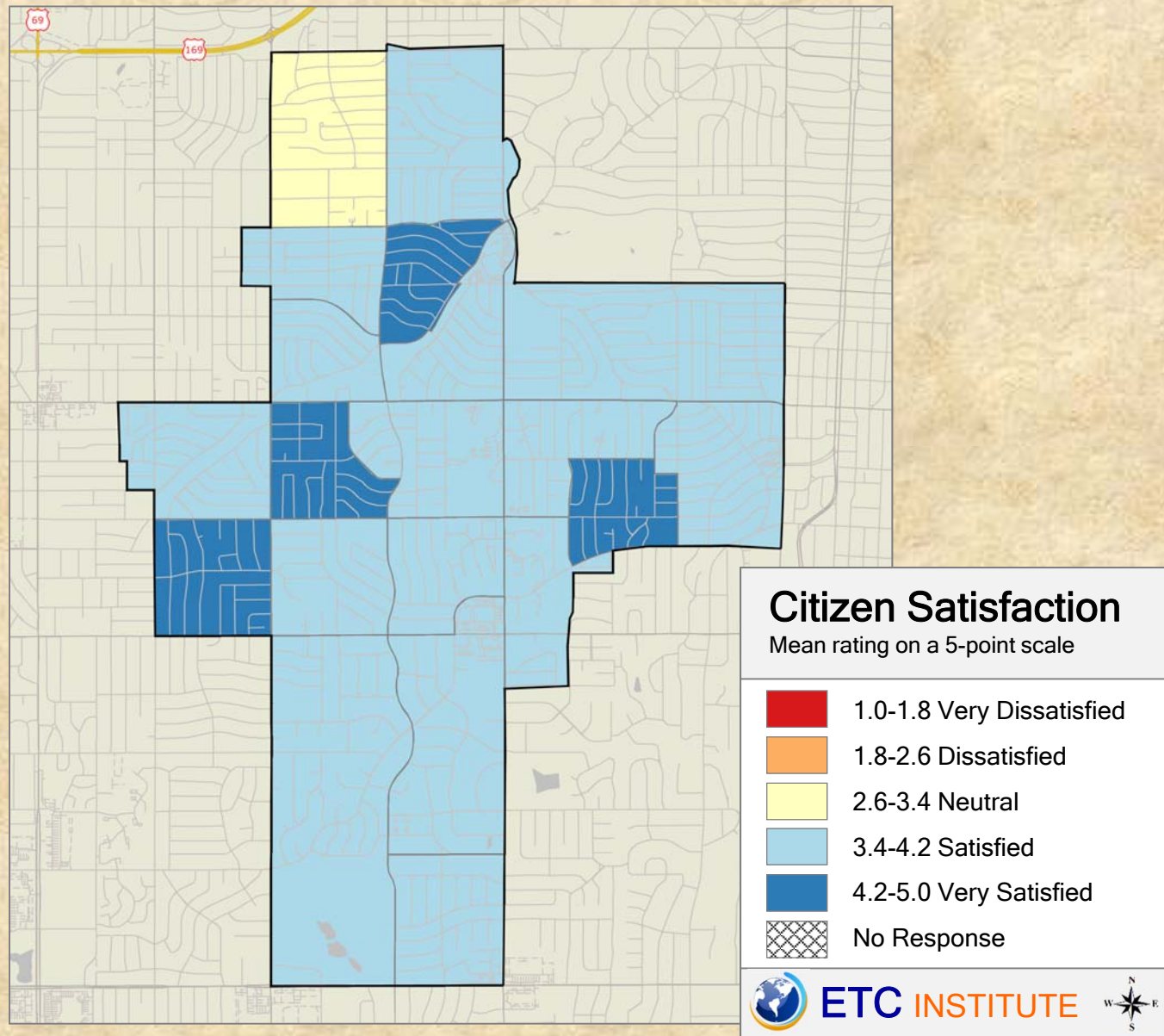
## Q8-03 Satisfaction with maintenance of street signs and traffic signals



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

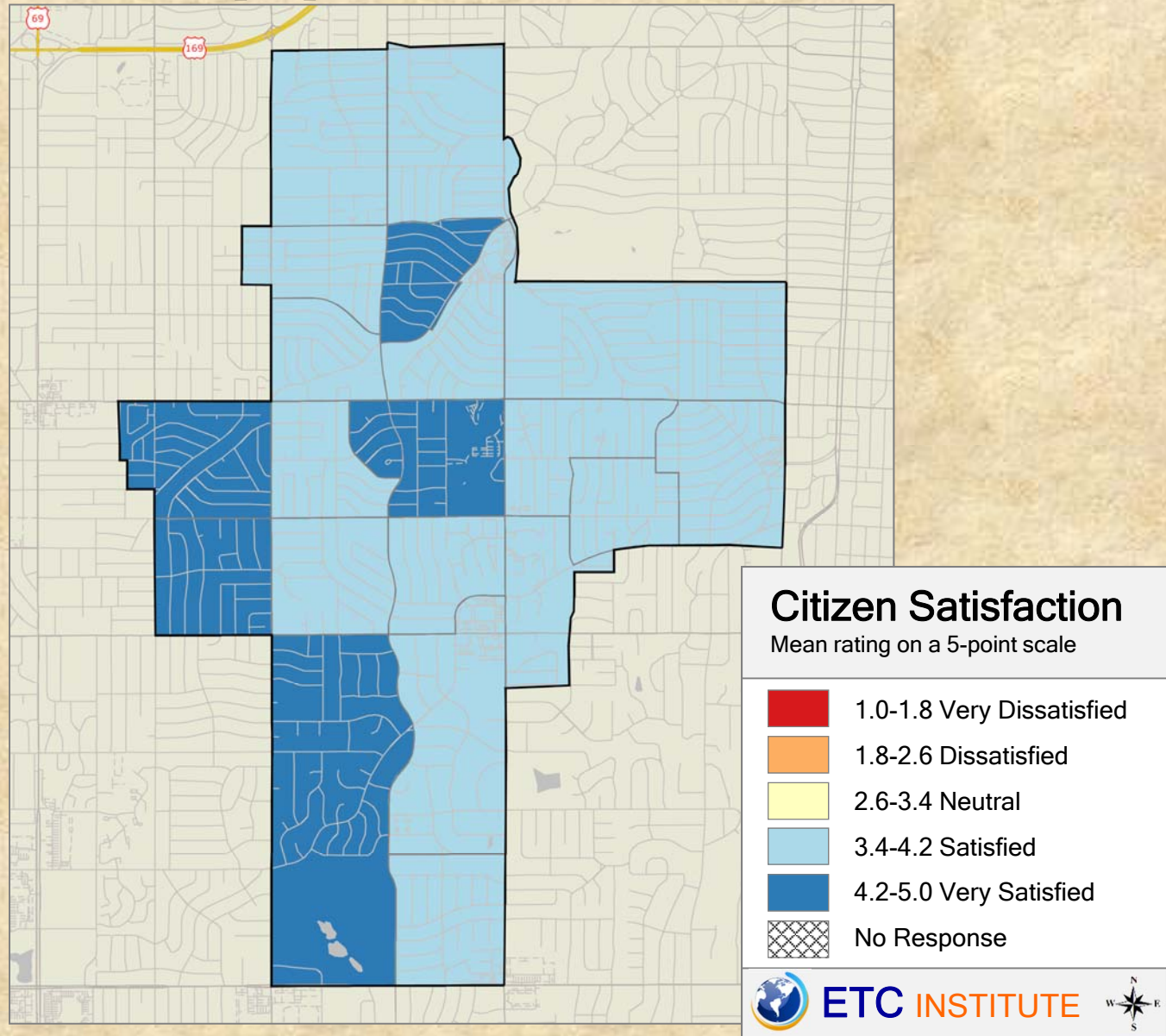
## Q8-04 Satisfaction with condition of pavement markings on streets



### 2018 City of Prairie Village Citizen Survey

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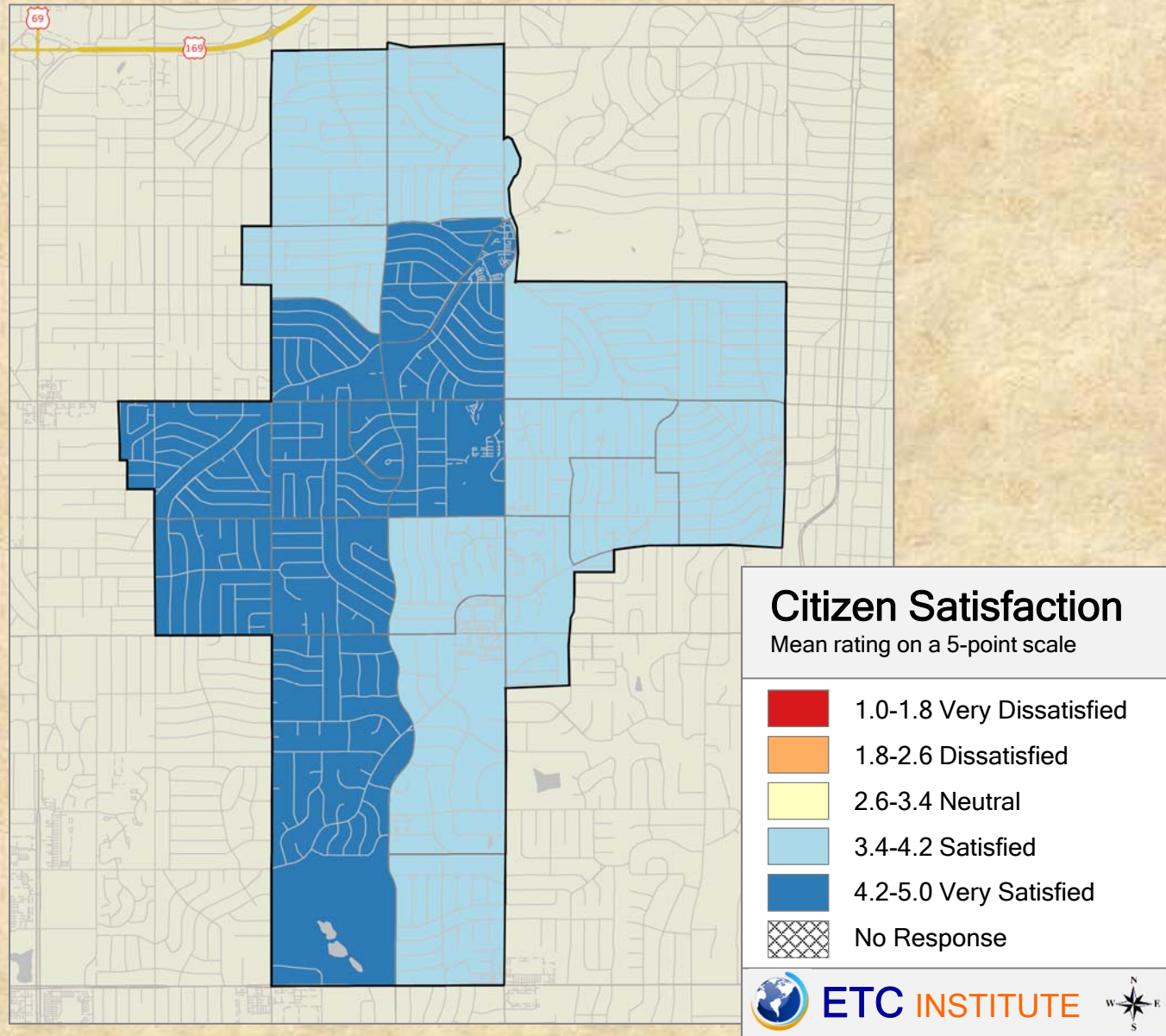
# Q8-05 Satisfaction with accessibility of streets, sidewalks, and buildings for people with disabilities



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

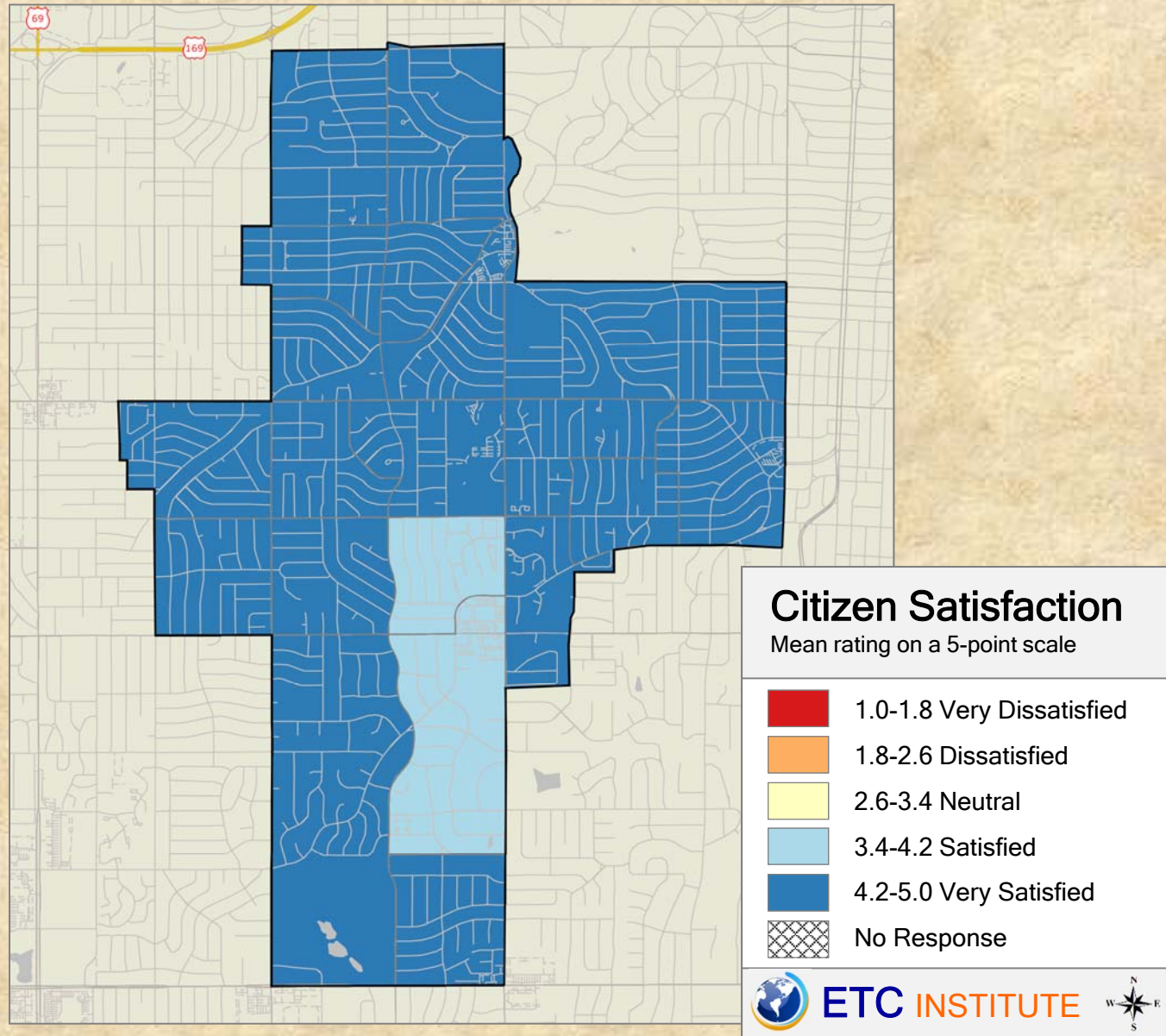
## Q8-06 Satisfaction with maintenance of city buildings



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

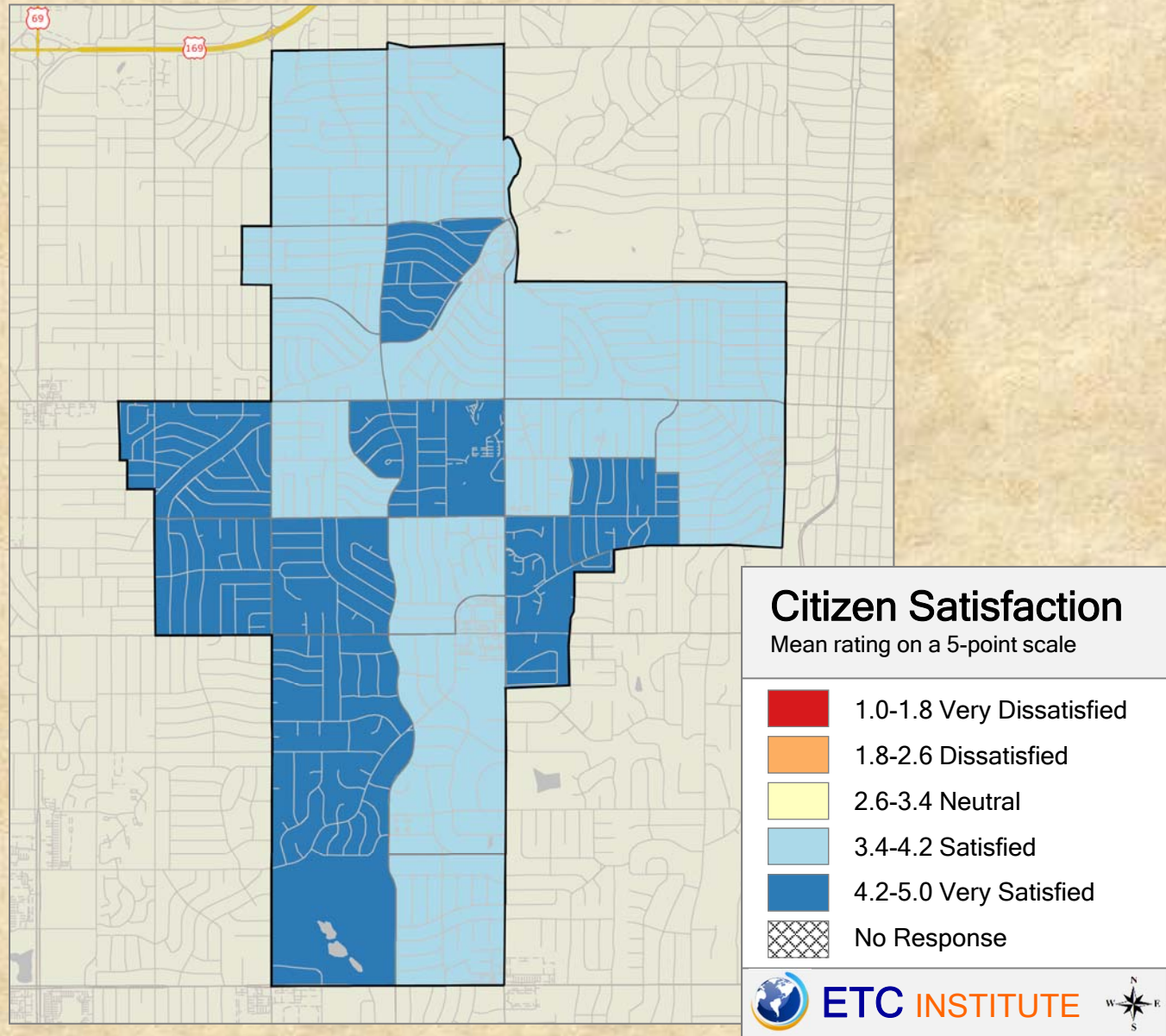
## Q8-07 Satisfaction with snow removal on major City streets



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

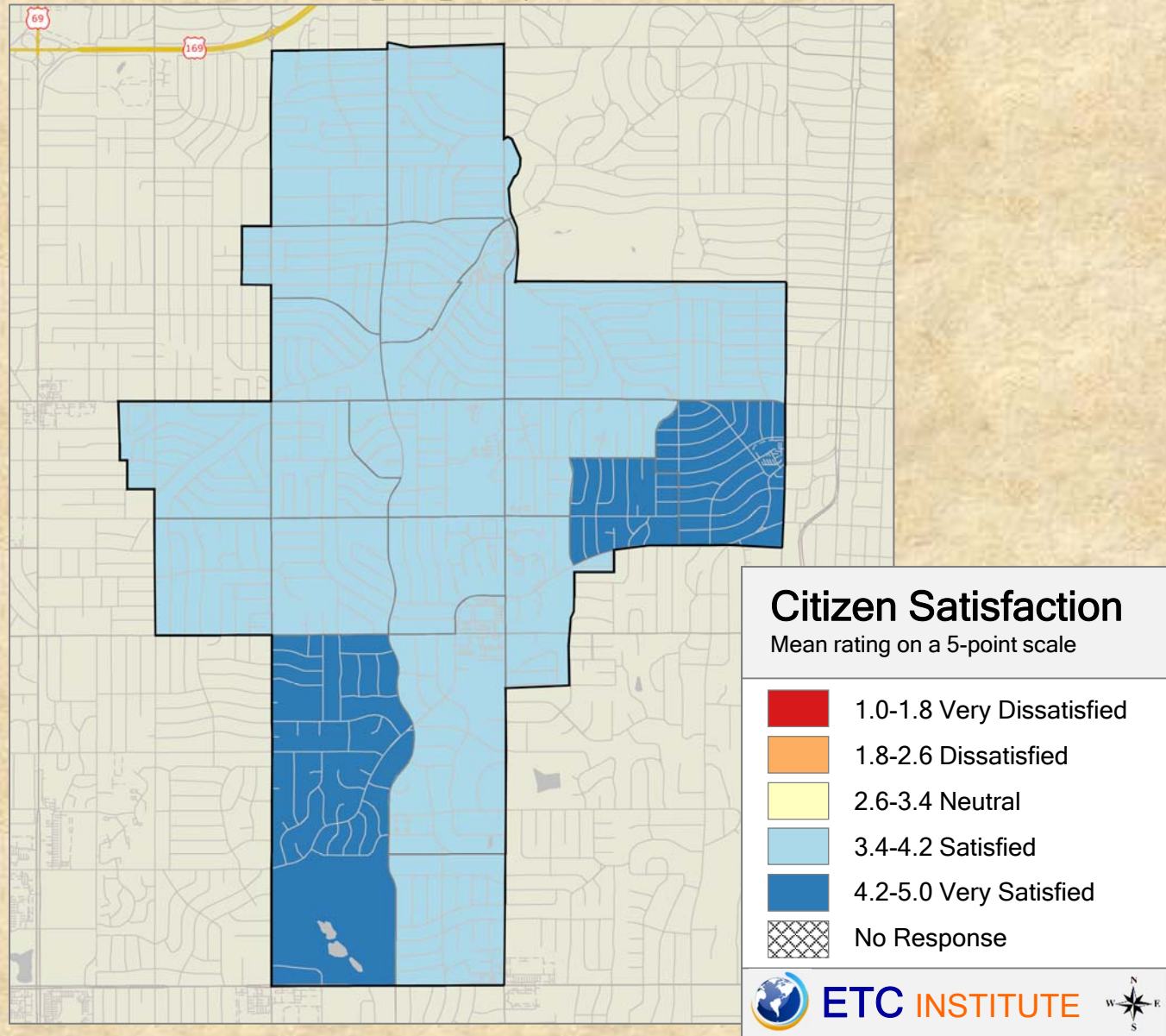
## Q8-08 Satisfaction with snow removal on neighborhood streets



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

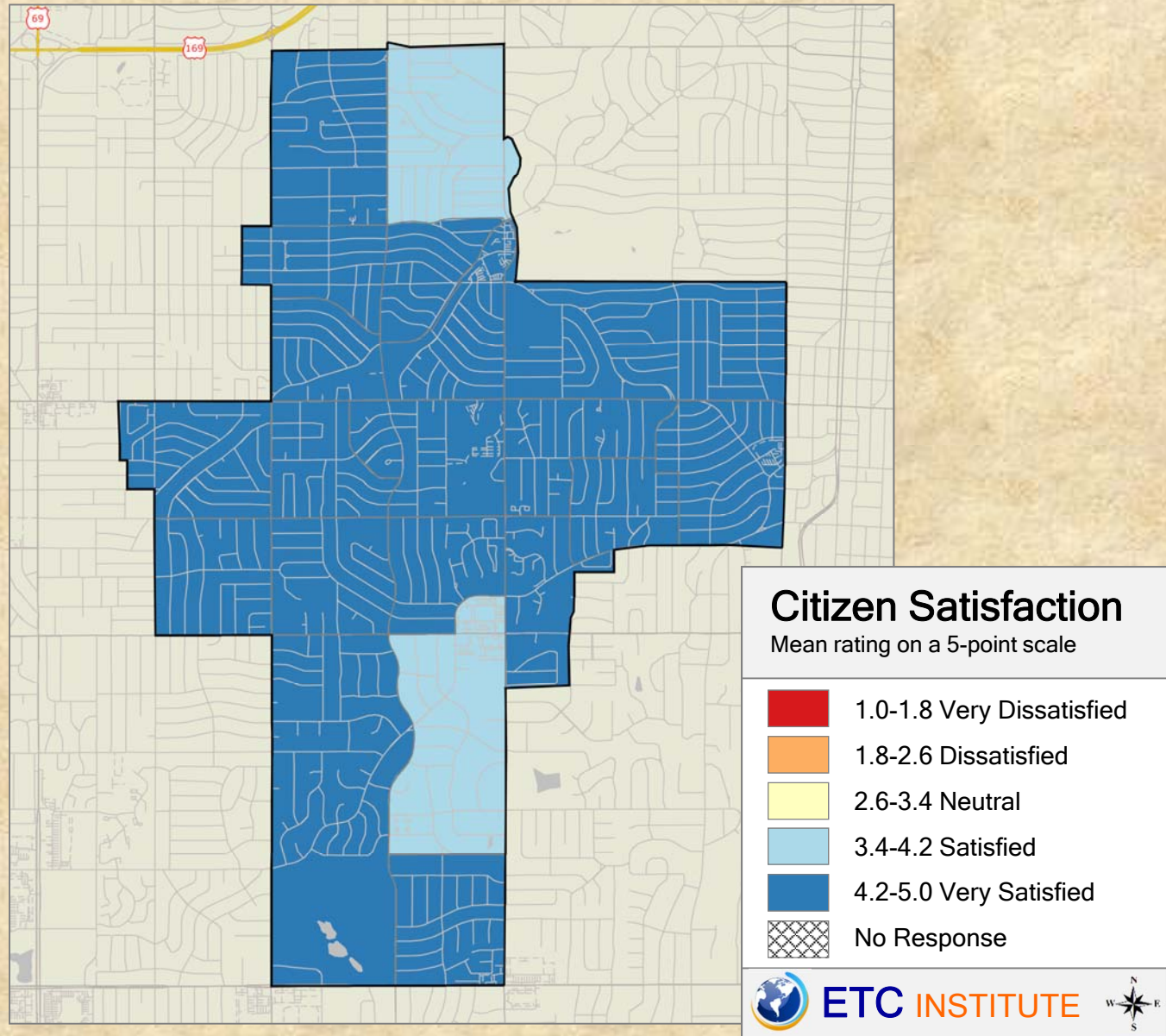
# Q8-09 Satisfaction with mowing and trimming of island and other City owned property



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q8-10 Satisfaction with overall cleanliness of City streets and other public areas

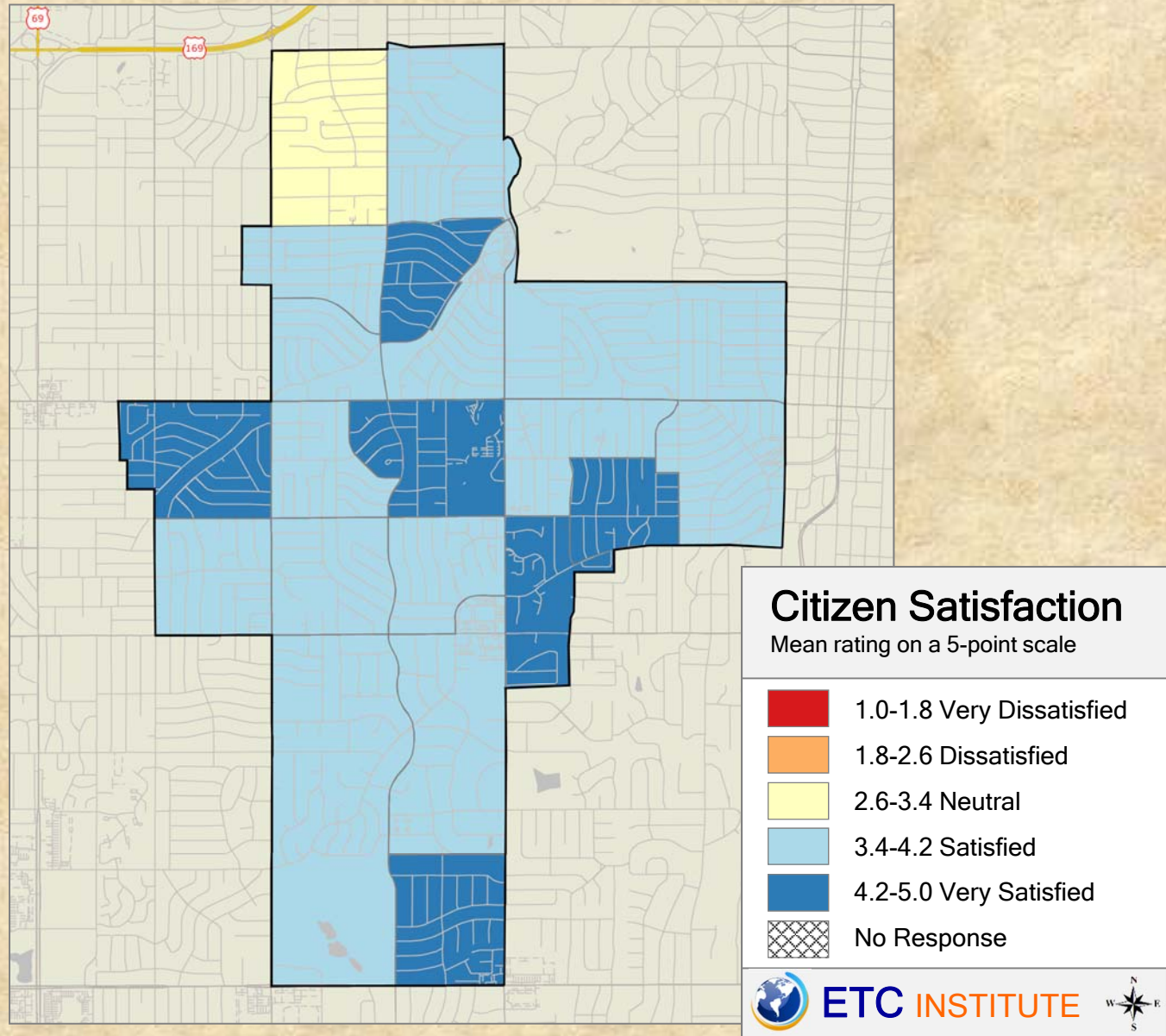


## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



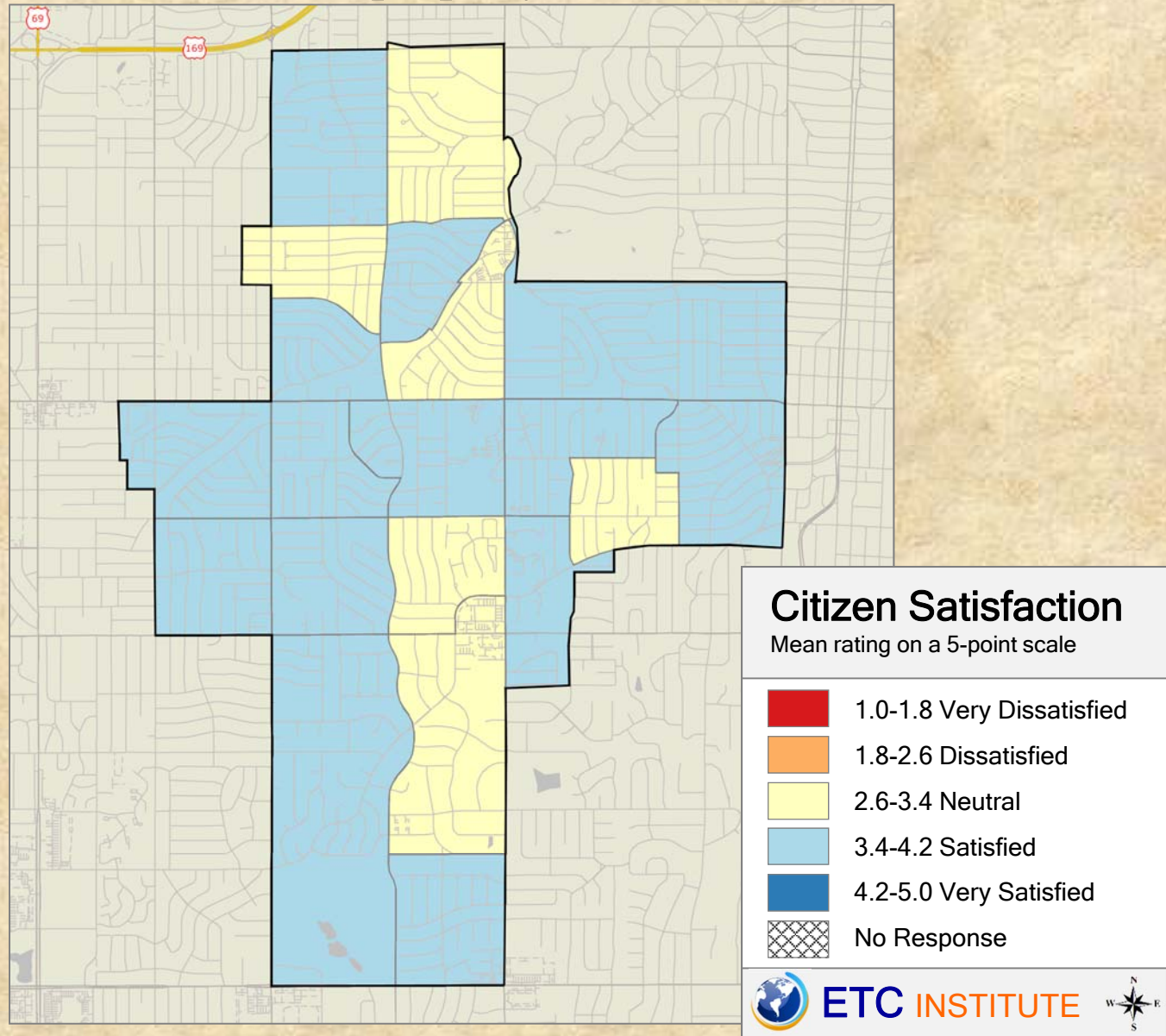
## Q8-11 Satisfaction with adequacy of City street lighting



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

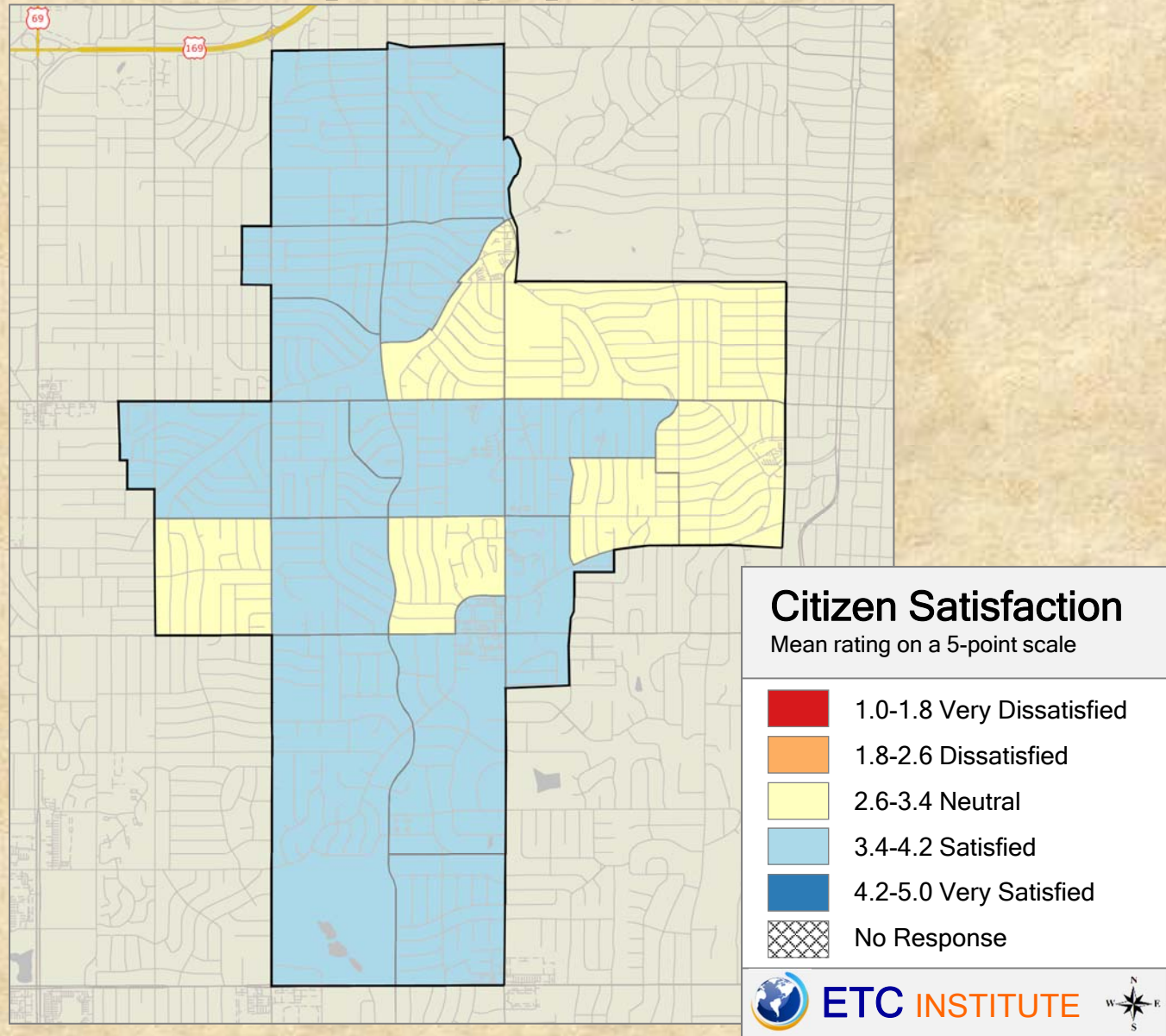
# Q10-01 Satisfaction with enforcing the cleanup of litter and debris on private property



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

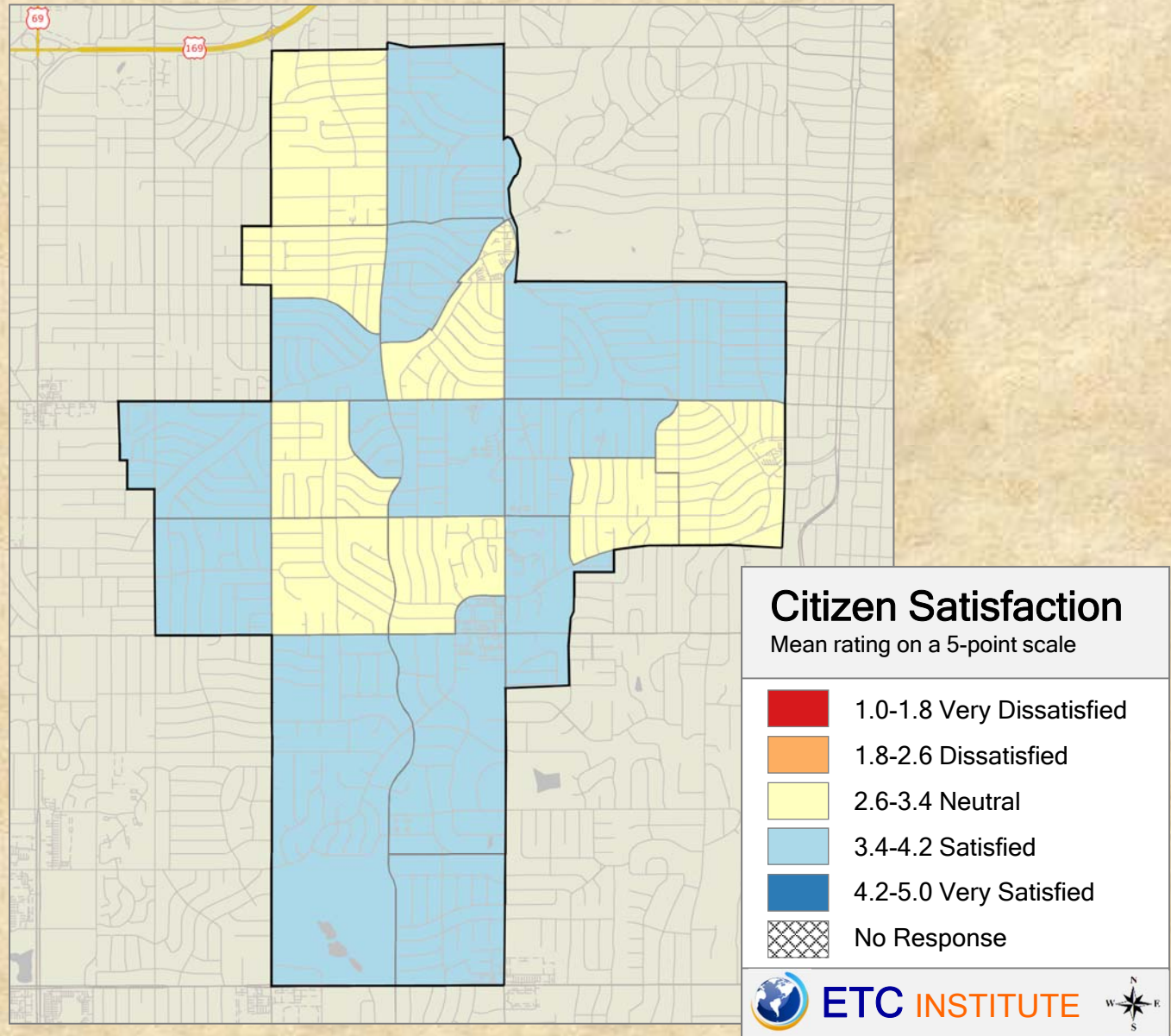
# Q10-02 Satisfaction with enforcing the mowing and trimming of grass and weeds on private property



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

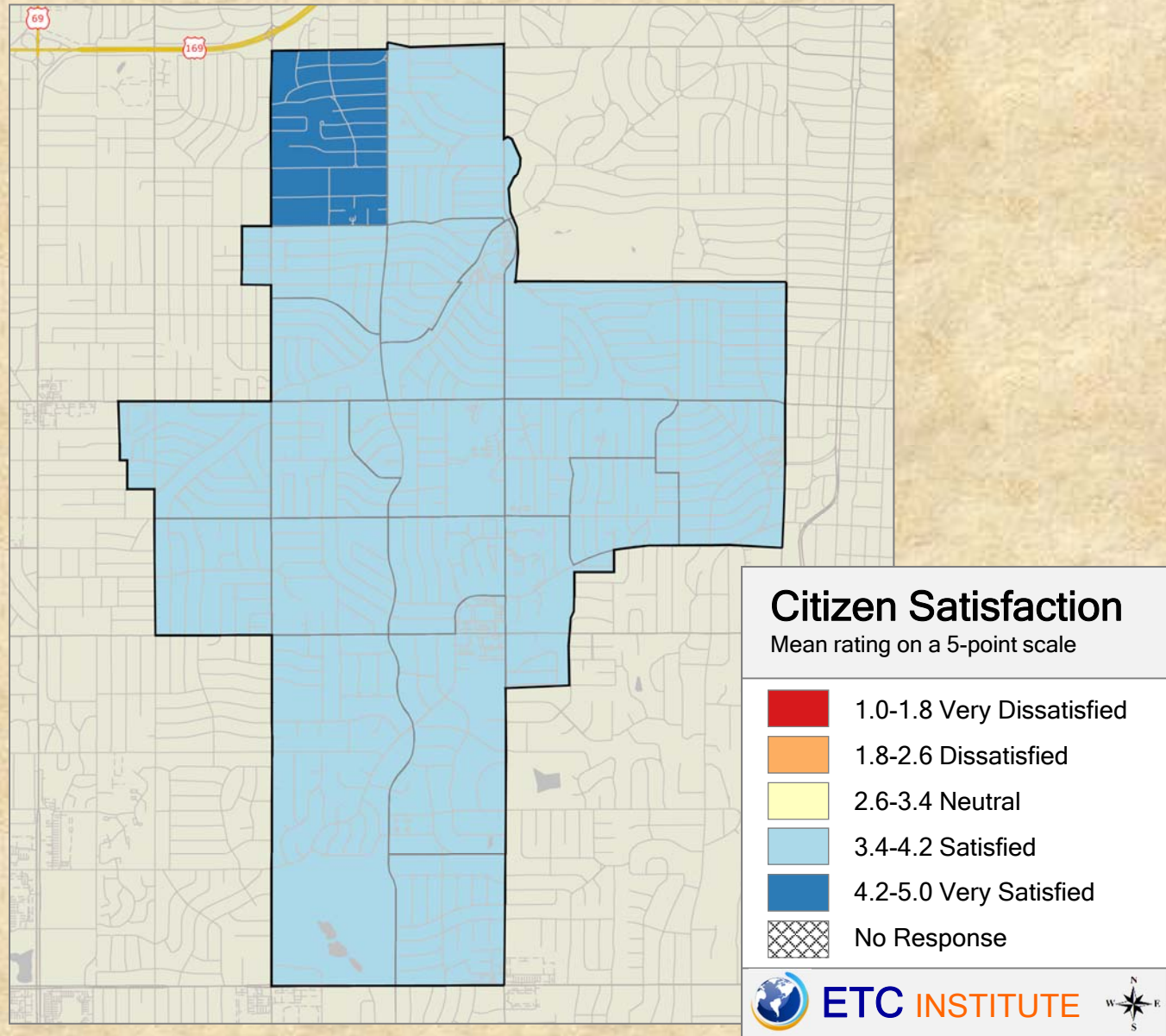
# Q10-03 Satisfaction with enforcing the exterior maintenance of residential property



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

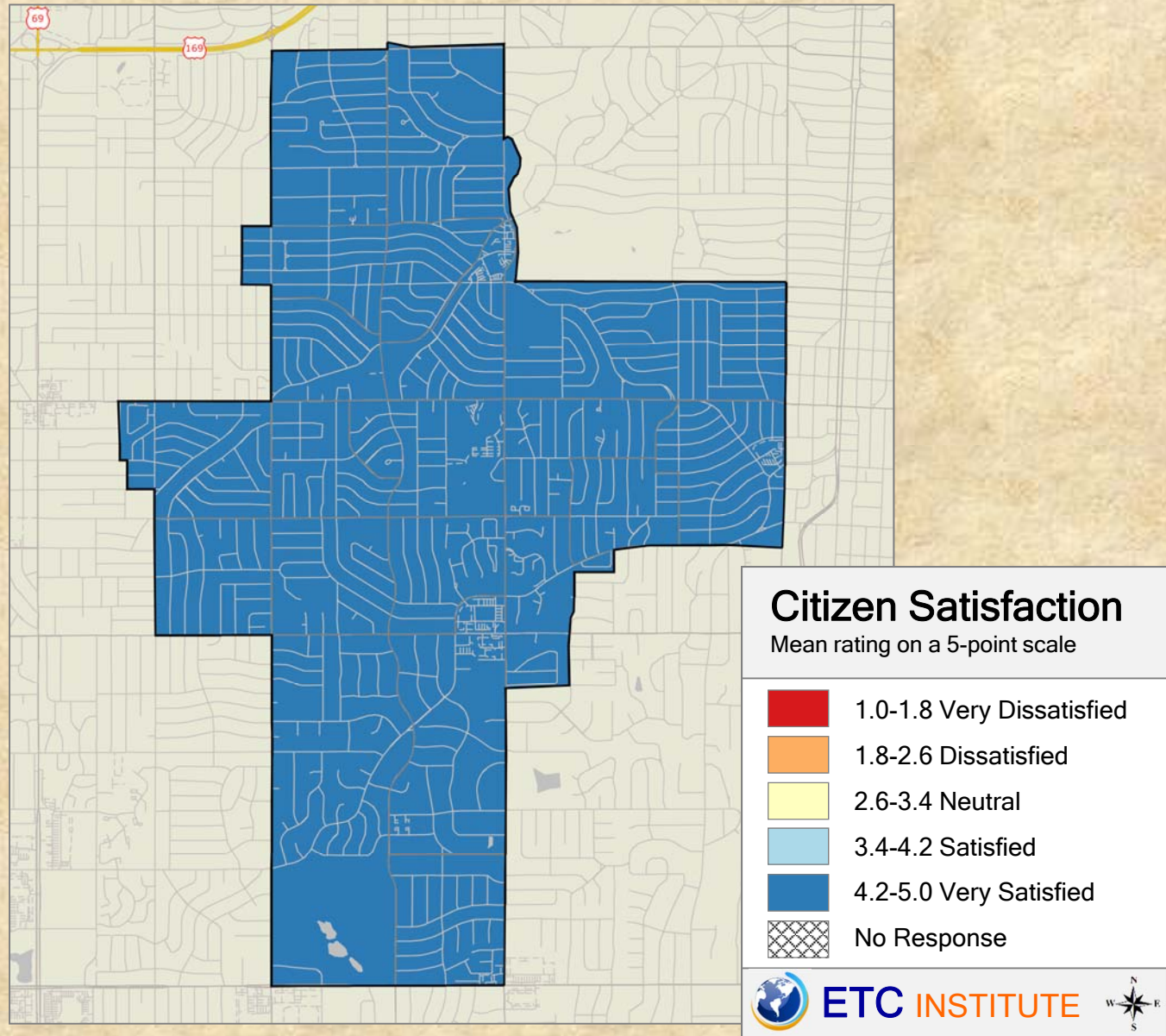
# Q10-04 Satisfaction with enforcing the exterior maintenance of business property



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

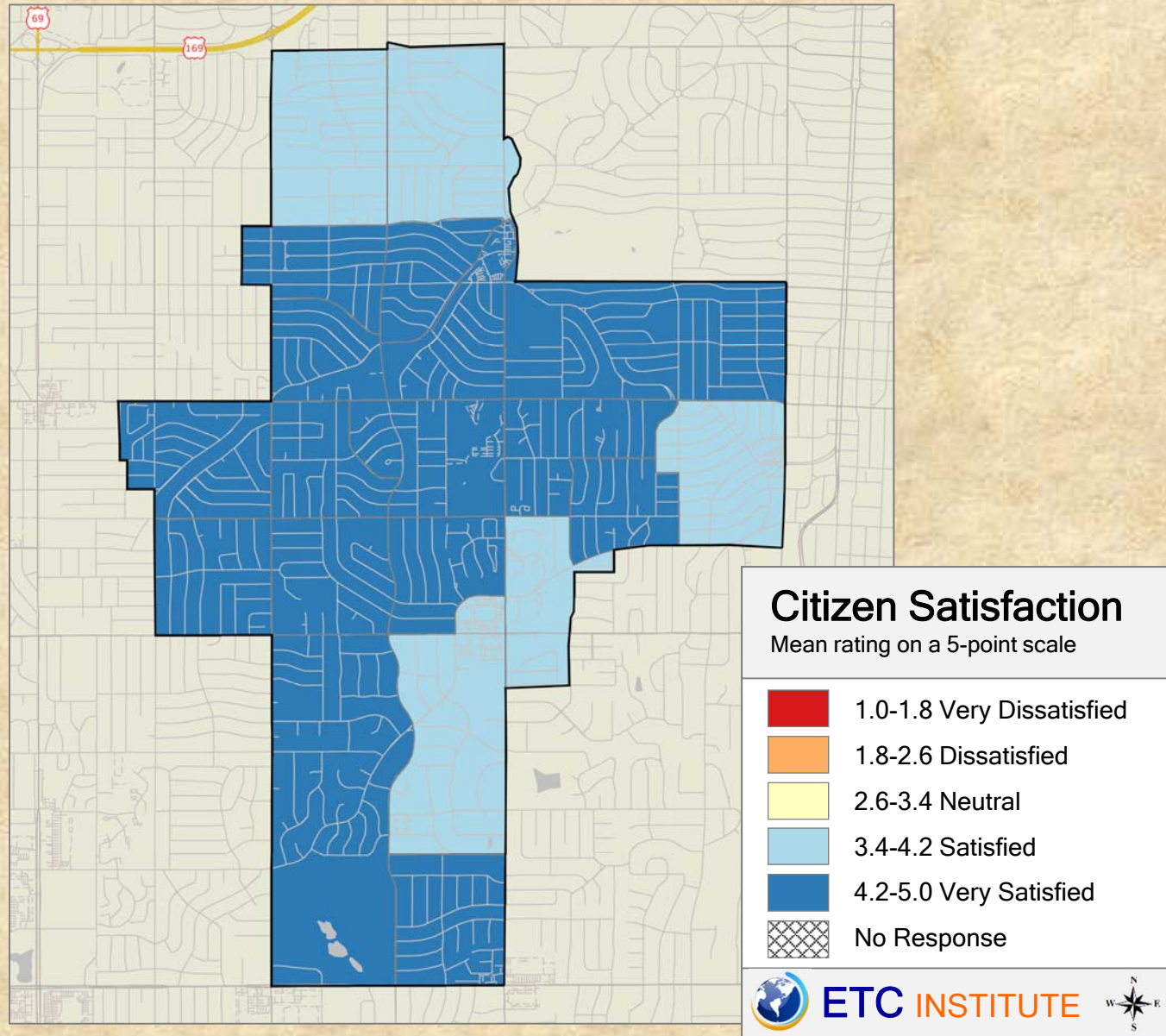
## Q12-01 Satisfaction with maintenance of City parks



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

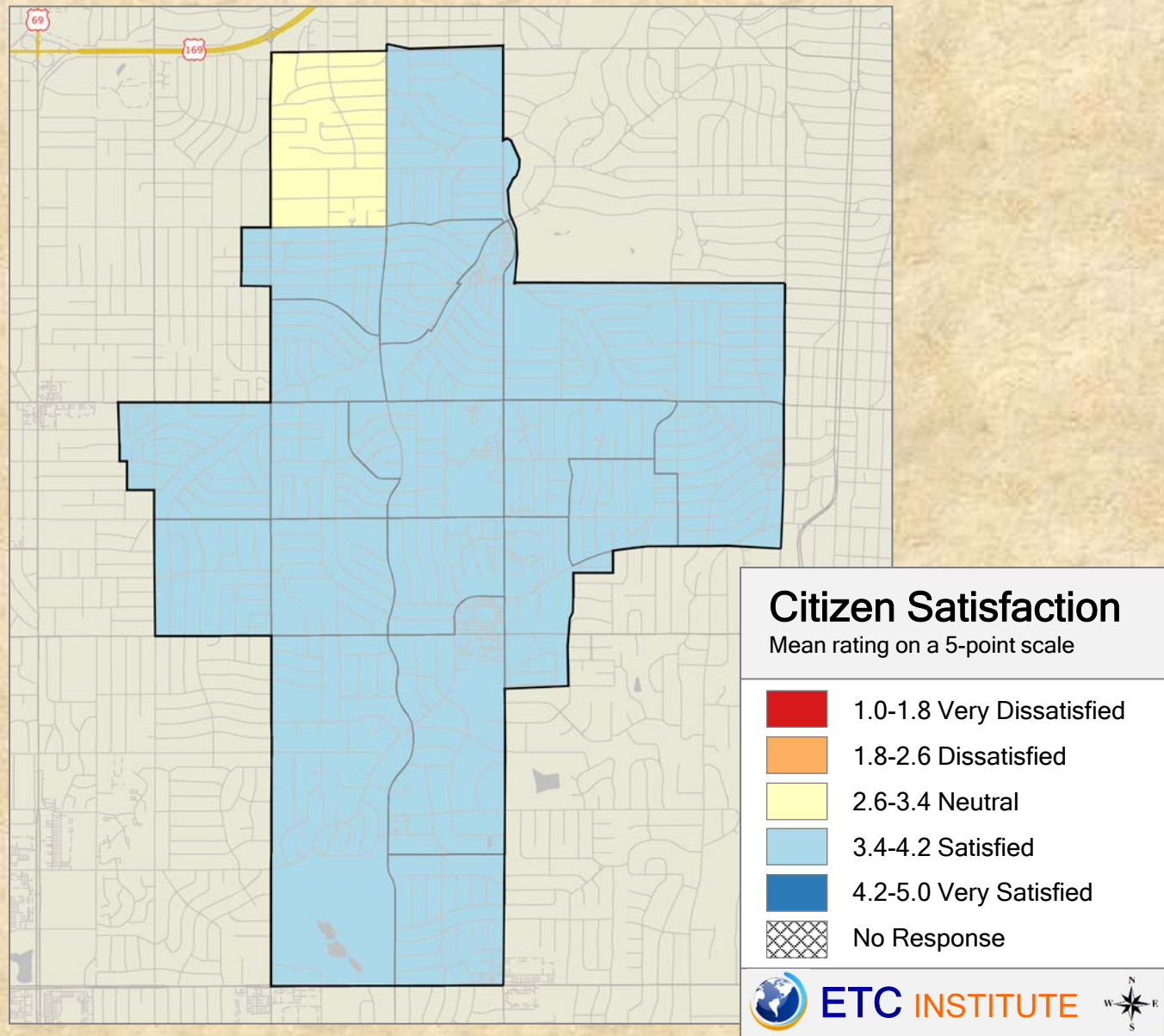
## Q12-02 Satisfaction with the number of City parks



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q12-03 Satisfaction with walking and biking trails in the city

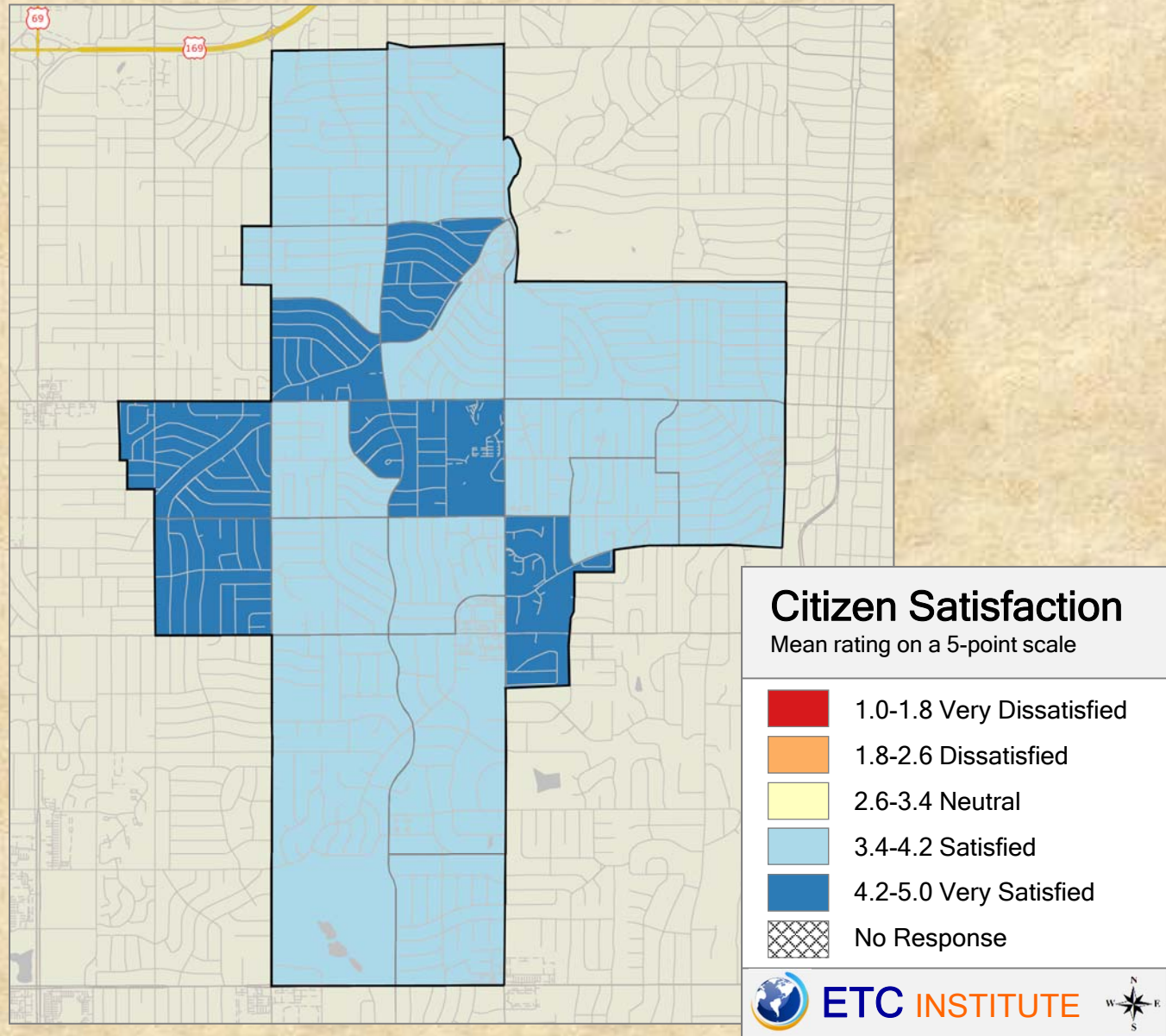


### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



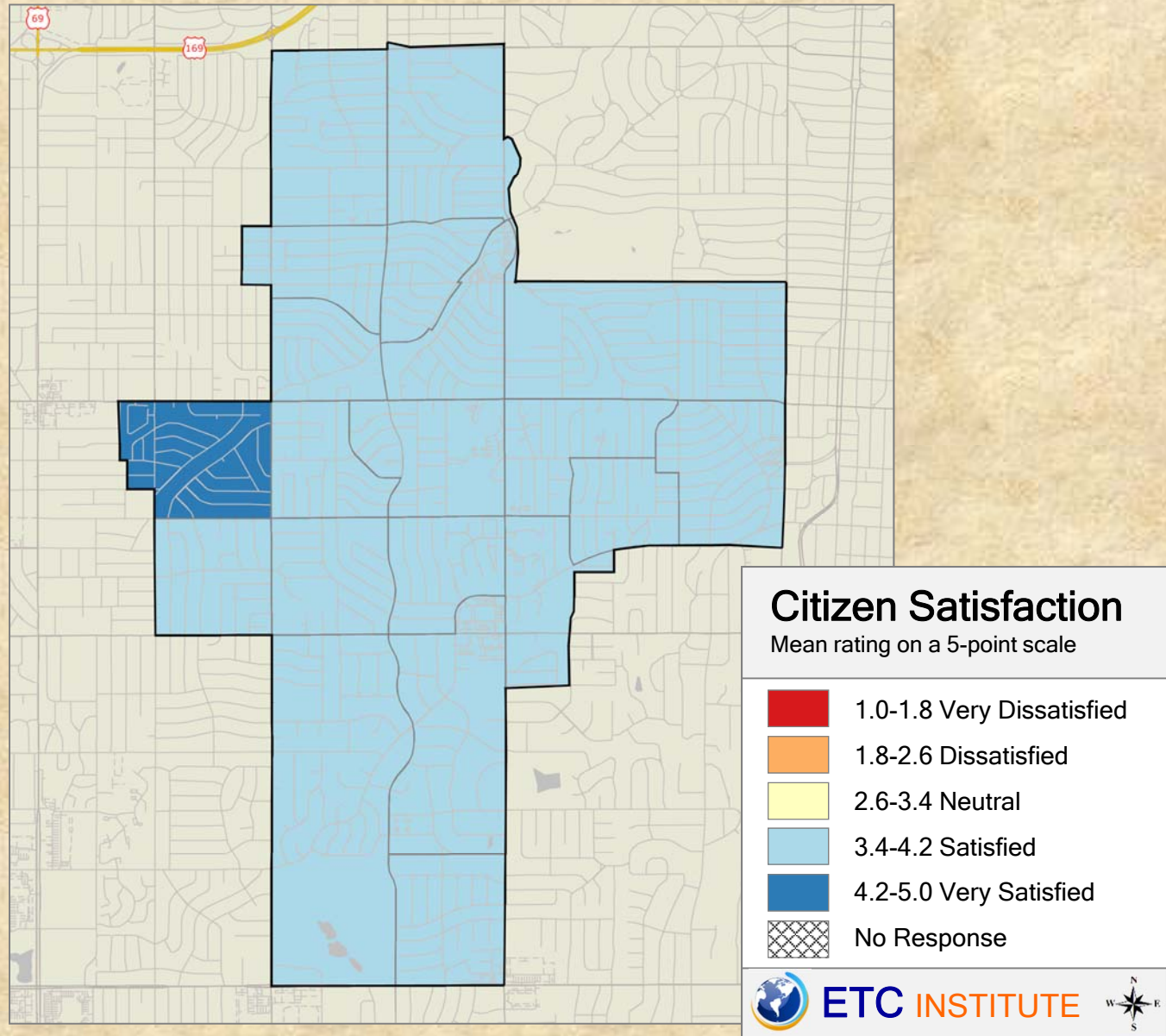
## Q12-04 Satisfaction with City swimming pool



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

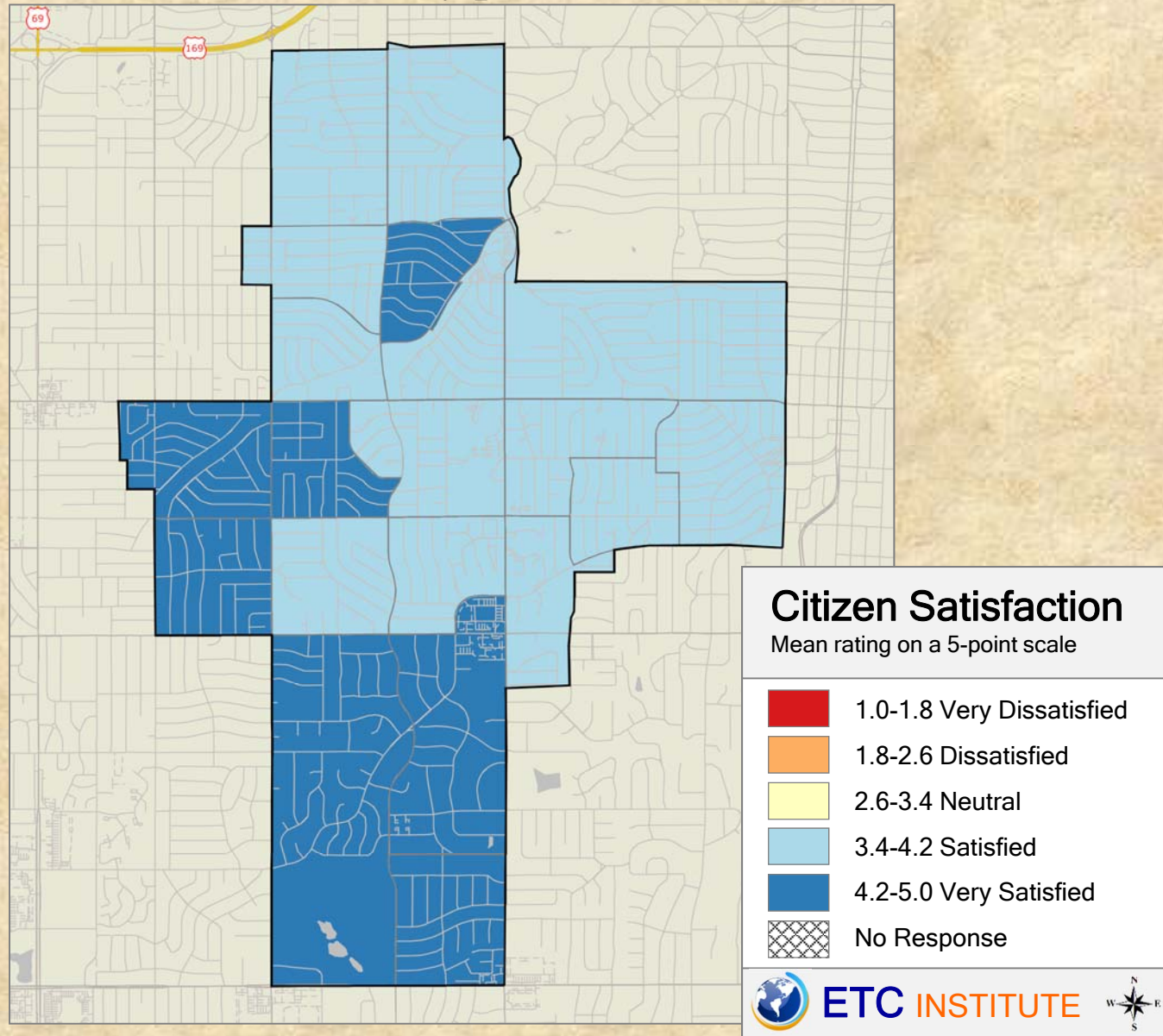
## Q12-05 Satisfaction with quality of outdoor practice ball fields



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

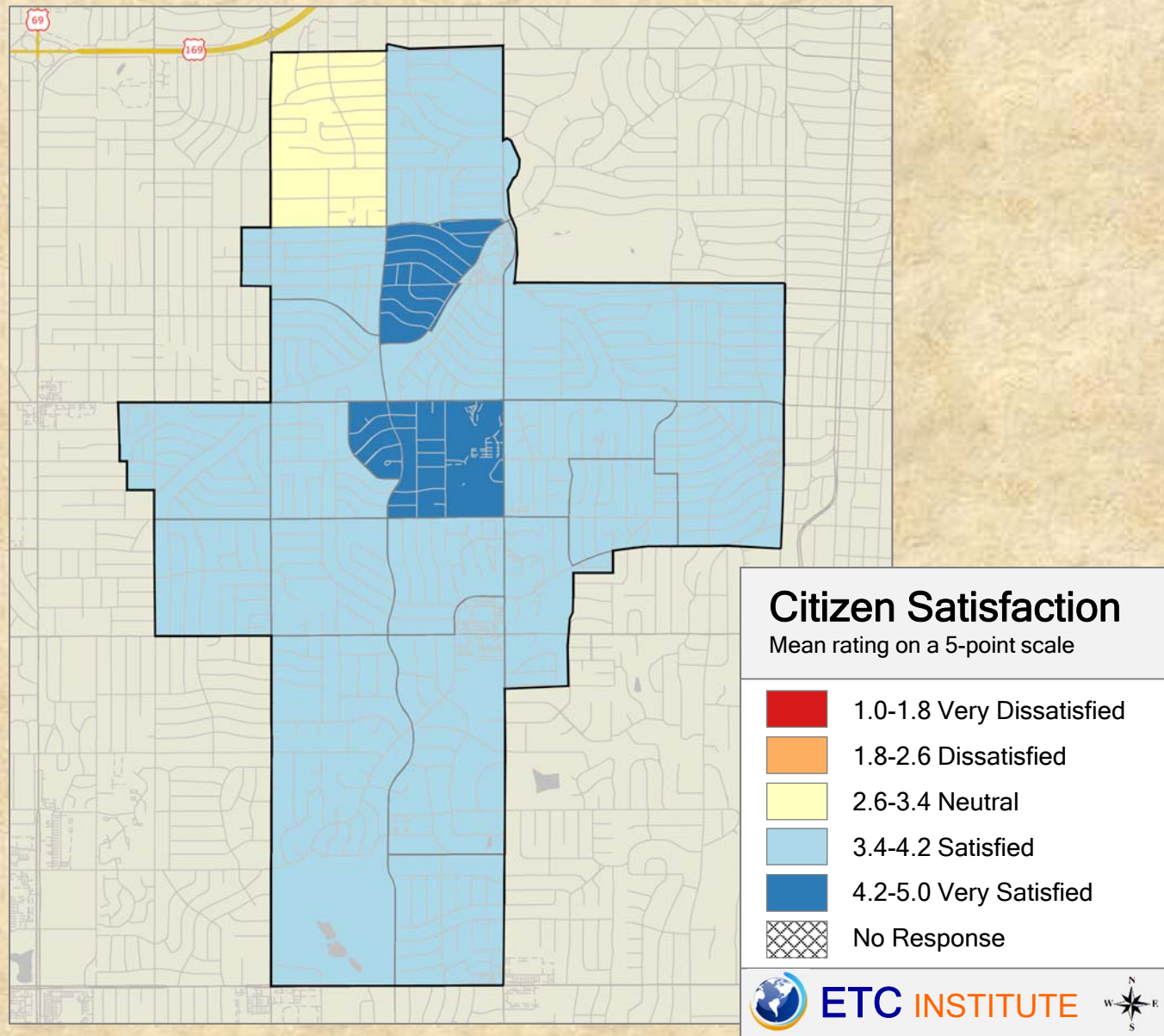
# Q12-06 Satisfaction with condition of equipment, such as shelters and playgrounds, at City parks



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

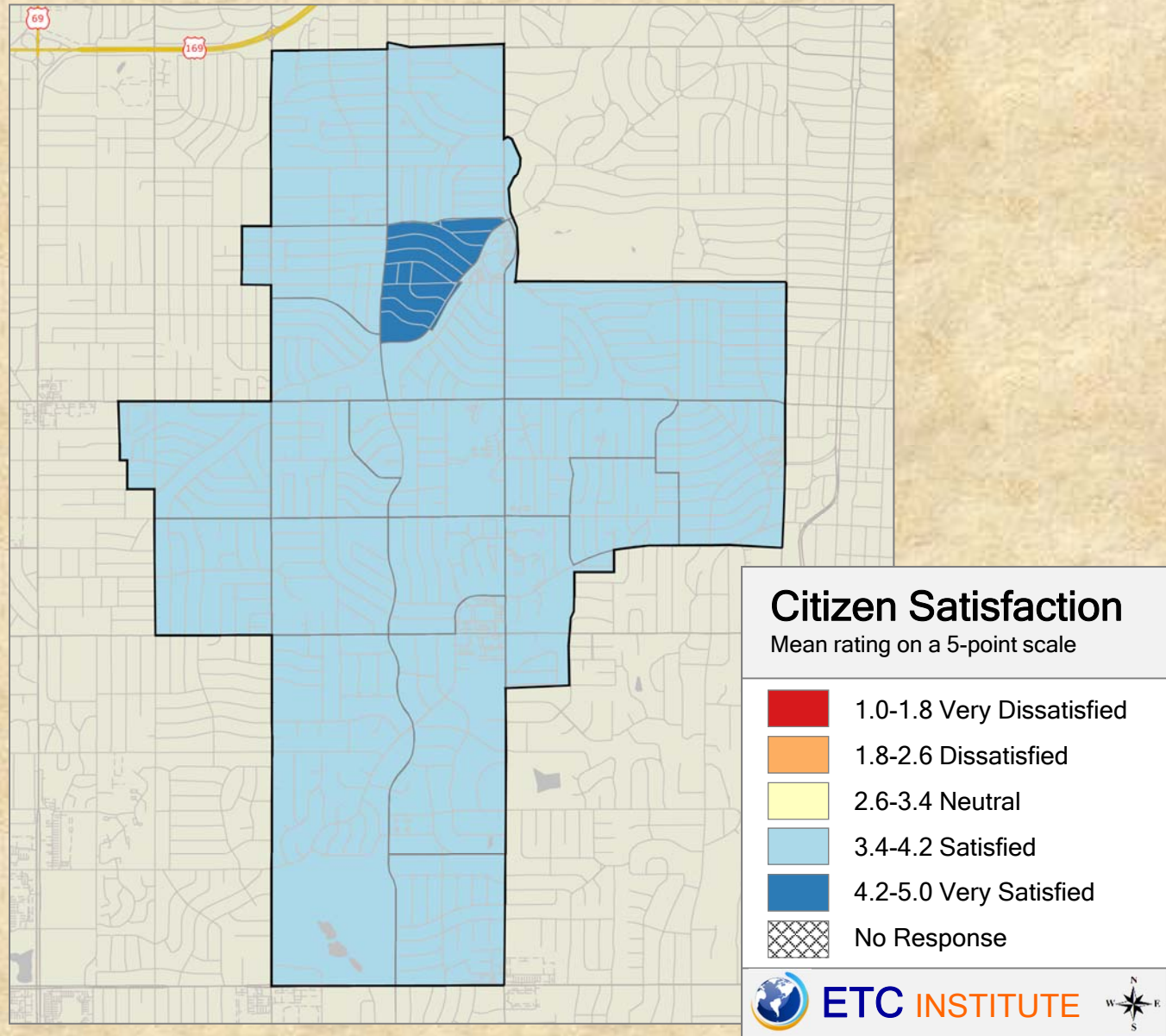
## Q12-07 Satisfaction with amount of park programming



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

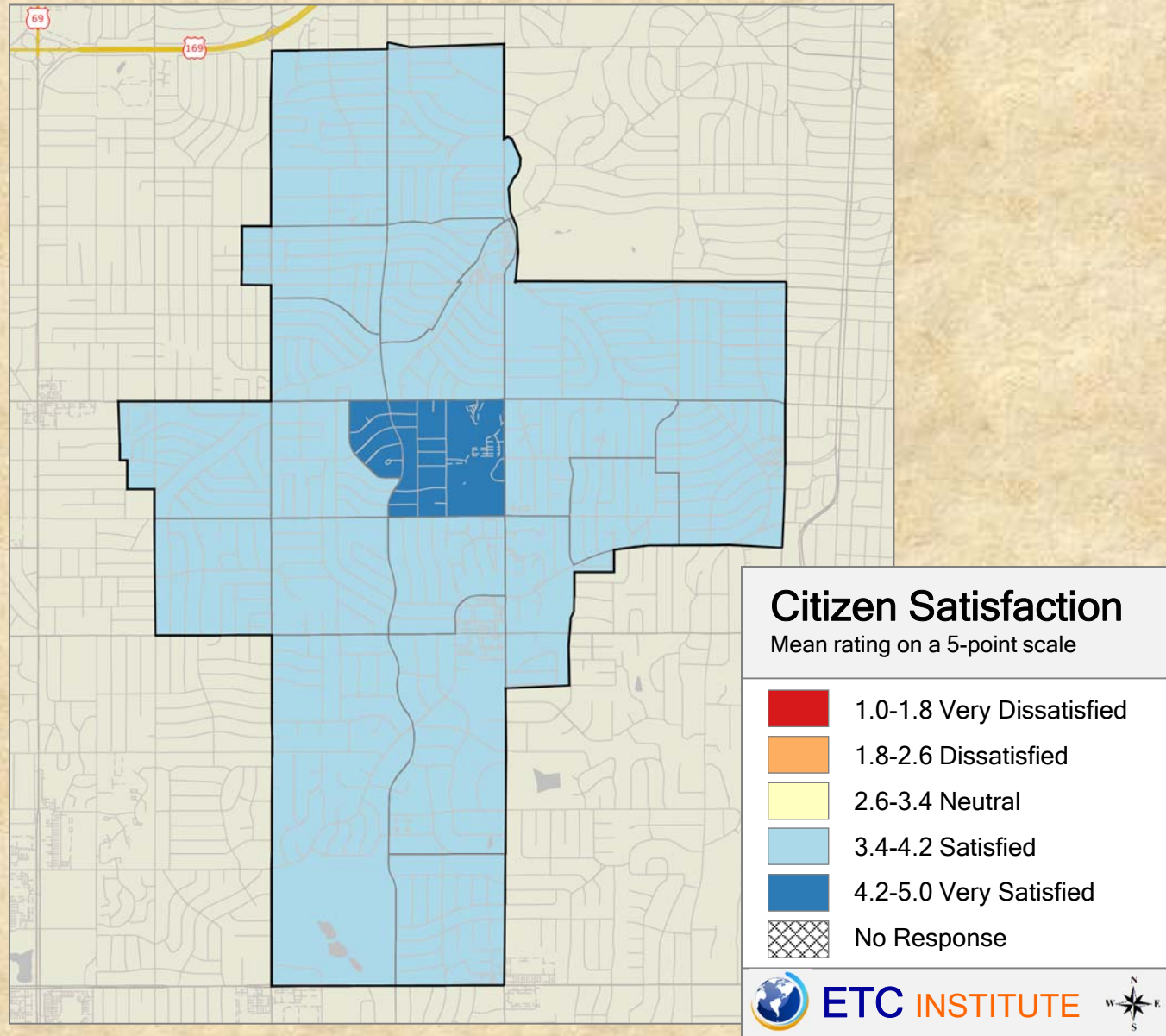
## Q12-08 Satisfaction with fees that are charged for recreation programs



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

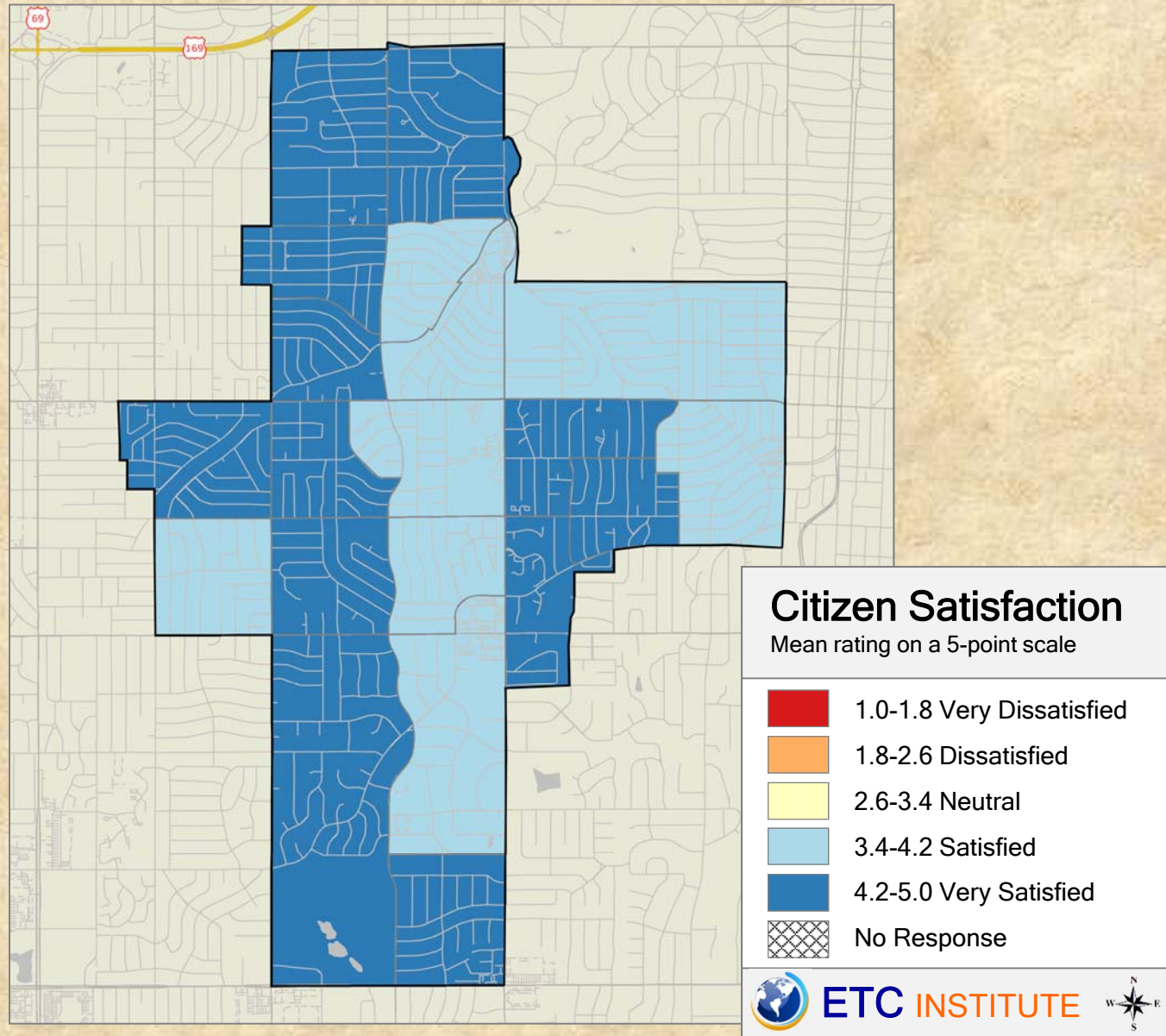
## Q12-09 Satisfaction with ease of registering for programs



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

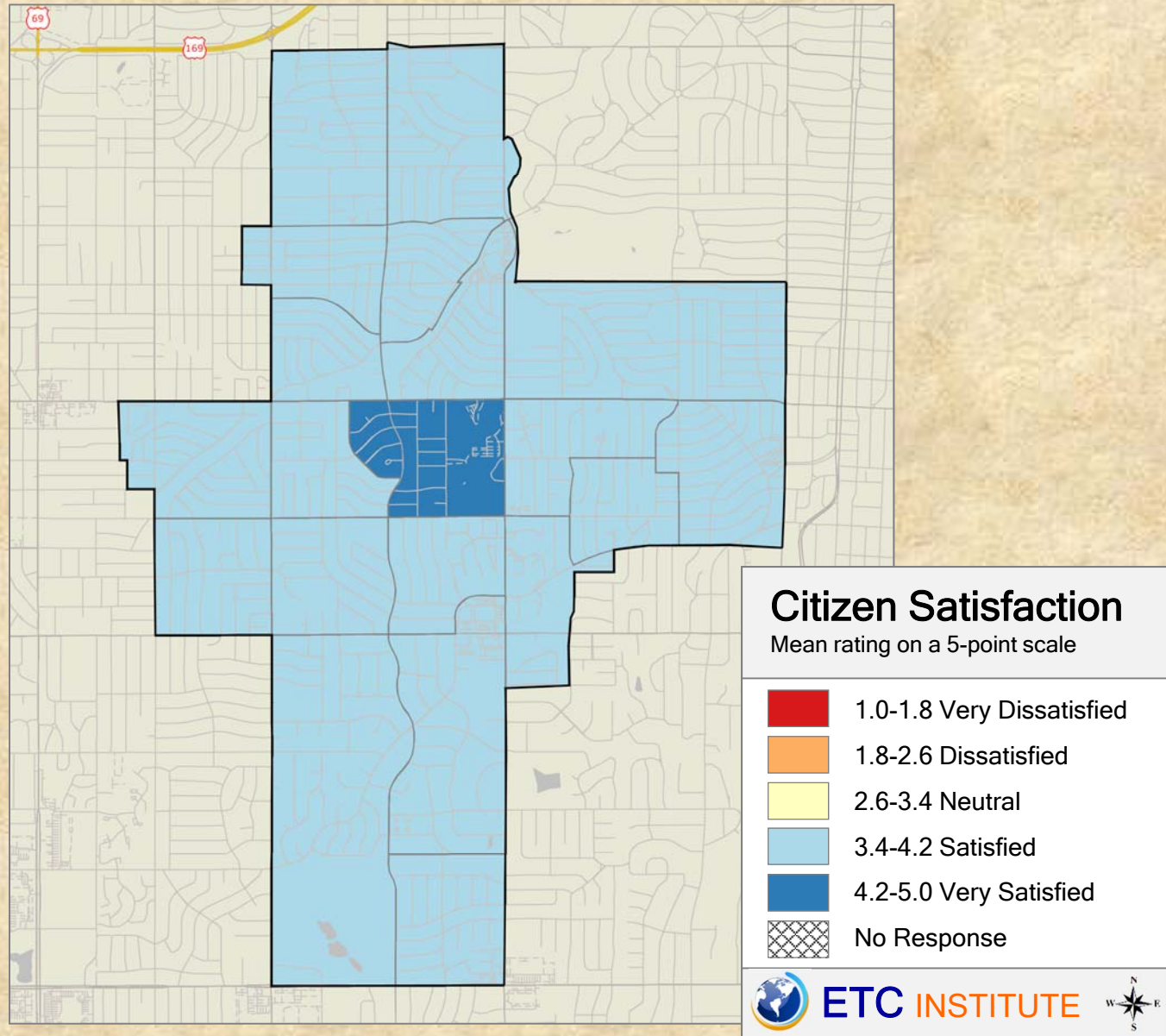
## Q12-10 Satisfaction with mowing in City parks



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# Q16-01 Satisfaction with the availability of information about City programs and services

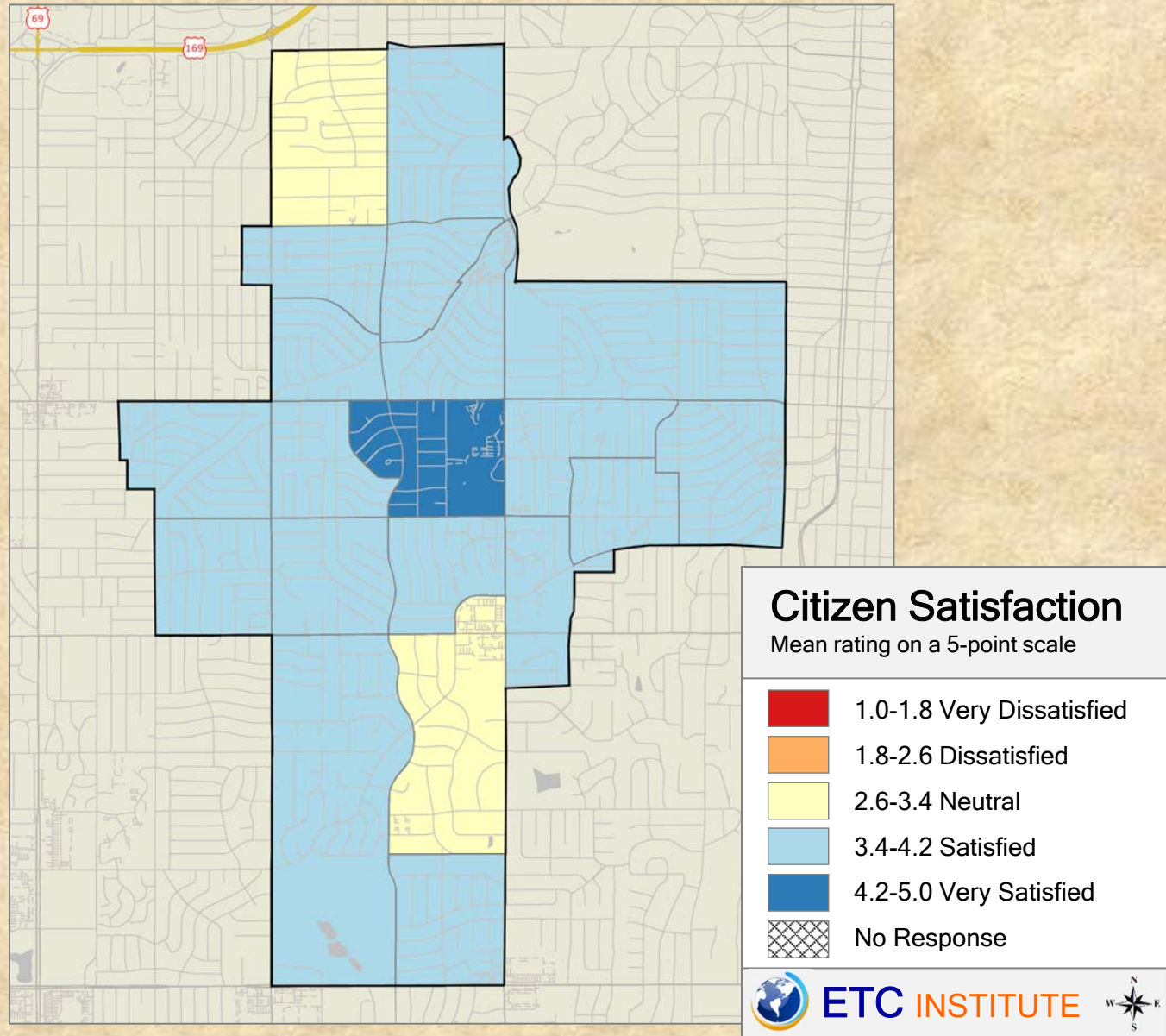


## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



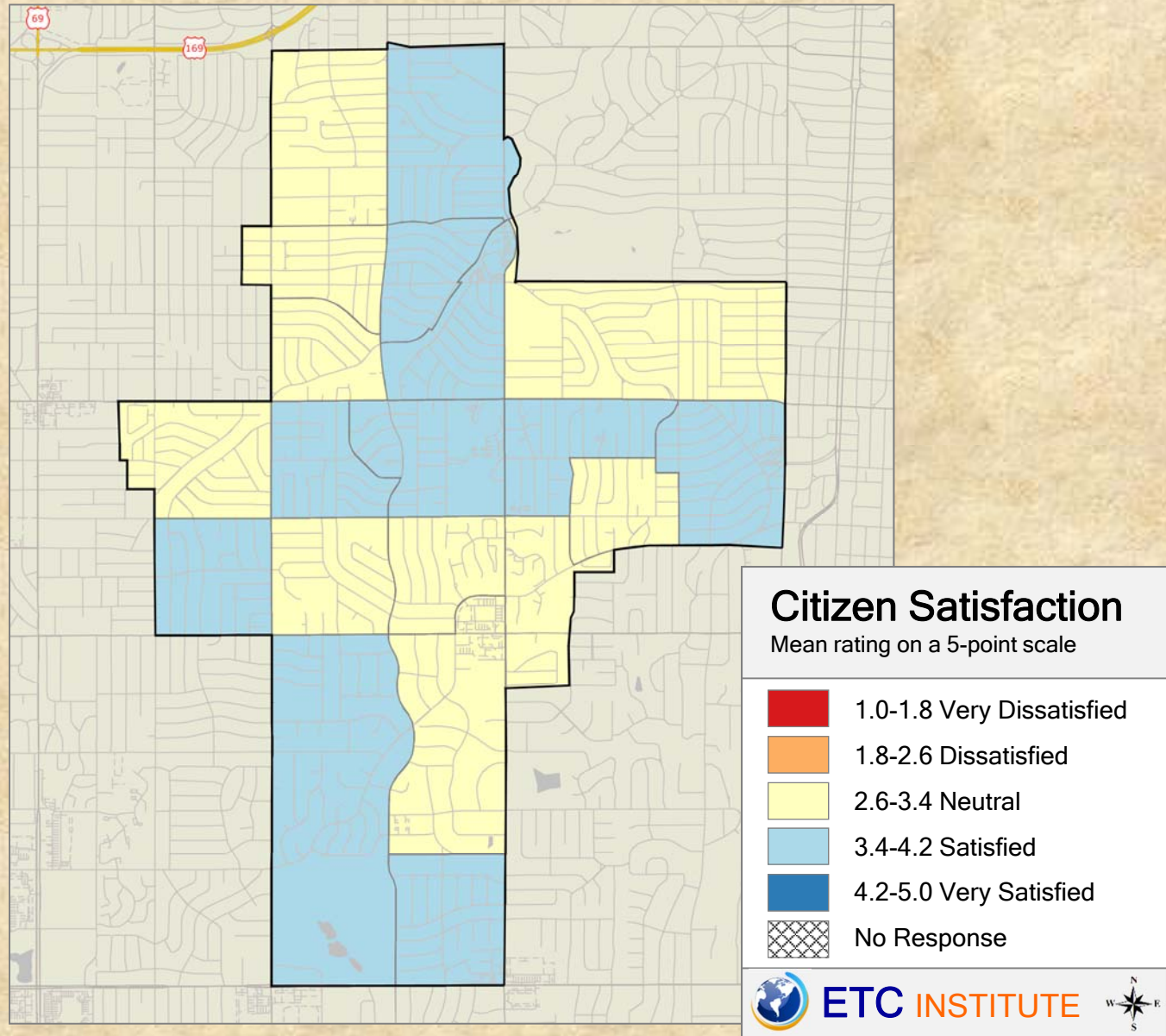
## Q16-02 Satisfaction with City efforts to inform about local issues



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

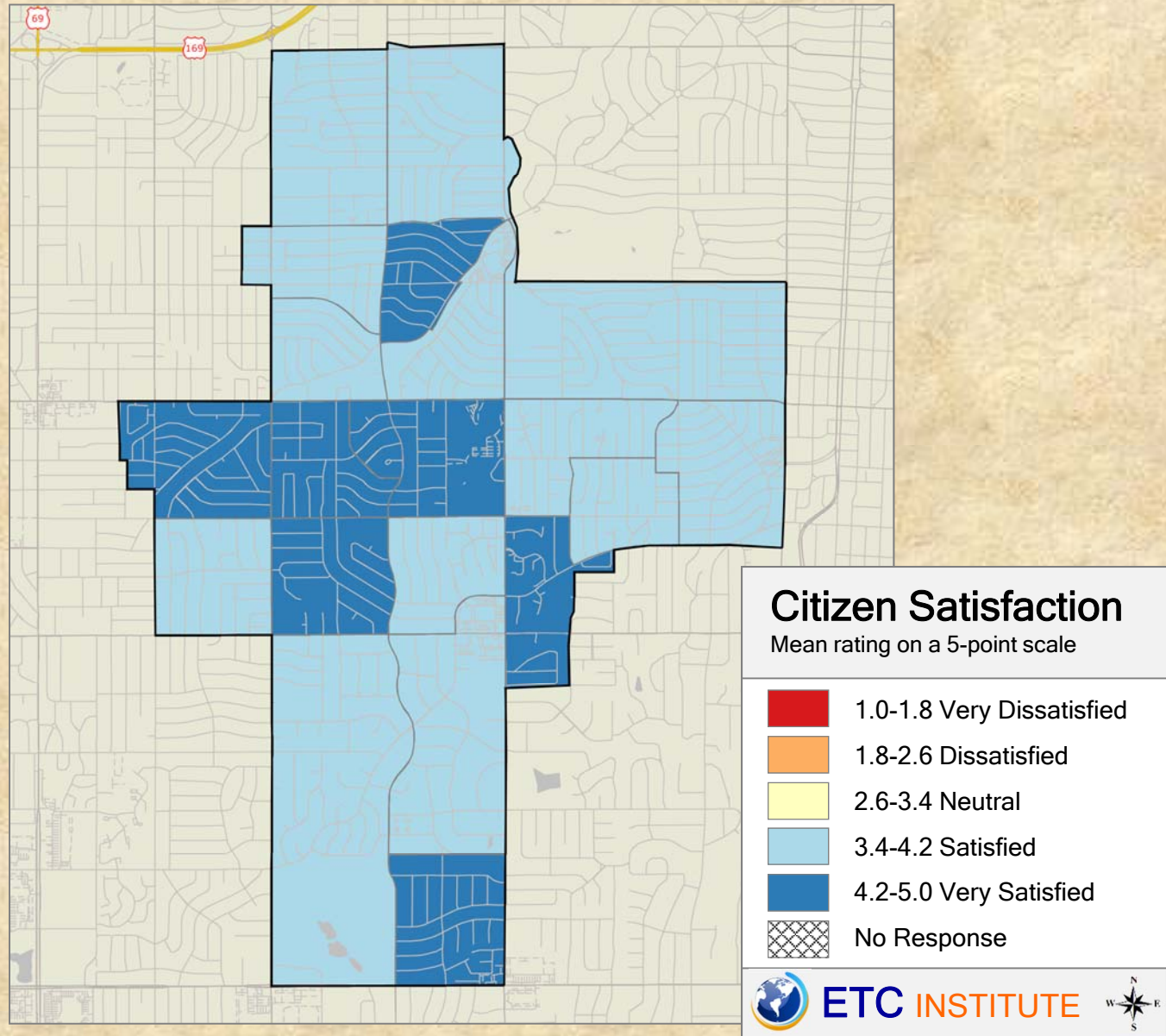
# Q16-03 Satisfaction with the level of public involvement in local decision making



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

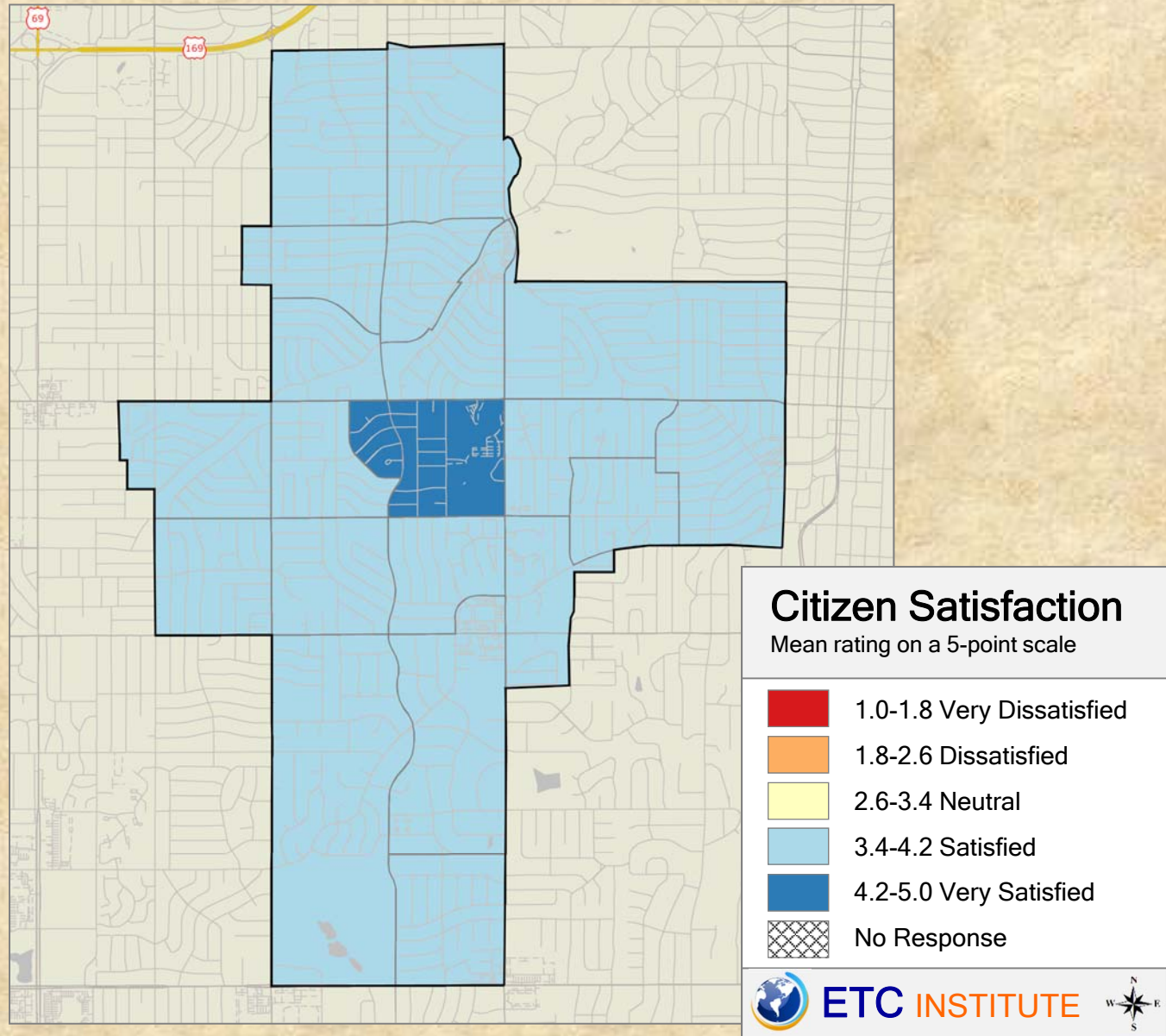
## Q16-04 Satisfaction with Village Voice



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

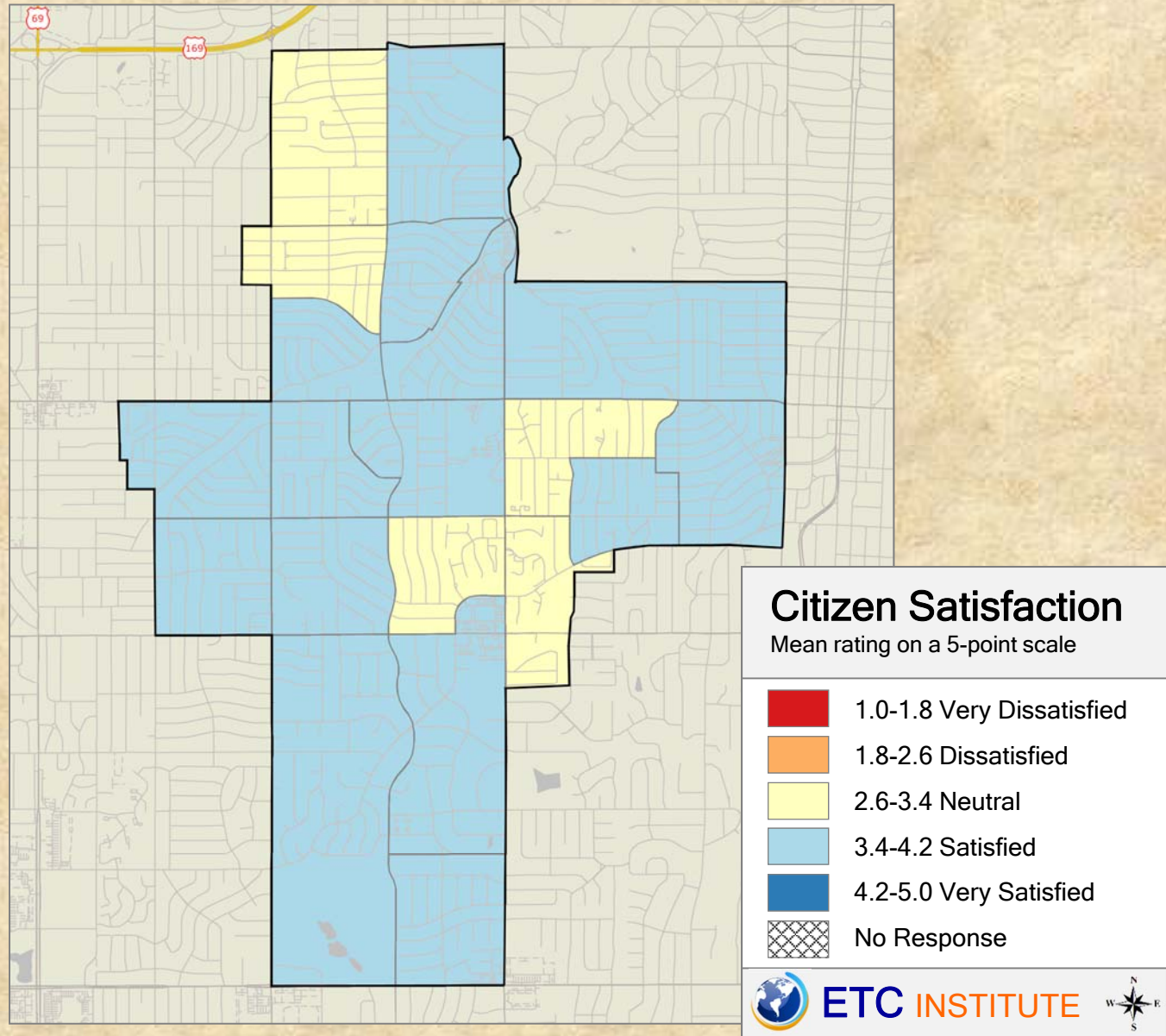
## Q16-05 Satisfaction with the usefulness of the city's website



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

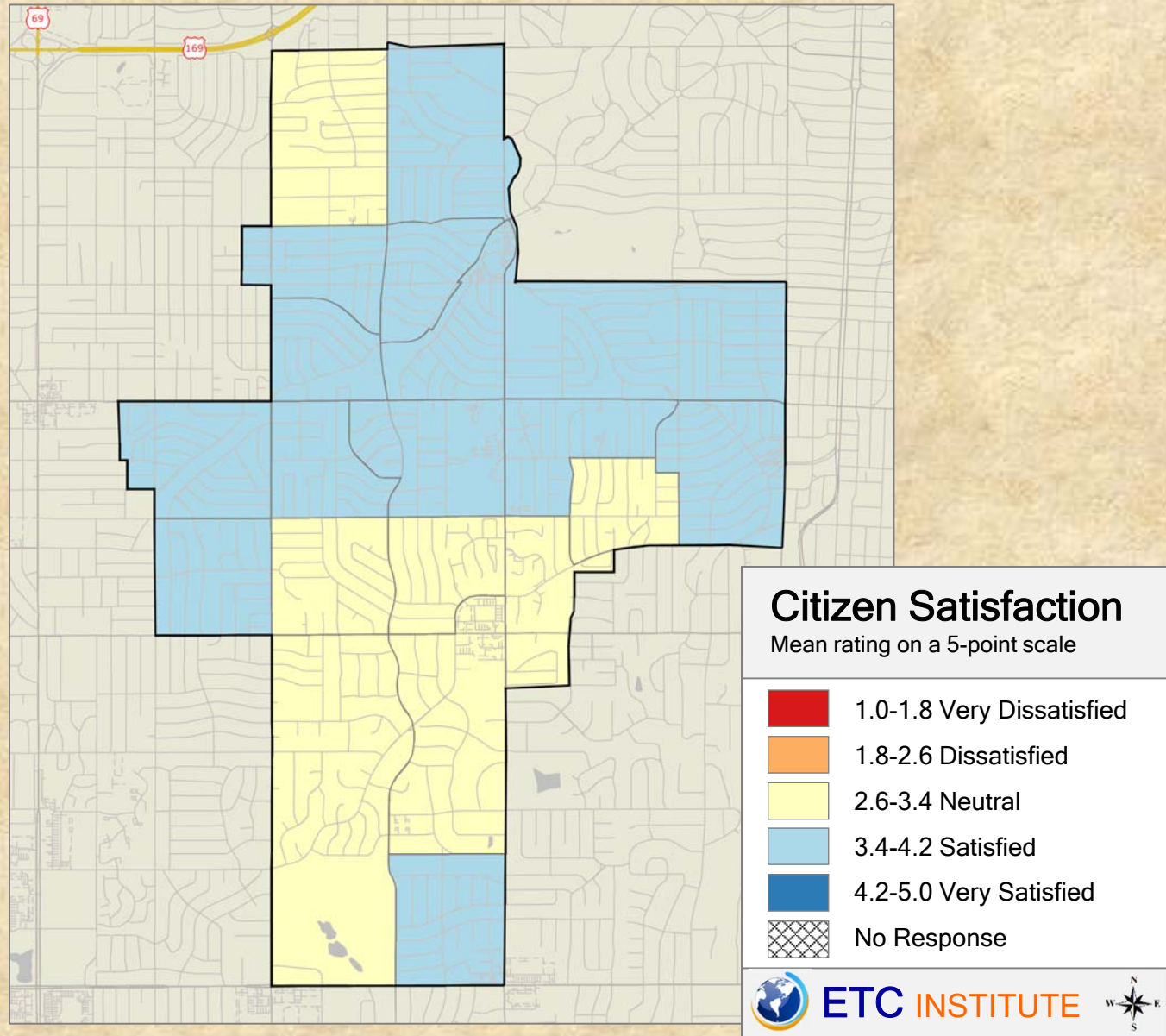
## Q16-06 Satisfaction with E-mail updates



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

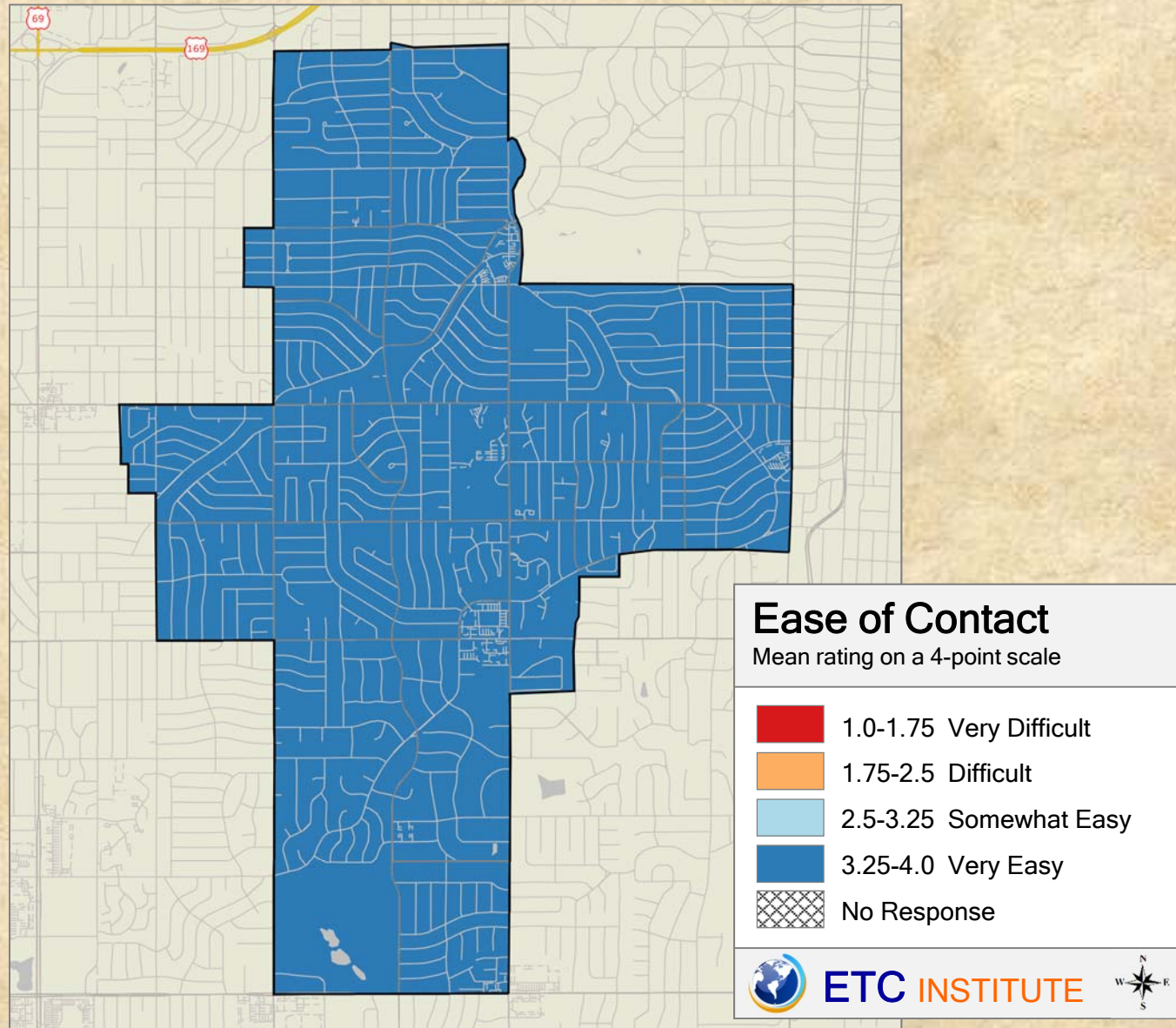
## Q16-07 Satisfaction with City social media accounts



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

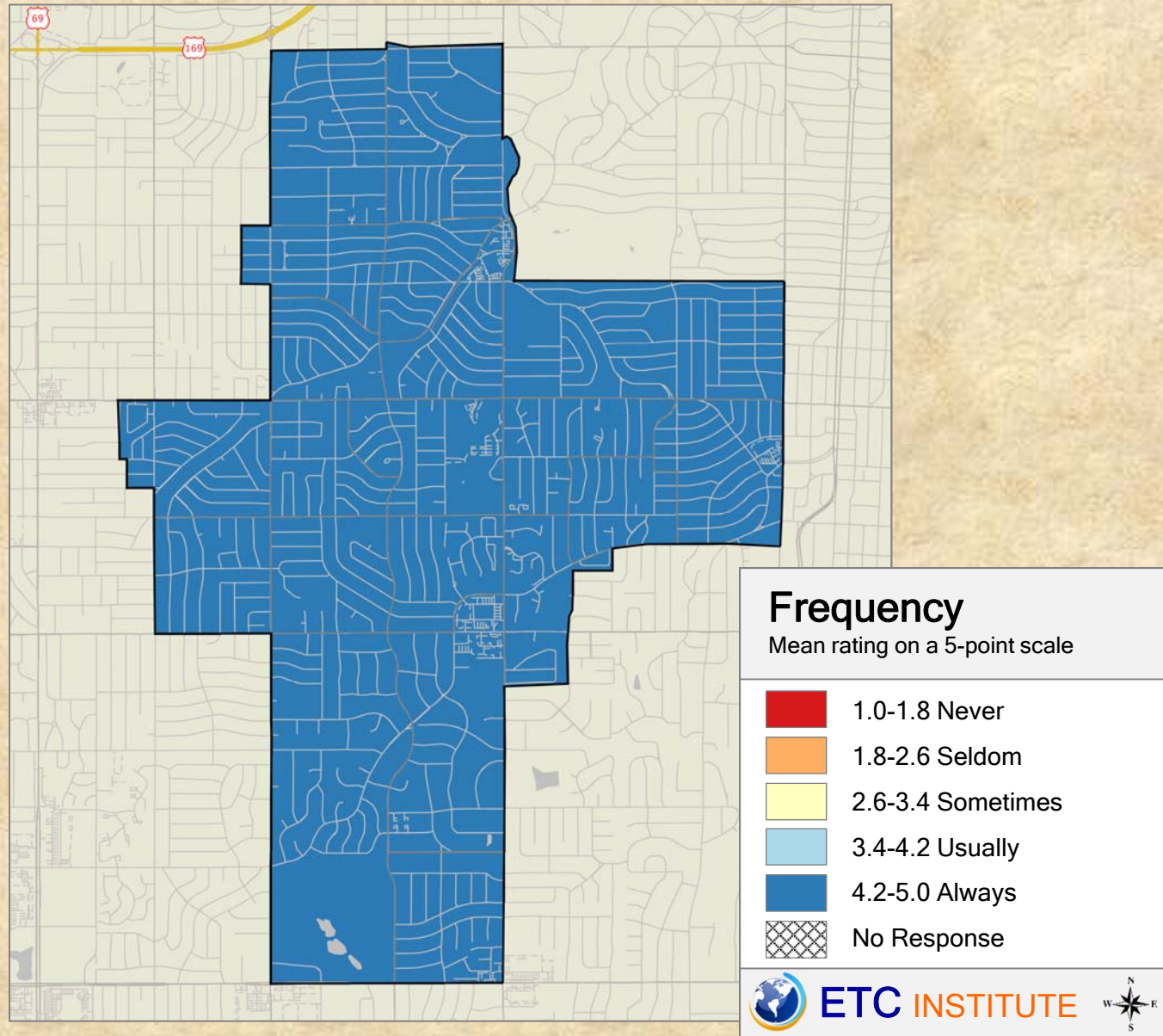
## Q17a How easy it was to contact City employees



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q17b-01 How often City employees were courteous and polite

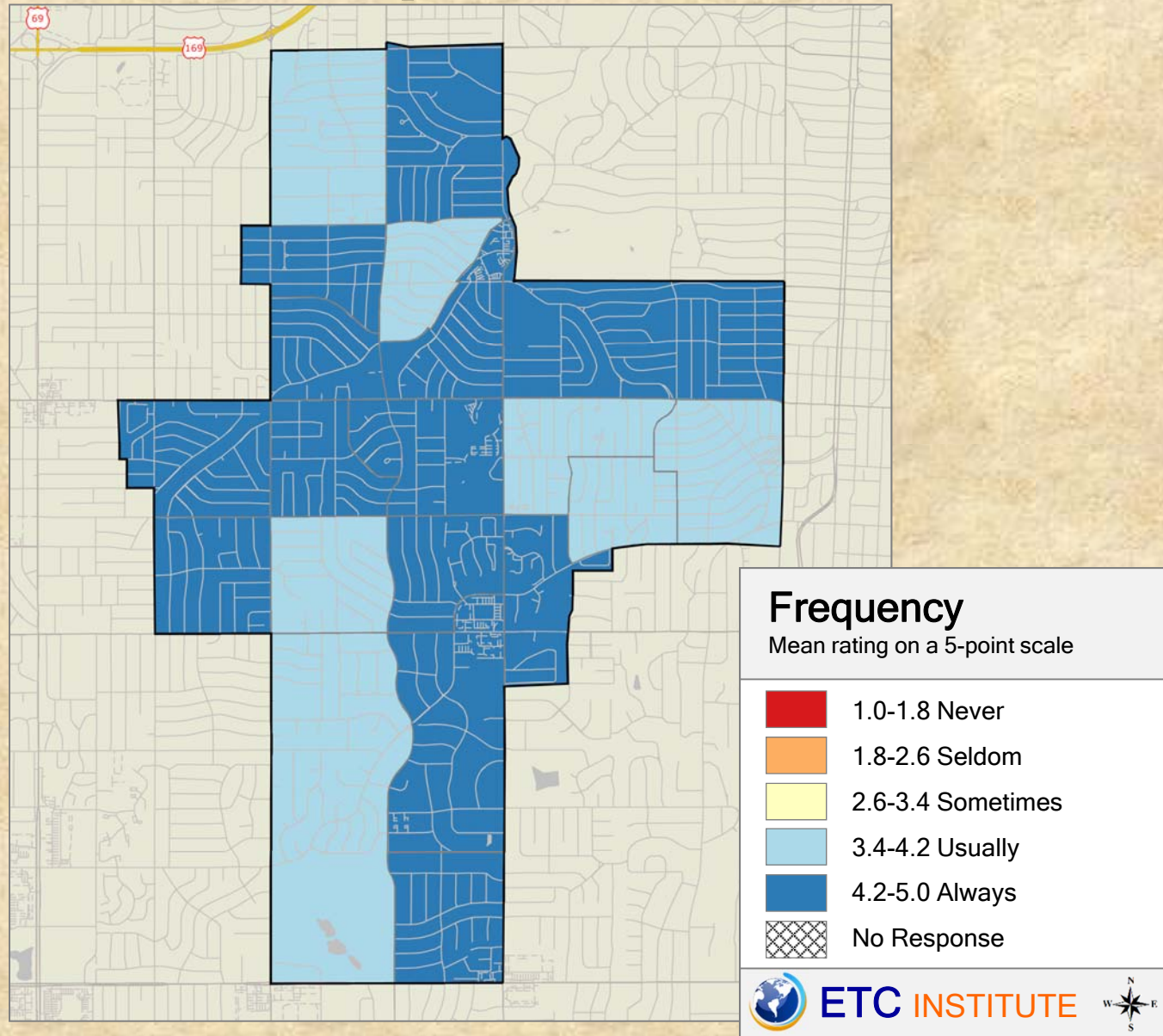


### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)



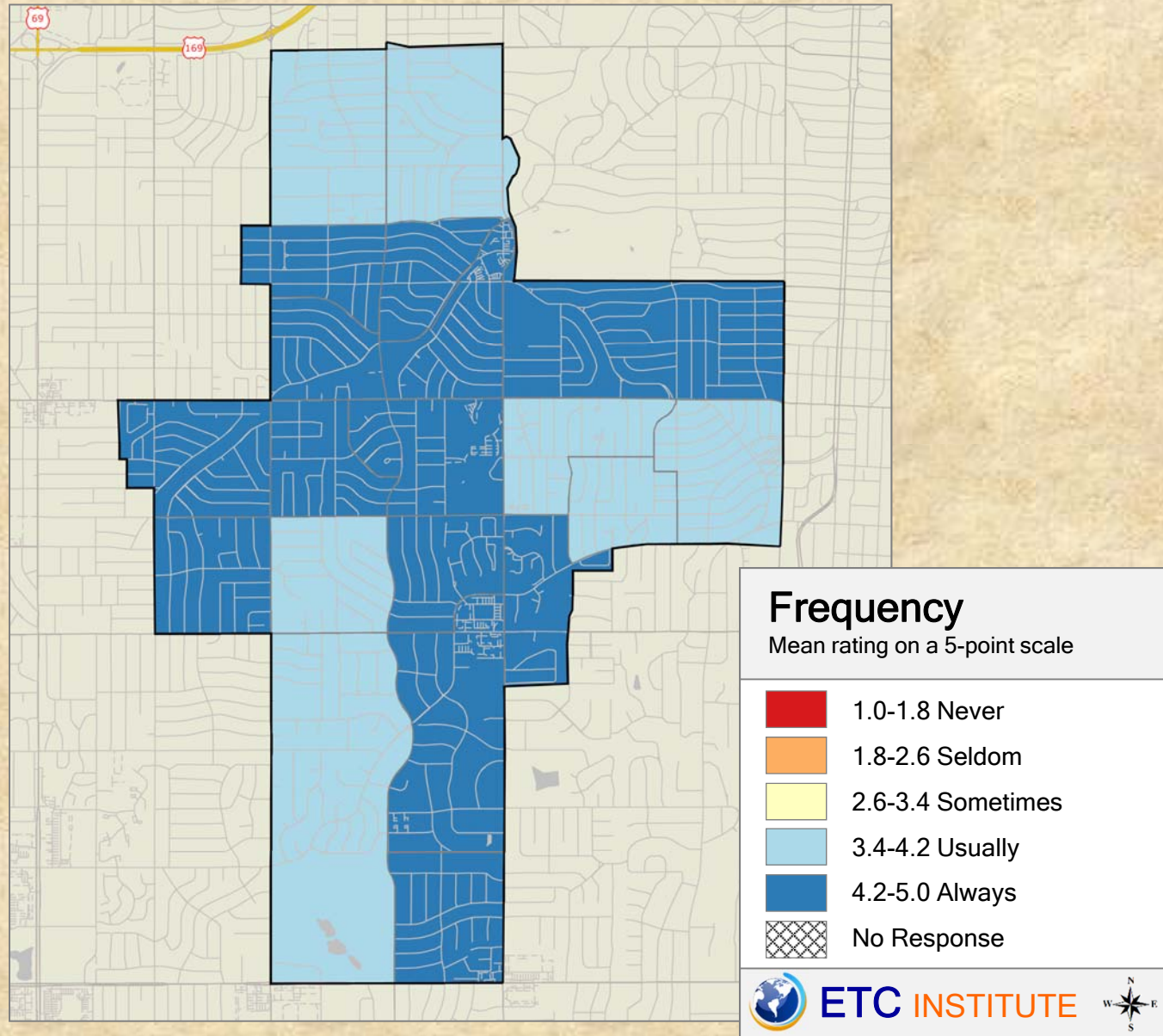
# Q17b-02 How often City employees gave prompt, accurate, and complete answers to questions



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

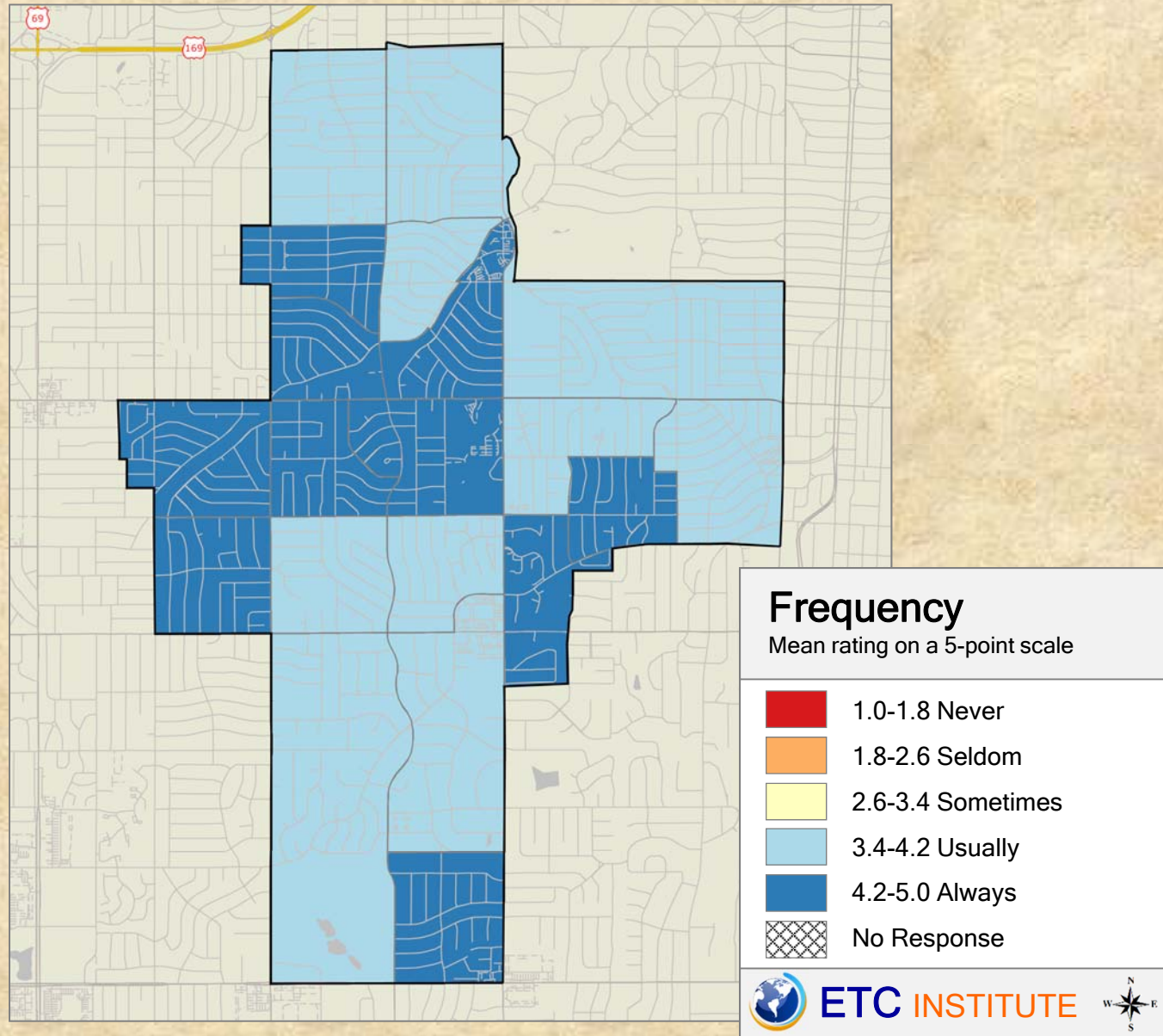
# Q17b-03 How often City employees did what they said they would do in a timely manner



## 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

## Q17b-04 How often City employees helped resolve an issue



### 2018 City of Prairie Village Citizen Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

# 2018 City of Prairie Village Citizen Survey *Appendix B – Open-Ended Comments*

*...helping organizations make better decisions since 1982*

**Submitted to the City of Prairie Village, Kansas**

**by:**

ETC Institute  
725 W. Frontier Circle  
Olathe, Kansas  
66061

**May 2018**



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**Q21a. What specific arts would you like to see?**

- A couple more water fountains for humans and dogs.
- A little of every type of art.
- All.
- All arts.
- All types of genre.
- Always hoped for golf course, but not really possible now.
- Any.
- Architecture on city and other buildings. Buildings that are build for beauty, functionality, and made to last for several generations.
- Art class held at community centers, more sculptures, and fountains around town.
- Art classes and art fairs.
- Art classes for youth.
- Art in the parks would be nice. Unique interactive arts that engage the community in public spaces and parks.
- Art installations.
- Art shows. (Mentioned three times.)
- Art shows, musical performances.
- Band concert; art in parks.
- Bronze statues.
- Children's art.
- Community artists, children's art.
- Community center.
- Community concerts in churches.
- Community theater and concerts.
- Concerts. (Mentioned twice.)
- Concerts and plays.
- Concerts in parks, sculpture exhibits in parks.
- Concerts in parks/community theater.
- Concerts, art, theater.
- Concerts, plays.
- Continue arts festival.
- Continue arts show.
- Continue with Jazz Fest and art show.
- Continued statuary and sculptures to be enjoyed by all on public property, parks, etc.
- Crafts and painting.
- Crafts, embroidery.
- Cultural exchanges with other countries.
- Dance, murals, sculpture, outdoor theater.
- Dance/performance, more local artists, or local student artists in the art fair.
- Dominos.
- Ender's Gallery continued.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open-Ended Comments

- Enforcement of bike lanes, specifically people driving in bike lanes on Mission Road. Also, enforcement of traffic laws for bike riders.
- Enjoy the concert.
- Exhibits, music concerts.
- Festivals and art show.
- Fountains. (Mentioned twice.)
- Fountains, murals, less giant abstract statues.
- Garden home tours and housing tours.
- Greater effort to incorporate work from local artists in city buildings.
- Happy with what's existing but maybe a sculpture in each park.
- I like the current local arts.
- I liked the sculpture work added in the Village.
- I love our variety. Keep it up.
- I think the art programs that the city now supports are great.
- I think the current funding for the arts is fine, if not too much.
- If any additional, only art that is by Prairie Village citizens or students at SME, with gatherings that honor citizens or these students, for more community involvement.
- I'm enjoying it all.
- I'm ok with what is currently offered. I see no need for more.
- I'm open for it all.
- Island statues and art pieces.
- Jazz event is great.
- Jazz festival.
- Jazz in the park.
- Kids art and theater.
- Kids' programs, art, plays, & music.
- Large public display in common areas.
- Less focus on jazz and more on other genres of music. However, please refrain from country, rap, hard rock, or hip-hop. Let's focus on the genres of music that reflect the cultural and social status of those that make Prairie Village a desirable place to live. Venturing into those other areas is as bad as renaming the city "KCMO or Olathe Part II".
- Literature and dance.
- Live music. (Mentioned twice.)
- Live music of different genres.
- Local.
- Local artists. (Mentioned twice.)
- Local artists' displays.
- Local artists' work in public spaces, more live music festivals.
- Local artists, painting, sculptures.
- Local crafts and artwork with food trucks at Harmon Park.
- Local schools' artwork.
- Local talent.
- Local artist/impressionists, rural scenery.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open-Ended Comments

- Love the art fair, painting, and iron sculpture.
- Low income housing for the economically challenged.
- Major pieces.
- Maybe some dance.
- Modern.
- More art, culture, and visible art from local artists.
- More art in public spaces, and a variety of types of art. Not just the Nichols' Statuary, but more contemporary and not just at the shopping centers and on the islands, but possibly to camouflage utility boxes and other visual nuisance. It could be done as vinyl wrap or painted and changed when it becomes a blight. You could showcase students or residents or use images of the Village.
- More concerts.
- More decorative flags along major streets promoting Prairie Village year-round (not just holiday/seasonal flags).
- More events like the Art Show and Jazz Concert.
- More fine art.
- More fountains in neighborhoods.
- More gallery receptions, more art in the parks. Sculpture garden at Porter Park, interactive art in the parks. Art block party.
- More jazz.
- More jazz events; more good exhibits available.
- More jazz on the green and art for kids.
- More live music or movies in the park.
- More music festivals.
- More music, live theater, painting, and other creation activities and classes.
- More permanent public art such as gardens, fountains, statues, and monuments; less shows at City Hall.
- More programming at community center such as visiting artist lectures, authors, etc. I would also like to see something akin to what KCMO does like a 1% for the arts for public improvement projects including those projects which take advantage of TIF and TDD benefits.
- More public art around town.
- More sculptures. (Mentioned twice.)
- Music and visual.
- Murals. (Mentioned twice.)
- Music. (Mentioned ten times.)
- Music and art festivals.
- Music and crafts.
- Music events. (Mentioned twice.)
- Music in the parks. (Mentioned twice.)
- Music or movies in the park.
- Music, theater, and concerts.
- Music, fine arts.
- Music, performance.
- Music, theater, 2D & 3D shows.



## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- Musical.
- None. We have enough art, art festivals, and art shows. They appeal to an extremely small percentage of the population.
- None, not a function of the government.
- Not particularly.
- Not sure, but open to any ideas.
- Nothing, it is wasteful.
- Outdoor concerts.
- Our youngster's work.
- Outdoor art.
- Outdoor concert space.
- Outdoor music in parks.
- Outdoor public art.
- Outdoor sculpture.
- Outdoor sculptures, fountains.
- Outdoor arts, public, free music events, art activities, and day camps for kids in the summer.
- Paintings. (Mentioned twice.)
- Painting/music.
- Painting, handwork, pottery, weaving.
- Performance arts.
- Performance, visual.
- Performing arts.
- Performing arts & theater.
- Photographs and paintings displayed.
- Public art for all new construction.
- Public art in parks and on islands.
- Public art/sculptures in parks. Student art shows where they don't have to pay money to submit works via website.
- Public fountains, statues, art work.
- Public movies, concerts, art shows, plays, etc.
- Public sculpture or visual arts.
- Public sculptures, musical events.
- Quilting.
- Regionalist/local.
- School.
- Sculpture. (Mentioned eleven times.)
- Sculpture, paint.
- Sculpture in parks.
- Sculpture like Roeland Park has.
- Sculpture throughout the city and in city parks.
- Sculpture, landscape.
- Sculpture, maybe local symphony?
- Sculpture, public art.

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- Sculpture, theater.
- Sculpture and outdoor art installations.
- Sculptures and paintings; performance arts (music, theater, dance).
- Sculptures at intersections or along roadway, much like Mission, Kansas did.
- Sculptures in parks.
- Sculptures in parks or islands that no longer have their original statues or urns.
- Sculptures in parks, near streets.
- Sculptures in public spaces.
- Sculptures, fountains, better maintenance.
- Sculptures, landscaping, fountains.
- Sculptures, music fests.
- Sculptures on major intersections, or parks, or water fountains.
- Sculptures/art pieces in communal areas.
- Sidewalks on every street.
- Statuary, murals, interactive art, etc.
- Statues. (Mentioned twice.)
- Statues in the parks.
- Street leaf pickup/sweepers in the fall.
- Summer outdoor concerts or theater or films.
- Supporting programs for kids, for them to learn and to incorporate arts into their education and skill sets.
- Tasteful.
- Textile art.
- The city currently does a good job in hosting art fairs and music festivals.
- The city spends enough on art.
- The statuary in the city maintained.
- Theater. (Mentioned twice.)
- Theater, arts.
- Theater would be awesome.
- Theater, concerts.
- Upgrade parks first.
- Variety.
- Variety, music/arts.
- Visual.
- Visual, sculptures and other visible works.
- Visual. Music, dance, sculpture.
- Visual art (less Jazz, please God).
- Visual arts (paintings and sculptures).
- Visual arts and music.
- Visual arts and performance art.
- Visual photography.
- Young artists.
- Youth programs, music, art shows (various mediums).

**Q22. Community amenities provided by the city can enhance the quality of life in Prairie Village. If you could identify ONE new community amenity that could be provided by the city, what would it be?**

- A bike path that traverses Prairie Village.
- A bit better location for community forums, events, not big, but flexible for music performances, plays, community discussion; i.e. weekly/monthly events: community education, lectures and/or discussion of a topic; similar to programs at Unity Temple in the Plaza. Idea would be for connecting community and creating a commonality in a world of growing information separation.
- A city program that invites ALL residents of ALL ages with:
  1. Regular/monthly meetings that would bring all age groups together (but not too often so people get exhausted).
  2. A planned activity each time.
  3. Volunteer activities that all ages can get involved with, which could include small city beautification projects, raking yards for old people, fixing up poor people's houses, etc.
- A community center (like Matt Ross with pool, gym, exercise classes, etc.).
- A community center like Matt Ross or Sylvester Powell with activities and summer camps.
- A community center like Matt Ross. We can't be a top tier city when we are the only one without a community center. Our parks are nice, but they aren't usable year-round. We need this far more than the concert venue proposed at Harmon Park.
- A community center that has an indoor pool, outdoor pool, workout facility, exercise classes, and a basketball court.
- A community center with a fitness center like those in Overland Park, Olathe, and Mission.
- A dog park.
- A dog park is our most desired amenity.
- A good location for Farmer's Market.
- A gym that is not the Y.
- A large community center similar to Matt Ross: exercise, pools, rooms to rent.
- A larger community center with equipment for indoor kids' activities and fitness center. Something like Overland Park's Matt Ross (not as large though) or Mission's Sylvester Powell. The YMCA is a good size, but it's old and not attractive.
- A mom and me swing at park.
- A more robust trail system for biking/walking/running. Ideally similar to the Indian Creek Trail that is able to minimize crossing major thoroughfares.
- A physical restroom at Porter Park (like what they have at Franklin Park); little kids are there all the time with families, would be ideal to have one. Also, would be helpful for the ball fields and if anyone rents the shelters. We live closer to Porter but held our son's first birthday at Franklin solely because of the bathroom availability.
- A place for all of the kids to go skateboard and hang out after school so they are clogging up with Village Shops acting a fool darting out in front of traffic on their skateboards like a bunch of bad kids.
- A place like Sylvester Powell or Matt Ross community center in Prairie Village.
- A place to eat and play bridge.
- A pond in the park.
- A Prairie Village grow garden for fruits and veggies.

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- A real community center with programs, fitness, meeting rooms, and community social activities.
- A real system of bike routes and dedicated bike lanes throughout the city that could accommodate the large number of cyclists that chose to ride here.
- A small fishing pond at 67<sup>th</sup> and Roe. I believe stocking the pond is something people would be willing to privately fund.
- A walking trail.
- Accessible park.
- Add quality early childhood learning centers that function as both daycare and Pre-K learning.
- Addition of a dog park.
- Additional basketball and tennis courts.
- Additional bike routes.
- Additional family and kid friendly activities/events.
- Additional park.
- Additional park areas.
- Additional walking/biking paths.
- Additional/more variety in shops in Village and Corinth Square.
- After school program or city run spring break/summer camp.
- Allowing backyard chickens.
- Already a good amount of amenities.
- Amphitheater.
- Amphitheater for shows/concerts.
- An indoor community exercise facility. The YMCA is too small and outdated. We have to pay fees for Matt Ross in Overland Park.
- Assistance to those people who cannot maintain their property. Not monetary, but physical labor.
- Bandstand in a park.
- Basketball court.
- Beachfront.
- Beautiful trees and shrubs in parks.
- Better community center.
- Better community center. Possibly too expensive for a city our size. My kids spend a lot of time in activities, parties, and memberships at Matt Ross in Overland Park. Swimming, basketball courts, exercise areas.
- Better crime control.
- Better lighting and pavement marking for seniors to see when driving at night.
- Better pool.
- Better roads and streets.
- Bicycle lanes. (Mentioned eight times.)
- Bicycle paths.
- Bigger community center. Currently all the centers are in different cities such as the one in Mission, Overland Park, and Lenexa. The YMCA is very tired and old. There are no places to meet for classes of any kind. We have a wide, diverse group of people in our city with really no place to go.
- Bike and pedestrian friendly.
- Bike and walk trails.

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- Bike infrastructure.
- Bike lanes and/or trails.
- Bike lanes and enforcement of traffic laws.
- Bike lanes on streets.
- Bike lanes or other ways to make road riding safer.
- Bike lanes, open space, and green space.
- Bike lanes, trails.
- Bike lanes/running paths.
- Bike paths.
- Bike trails. (Mentioned twice.)
- Bike trails, walking paths.
- Bike trails. Would ride significantly more often if we didn't have to load bikes in a vehicle and drive to Indian Creek or Tomahawk Trails.
- Bike/walk/hike.
- Biking lanes.
- Buried power lines.
- Bus service.
- Bus service to Royals and Chiefs.
- Centralized, pedestrian-only street to create a walkable corridor lined with dozens of shops and restaurants.
- Change the utilities to all underground.
- Chickens, let us have chickens.
- City park established for bird watching.
- Community arts center.
- Community center. (Mentioned twelve times.)
- Community center like Matt Ross. Updating the dingy YMCA would be sufficient. Matt Ross is costly for Prairie Village residents.
- Community center like Sylvester Powell Center.
- Community center that held more people.
- Community center with year-round pool.
- Community center. However, not sure one needs built. Just work with Matt Ross and/or Sylvester Powell to have "Prairie Village rates".
- Community center/exercise facility.
- Community center with high end workout facilities.
- Community gardens expansion, Meadowbrook Park?
- Community recreation center. (Mentioned twice.)
- Community recreation center, like the YMCA or Sylvester Powell.
- Community/fitness center.
- Community center with exercise facility.
- Completion of trails in the parks and recreation master plan, mid-block crossing for McCrum Park (on Roe) with signal.
- Compost and family gardens.
- Concerts.

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- Concerts of all genres.
- Connection and expansion of Johnson County trail system.
- Continuous/connecting sidewalks.
- Covered tennis courts.
- Create a city owned center similar to YMCA that provides fitness and exercise offerings. The existing YMCA is under funded and lacks leadership along with very poor maintenance. The City KUMC would do much better if the level of funding were appropriate. Why not have a centerline Matt Ross or Sylvester Powell?
- Curbside glass recycling.
- Curbside composting.
- Curbside glass recycling.
- Curbside leaf collection.
- Curbside leaf pickup.
- Dedicated hiking trail away from streets.
- Designated bike lanes.
- Designated dog park (fenced).
- Do something about tear downs. We are becoming Mission Hills or Overland Park losing the charm of existing homes.
- Dog park. (Mentioned twenty-eight times.)
- Dog park and a driving range, indoor golf.
- Dog parks, at least one fenced dog park in the whole city would be great.
- Equal funding/attention to all areas.
- Exercise facility such as those in Overland Park and Mission. Well maintained and affordable.
- Exercise facility.
- Extension of bicycle lanes to allow for a safe ride throughout the city.
- Fitness center for residents.
- Fitness/community center.
- Focus on making the city more friendly for alternative transportation by adding bike and walking trails. Prairie Village isn't a huge city, by any means, so residents should be able to safely walk or bike to the Village or Corinth for weekend brunch or for light shopping. Adding rentable bike stations could also help make other city amenities more accessible.
- Free bike rentals at Village Shops and Corinth.
- Free curbside glass recycling.
- Free seed library.
- Free wi-fi in commercial centers, i.e. Corinth Square.
- Friendlier and more cooperative/collegial codes enforcement.
- Gathering place for music.
- Glass recycling.
- Golf course.
- Gym.
- Gym/workout facility.
- Help elders maintain their home exterior.
- Hiking trails.

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- I am satisfied with what is available.
- I can't think of anything currently.
- I don't know.
- I think it's great the city is looking for community feedback. But, there are other things that need to improve before focus is put on the arts and bike trails.
  1. Our drainage issues (both stormwater and wastewater) are incapable of managing the flow due to our city's growth, and it's causing astronomical expenses for its homeowners. The city and JCW need to join efforts to update our sewer/stormwater systems to better manage the weather disasters that have now become all too frequent.
  2. Our city pool is in bad need of repair. With the amount of taxes we pay in Prairie Village, it's a disgrace to have such a rundown facility.
  3. Community center with an indoor pool and workout facility similar to Matt Ross. If that's not possible, it would be nice if Prairie Village could partner with Matt Ross to offer a discounted rate for Prairie Village residents.

If I had to pick one, it would be drainage/water issue improvement. In response to the next question, Prairie Village taxes are higher than any other neighboring city, we should be able to reallocate current taxes instead of raising them even higher.

- I think setting up electric car stations would be a nice fit. The whole country is trending in that direction, and Prairie Village should be a leader.
- I think the amenities are fine. I would rather see lower property taxes.
- I would love for Prairie Village to offer more community activities; family events, camp/kid activities, more tennis lesson opportunities, etc. I receive Fairway and Lenexa's email (which they send regularly) and they offer lots of activities/opportunities for its community.
- I'd like to see a splash pad in a park, or frisbee golf in Meadowbrook Park.
- Improved signage at crosswalks for safety of all pedestrians, especially children. Signage is not adequate, and taxes should not be increased for this request. This is not an amenity, it should be a standard.
- Improved pool.
- In the summer and good weather times, more weekly free jazz, and music events.
- Increase safety with bike lanes.
- Indoor children's play area for cold and rainy weather.
- Indoor soccer.
- Indoor swimming pool (public).
- Interconnected walking trails and green spaces.
- Just complete the planned new park and walking trail we were able to see during your evening program.
- Keep bikes off of the street.
- Large community center for activities and exercise that was affordable.
- Large park with lake to run around.
- Larger community center.
- Leaf pickup.
- Leaf removal.
- Legal to use golf carts on city streets.
- Light rail from the shops in four directions.
- Low-cost recreation center for families.
- Lower taxes. (Mentioned twice.)

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- Make available more Prairie Village land “bits” for another community work force like the community garden plots in order to create opportunities for Prairie Village citizens to become better neighbors by working together for the benefit of others.
- Marked bike lanes and signage throughout the city.
- Matt Ross type community center.
- Maybe a community center with weight equipment and exercise equipment, not just a basketball court.
- More activities for kids under five at the libraries.
- More and better parks.
- More bike paths.
- More bike paths and maybe a bike park.
- More bike paths, lanes.
- More bike trails, walking trails, parks.
- More canopying of trees.
- More cell phone towers.
- More community involvement working together for a goal. Volunteering to help make the community better.
- More dog parks; alleviate breed specific bans; offer dog training classes for all ages; promote more neighborhood-based activities. People don’t know their neighbors well enough, and that’s a way of preventing crime. Occasionally offer city-sponsored camps and activities centered around small neighborhood parks.
- More dog trails/parks.
- More festivals, etc.
- More fountains. Walking trails.
- More good concerts.
- More green space.
- More info and classes for retired people. Are there any?
- More info for seniors on parks, trails, swimming access, maps, etc.
- More park activities.
- More parks/bike trails.
- More recreational classes/lessons.
- More running trails/paths.
- More sculptures within the city.
- More stop signs on back streets.
- More summer concerts.
- More trash receptacles along roads, walkways, and intersections (already good in parks).
- More walking trails.
- More walking/bike paths.
- Mountain bike trails.
- Movies in the park, similar to Crown Center.
- Music in the park.
- My friends would like an off-leash dog park.
- Nature center.
- Networking, get to know your neighbors, etc.
- New dog park. Most of my neighbors have dogs. There is nowhere close to take them.
- New fountains.



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- New walking or jogging trail.
- None if it is going to raise taxes.
- Not new, but hear it is going away so relocate the disc golf course.
- Off-leash dog park. (Mentioned four times.)
- Once a month Village music.
- One in the fall, provide curbside leaf pickup where residents take leaves to the curb not having to bag them. I believe some homes associations do this and it would be wonderful for all.
- Open space for walking/hiking trails, nature areas for kids to explore.
- Openness of the city staff. There seems to be an air of secrecy with the government. Many of my neighbors have commented on this very subject several times.
- Outdoor amphitheater. (Mentioned three times.)
- Outdoor concerts.
- Outdoor festivals (July 4<sup>th</sup>, etc.).
- Outdoor theater. (Mentioned twice.)
- Park concerts, music for families.
- Parks and rec kids' sports teams.
- Parks and recreation has an amazing amount of resources, but as residents utilize them, they don't always think about how involved the city is in maintaining and providing shelters and opportunities these spaces provide. Providing more city sponsored programming, using the parks and recreation resources we have in place, would allow more residents to interact with the city in a more positive way. Activities can reflect our demographic, focusing on children play, or retiree gatherings, and other activities that bring the entire community together. The more residents become involved with this city, the more they enjoy being a part of this community. Programming regular and varied activities throughout our parks and gathering spaces brings us together and lets us share what we have already paid for and have fun.
- Parks/bike and hike trails.
- Perhaps meet and greet at various park pavilions with city officials, with coffee and tea, something like that.
- Pickleball courts in Harmon Park. Harmon Park updated.
- Pickleball courts/leagues.
- Pool.
- Port-a-potty stations along walking trails.
- Practice fields for soccer and basketball.
- Prairie Village History Museum, e.g. Santa Fe Trail, Wolff Horse Farm, Kentucky Derby winner Lawrin gravesite, information similar to what's in Johnson County Museum.
- Public bicycles, underground power lines.
- Public golf course.
- Public trails, easier ways to cross busy streets like Mission Road.
- Public transportation improvements, ride sharing.
- Prairie Village has plenty of amenities, we are not interested in paying for more. We moved here in 1996, our previous house was repeatedly broken into and we wanted someplace safe.
- Prairie Village needs more low-income housing, especially Section 8 housing.
- Recreation center. (Mentioned four times.)
- Recreation activities for children on weekends.
- Recreation center, similar to Matt Ross.
- Recreation/fitness center.

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- Recreational activities for adults, such as Bocce Ball, Pickleball, etc.
- Regulation full court basketball court on the north side of the city.
- Renewable energy, solar wind.
- Restrooms in parks. (Mentioned twice.)
- Revamping the Prairie Village pool and the relaxing a little on the rules at the pool. The lifeguards are like Nazis and you can't do anything unless you're in the baby pool. We quit supporting Prairie Village pool and now attend the Fairway pool. Rules are more relaxed, and the kids can have fun without being reprimanded all of the time.
- Segway polo.
- Sidewalks.
- Sidewalks on every street.
- Slow down the traffic on Somerset.
- Small farmer's market space or food truck space like Mission has.
- Snow removal on residential streets, always.
- Soccer fields. (Mentioned twice.)
- Soil testing.
- Solar energy made easier and more available (both residential and commercial). Being known as a community that values sustainability. Maybe banning plastic bags or Styrofoam or pushing for curbside food composting.
- Something for singles with no kids.
- Some way to bring together all of these new neighborhoods with those of us who have been here forever.
- Sounds like the city has too much money, lower taxes.
- Splash pad.
- Splash pad in a local park.
- Splash park.
- Spray ground like at Roe Park.
- State of the art fitness center. Consider a partnership with the YMCA.
- Strongly feel Prairie Village needs a community fitness center similar to Overland Park's Matt Ross center.
- Subdivision pools (Prairie Hills). Dog park. Underground power lines.
- Theater in the park.
- Theater like KC Rep or Johnson County Community College.
- To be more bicycle friendly.
- Update the pool.
- Updated pool. I would say community center but looking forward to Meadowbrook filling that role.
- Venue for live theatre.
- Volleyball courts.
- Walkability and sustainable concepts.
- Walking trail for bikes/dogs/jogging.
- Walking trails.
- Walking/biking trails, more park areas to picnic, take kids to parks, etc.
- Water park.
- We are new to Prairie Village, still learning what amenities are here.
- We have bikes but aren't comfortable riding on the streets. More bike trails would be great.

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- We have enough parks, to include Faith Lutheran Church. Please maintain what we have. Put in permanent bathrooms at Porter Park and the park at 71<sup>st</sup> and Roe. We do not need three parks between 69<sup>th</sup> and Roe and Tomahawk and Roe (about four blocks.)  
Republic Garbage service has been horrendous. I have had them in Las Vegas and they were excellent. In Prairie Village, they have spilled garbage, not picked up garbage, and not picked up recycling on several occasions and their first year of service is not even up yet.
- We like the YMCA but would love to see it be updated or replaced by a better and more comprehensive Prairie Village center.
- We moved here 6 years ago to be near grandchildren. There was no information on anything about the city. We never lived in Kansas. We're still not sure what all is around and available. Some printed info for new residents would be welcomed.  
We also believe the ordinance excluding pit bulls is unnecessary and ill advised. All recent information indicating any animal brought up in cruelty will be cruel. Many pit bulls have been adopted and have been proven to be gentle and loyal, when treated with care. The owners are the problem, not the animal.
- We need fewer amenities, not more.
- We would love a local recreation center with a gym, indoor track, indoor pool, and exercise classes (especially classes for kids to encourage a healthy lifestyle). We like to stay very local for most things, and this is one thing we have to travel to Overland Park for daily.
- When the streetcar expands south to UMKC, work towards bringing it to Prairie Village.
- Working bathrooms at Porter Park.
- Workout center with indoor pool.
- Workout facility with discount rate for Prairie Village residents.
- Year-round indoor pool and/or community center (like Matt Ross or Sylvester Powell).

**Q23. What THREE ideas do you think are MOST IMPORTANT for Prairie Village to focus on during the next two years?**

- 1. Completion of the new park at Meadowbrook.  
2. Keeping as much green space as possible in the city.  
3. Managing the renewal of the city as retirees move out and new families move in.
- 1. Bike/pedestrian accessibility throughout the city.  
2. Shrinking the city police department to a size realistic for the level of crime in this city.  
3. Bringing in new businesses to the city that could provide additional income.
- 1. Lowering tax burden.  
2. Maintaining city facilities to accommodate both the young families and the seniors that make up a significant portion of the population.  
3. Maintain its record and image for safety and security.
- 1. Revise codes regarding tear downs.
- 1. Put controls around the number of vehicles allowed on a property, i.e. a three bed, two bath house should not have five or more vehicles parked out front.  
2. Audit residential properties for unsightly yard maintenance, exterior, parked vehicles, trash cans, etc.  
3. Add restrictions for street parking. Apply to areas where it is dangerous or risky to park vehicles (ex: W 81<sup>st</sup> Terrace between Dearborn and Briar Street).
- 1. Remove breed specific dog legislation.
- 1. Urban agriculture (community gardens, backyard chickens).  
2. Code enforcement.  
3. Keeping retail spaces occupied.
- 1. Maintain current standards.  
2. Running trails.  
3. Bike trails.
- 1. Schools.  
2. Recreation areas (including bike lanes).  
3. Public safety.
- 1. New homes being built.  
2. Maintaining the Village looks.  
3. Rental property.
- 1. Reduce the mill. In the last downturn, it was raised in the face of a general revenue shortfall. Housing prices have ballooned, it's time for the city to be fiscally responsible.  
2. What is the city's green strategy, promoting sustainability? I'm surprised there wasn't a question on here about Prairie Village Community Gardens.  
3. Bike trails. It is a great form of exercise, and not all areas of Prairie Village have close access to a trail.
- 1. Improve walking paths and crosswalk signage.  
2. Crime prevention.  
3. Improve code enforcement on unkept homes.
- 1. Community center.  
2. Reliable and efficient waste and recycling services.  
3. Residential structure limitations.
- 1. Community center.  
2. Community center.

3. Community center.
  - 1. Strict ordinance enforcement on residential, especially in areas north of 75<sup>th</sup> where there are higher concentrations of dated and deteriorating issues on each block. Heavy emphasis on rental properties where it can be even more problematic.
  - 2. Better traffic management during school drop off and pick up hours in all school adjacent neighborhoods.
  - 3. Better traffic management for all Prairie Village owned land for 75<sup>th</sup> Street as well as Mission Road.
- 1. Marked bike lanes and appropriate signage.
2. Building more walking and biking trails.
3. Erecting more bike friendly amenities like bike racks at parks, shopping areas, etc.
- 1. Realistic balanced budget and subsequent expenditures.
2. Maintaining property taxes at current level.
3. More timely communication of proposed happenings in the city, particularly commercial property construction.
- 1. Affordable housing.
2. Safety.
3. Oversight of rebuilds and new housing.
- 1. Houses being torn down and rebuilt too big.
2. More trail parks/parks.
3. Dog park.
- 1. Maintaining and improving schools as needed.
2. Maintaining and improving city infrastructure as needed.
3. Controlling growth of housing expansion.
- 1. Continue to maintain and enhance neighborhoods.
2. Provide parks that appeal to all ages.
3. Continue to hire and maintain a professional police force.
- 1. Work on secondary storm drains like the one between Roe and Somerset and 82<sup>nd</sup> Terrace and 83<sup>rd</sup> Street.
2. Ensuring that new construction fits with the city style and image and well within the lot.
3. Mental health education for police. Particularly the impact of trauma on them and on community members.
- 1. Parks.
2. Good government.
3. Communication.
- 1. Low income housing.
2. Economic equality.
3. Anti-poverty programs.
- 1. Controlling new home construction.
- 1. I wish Prairie Village had sidewalks, it is almost impossible to get anywhere.
- 1. Stray cats. Owners of cats are allowed to let them roam into neighbor's yards, gardens, etc. with no consequence. They have caused more damage to our yard than my dog. Neighbors next door have 2-3 cats which are always jumping over the fences into other people's yards.
2. Police visibility on bikes in parks and neighborhoods.
3. Communication via more newsletters.
- 1. Street lighting.
2. Safety.
3. Trails.

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- 1. Crime prevention.  
2. Attracting businesses.  
3. Maintaining roads.
- 1. Code enforcement.  
2. Police surveillance.  
3. Street maintenance.
- 1. Making roads more bike friendly.  
2. Residential code enforcement.  
3. Parks.
- 1. Maintaining islands in neighborhoods.  
2. Parks and rec sports teams.  
3. Revert back to incandescent street lights or purchase ones with softer light.
- 1. Increased police and safety work.  
2. Continued good work on roads.  
3. Continued and upgrading communication with residents.
- 1. Stop trying to be Leawood as we don't want to be; hiding trash cans, over enforcing codes, etc.  
2. Stop overcrowding lots: putting houses much too big for the lots, allowing houses to be placed so close together.  
3. Promoting community values. Finding ways to help your neighbor instead of calling in a code violation.
- 1. Improved sewer infrastructure (sewage flooding into homes is unacceptable).  
2. Bathroom at Porter Park.  
3. All streets in Prairie Village get sidewalks, rather than redoing the same ones over and over (our street does not have a sidewalk all the way down it, we are on Birch Street).
- 1. Control police/educate police to citizen rights.  
2. Limit commercialization of residential areas.  
3. Citizen involvement in city planning.
- 1. Parks.  
2. Streets/sidewalks.  
3. Entertainment.
- 1. Beautifying the city, plantings in cul-de-sac islands.  
2. Maintenance of sidewalks, making more handicapped accessible.  
3. Enforcement of ordinances for outsides of both residences and businesses.
- 1. Maintenance and quality of parks/family-friendly places.  
2. Safety of neighborhood.  
3. Maintenance of neighborhood.
- 1. Supporting and encouraging local retailers in the city.  
2. Addressing traffic issues and infrastructure maintenance.  
3. Reconsidering breed-specific animal ordinances.
- 1. Walking paths.  
2. Outdoor amphitheater.  
3. Community center activities for kids.
- 1. Recycling.  
2. Conservation.  
3. Promote aging.
- 1. More social activities.
- 1. New homes, not apartments.

2. Keeping shopping center fresh.
3. Park maintenance.
- 1. Upgrading streets, curbs, and sidewalks on needed streets.
2. Traffic in and around the Village Shops.
- 1. Monitor trash service.
2. Avoid micro-managing development.
3. Police service-keep up the good work.
- 1. Continual beautification of the city through maintenance and code enforcement.
2. Police presence.
3. Plans for new houses to be kept within style and size of neighborhoods.
- 1. Lower property taxes.
2. Community center, keeping the residence in the city for recreation.
- 1. Allocating city money wisely.
2. Making appropriate updates to parks.
3. Updating sewer systems to prevent backups.
- 1. More affordable houses and apartments.
2. Good use of land space.
3. Laundromat.
- 1. Road improvements. Roe between 63<sup>rd</sup> and 75<sup>th</sup> is one of the worst roads in the city, full of patchwork.
2. Lowering property taxes and/or building restrictions. We are being priced out of Prairie Village by both.
3. Removing CID from private companies that can afford to run their own businesses and not have residents pay for their improvements in those districts for 20+ years.
- 1. Addressing growing hyper property tax increases with so many new home driving up appraisals/values. I don't think this is good in the long run in addressing affordability and livability for younger and older residences.
2. Supporting residences and livability for what makes Prairie Village really great, almost everything is within a 5-minute drive or walking distance. Increased biking and walking paths to connect and create a more vibrant active city. With the loss of Mission Valley, multi-use play fields are at a minimum, please address local teams and activities, teams are having to practice outside Prairie Village now.
3. Tear down the old YMCA, it is unsightly and unmaintained, or have them fix up and maintain. Poor program management and only exists due to name recognition, we need to get past that. Option would be to create a closer relationship/discounts with existing Matt Ross or Sylvester Powell Center, Prairie Village does not need to build its own community center.
- 1. Change rules to make new construction less disruptive to existing residents. Noise rules, parking obstruction, sidewalk accessibility are all major issues. Tear downs and rebuilds shouldn't take precedence over existing resident quality of life.
2. Community center.
3. Walking and biking trails.
- 1. Safety.
2. Parks/recreation.
3. Aesthetics.
- 1. With higher property valuations, tax rates should be decreased to offset a portion of the windfall of revenue the city will receive.
2. Continue current level of service. It does not need to be enhanced if it results in higher costs to residents.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Community safety.  
2. Repair/maintain roads/sidewalks.  
3. Community amenities.
- 1. Public safety.  
2. Parks and pool.  
3. Growth and plans for maintenance.
- 1. Make the city more walkable/bike friendly.  
2. Add running trails and outdoor fitness equipment to larger parks.
- 1. Enforcing the 1.5 story ordinance on new houses being built. No one seems to be enforcing it and these giant houses are being built that are well above 1.5 stories high.  
2. Enforcing the 1.5 story ordinance on new houses being built. No one seems to be enforcing it and these giant houses are being built that are well above 1.5 stories high.  
3. Enforcing the 1.5 story ordinance on new houses being built. No one seems to be enforcing it and these giant houses are being built that are well above 1.5 stories high.
- 1. Streetcar, mass transit.  
2. Bicycle lanes.  
3. Sidewalks.
- 1. Parks.  
2. Biking.  
3. Programs for kids.
- 1. Libraries updated.  
2. Dog walking parks.  
3. Community gardens.
- 1. Bicycle accessibility/lanes/enhanced safety for students.  
2. (Prairie Hills Subdivision) Building codes to maintain character of neighborhoods (no more mini-mansions).  
3. Community arts programming.
- 1. Be more transparent with tax dollars and how they are being allocated.  
2. Bring Prairie Village up to date with gardening, urban chickens, and community green space as all surrounding cities have done. We should be fostering a sense of responsibility for nature in our city and teaching our children the value in caring for their community as well. Roeland Park and Overland Park both do a great job of this.  
3. Communicate better with your residents. This includes listening.
- 1. Implement clear rebuild guidelines to protect current property owners from over-scaled rebuilds that cause drainage issues.  
2. Overhaul stormwater and wastewater drainage to minimize catastrophic flooding in homes due to heavy rains.  
3. Update/remodel City pool.
- 1. Home prices are ridiculously high and rising.  
2. Prairie Village society is much too insular, there's a lot of money and a growing gap between income populations.  
3. I'd like a reciprocal/discounted membership arrangement with Matt Ross, but that's probably just me (no I don't want to build a Prairie Village community center).
- 1. Leave Harmon Park alone, don't do a thing to it.  
2. Improve customer service, specifically apparent and recognizable friendliness upon greeting and during interactions (phone or in person).



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3. Heavily limit and/or completely stop the influx of large scale apartment buildings that will only increase traffic, crime, and degrade everything special about Prairie Village.
- 1. Reducing new home size/construction.
  2. Bike/running safety.
  3. Codes enforcement.
- 1. Lower taxes/Mil.
  2. Roads/infrastructure.
  3. Balance enforcement with expectation.
- 1. Rules on new residential building, too many houses are being demolished and new houses going up that don't fit into the surrounding neighborhood.
  2. Maintenance of islands. The islands in my neighborhood are poorly kept.
- 1. More incentives for house and property renovation.
  2. Dog park.
  3. Bicycle lanes.
- 1. Community Center similar to Lenexa or Matt Ross.
  2. Pool upgrades; it is starting to show its age.
  3. Off-leash dog park.
- 1. Continued safety and police visibility (particularly to ward off package thieves).
  2. Street and sidewalk maintenance, really need to work on filling in potholes and smoothing out bumpy spots in roads.
  3. Exterior home code enforcement, litter/debris cleanup, mowing, etc.
- 1. Transportation without need for car (walkability, bike-ability).
  2. Arts.
  3. Restaurants.
- 1. City council overhaul. They are there to listen and act on behalf of their constituents. This is why I am moving out of Prairie Village (thought I was home when I moved here nine years ago). The mayor especially has got to go. Her unprofessional comments and disregard for the city's residents' wishes are embarrassing. The whole dangerous dog ordinance/implementation/pit bull ban really brought out the worst in a lot of the council members. I was disgusted and since then things have only gotten worse. Living in Prairie Village is becoming a joke, too much ignorance and stupidity for my taste.
  2. Enact dangerous dog law vs. pit bull ban.
  3. Do something about the horrible aesthetics of many of the new homes being built. They are simply unappealing to the eye. They are big and expensive, but most are pretty ugly.
- 1. Encourage more public involvement at council meetings, etc. People have no right to complain unless they are involved.
  2. Heavily encourage First Washington Realty to do a "face lift" at Corinth South and not do a complete reconstruction. Their rendering was awful.
  3. Find a way to get the younger residents to get involved with the city. Make volunteering exciting and easy.
- 1. Continue with the excellent quality police force.
  2. Less money allocated for public schools, so it can be utilized for other things.
  3. Consider bike lanes that do not impede traffic flow, i.e. make sure street is wide enough for cars and bikes before adding a designated pipe lane and provide barriers between bike and car lane for safety.
- 1. Add more quality early childhood education options (ages birth-5).
  2. Improve roads.

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3. Continue the wonderful community amenities and keep them up to their current exceptional levels (an ongoing investment).
- 1. Enhancement of existing schools, repurposing of previously closed schools to maintain/improve quality of education.
    2. Gentrification of low income/subsidized housing areas, e.g. area between 75<sup>th</sup> and 79<sup>th</sup> east of Mission Road.
    3. Crime prevention, reduce use of city police in providing 3<sup>rd</sup> party police services to neighboring communities (e.g. Mission Hills).
  - 1. Teardowns while keeping charm of the city.
    2. Keeping city safe (including schools).
    3. Street maintenance.
  - 1. Bike paths.
  - 1. Parks updates (permanent restrooms/shelter/equipment).
    2. Updated pool.
    3. Continued high quality of safety and maintenance.
  - 1. Getting more businesses in the city.
    2. Reduce trash pickup fees from Republic or get a new trash bid.
    3. Approve zoning for more cell phone towers.
  - 1. Sound financial management.
    2. Infrastructure maintenance and replacement (street, sidewalk, pool complex, park, and park structures) and additions (bike/walking paths/sidewalks).
    3. Public safety.
  - 1. Better planning of residential growth.
    2. Additional funds for property improvement for lower income and elderly.
  - 1. Recover tax gift given to the owners of the Prairie Village Shops and Corinth.
    2. Restrict over building, McMansions.
  - 1. Dog park.
    2. Speed enforcement.
    3. Island beautification.
  - 1. Crime and safety.
    2. Infrastructure.
    3. Communication with residents.
  - 1. Don't like losing fire station at 90<sup>th</sup> and Roe.
    2. Traffic flow.
    3. Continue wonderful quality of life.
  - 1. Controlled growth via rebuilds and control of that process.
    2. Infrastructure and deferred maintenance.
    3. Promoting the family friendly progressive city it is.
  - 1. To enhance and maintain the "neighborhood feel" of Prairie Village, a priority must be the careful monitoring of growth, "tear downs" and use of Prairie Village commercial and residential properties. Prairie Village citizens are discussing potential changes at SW corner of Mission and 83<sup>rd</sup> Street by outside developer, which reputedly plans to tear down the Mission Antique Mall and associated "character" buildings, replacing it with multi-tiered parking. Shopping malls are a thing of the past, intimate quaint commercial development is best for Prairie Village sales tax dollars.
    2. As documented by 2017 storms, the City of Prairie Village has a vast inventory of aging and large trees (many on residential streets). City leadership needs to provide a plan to address the replacement

of these older trees and let citizens know what the budgetary needs are to accomplish this before additional homes are damaged.

3. Enhancing opportunities for Prairie Village citizens and their children to participate in city and neighborhood activities (encouraging them to volunteer for others), thereby developing pride in and promoting Prairie Village to its citizens (and get them “out”). Jazz Festival is great, however so large it attracts more than local, intimate experiences.

- 1. Continued improvement of bicycle and pedestrian infrastructure.
- 1. New home development size (too big).
  2. Affordable living for young families.
  3. Plowing neighborhood streets.
- 1. Public safety.
  2. Better walkability.
  3. Park beautification.
- 1. Increase walkable/bike trails.
  2. Diversity.
  3. Community center.
- 1. As much green space as possible.
  2. Bike lanes.
- 1. Maintaining high quality parks, sidewalks and schools/support for schools.
  2. Additional focus in bike lanes/trails with an emphasis on walking to school.
  3. Continue or enhance public events like Village Fest.
- 1. Bike-ability.
  2. Walkability.
  3. Parks.
- 1. Better communication with the population.
- 1. The removal of affected Emerald Ash Bore trees.
  2. A community center.
  3. Bike paths/lanes.
- 1. Safety.
  2. Slowing traffic throughout the city.
- 1. Lower taxes.
  2. Lower taxes.
  3. Lower taxes.
- 1. Roads and infrastructure including line painting.
  2. Transparency/communication.
  3. Electrical grid/line maintenance and improvement (if the city has any influence over KCPL).
- 1. Bike trails.
- 1. Oversized housing. Predatory practices by builders. Incentives for remodels instead of tear outs and rebuilds.
  2. Oversized housing.
  3. Oversized housing.
- 1. Public safety-address racial profiling in traffic stops.
  2. Building codes-ensure tear downs fit architecturally in Prairie Village.
  3. Develop park facilities.
- 1. Construction of community fitness center.
  2. Enforcement of mowing and home maintenance of Prairie Village homeowners.

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3. Outreach services to less fortunate in Kansas City area/Prairie Village service initiative to those in need.
- 1. Livability of the city, as to cost of living, safety, and accessibility.  
2. Keeping it business friendly so the small neighborhood shopping centers stay vibrant.
  - 1. Increase safety in all subdivisions.  
2. Keep all parks clean of debris, mowed, etc.  
3. Maintenance and upkeep of streets, sidewalks and common areas.
  - 1. Quality of infrastructure, including streets and sidewalks.  
2. Maintaining budgetary control and not insisting on new projects that will substantially increase costs.  
3. Carefully controlling tax advantages to business developers.
  - 1. Open communications with city staff members.  
2. Increased active police interaction within the neighborhoods.  
3. Improved street lighting, similar to when lighting KCMO has installed in their city. There should be no dark hiding places on the streets.
  - 1. Sustainability issues (solar energy, plastic bag ban, food waste composting, etc.)  
2. Maintain existing city services.  
3. Keeping tax levels affordable (focus on basic needs, not new development).
  - 1. Microphones that work in recorded city meetings.  
2. Music in the arts.  
3. City reps who reflect the wishes of their constituents and not their own personal agenda.
  - 1. Maintaining infrastructure and adding accessibility, e.g. sidewalks.  
2. Keep crime rate low.  
3. Do what the city can to be affordable.
  - 1. Relax building restrictions to allow for modern homes.  
2. Maintain trees to keep them healthy.  
3. Ensure the LED street lights do not affect wildlife (owls, possums, etc.). They are so bright.
  - 1. Enforce city codes.
  - 1. Houses being sold, torn down, vastly larger houses in their place.  
2. Too many houses are sold before any notice is given, at least in my neighborhood, so friends and families are moving into the area with other friends and family. It always seems “odd” that home sales “feel” less than transparent.  
3. Limited street lighting in neighborhoods.
  - 1. Affordable housing for empty nesters/retirees.  
2. Fix the home appraisals issue. My value went up 30% and it will hurt me financially.  
3. Stop the building of the McMansions.
  - 1. More programming for our city-families and residents.  
2. Finally put the pit bull issue to rest (keep the ban).  
3. Adequate/comparable pay for city employees.
  - 1. Lower property taxes.  
2. Cut the budget. Stop asking residents to cut their budgets by city increasing taxes. You are driving middle class away.  
3. Did I say, “lower taxes”.
  - 1. Workout facility.  
2. Improve pool areas (new chairs, etc., lower costs).  
3. Safety.
  - 1. Tighter restrictions of new home building.

2. Maintain city parks/green spaces.
3. Encourage local businesses to fill retail space.
- 1. Continue to adequately support and fund Prairie Village Police Department.
2. Community fitness center on municipal property at 78<sup>th</sup> and Mission.
3. Maintenance and improvements to city parks.
- 1. Community center like Matt Ross or Sylvester Powell.
2. Street and sidewalk maintenance and improvements.
- 1. Controlling the size and design of the new builds going up. No one seems to care that these huge houses are going up and there don't seem to be any guidelines being enforced. Its as though the city only sees money and doesn't care about the design or size.
- 1. Help local businesses afford their leases. Too many great iconic Prairie Village shops have been priced out of the area.
2. McMansions going up in lots/neighborhoods that just can't support them aesthetically or afford the property tax rate hikes they cause. People who live here want to stay here, not get priced out of the area.
- 1. Maintenance of infrastructure and commercial areas.
2. Safety and security.
3. Lower taxes.
- 1. Stop the tear downs and rebuild of homes in the city.
2. Safety.
3. Making our city look nice.
- 1. Addressing the widening gap in neighborhoods as mature housing stock is replaced by much more expensive housing.
2. Maintaining public input in an era of increasingly hostile and often uninformed public discourse (good luck).
3. Maintaining good stewardship of public funds.
- 1. Bike, running trails.
2. Dog park.
3. Community center.
- 1. Limit the McMansions being built.
2. Fix the roads and sidewalks.
3. Keep up the infrastructure.
- 1. Dog park.
2. Limit tear downs or keep taxes from such large increases.
3. Keep the cute charm of Prairie Village with the tear downs happening.
- 1. Lowering the sales tax.
2. Controlling the oversized houses in small neighborhoods.
3. More programs for seniors.
- 1. New construction.
2. Property maintenance both residential and commercial.
3. Maintenance and enhancement of existing neighborhood parks.
- 1. Home building regularly.
2. Parks.
3. Community projects.
- 1. Stop tearing down homes.
2. Enforce traffic laws.
3. Maintenance of playgrounds.

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- 1. Engagement of people in planning the future.  
2. Protecting our parks from encroachment on their open space.  
3. Slowing the growth of property taxes.
- 1. Community involvement.  
2. Community garden.  
3. Organic food options.
- 1. Council transparency.  
2. Repeal of breed specific legislation.  
3. Rental properties outnumbering homes.
- 1. Building codes for residential.  
2. Community center.  
3. Bike lanes.
- 1. Property flipping/new construction/property values.  
2. Side street maintenance/repair. Mine needs to be replaced.  
3. Keeping the city safe.
- 1. City has made a good effort in maintaining streets/sidewalks and would like to keep that up and then make certain it's maintained.  
2. Complete parks upgrade.  
3. Work with public and private schools to continue to make Prairie Village a great place to raise kids.
- 1. Lower taxes.
- 1. Rescinding breed specific legislation.  
2. Developing better communication.
- 1. Adding speed humps to cut-through streets.  
2. More police on residential roads for people speeding.  
3. Sidewalk/trail improvements.
- 1. Get the roads fixed.  
2. Code enforcement of existing homes, including cans. East of Mission Road.  
3. Keep the power on.
- 1. Recycling.  
2. Safety.  
3. Teachers.
- 1. Improving trash service (rules and the vendor's attitude are too restrictive).  
2. Additional park areas.  
3. Pedestrian improvements.
- 1. Get a consensus on tear downs and building.  
2. Ease the traffic in Prairie Village shopping center.
- 1. No more CIDs.  
2. Beautification of 75<sup>th</sup> Street.  
3. Some sort of community center.
- 1. Community building.  
2. Parks maintenance.  
3. Neighborhood safety.
- 1. Pedestrian and bike plan.  
2. Maintain city streets.  
3. Upgrade parks and programs.
- 1. Pool.  
2. More open city ordinance/homeowner's policies for updating property.

3. Bike accessibility.
- 1. Police.
  2. Maintenance.
  3. New projects.
- 1. Housing and building codes.
  2. Infrastructure and streets.
  3. Parks and island maintenance.
- 1. Enforcing the maintenance and upkeep of private homes/property.
  2. Preventing tearing down/rebuilding of homes that are completely unsuited to and detract from the integrity of the neighborhood.
  3. General upkeep and maintenance of city streets and sidewalks.
- 1. Home tear down/new building regulations.
  2. Communication about city issues.
  3. Increased bike amenities.
- 1. Transfer resources from code enforcement to some other, more important city need.
  2. Infrastructure development-roads/lights/signage/bike paths/water and trash, etc.
  3. More programs to extend the arts.
- 1. Bike lanes, trails, and parking racks for parking.
  2. Enforcing laws regarding passing and crosswalks.
  3. The mayor should stop suggesting that council member not post on the web or speak to the press.
- 1. Broaden the tax base through commercial enterprises.
  2. Neighborhood planning for evolution of residential homes (size, style, utilities, etc.).
  3. Invest in public spaces to attract and support influx of families with younger children.
- 1. Get rid of the pit bull ban. It's absurd and makes us look like a bunch of stuck up jerks with no common sense or actual knowledge.
  2. Address some of the burglaries on 75<sup>th</sup> Street and some of the ongoing crime in the city.
  3. Give everyone a pone (just kidding, I ran out of ideas).
- 1. Not building gigantic homes where they don't belong.
  2. Maintain shopping centers for growth while keeping small town feel.
  3. Possible dog park.
- 1. Working with residents to find the balance in building codes that don't prevent our neighborhoods from growing and developing, and our property values increasing (and I know it's a problem for some residents), but restrictive building codes will prevent building in Prairie Village and the number of rental homes will continue to grow. Decreasing property values are not a good trend.
  2. Engaging the residents and harnessing their opinions and concerns in new and varied ways. The City could be using technology to track PW Projects and keep residents informed in real time. They could register their concern and see the response online.
  3. It is important to be fiscally responsible, but when constructing something significant, don't always choose the low bid. Sure, there will always be questions about how much is spent (on everything), but why spend \$1.8 M on something that isn't adequate to its purpose, when for \$2.1 M you'd have the minimum of what might work, and for \$2.5 M you have a world-class one of those. Don't spend a penny if you aren't creating something worthy of the community. If this is our signature, make it bold. The new entrance to City Hall is nice and better in some ways than the original, but the ramp is still too steep to be effective, and the other designs looked a lot better. They cost more, so we compromised. Prairie Village shouldn't compromise on our image.
- 1. Improve the quality of the streets. Roads are in horrible condition.
  2. Expand committees to include more citizen input.

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3. Term limits for mayor and council.
- 1. More innovative living options, especially for young families and seniors. Increased density.
- 2. Maintaining health of commercial shopping centers, understanding that these are privately owned.
- 3. Upgrade Harmon Park.
- 1. Increasing staff for public works island maintenance so that mowing and weed whacking is done in a more timely manner (mowing of Tomahawk and Nall island).
- 2. Elimination of port-a-potties at Porter and McCrum Park and installation of acceptable restroom facilities like at Harmon and Franklin Parks.
- 1. Community safety.
- 2. City maintenance (streets, sidewalks, traffic lights, etc.).
- 3. Continued community building with events, attracting businesses for consumers and employment, and areas for the community to gather.
- 1. Maintaining a safe community.
- 2. Communicating items being voted on in city council meetings and how citizens can/should get involved.
- 3. Reviewing the city budget to ensure tax dollars are being spent appropriately.
- 1. Bicycle lanes.
- 2. Facilitating a walkable community.
- 3. More after school activities for kids.
- 1. Stricter code enforcement for properties considered for tear downs.
- 2. New requirements for size of tear downs in existing neighborhoods.
- 1. Keeping real estate taxes from skyrocketing.
- 2. Continued support of police.
- 3. Affordable recreation for seniors.
- 1. Maintenance of infrastructure.
- 2. Attracting new businesses without tax incentives.
- 1. Dog park.
- 1. Public safety.
- 2. Building/code enforcement.
- 3. Stormwater/public works.
- 1. Racial profiling.
- 1. New builds.
- 2. Remodeling.
- 3. Code enforcements.
- 1. New appraisals for homeowners.
- 2. Good work on roads, schools, and parks. Keep it up.
- 3. Prairie Village is safe and clean. Keep it up.
- 1. Assimilating baby boom transition.
- 2. Facilitate millennial growth.
- 3. Facilitate schools at all levels.
- 1. Code violations. People drive into Prairie Village across 75<sup>th</sup> Street and I see so many violations which is not a good impression. Looks so bad and nothing is being done about it. Please do something about it. Please.
- 1. Enforce maintenance ordinances on residential properties.
- 2. Reexamine sidewalk maintenance.
- 1. Maintaining quality/public safety.
- 2. Maintaining quality of city streets.



- 3. Maintaining/updating existing infrastructure.
- 1. Community outreach.  
2. Volunteer opportunities.  
3. Enforcement of neighborhood codes.
- 1. Community culture, activities, recreation.  
2. Community safety.  
3. Maintenance of all large trees causing danger.
- 1. Traffic management.  
2. Tear down building code and need architecture committee for consistency in appearance.  
3. Property taxes are too high.
- 1. Keep doing what you are doing. I love living here.
- 1. People that flip houses. The quality of work can be questionable.
- 1. Continued support of neighborhood associations and support of HOA home guidelines.  
2. Maintenance of streets.  
3. Crime.
- 1. Taxes are high for retirees, I would not want higher taxes.  
2. Helping property owners with driveways, painting the home, etc.
- 1. Keep property value high.  
2. Continue to invest in parks. We have high expectations for Meadowbrook.  
3. We don't see much crime. Let's keep police and emergency services well-funded to keep it that way.
- 1. Tighter restrictions on new construction homes in Prairie Village, and strict enforcement of residential design standards so that new home designs are in-keeping with the neighborhood. Enforced building codes to restrict home heights, and side and rear setback guidelines. Limitations on spec homes.  
2. Update the Prairie Village pool, especially the main pool and the bathrooms.  
3. Better bike trails/lanes, especially that lead to safer bike commutes to schools, and longer stretches that families can ride together without having to cut over major, busy streets.
- 1. All property brought up to code.  
2. Council meetings televised.
- 1. Spending money in good reasonable ways.  
2. Water lines.  
3. Removing the BSL laws.
- 1. Stop with the constant tear downs of houses and building much bigger homes out of character with existing neighbors, and the mess that comes with this. To me this is the number one concern with Prairie Village.
- 1. Park development.  
2. Seasonal family activities.
- 1. Keep Prairie Village safe for everyone.  
2. Keep repairing roads and drainage.  
3. Continue parks and trail maintenance while adding more parks and trails as finances permit.
- 1. Leaf removal.  
2. Paving necessary streets.
- 1. Continue making Prairie Village a terrific place to live, raise a family, and grow old.
- 1. Customer service/relationship with the residents.  
2. Traffic flow.  
3. Increased police presence (more patrol cars).

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- 1. Stop tearing down and building houses which take up the entire lot.
- 2. Building codes need to be enforced.
- 3. Keep parks and playgrounds up for the children.
- 1. Update city building code.
- 2. Enforce building code.
- 1. Sidewalks on every street.
- 1. Contain property tax increases.
- 2. Parks.
- 3. Police presence.
- 1. Tear downs/rebuilds regulation.
- 1. Storm water draining, why am I being charged for this, but it is still a huge issue?
- 2. Fill potholes, fix sidewalks. There aren't many longer trails to walk dogs that I'm aware of.
- 1. Over-built houses.
- 2. No pay for mayor or council.
- 3. Off-leash dog park.
- 1. Having more/specific limits on types of homes allowed in rebuilds/remodels.
- 2. Having a "tree board" to approve removal of healthy trees.
- 3. Readjustment of property taxes to "soften" recent increases in homes' appraisal values.
- 1. Keep costs down. Maintain without unnecessary increases.
- 1. Bike paths.
- 2. Better coordination of traffic lights.
- 1. Controlling crime/break ins, crime along State Line Road and vehicle theft.
- 2. Codes enforcement, specifically rundown and nuisance properties.
- 1. Bury the power lines underground.
- 2. Restore Mission Road to two lanes both ways between 75<sup>th</sup> and 71<sup>st</sup>.
- 3. Relax code restriction regarding outdoor storage of garbage cans.
- 1. Resurface 71<sup>st</sup> Street between Mission Road and Belinder.
- 1. Remember Prairie Village West boundary line is Lamar, not Nall. Missing on street maintenance.
- 1. Property taxes.
- 2. Mill levy adjustment.
- 1. Reduce property taxes.
- 2. Reduce amount of municipal codes (allow chickens or other small livestock).
- 3. Add bike lanes.
- 1. Maybe a little more cleaning of the streets in residential area, especially those with leaves, debris.
- 2. Continue the maintenance of city parks.
- 3. Continue strong police department, it is a good department.
- 1. Making sure that property owners keep their yards and residence maintained.
- 2. Workshops to help residents know what they can do to prevent break ins, given by police department.
- 1. Taxes being lowered. How are people going to afford their house payment?
- 2. Traffic on Roe is crazy and people speeding. You can't even pull out of your driveway, it won't help to complain.
- 1. New homes.
- 2. keeping Prairie Village residential and commercial areas clean and attractive.
- 3. Prairie Village 4<sup>th</sup> of July events.
- 1. Controlling all of these rebuilds better.
- 1. Pursue underground utilities.

2. Create more bike lanes.
  3. Consider traffic circles to slow down traffic.
- 1. Zoning.
    2. Crime prevention.
    3. City spending.
  - 1. Community fitness center.
    2. More pools?
  - 1. Safety.
    2. Maintenance.
    3. Parks.
  - 1. Snow removal on sidewalk, this should be enforced.
  - 1. Tear downs/rebuilds.
    2. Infrastructure.
    3. Parks.
  - 1. Streets and sidewalks.
    2. Enforcing traffic laws.
    3. Enforcing residential maintenance property.
  - 1. Public safety in general.
    2. Update old Harmon Park and put in new pool house facilities, restrooms, and walking trails.
    3. Pickleball courts.
  - 1. Size of tear downs.
    2. Additional bike trails/parks.
    3. Limit number of assisted living communities.
  - 1. Home maintenance.
    2. Continued work on infrastructure.
    3. More local ownership of businesses.
  - 1. Adhere to building codes, too many huge houses on small lots.
    2. Enforce codes for houses.
    3. Schedule street maintenance so as to lessen impediments to traffic.
  - 1. A place to provide a variety of activities or services for all.
    2. Crime. I live on the east side and it continues to encroach into Prairie Village.
    3. Reduce the speed and noise on 75<sup>th</sup> Street.
  - 1. Adding sidewalks on more neighborhood streets.
    2. Slow traffic on side streets.
    3. Enforcing city ordinances, i.e. no pit bull breeds, mowing lawns, etc.
  - 1. Additional parks/parks and green space maintenance.
    2. Careful management of development/apartment complexes.
  - 1. Addressing the dramatic increase in property value appraisals as to not price people (current residents) out of their homes.
    2. Removing/repealing breed specific legislation, for example pit bulls.
    3. Bike transport amenities.
  - 1. Attract owner occupied remodel and updates to retain current ownership for those interested in raising a family and retirees who plan to keep their homes.
    2. Limit number of tear downs and builds, there seems to be a monotony among builders and they have the same look.
    3. Focus on making Prairie Village a place where people can afford to stay rather than having the city price them out because of increased taxes.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Attract young families.  
2. Not closing schools.  
3. No more nursing homes.
- 1. Attracting younger residents.  
2. Improving roads.
- 1. Becoming more ethnically diverse.  
2. More youth programming.  
3. Prevent McMansions from being built and ruining the charm of the city.
- 1. Better infrastructure, electrical, sewer, water, and streets/sidewalks.  
2. Actual enforcement of code violations and city ordinances.  
3. Reducing and limiting the number of rental properties and eliminating vacant homes.
- 1. Bicycle infrastructure.  
2. Underground power lines.  
3. Keep up the great work everywhere.
- 1. Bike friendliness, accommodation.  
2. Improve responsiveness of city employees. They do not return phone calls.  
3. More pickleball courts (markings).
- 1. Bike lanes.  
2. Keeping the city safe.  
3. City maintenance.
- 1. Bike lanes.  
2. Recycling.  
3. Outlawing plastic at grocery/hardware stores.
- 1. Bike lanes.  
2. More park space.  
3. Fewer construction projects in parks.
- 1. Bike lanes and running trails.
- 1. Bike lanes, trails.  
2. Additional outdoor pickleball courts.  
3. A community center remodel/addition. Need a bigger facility for the size of Prairie Village.
- 1. Biking ability.  
2. Dog parks.  
3. House exterior upkeep enforced.
- 1. Bringing in more business to help reduce taxes.
- 1. Broken and unsafe sidewalk replacement.  
2. Better street lighting.
- 1. Building codes that limit the size of homes being built or remodeled. These homes do not fit the neighborhoods. They also result in pushing the current residents out of the neighborhood.
- 1. Building restrictions is tear down/rebuild.  
2. Walkability.  
3. Access to public transportation.
- 1. Buildings i.e. lots where new construction is happening or tear downs, new/huge houses are going up.
- 1. Character retention.  
2. Bike friendly.  
3. Maintenance of parks.
- 1. City codes regarding tear down replacement homes.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. City improvement.  
2. Lowering local taxes.  
3. Community support/involvement.
- 1. City maintenance.  
2. Parks and recreation.  
3. Amenities.
- 1. City street/sidewalk maintenance.  
2. Code enforcement.  
3. Additional park or trail space added.
- 1. Clean up area near Hy-Vee.  
2. Quit screwing up newly repaired streets, every time one gets fixed, some utility company messes it up by cutting a new hole.
- 1. Code enforcement of dumpy houses that look awful.  
2. Amount of construction on city streets because of tear downs.
- 1. Code enforcement on houses not maintaining a yard.  
2. Enforcement of speed on residential streets.
- 1. Code inspection.
- 1. Codes for new homes following teardowns.  
2. Fewer restaurants and exercise places in Village.  
3. Safety.
- 1. Community activities, block parties, etc.  
2. Communication.  
3. Safety.
- 1. Community center.  
2. Dog park.  
3. Safety.
- 1. Community center.  
2. More code enforcement for aging homes.  
3. More outdoor facilities for youth.
- 1. Community involvement.  
2. Sustainability.
- 1. Continue maintaining current infrastructure.  
2. Don't lose focus by spreading resources too much. There are already a lot of taxing districts, so focus on important items.
- 1. Continue support of non-automotive transportation: walking and bike. Need places to deposit waste while walking.  
2. Limiting tear down, rebuilds, and maintaining.  
3. Affordable housing and neighborhood aesthetics.
- 1. Continue to enhance public spaces, streets, sidewalks, lighting, etc.  
2. Public safety.  
3. Enhance connection to trails for pedestrian and bikes.
- 1. Continue to maintain infrastructure.  
2. Maintain/improve parks.  
3. Responsible budgeting, to avoid substantial tax increases.
- 1. Continue upgrading all streets.  
2. Construct a recreation center. The Henson YMCA is old, outdated and an eyesore.  
3. Continue upgrading schools and school grounds.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Continued infrastructure and walkability of the area.  
2. Enforcement of speeding, especially 69<sup>th</sup> Street/Oxford/Prairie.
- 1. Continued safety of neighborhoods.  
2. Maintenance of city streets, green spaces, parks.  
3. Community center.
- 1. Continuous condition of 79<sup>th</sup> and Mission with litter, grass, and broken sidewalks.  
2. More bicycle friendly off-road paths.  
3. Clean up trash container north of the library.
- 1. Control rising cost.
- 1. Control tax increases.  
2. Keep pool operating.  
3. Patrol the streets.
- 1. Correct appraisal values.  
2. Flooding.  
3. Manage cars that are parking on streets.
- 1. Crime.  
2. Neighborhood improvement.  
3. Growth.
- 1. Crime and safety.  
2. Maintenance and infrastructure including parks.  
3. Promotion of arts.
- 1. Crime control, break ins.  
2. Better electrical services between State Line and Belinder.  
3. People parking their cars on their front yard grass.
- 1. Crime in the city.  
2. Keeping city beautiful.  
3. Making sure every homeowner follows code.
- 1. Crime prevention.  
2. Park maintenance and improvement.  
3. Enforcing yard and exterior maintenance of residential areas, also tree trimming.
- 1. Crime prevention.  
2. Controlled growth.  
3. Services for seniors.
- 1. Crime prevention.  
2. Maintaining/improving parks.
- 1. Deal with vacant or otherwise distressed properties like the Tyvek house on 70<sup>th</sup> between Delmar and Elm, force the land owners to proceed with renovations or foreclose on the property for unpaid fines/taxes/etc.
- 1. Decrease tax.  
2. Rodent problem from Waldo area.  
3. Water issues with pipes.
- 1. Develop and enforce design standards for rebuilds.  
2. Stormwater management.  
3. Infrastructure upkeep, improvements, and maintenance.
- 1. Develop community center like Matt Ross.  
2. Work on better design and regulations for new home construction.
- 1. Develop strict standards for teardowns to preserve neighborhood integrity and historical feel.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 2. Legalize backyard chickens.
- 1. Diversity of home ownership to be encouraged.
- 1. Dog park.
- 1. Dog park, please add one.
  - 2. Fixing curbs on neighborhood streets and streets.
  - 3. Adding adequate street lighting on neighborhood streets.
- 1. Dog parks.
  - 2. Prairie Village does a great job with just about everything.
- 1. Education.
  - 2. Parks and exercise, bike lanes and running paths.
  - 3. Rebuilds.
- 1. Efficiency, streamline to hold taxes down.
  - 2. Don't increase taxes.
  - 3. A volunteer committee to review the city budget and expenditures for duplication overlap.
- 1. Encourage green initiatives like composting and more comprehensive recycling.
  - 2. Continue to find ways of bringing citizens together to build community relations.
  - 3. Continue enhancing park areas.
- 1. Encourage more energy efficiency, use of solar panels, walking and biking lanes.
  - 2. Encouraging more green landscape design including native vegetation for pollinators and butterflies.
  - 3. Need city codes that are friendly to solar panels.
- 1. Enforce codes for size of builds.
  - 2. Update sewer and water drainage system.
  - 3. Keep a low crime, safe area to live.
- 1. Enforcing housing standards including litter on property.
- 1. Enforcing city codes.
- 1. Enforcing codes on tear downs.
- 1. Enforcing traffic, stop signs, lights, speeding. Add speed bumps on Tomahawk.
  - 2. Pedestrian safety.
  - 3. Make safe for families on all streets.
- 1. Ensuring smooth traffic flow as the Meadowbrook Park development and retired living community open. (85<sup>th</sup> and Mission)
- 1. Explore the possibility of a community center.
  - 2. Make sure new builds are in keeping with the look and feel of the neighborhood.
  - 3. Encourage racial and economic diversity.
- 1. Feasibility of updating the YMCA, would love offerings like Matt Ross and Sylvester Powell.
  - 2. Providing self-defense classes.
- 1. Financial stability.
  - 2. Law enforcement.
  - 3. Quality of life for community families.
- 1. Fixing roads.
  - 2. Dog park.
  - 3. Maintain Prairie Village charm.
- 1. Focus on break-ins and emergencies instead of traffic stop and ticket quotas.
  - 2. Use pet friendly ice melt.
- 1. Fully repaving Roe at least between 63<sup>rd</sup> and 79<sup>th</sup>.
- 1. Get all streets/sidewalks/trails fixed and accessible to strollers and wheelchairs.

2. Do more beautification of medians and common areas visible from main streets, more flowers/shrubs/decorative flags/sculptures.
  3. More public transportation just in Prairie Village, like maybe a couple of “short buses” we own to get kids and old folks around to activities.
- 1. Getting a golf course back.
  - 1. Giving cutting four lanes to three should be re-thought. Whoever thought that was a good idea hasn’t had to drive to and from work downtown using Mission Road or Nall every day.
    2. Widen Nall to four lanes all the way. Someone said you were thinking of going to three between 75<sup>th</sup> and 67<sup>th</sup>. Again, City of Mission folks sure weren’t thinking of we who drive it every day to work and back. That was truly stupid.
    3. Rethink the left and right turn lanes at 83<sup>rd</sup> and Somerset, also 75<sup>th</sup> and Roe. Why go to the expense of widening to so many lanes and not use them?
  - 1. Growth.
    2. Management of shopping center.
    3. Keeping the city green.
  - 1. Growth.
    2. Up services.
  - 1. Growth of the younger school age population. Middle school expansion.
    2. Getting the most out of Meadowbrook and the new renovations.
  - 1. Hold taxes steady given rising property values. Consider rolling back mill levy rates.
    2. Small business support.
    3. Parks.
  - 1. Home maintenance.
    2. Keeping homes built similar to other homes in neighborhood.
  - 1. Household upkeep and maintenance.
    2. Park upkeep.
  - 1. Housing infrastructure. Balance tear downs with new houses. Caution with pricing young families out of market.
    2. Meadowbrook Park, maintenance, and surrounding development.
  - 1. I am frustrated by the quality of renters on my street and how poorly they act/care for property/treat animals.
    2. I am frustrated by how poorly some people care for their homes/yards.
  - 1. I want Prairie Village to have a comprehensive non-discrimination policy. I couldn’t find one on the website.
    2. Prairie Village must be protective of LGBTQ rights and minority rights. Also, refugee protection.
    3. Prairie Village should have a policy for future projects to be clean with power and follow Paris Climate Agreement and clean power plan.
  - 1. I’m worried about increasing property taxes and not sure if the city can do anything to alleviate this.
  - 1. Improve park and walking/biking trails.
  - 1. Improve park mowing.
    2. Finish restoring planters and statues.
  - 1. Improve bike/pedestrian access.
    2. Keeping up with road maintenance before it gets more expensive.
    3. Expanding park and recreation activities.
  - 1. Improving roads, especially State Line Road and improving snow/ice treatments.
  - 1. Increase parks, specifically dog parks.



- 2. Quality of roads.
- 3. Quality of sidewalks.
- 1. Increase user fees.
- 2. Continue as you have, satisfied with things as they are.
- 1. Increased lighting.
- 2. Crime prevention.
- 3. Maintenance.
- 1. Increased walkability/bike-ability.
- 1. Infrastructure.
- 2. Leadership accountability.
- 1. Infrastructure, tear downs.
- 2. Making sure existing businesses maintain a good look on the exterior.
- 1. Infrastructure-sewage, water, etc. update aged structure before they are a problem.
- 1. Infrastructure, roads, services, keep this place a nice place to live.
- 2. Heavily invest in schools, keep up with Blue Valley School District which will help keep this area young and diverse.
- 3. Technology better.
- 1. Infrastructure.
- 2. Safety, police, and fire department.
- 1. It is imperative to have stricter guidelines for the size of new home construction in the older neighborhoods with smaller lot sizes.
- 2. No additional restaurants in the Prairie Village shopping center. Parking is becoming difficult to simply shop at Hen House.
- 3. Do not allow breed specific dog bans. Any poorly trained or poorly treated dog can be aggressive.
- 1. It would be good for the police department to communicate their efforts, if any, to train their staff to de-escalate tense situations.
- 1. Keep crime low.
- 2. Enforce building codes and maintenance codes. Keeping Prairie Village beautiful.
- 3. Increase/improve walking and biking trails.
- 1. Keep it safe.
- 2. Clean.
- 3. Promote good will.
- 1. Keep taxes down or at current rate. I am not willing to pay more taxes.
- 1. Keeping our islands attractive especially at all the entrances into Prairie Village.
- 2. Getting after property owners to keep their yards and fences in good condition.
- 1. Keeping property tax down.
- 1. Keeping Prairie Village safe.
- 2. Continue to improve walk/bike trails.
- 3. Offer glass pickup.
- 1. Keeping the neighborhoods looking good, enforcing codes.
- 2. Keeping crime out.
- 3. Community exercise facility.
- 1. Keeping up with our parks.
- 2. Sidewalks.
- 1. Keeping within budget: not raising local taxes.
- 2. Maintenance of streets.
- 3. Maintenance of trees.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Lakes or ponds similar to Loose Park, etc.
- 2. Stricter building codes.
- 3. Formal outdoor concert venue.
- 1. Large community center.
- 2. Bike lanes, path to navigate city.
- 1. Law enforcement to work with community.
- 2. Limit commercial development.
- 1. Left turn on Roe.
- 2. Repair utility.
- 1. Limit commercialization of residential areas.
- 2. Police officers only priority is traffic/harassment of citizens and not addressing crime.
- 3. Police ineptitude in locating emergencies and military tactics on civilians.
- 1. Lowering property taxes.
- 1. Lowering taxes.
- 2. Better trash and recycle service.
- 3. Codes.
- 1. Lowering taxes.
- 2. More bike trails, walking trails, areas to entertain, play sports, picnic, etc. outside.
- 3. Decrease local crime like packages stolen from front door steps, stolen and/or care being broken into.
- 1. Maintain affordability.
- 2. Bike lanes.
- 3. Improve sustainability efforts.
- 1. Maintain and bolster critical services, police, and safety.
- 2. Identify ways to develop new parks and improve existing.
- 3. Sustainable growth and development. Maintain Prairie Village as a place for everyone, monitor/restrict tear downs, maintain the feel of Prairie Village.
- 1. Maintain roads.
- 2. Upgrade parks.
- 3. Maintain property values.
- 1. Maintain roads.
- 2. Increase street lighting.
- 3. Keep an open mind on tear downs and welcome the tear downs.
- 1. Maintain streets/sidewalks and upgrade both.
- 2. Keep taxes lower, lower mill level.
- 3. Parks including water fountains.
- 1. Maintaining and improving infrastructure.
- 2. Additional focus on safety and accountability for middle and high school age students.
- 1. Maintaining or improving quality of housing.
- 2. Maintaining infrastructure.
- 3. Maintaining shopping centers.
- 1. Maintaining quality of neighborhood. I am concerned about the size and architecture of the rebuilds.
- 2. Sidewalk. Street safety. We have had 4 cars on lawns and 1 fatality. Pedestrians are at risk. Need better enforcement of speed limits on Cherokee Drive.
- 3. Need better lighting at intersections, especially Cherokee and Windsor corner.
- 1. Maintaining safety.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

2. Code enforcement/maintaining look.
  3. Support for local business, help protect them in the shops.
- 1. Maintenance of city streets, particularly Roe Avenue which needs to be resurfaced.
  - 2. Restrictions on new builds in the neighborhoods. For example, huge houses on tiny lots driving up property taxes.
  - 3. Safety, children crossing busy streets. Speed limit enforcement 25 mph, residential, especially 69<sup>th</sup> Street.
  - 1. Maintenance of city streets.
  - 2. Overall cleanliness.
  - 3. Better exterior code enforcement.
  - 1. Maintenance of housing.
  - 2. Avoid traffic congestion.
  - 3. Scale of new housing.
  - 1. Maintenance of sewers, streets.
  - 2. Police presence and safety.
  - 3. Bike safety and accessibility.
  - 1. Maintenance of shopping/dining areas.
  - 2. Connecting shopping and dining with trails.
  - 3. Roadways.
  - 1. Make intelligent decisions regarding monies for improvements.
  - 1. Make Prairie Village more bike friendly and safe.
  - 2. Continue great work on the parks by adding new parks and improving existing parks.
  - 3. Maintenance and preserving open space in the city.
  - 1. Make Prairie Village more bike friendly, especially for recreation.
  - 2. Allow homeowners to combine lots, especially in older Prairie Village north of Corinth where the lots are smaller.
  - 3. More community events in and around Prairie Village shops, also make Prairie Village shops more functional with stores and services people actually use like a bookstore or a library branch. People don't use Chico's and Joseph A. Banks.
  - 1. Making the city as environmentally friendly as possible, walking, and biking as easy as possible, electric vehicles plug-ins, more recycling containers in public spaces.
  - 2. Community outreach programs for mental health screening.
  - 1. Making the city streets bicycle friendly.
  - 2. Ban plastic bags.
  - 3. Hire a sustainability coordinator to raise consciousness about environmental issues and promote environmentally sustainable practices by the city.
  - 1. Management of tear downs. Prairie Village is a historical charming great place to live disappearing under the footprint of huge home.
  - 2. Tearing down trees, filling up yards, creating flood problems for other homeowners and not participating in the tax increase.
  - 3. We are losing our identity becoming another Mission Hills or Overland Park. Tax increases burden on older, smaller homes is not fair.
  - 1. Managing property values to be consistent with surrounding communities.
  - 2. Reducing traffic and encouraging alternate sources of transportation by bicycle and/or public transportation.
  - 3. Maintaining Prairie Village high quality of services provided to its citizens which is very good.
  - 1. Meadowbrook Park.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. More police.  
2. Lower crime.
- 1. More police on 75<sup>th</sup> and in neighborhoods.  
2. Enforcing the city codes.  
3. More activities for retired people, put information in Village Voice.
- 1. More police presence.  
2. Force codes.  
3. More festivals.
- 1. More/better parks.  
2. More community activities.
- 1. Nice parks and pretty landscaping and dog park.  
2. Local only shops in Village and corrupt Square.  
3. Fountains.
- 1. Not building more apt./sales places in Corinth South.
- 1. Not over developing too fast.  
2. Maintaining existing services.  
3. Maintaining existing facilities.
- 1. Number of homes being bought and then turned into rental property. 75<sup>th</sup> and Somasa; Belinder.  
2. Too many houses being torn down and huge houses being built, destroys quaintness of neighborhood.
- 1. Outdoor recreation.  
2. Sidewalks.  
3. Enforcing stop signs.
- 1. Oversized homes.
- 1. Parks and street maintenance. Bike trails.  
2. Police safety.  
3. City cleanliness.
- 1. Paving streets, Cherokee in particular.  
2. More timely snow removal on Chadwick.  
3. Upgrade/enhance power grid on Chadwick/Cherokee Island.
- 1. Police and fire protection.  
2. Repair streets and sidewalks.  
3. Maintain financial prudence.
- 1. Police involvement with parks and residents. They do a nice job. Keep it up.
- 1. Police presence.  
2. Upkeep of all property private, commercial, and city.
- 1. Police protection.
- 1. Porter Park bathrooms.  
2. Oversized new homes reduce the ability to sell my home for anything but tear down prices.  
3. Increased assessments will drive retirees from Prairie Village.
- 1. Preserve character of neighborhood. No faux Cape Cod McMansions.  
2. Bike infrastructure.
- 1. Prevent signs from littering our easements.  
2. Too many garage sales, real estate, and estate sale signs. A lot of them advertising in Prairie Village that are out of our area.  
3. They are getting free advertising.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Preventing house tear downs that get replaced by large homes and/or homes that don't fit the same style.  
2. Safer bike lanes.
- 1. Procedure for safely dealing with mentally disabled people on police calls, effective way of notifying officers.  
2. Way of getting help for mental cases (Learned?), not just throwing them in jail and arresting them.  
3. Making sure police officers have adequate R&R to insure they make rational decisions to keep themselves and us safer, and I would pay more taxes for that.
- 1. Proper maintenance, some homes look awful, unpainted, and tall grass.  
2. Crime prevention/traffic condition on Roe during rush hour, speed bumps on streets nearby.  
3. Maintaining parks, cut grass, pick up trash.
- 1. Property codes.  
2. Recreation, parks, biking, dog park.  
3. Community safety.
- 1. Property taxes.  
2. Severe weather.  
3. Public safety.
- 1. Public safety, lots of car break ins reported on NextDoor app.  
2. Safety at parks, several creepy run ins while at parks (Windsor and Porter) with my kids.  
3. Keeping homes affordable for young families, controlling new builds.
- 1. Quality of streets.  
2. Police.  
3. Park upkeep.
- 1. Quality of police services to feel safe.  
2. Good quality street maintenance.  
3. Support staff at the city so they know we appreciate their effort.
- 1. Quit letting out of state developers buy up retail such as Corinth Square.  
2. Do not tear down Mission Road Antique Mall for a parking structure.  
3. Keep retail in Prairie Village.
- 1. Rain water runoff.
- 1. Reducing city taxes.  
2. Reducing regulations on property development.  
3. Encourage tear down/rebuilds where appropriate to update Prairie Village into current era. Recognize that the past is past, and prepare for future generations requirements for space, technology, and "greener" cost, energy efficient homes.
- 1. Reducing taxes.  
2. Affordable housing for elderly.  
3. School safety.
- 1. Reducing traffic congestion on Mission between 71<sup>st</sup> and 75<sup>th</sup> Street.  
2. Being more frugal with our tax dollars.  
3. Better snow removal on residential side streets.
- 1. Reduction in the size of new houses being built. They are too big for lot sizes and destroying the Prairie Village vibe.  
2. Webinars instead of or in addition to community meetings to allow greater input from the community.  
3. As the population grows, maintaining traffic flow will be important on the main streets.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Relaxing the idiotic trash can rule, you force giant trash cans on us and now threaten to fine us for not obscuring them “sufficiently” when no side guidelines were initially provided, and they don’t even fit in the typical Prairie Village single car garage. This is forcing us to spend a large chunk of money on an ordinance we had no say in.
- 1. Renewable energy.  
2. Water conservation.
- 1. Repair sidewalks.  
2. Bike trails/paths.  
3. Updated playgrounds.
- 1. Repairing roads.
- 1. Repave neighborhood streets.
- 1. Repaving city streets.  
2. Improving street lights.  
3. Improving storm drainage.
- 1. Repeal of breed specific restrictions.  
2. Enforcement of major violations on abandoned home on 78<sup>th</sup> Street.  
3. Reasonable policing.
- 1. Replace old damaged sidewalks, street asphalt, etc. east of Belinder, south of 75<sup>th</sup>. That pocket is not up to par.  
2. Provide grant for replacing chain link fence to wood fence.  
3. Do better job in maintaining the entire city, not only the expensive streets, with \$350,000 and up. Meadowbrook is very rundown and very bad.
- 1. Replace Roe Street between 75<sup>th</sup> Street and Shawnee Mission Parkway.  
2. Offer leaf pickup service in December.  
3. Street maintenance.
- 1. Residential traffic due to increased commercial business in Corinth Shopping Center.
- 1. Restate values.  
2. School quality.  
3. Safety (police/fire).
- 1. Road bike safety.  
2. Community arts center.  
3. Community gym/classes.
- 1. Rule on type of houses built.  
2. More strict rules on house color. No purple.  
3. Dog park.
- 1. Safe and clean neighborhoods.  
2. Modern/updated parks and equipment.
- 1. Safe bike lanes.  
2. More parking in our shopping centers.  
3. Keeping our parks safe and beautiful.
- 1. Safe passages to schools.  
2. Financial help for those who need trees trimmed so we can reduce power outages due to limbs on wires.  
3. Dog park.
- 1. Safer trails for walkers and bicyclists.  
2. More regulations for tearing down/building homes.  
3. Reducing cost to JCW for sewer, rates are too high for homeowners.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- 1. Safety.  
2. Condition of property.
- 1. Safety.  
2. Crime.  
3. Poor trash collection.
- 1. Safety of our schools.  
2. Traffic.
- 1. Safety of citizens.  
2. Roads and sidewalks and parks.  
3. Code enforcement of private and commercial.
- 1. Safety-residential.  
2. Pedestrian safety.  
3. Transparency.
- 1. School safety.  
2. Education.  
3. Future growth.
- 1. Schools.  
2. Parks.  
3. Crime control.
- 1. Shawnee Mission teacher pay.  
2. Lower taxes.  
3. Continue teardown/rebuild.
- 1. Sidewalks on Roe from 67<sup>th</sup> to Tomahawk are in terrible shape. Low areas flood. Unsafe.  
2. Porter Park is well used. It is ridiculous that there is not a better restroom.  
3. The infield of Porter baseball and Windsor is very rocky.
- 1. Special bumps on short through streets.
- 1. Speed on 75<sup>th</sup> Street.  
2. Enforcing or abandoning right turn on red on 75<sup>th</sup> Street from Mission Road to east.  
3. Enforcement of barking dogs in the night.
- 1. Speeding on Cherokee Drive (speed bumps). I think the school should become dead end street.  
2. Cleaning up areas close to State Line.  
3. Speeding on 75<sup>th</sup> Street.
- 1. Stay relevant, love retirement areas. New parks for new families too.  
2. Be the best public service. Safe public. Safe schools. Safe communities.  
3. Advertise community building, have clubs. Do we already?
- 1. Stop tearing down houses to build monsters.
- 1. Stop the huge house building.  
2. Better pool, updated.
- 1. Stop the overbuilding. Maintain the footprint of existing homes on any street.  
2. Address the aged and spliced power lines on many streets that go out in ice and wind.  
3. Save houses that are in good shape. Restrict the demo of nice homes but remove the dumps that are vacant.
- 1. Stop wasting taxpayer money.
- 1. Storm water drains.  
2. Bike lanes, trails.  
3. Road maintenance.
- 1. Stormwater.

2. Codes to ensure the residential rebuilds to fit within the character of the neighborhood.
  3. Community policing.
- 1. Street leaf removal. I would happily pay taxes for that.
  - 2. More consistency from officers making traffic stops. Depends on the mood they are in.
  - 1. Street maintenance.
  - 2. Public safety.
  - 1. Street safety.
  - 2. Quality of streets.
  - 3. Improve public safety and elected officials doing what is best long term for the city.
  - 1. Streets and storm drainage.
  - 1. Stricter control over rebuilds so they complement our neighborhoods.
  - 1. Stricter house design guidelines.
  - 2. Stability of city government, keep current mayor.
  - 3. Less liberalization on council, don't give in to pit bull restrictions.
  - 1. Stricter restrictions on new builds.
  - 2. New homes are too close to next door lots.
  - 1. Strong community.
  - 2. Family friendly.
  - 3. Safe.
  - 1. Supporting K-12 education.
  - 2. Park space, green space.
  - 3. Walk and bike trails.
  - 1. Taxes are too high; property taxes are choking me.
  - 1. Tear down and rebuild.
  - 1. Tear downs and destruction of classic Prairie Village Cape Cods coupled with installation of McMansions that only a drug dealer could afford.
  - 2. Property tax increases.
  - 1. Teardown/rebuilds.
  - 2. Water/flooding infrastructure.
  - 3. Home appraisals.
  - 1. The neighborhoods are changing with huge homes being put next to small homes.
  - 1. The size, especially height of new homes being built.
  - 2. Exclude builders who build monster tall homes and disjoint our village.
  - 3. Stop whoever is changing the image of Prairie Village with tall new homes.
  - 1. Traffic flow.
  - 2. Police patrol.
  - 3. Fire department.
  - 1. Traffic problems coming with all the new apartments and residences being built.
  - 1. Transparency in government. Listening and acting upon citizen input.
  - 2. Too much money on parks/land acquisition. Prairie Village is way over parked.
  - 1. Tree service consulting for residents.
  - 2. Increased funding for exterior renovation/loans.
  - 3. Free Wi-Fi.
  - 1. Trees near electrical lines to limit electricity loss.
  - 2. Tax credits for home beautification projects to continue to increase quality of homes.
  - 3. More programming at parks and library.



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- 1. Understand and observe what effect the large nursing home developments will have on our community.
- 2. Continue to cultivate a welcoming culture for people with kids.
- 3. Keep the regional crime problems from creeping into our neighborhood.
- 1. Unkempt property (yards, trees, house maintenance).
- 1. Walkability.
- 2. Transit access.
- 1. Walking path through the city.
- 2. More businesses.
- 1. Water and sewer improvements.
- 2. Residential updates.
- 3. Reduce taxes.
- 1. Water management is a huge issue that has been neglected, residents' properties are suffering as a result.
- 2. Code, the rebuilds are a disgrace too big and not in visual conformity with surrounding structures.
- 1. Water/rain/overflow.
- 1. We are concerned about the growing number of home tear downs and rebuilds. The houses are very large for some neighborhoods.
- 1. We love the "road diet" on Mission Road between 75<sup>th</sup> and 71<sup>st</sup> and would like to see that happen on other wider roads. I travel that route multiple times daily and it's a much more pleasant drive with only three lanes. I have not at all noticed any traffic jams due to the changes. If anything, the narrower streets added to the small community feel of Prairie Village.
- 2. Our street does not have a sidewalk. It's something we would like to have. There are a lot of walkers on our street and they're always dodging cars.
- 3. A community center with a gym and pool would be an awesome addition to Prairie Village. There are so many active people in this community that it seems there would be a lot of support for something like this. It could even house activities for the elderly and for children.
- 1. Where is the money for higher property taxes going to be allocated to?
- 2. Rental homes, condition of how they are maintained.

**Q24. What is the reason for your concern with the increase in “teardown/rebuilds”?**

- 1. Losing a lot of character, too much of the same looking houses.
- 2. Inflating housing costs because I paid \$200,000 for land, then adding the cost of the house on top.
- 1. Often the rebuild does not fit into the existing neighborhood in terms of size and style. I’m most concerned with homes that appear visually 1.5 to 2 times larger (in height or width) than the neighboring homes. There are some lovely new homes that are larger but give a street the appearance of being proportional in size to existing homes. However, that is not the case for every rebuild.
- 2. All of the rebuilds in my neighborhood are priced 2-3 times the value of the existing surrounding homes. Good for increasing surrounding property value, but bad for allowing families already in the area to move to a larger home without being priced out.
- 1. Rebuilds alter drainage and cause flooding issues in neighboring homes.
- 2. The scale of the rebuilds is ludicrous. Tearing down and rebuilding should be welcomed to encourage residents to stay, but the scale of the homes built increases property value so greatly that it’s beginning to price out the families who already live here. Many rebuilds leave very little green space and tower over the neighboring homes creating an eyesore for the street.
- 1. Property tax increases.
- 2. Retaining the feeling of the neighborhood.
- 3. Architectural design standards.
- A lot of the houses being built are ugly and much too large for the lot they are on. I wish they would keep the older look of the city, keep it vintage.
- Aesthetic harm of Prairie Village inconsistent property values equals bigger property taxes for all, takes away from our history.
- Afraid that new developments will out-price long term house owners and make the community unaffordable for young families.  
Prices need to be affordable to attract young families with children to support existing schools and keep them excellent.
- All new builds and remodeling meet codes.
- Although beautiful and adding worth to the neighborhood, the size of some of them do not fit in. They take up most of the property and many are too tall.
- Architecture should be similar to existing traditional homes. No flat roofs. Problem when it rains and looks ugly.
- Architectural consistency. Establish tree removal.
- Area losing its charm and increased costs.
- As previously stated, Prairie Village needs tighter restrictions on new construction homes in Prairie Village, and strict enforcement of residential design standards so that new homes are in-keeping with the neighborhood. Current building codes do not adequately protect from towering homes being rebuilt on a neighboring property, and side and rear set-back guidelines aren’t followed leading to new homes taking up virtually the entire lot.  
Spec homes need to be banned, or at a minimum, there needs to be rules on how many spec homes can be on the same street. At the bare minimum, the exact same spec home should not be allowed to be built next door to one another.  
We truly are losing what makes Prairie Village unique, and we’re quickly becoming just another cookie cutter neighborhood in Johnson County. Opportunistic developers are taking advantage of the city’s slow response and indecision. At the rate homes are being purchased and knocked down, pretty soon it will be too late to preserve the unique identity that really differentiated Prairie Village from the rest of Johnson County, and was a reason to move here rather than Overland Park. Especially given the

SMSD is now third behind Blue Valley and Olathe, there are increasingly fewer reasons to choose Prairie Village over Overland Park given what is happening now with all the new construction.

- As the property values increase they drive people out of their homes due to increased property tax who have helped develop and maintain this community for years. As a young and new homeowner, I feel it's great that people want to live and play in Prairie Village but don't want this community to lose character as middle-income Americans get pushed out and are replaced with those who want to live here but only on their terms and with their amenities.
- Availability of affordable family homes, maintenance of character and damage to drainage out of sight.
- Balance of community, family environment, homes with enough yard for children to play in backyard.
- Because the rebuilds are always astronomically priced. I don't mind erasing old, bad homes, but the new homes should not price people out of Prairie Village.
- Bit houses in small neighborhood.
- Building codes. I live on 71<sup>st</sup> and the city allowed a McMansion to be built within five feet of my lot line. My value declined.
- Building huge houses that don't fit the ambiance of the neighborhood.
- Building mammoth homes that do not fit into the neighborhood.
- Building much bigger homes out of character with existing neighbors, and the mess that comes with this.
- Building over-sized for neighborhood, i.e. corner of 75<sup>th</sup> and Delmar.
- Change in community character, rising home prices (purchasing and ongoing property taxes), lack of diversity in design and occupants.
- Change in the charm/over pricing for first time home buyers.
- Changes the neighborhood.
- Changes the personality to the neighborhood.
- Changing looks and appearance of neighborhoods, Prairie Village becoming a McMansion area rather than inviting homes and neighborhoods for a variety of incomes.
- Changing the ambiance of who we are, 35-year residents will probably be forced out due to fixed income and unprecedented tax increased.
- Changing the look and feel of the neighborhoods. Making houses larger which makes green spaces smaller.
- Cheaply made and unattractive, these new constructions stick out and ruin the charm of the city. These homes are an eyesore to look at. There is absolutely no originality or charm to these new constructions and they tower over the existing homes next door. They look ridiculous and should be scaled back. They should not be "custom" homes that are just cookie cutter designs borrowed from the Olathe suburbs playbook.
- Concern for those who cannot afford to tear down, but property taxes still go up for them.
- Concerned that what gets built are McMansions and leave the older homes stuck with higher property taxes.
- Design. Size.
- Destroys community.
- Destruction of Prairie Village classic charm; complete disregard when it comes to any pretense of fitting in with existing style, height limitations, etc. Prairie Village has held its appeal through the years as a safe and reasonably affordable location for professionals, retired educators, young families and other upper middle-income individuals and families. It was never intended to be "Mission Hills II". When Gallagher Eddy constructed Mark Eddy's personal home (Prairie Village's first noteworthy tear down/replacement), they at least made an attempt to stay true to the spirit and tradition of Prairie

Village architecture. The newest giants might as well be adorned with bright green neon dollar signs. They could scarcely look more out of place.

- Developers not being mindful of neighbors and following codes. Also, massive homes on tiny lots.
- Different styles that don't fit neighborhood (i.e. very modern homes) and size/scale for lots.
- Disrupting neighborhoods, disjointed neighborhoods.
- Disruption.
- Disruption/inconvenience to neighbors and preserving the character of the neighborhood.
- Disruption/out of proportion for lot.
- Disruptive to neighborhoods where they occur. "Trophy homes" adjacent to 50's ranches looks weird. However, we are very happy to see younger families are attracted to Prairie Village and feel that tear downs/rebuilds are making that possible.
- Don't care for the McMansions right next door to a little brick or Cape Cod home.
- Don't want to see two houses torn down to build one huge house.
- Driving up taxes. Aesthetically unappealing. Prairie Village was meant to have Cape Cods and ranches, not million-dollar homes.
- Existing homes being dwarfed in the process. Values going up on homes owned by many senior citizens who can no longer afford continued increases.
- Following original bylaws of PVHA.
- Generally, they don't "fit" with the neighborhood, would prefer remodels that keep within the look of the city. Living with construction around you all the time can be frustrating.
- Gentrification, the rebuilds are so expensive that regular families can't afford to do that and/or live next door.
- Gentrification causing reduced diversity in the community.
- Government housing is ugly with no charm.
- Having big new houses next to small older houses.
- Having lived across from two with a third on the way, the disregard for neighbors during the process is beyond pale. Additionally, it is driving property values to a potentially unsupportable level.
- Higher taxes.
- Home values are affected.
- Homes are often disproportionately larger than original footprint or height.
- Homes not fitting in with the overall look of Prairie Village.
- House next to us was tear down/rebuild. Noise, traffic, street congestion was a nuisance. Was short term. Would like more limited hours for noise. And holidays should be treated like weekend.
- Houses do not match neighborhoods.
- Houses out of character of neighborhood.
- Houses take up the entire lot, doesn't fit in with the neighborhood.
- Houses that are being torn down, replaced with homes that are too big for the lot, don't fit into the neighborhoods.
- Houses that are too tall/big for lot.
- Houses that do not "fit" the neighborhood.
- Houses that don't fit the look of the neighborhood or tower over their neighbors. I understand the need, but I believe there needs to be more style guidelines and limits.
- Houses too big for lot.
- Houses too large for lots and neighborhoods.
- Houses too large/tall for small lot.
- Houses too large for land and hurting views of neighbors.

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- Huge homes that replace smaller homes.
- Huge houses next to “regular” ones.
- Huge houses that dwarf neighbors and styles that aren’t the same.
- Huge increases in property taxes.
- I am all for a homeowner being able to tear-down and rebuild. However, some of the new builds do not fit into the Prairie Village “Cape Cod” style. The new builds do not have to be 3 bed, 2 bath, single garage homes. However, they should fit the style. There are some homes that look like medical buildings or something you’d find in Manhattan, (New York City, not Kansas). Prairie Village is known for being a great place to raise kids, wonderful schools, and a bedroom community. While they may raise property values (and property taxes), some of these ultra-modern homes do not fit in. I do not know how you ensure stylistic relevance in new builds without being an over-officious and over-intruding government.
- I am concerned that the many multi-family developments will not only add additional traffic to an already congested area but will encourage more crime in Prairie Village. The new developments also do not flow with the quaint character of Prairie Village.
- I appreciate how often builders try to maintain a consistent architectural style. However, I am concerned with the footprint size for the structure vs. lot size.
- I don’t think there have been enough regulations in regards to the size and scale of new homes. Houses seem overbuilt for the size of the lot.
- I don’t like the “flavor” and feel of the neighborhoods being affected.
- I enjoy the charm of smaller, older homes. It makes me sad when I see one torn down and a monstrosity built in it’s place. If I wanted to live somewhere where all the houses were identical McMansions, I’d move to south Overland Park.
- I have five currently in different stages of rebuilding in our immediate area. The noise from dawn to dusk is ridiculous. You can’t enjoy your own backyard because it is so loud. The construction trucks block traffic, destroy and block our sidewalks making it impossible to safely walk dogs, and have kids ride bikes. The workers blare music, make rude and sexually explicit comments to teen girls and generally make our community less family friendly. The houses that are bought by developers waiting to be torn down fall into disrepair, are rarely mowed, leaves not raked, sidewalks are not shoveled. My quality of life as an existing resident seems secondary to developers. I chose Prairie Village because I didn’t want to live in McMansion hell. Now I have it on my block. Very concerned how these oversized eye sores are going to effect rain runoff and drainage to adjacent properties. They have taken out 80% of the trees which has shade and drainage impacts on the whole neighborhood.
- I like the Village rebuilding itself, but I am concerned about drainage and restructure of lots.
- I prefer the look of not tearing down to maintain history of Prairie Village.
- I think its changing the wonderful feel of the Prairie Village community and has the potential to negatively effect the value of the charming existing homes.
- I think most teardown/rebuilds are oversized. Don’t think the codes are as tight as we need.
- I think some of them are awesome and I like that property values go up as a result of these, but it is unfortunate to think that a community that was once made for young families is now something many young families can’t afford. I think the new builds are ok in moderation so if there’s some way to limit the number of them, that would be great.
- I understand that young families want and need more modern homes, but overall size is for sure a concern with some of these new builds. It seems that some of the homes take up a large percentage of the yard. I would for sure not want to live next to a giant new home that towered over mine. I’m not sure what the solution is, but hopefully the new size and design guidelines will help the problem.

- I understand the desire to update and modernize, but the rate with which teardowns seem to be increasing is somewhat alarming in that I hope the character of Prairie Village is preserved.
- I understand the need for change in our neighborhood. These homes were built decades ago and many are in need of updating and/or expanding due to the needs of families in this decade. I also understand the need to tear down some of these homes due to structural instability. What concerns me is the large size of these new homes in relation to the lot and the homes on the block. I have seen some amazing updates of homes that did not require a tear down and compliments the area without looking absurd in comparison to the homes nearby. I respect the idea of growth to keep an area desirable, but I do not understand coming in to a neighborhood and change it completely to meet the needs of those wanting a significantly larger home. Our once quiet neighborhood feels and sounds like a construction zone with no end in sight. I am very disappointed with the Prairie Village's lack of regulation and consideration for those of us who have been here many years and call our city "home".
- I worry about whether young families/fixed income residents will be able to afford to live in Prairie Village as new builds are so expensive.
- I worry that modest sized affordable housing will disappear from this area.
- I would like to see some more consideration before a tear down is allowed.
- I've seen quite a few in my neighborhood and they take away from the existing charm when they are way too big for the area.
- I'm fearing we won't be able to afford to live here and keep up with the taxes/maintenance.
- I'm okay with the teardowns if the houses that are put in keep the charm and feel of the city. I'm okay with bigger houses but some of the new houses are just insanely huge and look so weird in our communities (a huge two story home next to a two bed, one bath house for example a street over). The house built behind me, the garage is almost as big as my house. The entire house/garage take up the entire property meaning less room between houses. Also, they had a big mess up with the gas line, so Kansas Gas was taking apart my fence and driving through my yard tearing up the grass all to accommodate this new house behind me. I will say that some houses have been done really well and look nice, but in many cases, they just don't look like they fit/belong. A little consistency about what is allowed to keep the charm of our city is what I'm most concerned about. And also, stricter noise ordinances with these construction companies (especially on weekends).
- Impact on appearance of neighborhoods. Pricing us out of our own neighborhoods.
- In addition to residential properties, we are concerned with reputed tear down of Mission Road antique buildings (SW corner of 83<sup>rd</sup> and Mission). High rise parking, newer free standing commercial buildings will not enhance the "quaintness and unique" character of Corinth Square. Leasing to out-of-town businesses will not enhance long-term investment in Prairie Village (as evidenced by the "slow death" of greater KC shopping malls). Maintaining local investment is important. It is a shame that Corinth and Prairie Village shopping malls were sold to out-of-town interests (still reaping the benefits of the special use sales tax), and Prairie Village did not participate in that profit, but continues to fund Corinth and Prairie Village Shopping malls improvements).  
As for residential teardown/rebuilds, Prairie Village's charm comes from its homogeneous feeling communities (not unlike Brookside). That unique, neighborly, quaint feeling is damaged by huge, hulking, lot-sucking single-family homes, which do not promote a good sense of community.
- In most cases the homes that replace the older homes are too large and degrade the general continuity of the special aesthetic in our neighborhoods. Additionally, there is the sense of invasion for anywhere from 1-4 months (or longer) that large crews bring with them. Forcing everyone in the neighborhood to deal with the noise and large equipment traffic and activity. It also just essentially changes the culture of what make Prairie Village special. New people just view the neighborhood as an investment opportunity, don't hold any allegiance to the history of core community.

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- Incongruity of new builds. Wastefulness. Increasing home values.
- Increased construction traffic/noise. Increased property taxes for original homes.
- Increases my taxes and make my home look out of place.
- Increases the likelihood my home will also be torn down. Makes me uncertain about my investing in renovations, even though I plan to retire here. A limitation on “south Johnson County sized” homes would eliminate the problem. This sort of feels like encroachment of upper class folks into our Prairie Village middle class community, i.e. gentrification.
- Increasing taxes, ruining the charm.
- Inflated property values, do not match vision of Prairie Village, monstrosity homes.
- It appears that the new houses being built are much larger which increases the property taxes in the area. The houses built should be comparable to the existing houses in the neighborhood.
- It devalues existing property. Tear down is good if property is old and the property cannot restore.
- It does not appear that some of the homes being built are a good blend of style and size for the neighborhood.
- It is changing from a quaint neighborhood to a subdivision look, don't like it.
- It is changing the ability to buy a home in Prairie Village.
- It is changing the character of Prairie Village. Also, the new houses are generally huge but on small lots, so it is aesthetically “off”. Also, the big new houses don't fit with the generally smaller existing houses.
- It is ruining the feel of Prairie Village and slowly outpricing those of us who have been here for a long time.
- It pushes my house into a higher tax bracket because of the neighborhood values, and they typically tear down a “Prairie Village charmer” and build a McMansion that one only used to see in southern Johnson County. Those take away from the overall character of the neighborhood.
- It takes away the charm of the city.
- It is ruining the charm of the city.
- It's out of control, creating unfair appraisals for neighboring homeowners and real visual dissonance in the city as a whole. Do we have any planning at all, let alone zoning?
- It's part of the cycle of a city, manage it.
- I've seen some terrible rebuilds. They lurk over the smaller houses around them, decreasing the ability of the other owners to resell their own homes, and decreases the quality of life of the neighbors in the older homes. There should be a limit of home size, set by the city, to any rebuild, that is agreed upon by the houses immediately in the vicinity of the new one.
- Just to make sure the city balances the interests of those who desire to teardown/rebuild while at the same time respecting the interests of those living in the neighborhoods. Candidly, it's a good problem to have.
- Keeping the size of the homes under control. But to be honest, I am thankful they are helping build our neighborhood. I am more concerned with those who have the ability, but do not take care of their property.
- Keeping them in scale and taste of existing homes.
- Lack of “scale” in neighborhoods (new houses taking more land/green space) and pricing young families out of the market.
- Lack of continuity in neighborhoods, new houses have different architecture and scale.
- Lack of respect for existing neighborhood, parking, street congestion, unsafe sidewalk conditions, housing not in proportion to the neighborhood.
- Large homes on small lots. Losing the quaintness of Prairie Village. Increased taxes.

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- Large homes overpowering existing homes takes the quaintness out of our lovely traditional neighborhood. Seems like the big houses are “looking down” to the little houses making them seem more affluent in the neighborhoods. Concerns with higher priced tear downs driving up existing property taxes.
- Large homes overpowering small. Unaffordable for first time home buyers.
- Look at Leawood, I lived there for 37 years and feel that I was pushed out by the very entitled people who moved to my street.
- Look of the village is disappearing.
- Lose the character of the neighborhood.
- Losing the charm of the Village. Keep a code on height of houses.
- Loss of character of neighborhood. Pushing middle class families out of Prairie Village.
- Lots of green space and lot size, no mega mansions.
- Love the old charm and Cape Cod designs, will ruin the neighborhood feel.
- Lowers value of smaller homes.
- Maintain compatibility with existing homes/neighborhoods.
- Maintaining character of community in new homes, pricing people out of the community.
- Maintaining city character, not impinging on neighbors.
- Maintaining current character of neighborhood.
- Maintaining general characteristic of homes.
- Maintaining neighborhood aesthetics.
- Maintaining standards of size/scale.
- Make them look like they belong? Higher value for my house than it should be.
- Making a lot of our homes look “lower class” than the rebuilds, which are overpriced and quite unaffordable to most residents.
- Managing neighborhood disruption that is inevitable with construction.
- Many don’t fit well with neighborhood, too big.
- Many of the homes appear to be oversized for the property they sit on. When we applied for a permit to add a front porch/deck to our home several years ago, we were told that the structure could not extend any further in front of the house than any of the other homes on our block. That does not seem to be the case anymore.
- Many of the rebuilds are simply too big for the lot. They tower over the small homes next to them and are built too close to the side and rear setbacks. There is no longer the cohesiveness that made our neighborhoods desirable.  
Secondly, because of the price of these large homes tax appraisals have skyrocketed making it financially difficult for residents on a fixed or lower income.
- McMansions overprice the property around them and people can’t afford the tax hikes. McMansions are also ugly and out of place.
- McMansions too large; destroys Prairie Village culture and “feel”.
- Mega sizes incomparable with neighborhood.
- Mega-sized homes destroy the original, good plans of JC Nichols Company. Prairie Village wasn’t intended to be a Mission Hills.
- New building will never have the quality and character of these older homes. You are losing the charm of these neighborhoods by allowing this.
- Mini-mansions significantly (negatively) impacts the visual appeal of our neighborhoods. I like the character and aesthetic of our existing, established, well-kept homes, and the tear down/rebuilds diminish the unique and idiosyncratic nature of our community.



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- Mismatched home designs.
- Most are too large for the lot size and some are architecturally ugly or visually jarring compared to surrounding homes.
- Most homes are larger but rebuilt in a similar manner. The big houses that are modern or completely different I fear will change the flavor of our historic community.
- Most of the new buildings/houses are ridiculously large and out of proportion to the neighborhood.
- My concern is the size of some of the rebuilds. I know there are regulations in place but some of the rebuilds are too large for the size of their yard. I'm also concerned Prairie Village will eventually end up looking like south Johnson County, where all the houses look the same and there aren't many trees (I know some trees need to come down but know with these larger homes, trees are being removed). I don't want Prairie Village to lose its individuality.
- My house is extremely small, and I would love to retire here, but taxes keep raising and it will be hard to pay when retired. The look and feel of the neighborhood and losing its charm.
- Need controls on building size.
- Need to fit in architecturally and mass (size).
- Need to keep character of neighborhoods.
- Need to keep neighborhood with similar rebuilds.
- Neighborhoods not becoming affordable and therefore decreasing diversity.
- New builds do not fit neighborhood.
- New builds don't match existing homes.
- New builds need to be compatible with the neighborhood and not be oversized so as to overwhelm the lot on which it is built and overshadow the surrounding homes.
- New homes are typically much larger than the existing homes in the neighborhood, affecting aesthetics. I also work from home and would not like having to endure months of construction noise if a rebuild was taking place near me.
- New homes being built are causing runoff/damage to adjacent properties, homes are too large for the lots, traffic, and noise.
- New homes don't always fit in.
- New homes don't fit with the existing homes in the neighborhood.
- New homes look out of place with neighborhood.
- New homes should be built on scale with the aesthetic of their existing neighborhood.
- New homes should fit into neighborhoods by size and design.
- New homes too big, too close to street, three car garages, don't blend in well.
- New house plans do not always fit with the existing neighborhood, usually too big and/or very different style.
- New structures feel over-sized.
- New structures not fitting in.
- New styles of homes are being built that do not match the character and style of the larger area. In the meantime, it impacts existing homeowners. Existing homes are being purchased for the value of their lots, often causing depreciation.
- No one is enforcing the 1.5 story ordinance with new builds. These giant "Overland Park/Olathe" houses are taking over our pre and post WWII houses. It looks horrible and out of place. Case in point: house build just north of the Prairie Village shops. New modern house that looks like a hotel and is completely out of place with the cape cods that surround it. If that was my neighbor, I would consider moving since it practically blocks the entire east side of the house that lies just to the west of this monstrosity. No one is enforcing these rules so not sure why it was passed then. Unless

people/builders are stuffing politicians' pockets with cash to bypass this ordinance. One has to wonder.

- Noise, size, changing character of neighborhoods.
- Not a simple issue. It enhances property values for all (at the cost of higher taxes) but risks alienating and creating economic stress for longstanding residents who may be less affluent than the newer residents. The challenge is to make both groups feel welcomed and respected, part of a common community, and able to voice their concerns in an open forum without hostility. There may need to be some means to address economic strain for those on fixed incomes.
- Not fitting into the neighborhood.
- Okay if new house fits the neighborhood.
- OMG. Where to begin? The Olathe-ization of Prairie Village with houses that are too big for the lots and dwarf the adjoining properties. No concern for neighborhoods. \$1 million houses being built in \$200,000 house neighborhoods driving properties and taxes unrealistically high and pricing most families out of the market.
- Only concerned when the rebuild doesn't fit with neighborhood.
- Only if house is too big for lot or overshadows neighborhood.
- Only that new buildings have proper drainage as it relates to neighboring homes.
- Out of scale and not fitting in and being good neighbors. Its good we have that investment and people want to live and invest in Prairie Village. But we may lose what makes Prairie Village great, "The Prairie Village Brand", trees, scale of houses, walkability; not three car garages, flight deck driveways and other typical products you would find in the suburbs. If we are not careful to cultivate and develop our brand, we may not end up with a competitive difference to anywhere else, then we have lost Prairie Village to the mediocrity.
- Over build and impact on water management.
- Overcrowding, reducing the size of lots, houses too close together.
- Over inflating the price of homes in our neighborhood and property values.
- Overshadows my much smaller house.
- Oversized.
- Oversized homes look ridiculous, and artificially inflate tax values.
- Oversized houses for lot size do not conform to style of neighborhood.
- Oversized replacement homes, which barely fit on the small lots and do not stylistically compliment existing Prairie Village homes.
- Oversized structures built on small lots that look ridiculous.
- Poor design.
- Possible "overbuild" in neighborhoods, and potential to price real estate out of range for younger folks.
- Prairie Village is a good place for starter homes. There is no need to maintain a balance of both.
- Prairie Village is losing its charm, it's history, and becoming just another metropolis. Losing its roots.
- Preserving the neighborhoods.
- Pricing decade long residents out of neighborhoods. Home values (and thus taxation) increasing, and often the new houses (\$1 Million+ homes) bring the super-affluent.
- Pricing out current residents, makes other homeowners pay more tax.
- Property tax increase. Aesthetics to existing homes. Tearing up of our streets by construction vehicles. Disrespect of construction workers and where they park while building houses. Condition of the homes while they are awaiting teardown.
- Property tax increases for all.

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- Property tax increases, ridiculously large McMansions on postage stamp lots, older residents' taxes increasing to the level of unaffordability, landscaping not put in and losing the look of the tall trees, strain on sewer and storm water systems.
- Property taxes and overbuilding.
- Property taxes are going up. The new homes are way too large for their lot sizes causing them to "loom" over their neighboring homes. They don't keep in line with the charm of our neighborhoods with them all looking the same with little original personality.
- Property values and ruining the quaint image of Prairie Village.
- Property values are going through the roof.
- Putting up a wrong building.
- Pave is going to price the average homebuyer out of the market.
- Prairie Village is turning into a white gated community without gates.
- Quality and design are very poor.
- Quality of new construction.
- Raising taxes, changes how neighborhoods look.
- Raising property taxes on older homes, no evidence of control on new unit.
- Rebuilds are sometimes much larger and don't fit with the neighborhood.
- Rebuild needs to be in proportion to the lot. Rebuild needs to be more similar to homes around it.
- Rebuild should complement the neighborhood.
- Rebuilds that don't match the neighborhood.
- Rebuilds are too big for the lot.
- Rebuilds are too close to neighboring properties.
- Rebuilds are too large for small lots.
- Rebuilds fit with the immediate neighborhood. Concern/consideration for immediate neighbors. Rebuilds follow CCR's of subdivision.
- Rebuilds never match style and ambiance of the neighborhood.
- Rebuilds should be reasonable to surrounding properties.
- Rebuilds sometimes don't fit with existing structures.
- Rebuilds that are too large.
- Reduction in affordable homes for young professionals, size, and style. Some new homes look wonderful and fit the community while others don't.
- Regulations on building permits should be to maintain quality of life for residents.
- Replacement size.
- Retired/lower income people keeping up property tax, maintain diversity of Prairie Village, we are already not that diverse.
- Review board to ensure design fits neighborhood aesthetics.
- Rezoning and projects that don't fit what people thought when they bought.
- Rise in prices and property values. Changes the look and feel of the Village.
- Rise in property taxes that may affect residents on fixed incomes.
- Rising cost of living for established residents; it does not make sense to have huge new homes surrounded by ranch or split-level style homes; does not fit the established style of the city.
- Rising cost of property values.
- Ruining the look of Prairie Village.
- Scale.
- Seems like it may price a lot of people out, Prairie Village will get older, less progressive, and more expensive. We need to add some sort of balance.

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- Setback on site. Some seem to be overly big.
- Size (two-story), I live on the 3600 block of 73<sup>rd</sup> Terrace. Dwellings built in the 50's, all ranch type single level, the new one that was completed recently has two levels. It dwarfs the ranches. It must be a rental with the five different people coming and going, street parking has become a problem, I question if equipment going to a fire can pass between when they park on both sides. I have lost the Village type of living.
- Size and cost of new homes; the replacement homes are out of reach of families.
- Size and height. Lack of respect for neighboring homes, unjust taxes based on new big houses.
- Size and style for location.
- Size and sustainability for lot size and surrounding home sizes and styles.
- Size and value of new builds effecting surrounding properties.
- Size of home.
- Size of house and cleanliness of neighborhoods.
- Size of houses on small lots.
- Size of new builds in proportion to surrounding homes.
- Size, scale, and character of new construction.
- Sizes and designs of homes not fitting into neighborhoods.
- Skews property values and increases taxes. No concerns cosmetically.
- Small (original) homes are being replaced with huge houses.
- Smaller houses become more rentals which devalue housing and the residents that live there. Building larger houses next to smaller ones does increase property values but doesn't fit in the neighborhood.
- Some are so modern that they don't fit the Prairie Village look.
- Some are too big for the lot size, they look awful.
- Some are too big for lot size, they look awful.
- Some are too big for lots, number of construction trucks.
- Some are too large for the lot.
- Some are way too large for the lot and street they are on, others are great.
- Some new properties do not fit in visually (north side of 71<sup>st</sup> Street). Driving up property values and taxes.
- Some of the designs do not fit the neighborhoods.
- Some of the rebuilds are grotesque and out of place.
- Some of the rebuilds look perfectly suited to the neighborhood in terms of architecture and size, but some are completely out of place, dwarf the neighboring homes and generally ruin the personality of the neighborhood. It's so sad that this has been allowed to happen.
- Some of them are ugly. Don't fit into the character of the neighborhood.
- Some rebuilds overwhelm the sizes of the neighbors.
- Some way bigger than need be. Do not blend in with existing homes.
- Sometimes (not always), takes charm away from the neighborhood. The vastness of the houses sometimes dwarfs their neighbors. Lose some of the charm of existing old trees and landscaping.
- Sometimes I see new houses that don't fit the lot or neighborhood, not aesthetically pleasing.
- Sometimes the homes built are too large for the lot.
- Sometimes the older homes are more well-built, and it is better in many cases to update them versus tearing them down.
- Somewhat concerned. More due to stormwater and loss of space and light for smaller homes. I think building bigger, nicer homes is fine, but when you block light and air and views it gets a little more complicated. Would like a lot coverage and height restriction.

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- Stricter regulations on new builds. New homes are too close to next door lots.
- Sustainability.
- Taking away from the “quaint” feel of the neighborhoods and creating an unaffordable place to live.
- Taking away the identity and charm of historic Prairie Village with bigger and more expensive homes.
- Tear downs are fine and good for growth, but the scale of the new house should fit in with the existing.
- Tear downs that turn into large assisted living facilities.
- Teardown/rebuilds are good for our community but I am concerned that the homes are way too big for our small lots. I don’t want my neighbor to be able to expand their home close to my property line. I am also concerned with allowing homes to be built so close to each other. Prairie Village is becoming crowded with homes. Four homes on what should be one or maybe two plots of land. I am concerned it is going to start impacting the comfortable Prairie Village and its beauty.
- The aesthetics of homes too large for the lots and the effects on those existing homes near them.
- They are too big, not keeping within established neighborhoods.
- The city is losing its appeal. The houses are looking like the cheap cookie cutter houses in the southern metro area.
- The cookie cutters going up are too big. They do not fit on the lots. We are losing our history, i.e. Nall Farmhouse.
- The cost of the new homes is outrageous and are inflating property taxes for existing homeowners. I don’t mind building and upgrading homes, but it shouldn’t be at such a huge inflated cost. It makes me nervous the housing market won’t be able to sustain the home price differences in the long term.
- The feel of the neighborhood may change.
- The gigantic divide in property values that are being driven up substantially due to teardowns/rebuilds is my family’s concern. We love that people want to invest in Prairie Village, and that the community feels vibrant with young children and families, but the extreme property value increases are silently drowning many. We moved from Roeland Park to Prairie Village and have not noticed that it feels like we get less for our tax dollars than we did in Roeland Park. The teardown/rebuilds and their effect on property values mean we pay even more in taxes but see less value for our money. We notice a divide in the size and care for the homes around us. Those who have been part of the community for a long-time struggle to make much needed repairs to the exterior and interior of their homes and spend what money they would be using on repairs to keep up with astronomically high property taxes. While on the other hand, you have the extremely wealthy that rebuild their homes and have no issue paying for a mansion and property taxes. We worry that the city will not bridge this gap, and once propelled forward several years, Prairie Village will no longer be the city we all love and know.
- The height and size are often overwhelming.
- The homes fit within the design of the neighborhood.
- The houses that are being put up do not conform or fit in with existing houses.
- The houses are overly large for neighborhoods. I’m concerned that we’re becoming a community afforded only by the wealthy.
- The houses are too big. This causes issues to other residents with drainage/flooding problems and also leaves them with no option to re-build themselves in some cases. The other huge issue I have is that this changes the city of Prairie Village entirely. Middle class people are being pushed out because they’re unable to afford the neighborhood. This leaves the city with little diversity. It is very sad to see this happening. I always loved this city and have rented here for 9 years. We will not be able to buy here because anything in our price range gets snatched up by a builder for above asking price and a 500,000 to 700,000 house is built towering over a quaint little Prairie Village home. Some houses do need to be torn down, but the size of the home matters for so many reasons. I fear it’s too late to go back now, there are so many new builds already.

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- The houses are too large and do not fit in to the neighborhood. I am disappointed in the lack of regulation.
- The houses being built in the place of the teardowns and monstrosities. The house and drives create very little green space which means more run-off and less pleasing environment. The houses are all in the same ugly design and very energy efficient. While I agree that the homes being torn down may have been small(er), the new builds are not pleasing.
- The impact on my personal property.
- The length of time, example: 77<sup>th</sup> and Mission Road east side. How many years now?
- The monotony among builders creates sameness just because they want to build a bigger house, it isn't necessarily in good taste or well build. Also, I should pay higher property taxes just because they sold for a high price?
- The new homes are large and expensive for the neighborhood.
- The new homes are poorly built, average for the lots, and overpriced.
- The new homes are too large, not in keeping with the flavor of the area.
- The new homes should have the same footprint as the one torn down. I like the diversity, however in some sense it is hard to see some of these houses removed due to the history of Prairie Village, and the builders (Nicholas, Drummond, and others).
- The new houses are cookie cutter houses like Overland Park. People like Prairie Village because of the old charm character.
- The new houses are too large and don't match the charm and style of Prairie Village, not opposed to remodels that keep some character intact.
- The new houses being built are too large for the lots. Need stronger restrictions/codes.
- The new houses do not reflect the character of the neighborhoods. Prairie Village is beginning to look like a hodgepodge of home building styles. Most new homes impinge on the neighbors who have lived there for many years. Some teardown/rebuilds are ok and fit in with the surrounding homes, but that is a very rare exception. Nearly all teardown/rebuilds are enormous and are shoe-horned into the lot.
- The new houses often don't fit into the aesthetic that Prairie Village is known for, small, charming ranch houses/cape cods with large lots. These new houses are completely changing this and it's a shame that we are losing the feel of Prairie Village and its history. Also, it's increasing property values (and taxes!) to exclude young middle-class families from moving to Prairie Village.
- The people who live by may feel inferior since they may not like the new and bigger homes and cannot afford to upgrade.
- The quality of rebuilds and lack of consistency with the neighborhood look.
- The rebuilds are so big and look out of place. I am afraid that they do not help the value of my house or Prairie Village as a whole.
- The rebuilds are typically much bigger than the old buildings, usually too big to be comfortably on the lot. Some of the designs are also not in keeping with the surrounding homes. Neighbors in those areas where there are many homes being torn down and built can't get out and enjoy their yards because of noise, and the visual blights of construction.
- The rebuilds are typically much taller than the other homes making them stand out against the mid-century homes surrounding them. Also, the rebuilds do not maintain the mid-century design that attracted us to the city. I think the city could be more accommodating on the renovation restrictions to encourage more flips versus teardowns.
- The rebuilds should generally blend in with the rest of the neighborhood.
- The size and design of the new builds is out of control. A house on Cedar between 71<sup>st</sup> Street and 70<sup>th</sup> Terrace is enormous with a detached garage and a tunnel leading to the house. Where in the world

was codes enforcement? It's insane that no one in the city seems to care as long as its bringing people with more money to the neighborhood.

- The size of home not fitting in with the surrounding homes.
- The size of rebuilds.
- The size of the McMansions, nothing is done about the increase in hard surface and the additional runoff.
- The size of the new houses. Seem to not match the others in the neighborhood.
- The size of the rebuild. Do the rebuilds somewhat maintain the character of the existing neighborhood? Ensuring the rebuilds do not infringe on the existing homes by being either too close to the property lines or much taller than the current houses.
- The size of the rebuilds.
- The size. These houses take up the whole lot and are practically touching the house next door.
- The sizes of some of the rebuilds dwarf the houses next to them. And some of the "contemporary" looking homes, don't fit it.
- The vast difference in home sizes.
- The way that they look and also changing the charm of the neighborhoods.
- They're building homes that don't belong in Prairie Village, big and overbearing.
- There are no architectural standards, and many are building homes that are too large for the lots. Some look ridiculous and out of place as the scale is off.
- There is a tremendous amount of great homes with stunning craftsmanship still left in Prairie Village. That's one of the things that gives the city its character. Every single developer and contractor want to do things quickly, cheaply and with modern materials (not nearly as good). They'd rather tear down and rebuild because that is easier than matching the work of skilled craftsman. And, they make more money that way. They don't respect or care for the heart that was put into older manufacturing methods, which should be preserved whenever possible.
- There isn't enough enforcement on home exterior design to preserve the established charm and aesthetics that contribute to the overall desirability of this area. Although there are certainly some mid-century modern designs that were built in the 50s and 60s, there have been several new construction "modern" designs that are visually appalling and clash horribly with all surrounding structures. Two examples being the home being erected at the corner of 75<sup>th</sup> and Delmar across the street from the SME track and the most recently built home near the intersection of 71<sup>st</sup> and Mission that backs up to the golf course (all tan building). The home at 75<sup>th</sup> and Delmar quite literally looks like a shoebox with portholes cut into the side and everyone in my neighborhood has complained about how gaudy it is. The home backing to the golf course looks like it should be a commercial office space. I am not bothered by people building new construction, even when they push the limits on size within egress lines on our already overly small lots, as long as the architect is respectful of the visual aesthetics and heritage of this community. Mission Hills has become very aggressive in preserving the aesthetics of their streets and if Prairie Village doesn't take the same level of responsibility, the charm and appeal of our community will be lost forever.
- There seems to be an imbalanced influence between existing residents, new residents, and residential developers. Existing neighborhoods going through an evolution of style and infrastructure need better planning and communication to ensure these changes are logically progressive and have more than individual biases as their justification.
- These houses seem to be very large for the space in the yard and a bit "overbearing".
- These new homes are way overpriced. If I sell my home, I can't afford to live in Prairie Village. These homes are selling for \$300 a square foot, this is outrageous. And these homes are being built to the

ends of the property lines, they look out of place. My property taxes are going up 30%, I better get that when I go to sell it. I doubt I will.

- They are replacing with homes that are too large.
- They are ruining Prairie Village. They are too big and look like they belong in Olathe. We have one behind us and our backyard is soaked with water and mud all the time. The lots are too small for these rebuilds.
- They can affect the character of a neighborhood.
- They disrupt the look of the neighborhood and take up too much space.
- They don't adhere to the codes and ten years ago we wanted to add just one room onto our modest Prairie Village Cape Cod, we were shot down multiple times by Prairie Village codes because the footprint was going to be too big for the lot. We finally gave up. Now what? Guess it was easier to go after trash can violators than the rampant teardown/rebuilds that take up the entire lot and tower over the neighbors.
- They don't seem to be putting up aesthetically pleasing homes. Possible to build a huge, expensive home that isn't ugly. I've seen it. Just not in Prairie Village.
- They lack the charm of older homes. Too many apartment projects.
- They look out of place. We are getting rid of affordable housing.
- They need to be done responsibly and council should continue to monitor the new homes.
- They never seem to "match" the neighbors or surrounding area.
- Too large of houses on city lots dwarfing existing houses.
- Too big on some lots.
- Too big to be sustainable.
- Too big, noise and mess left during construction.
- Too big, too close, taxes increasing, drainage issues.
- Too many huge houses.
- Tremendous damage from a next door rebuild. Started three years ago and constant noise and blocked street access.
- Ugly rebuilds, taking out useful houses, overall increase in property evaluations (although a county action).
- Upping property values to levels that force existing residents and retirees to move.
- It is what is being rebuilt, you are ruining our village, imagine living in a ranch house and have a monster house next door.
- Very large homes built on small lots tend to loom over the existing homes in the neighborhood. It's also pretty impossible for young families seeking to buy homes in the area to compete with those purchasing the small starter homes as teardowns.
- Want the neighborhoods to maintain its charm and uniqueness.
- We are removing the culture of our city to keep up with the Jones'.
- We can't afford to move in Prairie Village because the price of homes has increased due to this trend. Affordable housing doesn't exist unless you buy a dilapidated house that needs major work. The \$850k house next to the \$150k rental house is not an attractive combination. The city's lack of zoning and inaction has caused this mess. We don't want to live in a neighborhood where we cannot afford our taxes because someone decided to buy all the dilapidated houses (again, because of poor codes enforcement) and tear them down for Mission Hills/South Overland Park style housing.
- We must keep property maintained.
- We should welcome these and encourage good design and creativity.
- We want the rebuild to fit the style of the neighborhood.
- When the rebuild does not fit the profile homes in the area.



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- When you choose to live in a fully developed area, you should accept the history and value it gives.
- Will I be priced out of Prairie Village? Most new houses are priced above what current residents can afford.
- Would be horrified if I lived next to 7044 Cedar Street, height, lighting, character of block. I wouldn't move to Prairie Village.
- Would like to see restrictions on teardowns to ensure the size of the new home does not encroach on neighboring homes and architecture in older areas. Retain a similarity to existing homes. Teardowns generally add value to a neighborhood and are often a better alternative to rebuilds. I have no concern as long as restrictions on size exist.

**Q31. If you have any other suggestions you would like to make, please enter them in the space provided below.**

- 1. The pavement on our block is in terrible shape and no maintenance has been done on it in years, 8401 Cedar Street.
- 2. Recently I was put on hold for a 911 call and it took five minutes to get a response.
- 1. Better enforcement of speeds on Mission Road by police.
- 2. Add “pocket park” at 91<sup>st</sup> Terrace and Mission Road (Church of Resurrection vacant lot).
- 1. Government ought to be less complex.
- 2. Too many programs diminish Prairie Village purpose of starter homes.
- 3. Dealing with departments is too complex and there are too many rules about trivial details, e.g. building codes.
- A community center with fitness services. Better services for the poor and elderly in Prairie Village. Better enforcement of city codes especially with construction noise. Does Prairie Village have a disaster plan?
- Addressing enforcing codes on teardowns.
- Adjust how big teardowns can be. Some are way too big for lots. Don’t fit in with rest of neighborhood. Look past dollar amount or taxes that will be collected and keep Prairie Village, the quaint neighborhood people want to move to.
- An Aldi’s food store close to Prairie Village would be good. Prices are too high at Hen House. More assistance for seniors. Prairie Village area is in high regard by others in the whole community at-large.
- Animal abuse department should take their job seriously.
- Animal control is terrible. If you do happen to call during the few hours that they work, they don’t show up.
- As much as teardowns are a nuisance, it is good to see reinvestment in the city. I am against pay for the Mayor or Council.
- At Cherokee Drive and 75<sup>th</sup> intersection, make a dead end. It will stop speeders and excess traffic, speed bumps at the least.
- Be less strict about trash can housing/view from street, houses are too close together with little storage space and driveway space for this.
- Can we allow pit bulls? This is a joke. Breeds aren’t bad by themselves, bad dog owners are the problem. Considering our ridiculous leash law, no ones’ pit bull would ever be off a leash. It shouldn’t be such a clear age issue (look at the board’s most recent vote).
- Carefully consider and review future redevelopment projects, commercial and residential. Ensure that they reflect the character of Prairie Village.
- Certain properties in Prairie Village need to be cleaned up and they are bringing everyone’s property value down and something has to be done soon or it will be too late. Please do something. No one is taking the problem serious.
- Change the speed limit on Lamar to 30 mph, which is in line with 79<sup>th</sup> and 83<sup>rd</sup> Streets and other similarly traveled streets.
- Christmas lights should not be up in March. “Broom closets” are not people’s front porches. If a big limb comes down, it should not lie in place for three months. The older I get, the more I become my father. Cranky! Clean up after yourselves, people. This is beautiful Prairie Village.
- City council needs to be better about listening to the community, the narrowing of Mission Road (71<sup>st</sup> to 75<sup>th</sup>) and breed specific legislation that is ignorant of science are two recent examples.
- City provided tree maintenance for all of these oak trees. Sticks and branches everywhere after minor storms. Street and sidewalk repairs.

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- Code enforcement is very important in a city with mature homes. While walking around my neighborhood, I frequently see homes in need of repair and overgrown yards. I would suggest the codes enforcement personnel take a proactive approach and patrol a different part of the city each week to identify problem areas rather than waiting for a citizen to call in to report code violations.
- Code enforcement on properties without having to call the city to report yards three feet tall and teardown/rebuilds. If the structures are going to continue to become a problem with size regulation and fitting into the neighborhood, you are ruining the look and feel of our neighborhoods.
- Code enforcement. Too many cars parked on streets. Can hardly drive down some with cars on both sides. Always 2-3 cars parked at the end of our drive on opposite side of street making it extremely hard for us to back out.
- Concerns about rain and run-off. Backyard and basement flooding.
- Consider a lowering rate charged at the pool for small children five and under. A small child can only stay a short time at the pool and shouldn't be charged the same rate as a child or adult who can stay the whole day.
- Continued improvements in retail space at Corinth. Could be so much better.
- Control flooding better, and sewer backup.
- Do an environment impact study on the huge homes replacing capes and ranches, include flood control and taxes and less of identity. Place a moratorium on teardowns (unless home is in a sad state) until analysis of study indicates which direction the city is going. Do the math; in 15 years I will be 90 years old and someone else will live at 4508 Tomahawk, something for me to think about.
- Do not have codes you refuse to enforce: clearing sidewalks, garbage cans in plain sight, etc.
- Do not spend city money on "art" in public areas that does not fit the city's character. Also, no more money spent on brick walkways.
- Do something about our constant power outages every time the wind blows. Residents should be allowed energy credits for natural gas generators or even solar generators (although neighbors will complain about the look of solar arrays most assuredly). The constant power outages are a nuisance and we lost hundreds of dollars last year in food spoilage due to power outages.
- Dog park.
- Dog park needed in Prairie Village.
- Dog park would be great.
- Doing a great job.
- Don't let realtors/builders dissuade you from forging ahead with "reasonable" limits for rebuilds/remodels.
- Don't send me letters to move trash cans to back of house due to "beautification" of the city and then prevent me from putting up a privacy fence in place of an ugly chain link.
- Enforce speeding on side streets, 69<sup>th</sup> between Nall and Roe, 71<sup>st</sup> east of Mission.
- Enforce the bicycle laws for bikers on busy roads. They are taking up too much of the lane causing traffic to back up. They also go through red lights when no traffic is coming.
- Enforcing rules regarding trash and recycling bins being behind a structure is a waste of city resources.
- Exercise stations in parks are a waste of taxpayers' money. I have never seen them used. I think police are a little too strict on ticketing for minor traffic infractions, police should spend more time out of their cars and either walking or riding a bike.
- Fewer McMansions. More bike infrastructure.
- Finally, we have more senior living options without having to move south. Thanks for keeping "oldie" but goodie residents in your future planning.

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- Find a more reliable trash service. It can take two days to have trash removed. Trash and recycle sometimes not picked up on same day.
- First of all, thank you to all city employees and volunteers. Prairie Village is a wonderful place to visit and live. Please find a way to get the people who own cats to keep on their own property. I realize this is not a major issue unless you have a neighbor such as mine whom we've talked to about this, but their cats are continually on our patio, porch, etc. using our yard as their litter box.
- Fix my street, 84<sup>th</sup> Terrace and Nall. This is ridiculous. Constant water flowing in front of multiple houses on my street. There is no excuse for this. Numerous calls to city, water department, sewer, etc. No one has answers as to why my street is crumbling. This is especially frustrating as I watch nearly every street in my neighborhood resurfaced and repaved. Please do something about seven years of water flowing in front of my house.
- Forget about making fancy brick expensive crosswalks and spend that money on crime control.
- Free maintenance affordable housing for seniors.
- Get rid of any animal breed restrictions.
- Get rid of the mayor and the other city council members that don't have the slightest clue what it means to be an elected representative. Was sad to see Erik Mikkelsen go, he was a good role model for the others. His replacement seems to be doing quite well though, I am proud of him so far.
- Great place to live but am concerned about year after year of raising property taxes. City is great, but the county property taxes are making us think about moving.
- Hire more police please.
- Holding father/daughter dances at school or community centers.
- Home located on SW corner of Mission Road and 92<sup>nd</sup> Terrace needs to be cleaned up.
- House on 79<sup>th</sup> Street just east of Delmar has been in a state of repair for at least two years and nothing is being done to change it. I was told a year ago it was in litigation, it is an eyesore and should be sold or town down.
- I absolutely love living in Prairie Village. I feel safe and appreciate the small town feel the community provides. I hope this is the case for a long time.
- I am happy in Prairie Village and feel safe in my home. I am proud to live here.
- I am not against reinvestment in our city, but we allowed teardowns and rebuild without adequate restrictions for far too long, we should proceed with caution.
- I appreciate our city government and how they are trying to manage the changing times. Compensation for the city council members should be considered.
- I appreciate this opportunity to give feedback. We love Prairie Village, our neighborhood, our school, the parks, Village Shops and Corinth Square and continued and consistent maintenance of our city. It's a safe, beautiful, family friendly place to live and raise a family.
- I believe there should be term limits for serving on the city council, including the mayor. I feel many use their positions to enhance their careers. I can think of many including our new Mayor's wife does so for personal benefits.
- I contacted Prairie Village through three letters about the gumballs on El Monte from 79<sup>th</sup> to 82<sup>nd</sup>. Never heard back. I did see a street sweeper come by but little effectiveness. Since then, millions of gumballs have cluttered lawns and gutters. Neighbors have been working hard for the fourth time to clean up their lawns. Walking is dangerous, gutters are filled with gumballs.
- I currently live by a rental and their upkeep is very discouraging. I own my house and the outside is something I am very prideful of. The rental house just devalues the neighborhood. I don't mind rentals, just as long as it is maintained. I have called the city codes and feel nothing has been done over the long term.

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- I don't mind higher taxes. I am proud to be from Prairie Village. Don't resolve to be an Overland Park or the rest.
- I don't see the need to make all the fancy improvement at the city hall park. We don't need an amphitheater. It sounds like an excuse to spend more tax money on a festival not all residents attend. Please keep the pit bulls and scary dogs out of Prairie Village. The minority that speak do not represent all of our community.
- I just want you to know how much I appreciate Prairie Village. It has been a great place to raise my family and grow old.
- I just wish there was some way to improve the traffic flow on Mission between the Village and 75<sup>th</sup> Street near rush hours. I like the additional sidewalk space, but during peak traffic times it is a little constricted.  
Also, providing some type of bike lane or other accommodation for all of the cyclists on Mission would be good for their safety and traffic. I see cyclists almost get hit frequently.
- I like seeing progress of newer homes and/or additions in the area. We have remodeled our 1 ½ story in the last ten years and welcome any improvements while still maintaining the Prairie Village charm. I was raised in Prairie Village, so I appreciate the appeal of raising our children here, however I don't want to feel restricted to two to three bedrooms with one or two bathrooms. I think the residents of Prairie Village should have the right to build a new home on land or lots that they purchased. I don't, however, think all of these new homes that are being built should look like one another or like they belong in a small neighborhood in Olathe.
- I live on the west side of Prairie Village, near 76<sup>th</sup> and Nall. I continue to see a lot of infrastructure development occurring in the heart of the Village (tear down of old church for a public park). At 80<sup>th</sup> and Mission (refurbish of skate park). And then there's the old golf course at 95<sup>th</sup> and Nall where ridiculous new development is occurring. I hope the city is giving thought about how to build greater connectivity with other areas within Prairie Village. Living on the west side of the Brush Creek waterway, this area looks more like it blends with nearby Overland Park. It would be nice to help find ways to make this area feel and look more like it is part of larger Prairie Village.
- I love all the new construction. It is mostly tasteful and is revitalizing the city.
- I love living in Prairie Village. Super safe and convenient to everything. Keep up the good work.
- I love Prairie Village and love that I get to raise my daughter here. For the most part, I think the city and people that live here are awesome. I get frustrated at times that I think some people in our community are stuck up and make us look like a bunch of privileged jerks. I want people to see us as a fun, artistic, quirky little community for young families and older people alike. When I walk around and see tire swings and fun art in front yards, that's why I fell in love with this city. But some of what gets us in the news like the dumb pit bull ban or just general stuck up behavior by people that want this to be a secluded little town that has nothing other than other people like themselves; that makes me embarrassed by our sweet little city.
- I really don't want to overpay for the \$10 million stage and improvements associated with the Village Square concept.
- I think if pay is going to be given to the council; then the size of the council needs to be 8, not 12.
- It think new residents need a welcome-to-the-city packet. It would provide utility contact information, city official names and contact information, a trash and recycling pickup schedule, information about bulky item pickup, maps of trails and parks, schedule of recreation activities, weather-related details (snow removal, warning siren testing, etc.), location and approximate dates of open community forums, etc. Local businesses could advertise in the welcome packet to offset the cost. I think this is vital as new residents move in. It might be something you could send in an alternate "we're glad you live here" packet, send it out once a year to current residents, again, offsetting costs with

advertisements, highlighting all the great things about Prairie Village, and details of changes, new items, etc. Just allow people to opt out if they choose.

- I think storage sheds should be outlawed. My neighbor behind me put up one last fall, when I look out in my backyard I see this shed. It's like living in Wyandotte County.
- I wish there were a family pool pass. We have to go to Overland Park because Prairie Village is too expensive for a family of five.
- I would like to know who to contact about neighbor code violations. Specifically, about trash, equipment, and trash bins in front yards as well as whose responsibility trees are that overhang into other's property. I've called, and no one has ever returned my call.
- I would like to see a community center.
- I would like to see a dedicated annual budget. I would like to see the city planners implement and enforce the overlay guidelines defined by the committee in 2016.
- I would like to see a pond with fish in it and a walking trail put in at the new park at 67<sup>th</sup> and Roe.
- I would like to see residents go back to teaching their kids what chores are and you don't get a trophy for losing, and you do not get a reward for doing what has to be done. Manners. How to act around a dog they don't own. How to be helpful to each other and not expecting anything in return. How to be tolerant of others. Stop judging their neighbor on how nice the yard is, the house paint, or the debris in their yard, all that is just stuff. Rather judge them on if they are basically a nice person. Our children learn how to act from their parents, so let's get back to doing the right things, especially when it's hard. I'd like to see Prairie Village residents make an effort to become the nicest little city in America.
- I would like to see the city encourage more senior housing, particularly some that are continuing care communities like Claridge Court. I understand the new senior housing at Meadowbrook will not have skilled nursing even though that was what was promised when the development was presented to the public.
- I would love to be involved with the city in some capacity. Making it easy to volunteer and increasing consciousness of volunteering activities would be appreciated.
- I would love to see a community center in Prairie Village and affordable housing to bring diversity to our community.
- I would love to see Prairie Village get a community center with an indoor pool, exercise, etc. like Matt Ross or Sylvester Powell that offers lessons/classes for people of all ages.
- I would love to see the residents mow their lawns less often. Too much mowing increases pollution.
- I would pay higher homeowners dues for maintenance, snow removal, and leaf removal.
- I'd like to see all streets in Prairie Village have sidewalks before what seems like perfectly good sidewalks get redone. My street, Birch Street, between Tomahawk and 73<sup>rd</sup> does not have a sidewalk along the entirety of the street. This is a pass-through street as well, so it would be nice to see one. I'm not sure why Prairie Village would spend \$1 million on a church/property to build a park when there is a part three blocks away. Since this is proceeding, I'd like to see amenities at this park that are not at McCrum Park, like a splash pad. Porter Park should have a real bathroom with it's size and usage by so many people, not just Johnny's. I'd like to see the city do what it can to ensure sewer backups don't happen. Last year was bad and it happened three different times in my house. I shouldn't have to worry about water entering my house in the basement from the sewer system.
- I'd like to see Prairie Village reach out more to surrounding communities.
- If I update my home, maybe others will follow suit, but they should not be penalized with higher taxes or forced to sell so the city can make more on a tear down.
- If the council would like to be paid, I would suggest a full evaluation of current council structure. I believe our council is the largest in the state. A size reduction and district realignment should be

options on the table. Perhaps one rep for each current ward, not current two, and possible at large or overlapping districts. Also, look at the ratio of population to pay in surrounding larger cities vs. our population. With the current structure, I am strongly opposed to simply adding pay to an existing structure based on a citizen volunteer model.

- If trees on properties are 75% dead, can owners be compelled to remove them?
- If you are actually taking these surveys seriously, thank you. With our seemingly ever busier lives, this was a good way to give feedback to the city when I had the time to do it. Prairie Village is a great place to live. It's important, therefore, to keep the basics of what a city should provide and regulate in mind. When a city as wonderful as Prairie Village is thriving, the details can sometimes take attention away from the Vision Statement: The City of Prairie Village preserves the ambiance of a village with the livability of a neighborhood. The "village" lifestyle is enhanced by quality education, a variety of housing options, recreation, and local commerce in pedestrian friendly centers.
- I'm not sure what Prairie Village's biggest challenges are. In respect to paying the mayor and council: how much time verses full time job, and is more time needed by these officials to effectively govern Prairie Village?
- I'm very disgusted with the building of these homes that are being built today. They do not look like Prairie Village homes and they do not fit the style and look. Something needs to be done about this.
- In answer to question 25: Prairie Village mayors and council members have not been paid a salary in the past many years. Being elected by Prairie Village citizens as mayor or council person (or any other "public" office) is considered an opportunity and an honor to "give back" and is one way for a citizen to provide civic service.

Prairie Village citizens should be truly encouraged and sought to "give back" and provide local civic service. It seems hard for people to volunteer in Prairie Village, as you "need to know someone at City Hall" to be selected for volunteer service.

The city administrator and city staff positions are salaried positions and are advertised as such. If Prairie Village citizens want to "pay their mayor or council members" then that should be decided by a vote of the people (not by insertion in Prairie Village's budget) before candidates run for office and are elected office. No doubt, other types of candidates will run for office, if there is a salary tied to the job.

Thank you to the mayor and city council members, for your service and efforts on behalf of Prairie Village and its citizens. Thanks also for providing this opportunity to provide input. It has been 16 years since the last time.

- Indoor cats should not have to pay usual fees if shots are up to date.
- Install speed bumps on W 79<sup>th</sup> Street to slow down the through traffic that would allow for kids and others to ride bikes without the fear of being run over.
- I've been paying taxes for years that go towards schooling without having children. We have so many parks, but no dog parks. So many in Prairie Village have dogs but we do not have a dog park. I would love to see a park for our dogs to run and get exercise separate from where young children play so they wouldn't get hurt or injured due to the dogs running around.
- Just a pet peeve that I will mention. I'm unhappy with the traffic light at 75<sup>th</sup> and Nall, an intersection that I use on a daily basis. I see no reason why we cannot have flashing yellow lights for left turns, yet I can't get the city even to respond to my inquiries about that intersection. I have tried by leaving phone messages, sending emails, etc., but no one ever responds. And of course, I never get to speak to anyone in charge. They are always busy and require me to leave a message.
- Keep diligent on residential building codes for tear down and architectural cohesion. The speed bumps are not necessary.
- Keep our easements clear of all signs.

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- Keep the 4<sup>th</sup> of July celebration. It's terrific.
- Keep up the good work. (Mentioned twice.)
- Keep up the good work and thanks for asking for our input.
- Landscape and flower improvement contest for residents (annually).
- LED street lights are awful. Bright and artificial feeling light.
- Let's keep Prairie Village a good place to grow up, not a playground for the wanna-be-rich. Stop tearing down schools and crowding the students into another school. A good example: Meadowbrook. Let's keep the neighborhood schools so kids can walk to school.
- Lift the pit bull ban and allow chicken coops. Thank you.
- Limit the size of new construction homes.
- Listen to what your residents are saying on Facebook and NextDoor. Most of us don't have time to attend council meetings and forums. Our jobs and family obligations don't allow for the free time, but you can use video and comment sections to engage with residents. Village Voice newsletter is old news for most things. Quit mailing and start engaging in real time.
- Longer hours for non-emergency phone calls to the PVPD and more animal control officers/24-hour service.
- Love living in Prairie Village.
- Love living in Prairie Village. I think our government does an excellent job with maintaining our beautiful city.
- Love Prairie Village and everything it stands for. Continue to support neighbors and neighborhoods as well as ensure there is competition in the home buying and rebuilding business as I feel like it's a monopoly around here. Bike paths would be great if that's an option and it goes without saying but supporting the Village and the Village businesses is key to ensuring the livelihood of Prairie Village. I'd hate to see what's happening at the plaza where rent is increasing so much that historic businesses are leaving due to money hungry investors.
- Love Prairie Village.
- Lower property taxes.
- Lower property taxes so people on fixed incomes can continue to live in their homes.
- Lower taxes.
- Lower taxes. Start with property tax rate.
- Lower taxes, reduce size of city council, proactively maintain city buildings with repairs (not capital), improve customer service at City Hall (not all, but some).
- Make city service vehicles responsible for the damage they do to sidewalks and grassy areas.
- Make property taxes appropriate for folks living in their older homes. Why did I pay 20% more because the monster house was built next door? Also, why is my wastewater bill for one person the same as my son's in Prairie Village. He has a family of six. When you're on a fixed income, these costs will drive folks out of their homes and the very people who helped to make Prairie Village wonderful.
- More availability of affordable maintenance provided communities, not like Meadowbrook with million-dollar price tags.
- My street, 82<sup>nd</sup> Street between Roe and Somerset has become a cut through with too much traffic since speed bumps were put on the next street over, 82<sup>nd</sup> Terrace. It has diverted all traffic to 82<sup>nd</sup> Street and it is unsafe with our sidewalk adjacent to the street especially. I have requested a solution several times.
- Nall should be four lanes from 95<sup>th</sup> to and through Mission (what a joke). Roe should be four lanes also; the easements are there and should be used. Mission Road should also be a parkway. There really is no quick way to get through Prairie Village from north to south. Have you looked a how traffic



builds up during rush hour(s) on Nall at 91<sup>st</sup> and 75<sup>th</sup>? Or Roe and 75<sup>th</sup>? Someone in planning is flat wrong in my honest opinion.

- Not enough sewer drains/access in our neighborhood.
- Not sure how feasible it is but would love to see more flowers around the city on the islands.
- Off-leash dog park.
- Offer senior property owners a tax freeze so we can maintain our property on our fixed income. Fourteen states already do this.
- Our neighbor is not cooperative in doing their part keeping their house and yard clean and picked up.
- Overall, we are very pleased with life in Prairie Village. That said, we do feel at times the needs of young families are ignored in favor of older residents. We appreciate living in a multi-generational community, but there needs to be more balance.
- Overall, Prairie Village is doing a good job of taking care of residents. Thank you.
- Part of what has kept Prairie Village strong and with highly valuable real estate for so many decades has been the quality of the public schools and the overall quality of the neighborhoods. The schools are now overcrowded, and many neighborhoods are starting to suffer from increased rental properties that were once owner occupied and/or retirees that can't afford to maintain the exteriors of their properties to high standards. If the city continues to be lax about this, the appeal will be lost, and this city will erode.

I'm guessing that if stricter enforcement on ordinances of exterior maintenance were done, it would make it harder for rental property owners to be so lax. This would increase their expenses and would either force them to raise rental rates or sell the property. Raised rental rates would drive away many families that quite honestly have no business in our neighborhoods and keep their kids out of our school. More properties for sale would almost certainly have a higher chance of purchase by those who intend to occupy the properties themselves and may additionally tear down some of the more deteriorated properties. All of this would benefit those of us that take pride in this community and gladly pay the money and spend the time to maintain our homes. Being blunt, for what my home cost to purchase, I knew fully well I could easily get 50% more square footage in a less than ten-year-old home if I moved further south in Kansas. I didn't want a McMansion or to have my kids growing up with the drug problems that plague the Blue Valley schools or the low-class standards of Olathe. I wanted the best I could afford for my family and have worked very hard to have this life in Prairie Village. There are dozens of cities in the KC metro area that have lower standards and lower cost of living. Please protect my investment and the futures of the children in this community.

- Payless grocery stores and Hen House groceries have good service. Keep up the good work.
- People avoid four way stops, so speed down nearby streets. Need speed bumps.
- Permanent restrooms at Talifero Park; prevent storm drain from backing up into my basement, please.
- Picture perfect place.
- Please address biking safety with signs and designated bike lanes.
- Please consider resurfacing/paving Roe Boulevard. It is in such horrible condition.
- Please discourage police from racially profiling their traffic stops and pulling over people with out of state plates. Every time I drive by someone pulled over, they are usually African American. Also, I have been pulled over by a police man who lectured me for not having my 5-year-old who is 49 lbs. in a rear facing five-point harness car seat. He actually said sometimes we need to be more than just friends to our kids, and we need to be parents too. As a new resident with out of state plates, it makes me uncomfortable to see the police department acting this way to people they assume don't live in this area. Prairie Village must strive to be an open, diverse, and welcoming community to everyone, and this behavior by the police department discourages that.

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- Please do not destroy through “change” and “updating” everything that’s special about Harmon Park. The “special” being defined by generations of Prairie Village residents who have made it that way and hold deeply seated memories of playing there as children and then playing there with their children. Once that magic is destroyed, it will never return. Please divert the funds to ensuring instead that something needed, like full snow/ice removal of all residential streets is finally at long last a yearly constant.
- Please do not do any more road narrowing projects like Mission Road. Please make an effort, seriously, to engage more citizens in your decisions. Make us aware of upcoming planning meetings that involve major construction that can affect many of your taxpaying citizens. It is tiresome to hear of projects happening that some city leaders think will benefit the city, but not letting all of us have input. This is a good first step, having a questionnaire. When you plan on making any more big decisions, please send another one or maybe send an email. Maybe you can ask us for our email address?
- Please don’t waste money on bike lanes, wider sidewalks, etc. We already pay taxes for that in the county park system. The few people that would seem to benefit are the ones who dress up like bike racers, run through stop signs and traffic lights. My family uses those trails as they are safer for everyone.
- Please get this survey out to all residents. I heard about it on NextDoor but haven’t gotten any communication about it from anywhere else. Thank you for seeking feedback.
- Please outlaw plastic bags at the grocery store, need bigger recycling bins for the curb.
- Please quit commercial property to out of state developers. They do not care about our city.
- Please quit letting folks who tear down build atrocious out of place homes. At least have the homes keep the spirit of Prairie Village. The monstrosity on 71<sup>st</sup> and Mission comes to mind.
- Please quit raising our property taxes. Increasing our home value doesn’t make me feel better because I don’t want to sell my house within the next ten years.
- Please reconsider use of the new and more expensive trash service. We never, in 15 years, had any complaints, none, with Deffenbaugh. This new service is sloppy and inconsistent.
- Please replace Briar between 75<sup>th</sup> and Roe, big lumps of tar from repairs should not be flowing down the street in rain storms.
- Please share the data you receive from the responses.
- Please stop the tear downs with replacements that don’t fit into our community.
- Please think of teens when planning new park at 67<sup>th</sup> and Roe, basketball, pond, soccer field, skate rink.
- Please work towards bringing the streetcar across the state line and into Prairie Village. Work towards getting more retail establishments along the street instead of surrounded by surface parking. Less auto-centric everything.
- Police department to communicate their efforts to train staff to de-escalate tense situations.
- Police haven’t made substantial enforcement changes to speeding SME students on our streets. Codes needs to address unsightly, nuisance above-ground pools. These drive down values for neighboring homes and are unwelcome.
- Pool pass very expensive for family since went to price per person. We no longer go. A nice community center would be a great added benefit. We use Sylvester Powell and Matt Ross on a regular basis. More bike trails. More walking trails/connections to walking trails. Efforts to promote/encourage/celebrate diversity. An inclusive playground would be a nice addition to North Park.
- Prairie Village is a community with a good quality of life for families. It does not need to be an entertainment district, a family star, not a Hollywood star.

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- Prairie Village is a lovely place to live, and I hate to see it become an Overland Park or Olathe. Overall, Prairie Village needs to do a better job communicating with its resident. A survey should be sent out annually, so the city can keep tabs on the pulse of its residents.  
The drainage and rebuild issues are two hot-button issues that have affected every resident I know. We meticulously manage our property and had to clean sewage out of our basement three times in one-month last summer. This is unacceptable given the amount of taxes we pay to live in this great city.  
Based on what I read about city council meetings, too much focus is based on business growth and development, salaries for council members, etc. and not enough focus is placed on the areas that mean the most to residents.  
Better communication and taking action on the issues that directly impact homeowners will go a long way in restoring confidence in the city's leadership. Please start working for residents and not for your personal agenda.
- Prairie Village is losing its charm with all these new homes. Pricing out singles, elderly, minorities, divorced people, and working class so developers can make stacks of cash then cut and run.
- Property codes need to be enforced to maintain the integrity of neighborhoods and the city as a whole. People are spending a lot of money to move into Prairie Village whether it be an existing home, remodel, or rebuild. Property values need to be enforced in order to continue to make this a community people want to invest in. Frustrating to see yards and structures not maintained and codes not enforced.
- Provide a map of bike trails and how they connect.
- Publishing results of this survey would be very interesting.
- Purchase the YMCA and upgrade it. Having two parks close together on Roe is really too many.
- Prairie Village has got to get out in front of the tear-out disaster. It's ruining neighborhoods and will ultimately depreciate the properties because no one will want to live next to "monster" houses. City government seems to be so far in bed with developers that this tide can't be turned. Somebody needs to tell developers that houses need to be congruent in size to other houses on each block. This whole mentality of people need bigger houses is developer and architect bologna. We have raised two boys in a typical Prairie Village Cape Cod and both have managed to graduate from SME and soon both from college. I've got three oversized houses next to mine, and I'd guess only one person lives in one of them, and two dogs.
- Prairie Village is a great place to live. Keep up the good work. I'd love to see the sidewalks close to the elementary schools expanded, they are not currently wide enough to handle the pedestrian/bicycle traffic at drop-off/pickup time.
- Prairie Village needs low income housing.
- Quit raising taxes. Find ways to increase community involvement and provide more green space for sports, bike riding and outdoor activities in general. Promote healthier, more active lifestyles in the community by providing more things to do outdoors; plays at parks, movie night at the park, and more events for locals to attend and support.
- Rain water runoff because of all the flooding last year and now mud problems.
- Really appreciate city meetings being streamed and archived. The quality of videotaping needs to improve to be equal to other cities with similar services.
- Really think that the current council needs to focus more on keeping and making better what we already have, rather than looking for ways to spend our money on "new" projects. I think the land where North Park will be could have gone for much greater use. New park at 95<sup>th</sup> and Nall will provide enough parkland. The project being discussed on city hall property for bandshell, etc. is going to cost

way too much to build and maintain. And adding pay for council will become a “we need more” topic every budget. Don’t start.

- Regarding the city’s website, make sure the city code and ordinances are kept up to date as new ordinances are enacted. The last time I researched the code, I found the section I was researching was outdated. I had to go to city hall to find the correct and current version of the law in question.
- Regulate codes on businesses and larger homes next to a small home, it makes the neighborhoods look ridiculous, also increases value of smaller homes which causes taxes to go up on the smaller home that is being lived in by retired residents. All neighborhoods should each remain the same size generally for beautiful neighborhoods in Prairie Village.
- Remove breed restrictions on dogs.
- Resist changes like the tear down of Mission Valley Middle School (Board of Education decision). Poor demographics. Now there is a need for more schools. Pedestrian traffic changes on Mission Road along Saint Ann’s was ok. But changes on 75<sup>th</sup> Street places walkways in a precarious position next to traffic. Traffic changes such as splits at Roe and 75<sup>th</sup> should have been painted in yellow, not white. They threw me off a few times.
- Review set-back restrictions on teardown/rebuilds.
- Schools, we need to talk about how to protect them: off-duty cops, vets, etc.
- Seriously, please start focusing on things that matter. Prairie Village has one of the worst reputations for being unreasonable with their code enforcement. Contractors don’t want to work here, and people are buying property in Overland Park, Lenexa, etc., because residential code enforcement is taken to “Nazi like” extremes in this town. Makes it quite hard for residents to get work done at all or, they have to pay a premium that people in other communities don’t have to pay because of the stringent focus on codes vs. general law enforcement or other important city services. We have much to offer potential families and single homeowners if the city offered more activities and cultural expansion than it does right now.
- Sidewalks on every street.
- Smooth roads in Prairie Village should be a given, not an option.
- Speed bumps on short through streets.
- Stop building high-rise apartments. Again, limit the size of new builds. Save the green space.
- Stop the teardowns and rebuilds.
- Stop using the police department as a revenue center, preying on citizens with minor traffic violations.
- Strengthen the environmental committee.
- Take care of our long-term city employees that perform well. Cops get the recognition but building inspectors, code enforcement officers, and public works employees carry heavy burdens.
- Take steps now, and continue taking steps in the future, to make Prairie Village a safe, bike and pedestrian friendly community.
- Thank you.
- Thank you for taking feedback.
- Thank you for taking the time to provide the survey. Asking for public input in this way is very appreciated. I have been pleased with many aspects of Prairie Village. The areas of concern that I have are as follows.
  1. The use of the Faith Lutheran property as yet another park when there are two other parks so close to that area is a poor use of city’s purchase and the city’s time. Faith Lutheran was kind in selling the property to the city, but I would have preferred if they had sold to a developer to do more reasonably sized homes like are already in the neighborhood or a three-story apartment building.

2. Our animal control service lady does a great job, but her time seems stretched way too thin. Also, there is a dog in the neighborhood who is constantly on the run and in traffic. We neighbors have complained but it seems that animal control doesn't have any ability to provide a consequence to the homeowner for the constant public running of this dog. The homeowner doesn't even go after the dog when she gets out any longer. He just stands there and goes back inside. Can we get a part-time animal control person to assist our current individual and to provide help on the weekends? The response of "just put the stray dog/cat back outside and when animal control resumes on Monday, they can address it then" does not provide a healthy or moral answer.
  3. Traffic on Belinder at 75<sup>th</sup> is awful. Turn lanes should be added for both northbound and southbound.
  4. Why is Norwood a one-way street from 75<sup>th</sup> Street? It is wider than Booth and should be a two-way street exactly as Booth is, with the last block before 75<sup>th</sup> Street one-way, exactly as Booth is.
- Thank you for the opportunity to have our voices heard via this survey.
  - Thank you for the survey.
  - Thank you for your work to make Prairie Village great.
  - Thank you to all Prairie Village government making this a safe, clean, and awesome place to live. All your hard work does not go unnoticed. Our family appreciates the police, public works and all the behind the scenes employees. Keep up the great work. Again, thank you.
  - Thank you to the mayor and city council. You do a wonderful job.
  - Thank you.
  - Thanks for caring.
  - Thanks for making Prairie Village a great place to live.
  - Thanks for the opportunity to comment.
  - Thanks to all our city staff and volunteers making our city a great place to live.
  - The new park that is being built at 67<sup>th</sup> and Roe, it would be nice to see a water park there that would be free to the community that would include a shelter and bathroom facility. As a full time, working mom, it would be nice to have a place to go during the summer that is water related in the evening without having to pay to go to the pool. I'd also like to recommend a community center that has the features I mentioned previously or see if we can get a city partnership with either the Roeland Park or Matt Ross facilities where we are getting membership for the same cost as their residents. It's disappointing that we don't have any gym type options in our city and for a family to join a non-city owned facility is astronomical.
  - The parks we have are under utilized and spending money to build and maintain additional parks is a waste of money.
  - The Prairie Village Police Department needs to be restructured and downsized. First and foremost, the city police department needs to end the practice of hiding in hopes of ticketing an unsuspecting motorist for speeding. The police department should be to serve and protect our city and not to generate revenue via traffic tickets. If there are so many officers on duty at any given time that they have the resources to continually set up speed traps and circle neighborhoods hoping to write traffic tickets, then positions need to be eliminated from the department. The size of the department should be such that they can effectively respond to crimes and emergencies and nothing more. The overwhelming police presence in this city makes it so many from outside of our community intentionally avoid coming through Prairie Village which in turn hurts local businesses and the city in general. The Prairie Village Police Department is a black eye on what is otherwise a great city and a great place to live.
  - The proposal to change the council agenda and move committee to the end is welcomed. This allows two weeks for staff to provide additional information and to allow residents to comment or contact

their representatives. It allows more participation without needing to fill the chamber. It also allows more time to be dedicated to either meeting as the council start time set, and the cow begins after a 5-10 recess. Less council business allows cow to start sooner, and any cow work that isn't required for the next council meeting can be put off if council runs long.

- The raise in property tax is outrageous. How can a house's value increase \$55,000 in a year when it is a year older and a few more cracks?
- The sidewalks need a lot of attention, especially on Roe. People park on them and after a rain, you cannot walk on them. We have a house two doors up that has been empty for 20 years. It is deplorable. The code person said the owner was really nice, so they were not going to do anything.
- The teardowns are an important part of the city's future. Many of the original houses in the city are beginning to look very tired which will impact the future of the community. We need to be progressive and think forward or we will become like many of the areas of NE Johnson County and go through a slow demise. Please don't let a few impact the future of the city and the desirability to live here.
- The Village and Corinth shopping areas both have awkward roads which cause near collisions. It probably doesn't have anything to do with the city since centers are privately owned but it is poorly planned as far as driving and parking, when turning right the curb might come out more to the left, fear for the safety of the shoppers. Pedestrian walkways, can not count the many times I have stopped for pedestrians (yellow signs) and had a car almost ram into me in the rear, I have stopped 2-3 times, discovered the angry driver behind me almost hitting children, a mother with a stroller. Either add something to the signs reminding drivers they must stop or remove them please. The brick walkways crossing the roads become more slick than the pavement when crossing and they are probably more expensive than painting lines.
- There are a lot of sidewalks and curbs that residents need to trim. Residents need to be held accountable for proper maintenance, especially on Roe from Somerset to 95<sup>th</sup>.
- There are several lights in the area that do not allow left turns on green, or right on red, even when visibility is not an issue. It is annoying.
- Tighter enforcement of dirt/mud on sidewalks/streets around construction sites.
- Traffic change on Mission Road to one lane in each direction is terrible, more traffic.
- Trash service is poor, Mission Hills trash collection was much more customer service friendly, constantly having to take extra trash to a dumpster at office.
- Trash service needs to be improved. Rules are too restrictive for cardboard and other bulky but not heavy items, vendor is not service oriented. City needs a compliant line and needs to track and act on complaints. I've lived in other cities where the service is much better even from Republic (Summerlin area in Las Vegas, Des Moines, and Leawood). Basically, if a resident can get it to the curb, and it is not hazardous waste or an appliance, the vendor should take it as is in order to help keep our city tidy. Instead, we have a vendor who refuses to take cardboard boxes of reasonable size, frequently skips streets or even single houses, and really is more interested in watching folks try to cut and bundle boxes or a few sticks than they are interested in keeping the city clean. Surely, we can write more lenient rules and find a vendor with a better attitude.
- Truth, visibility, and openness are critical to a successful community. WikiLeaks came into existence because people are not honest and open. Deception on city government officials and staff creates mistrust within our community. The quality of life is completely dependent upon the behaviors of the members of the community. City officials set the tone.
- Using the village shopping area for more family friendly events.
- Very pleased with life in Prairie Village.
- We have no significant complaints.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- We live at 73<sup>rd</sup> Terrace between State Line and High Drive. We have to be informed by the police if any crime is active in our neighborhood at the time. We all find the police department to be very rude. We have gone up to the police department and gotten no help from them. We love our city, but we want to be safe. Our cars are being broken into all the time. Our homes are also being broken into.
- We live here because of sidewalks, parks, green space, easy to navigate, smaller town feel, less traffic congestion, safety, and great schools. Please keep all this up. We also love the local restaurants and businesses. We are very excited about the Meadowbrook Park/open space but concerned about traffic a bit.  
I support the new focus on bike-ability and please keep in mind student biking to school as the highest priority (including Trailwood) please focus on partnering with other cities like Overland Park and Leawood when ensuring safe routes to school and amenities.
- We love living in Prairie Village, we expect to live here a good long time, we marked 4's instead of 5's because we believe there is always room for improvement.
- We love Prairie Village.
- We love Prairie Village and really enjoy living here.
- We love the Prairie Village community. We just really want to see a few improvements (i.e. sewer drainage system, bathroom at Porter, sidewalks on all streets). It's a great place to raise a family and is so safe. Thank you.
- We may want to provide more services for the homeless. Sometimes I see them walking down the street. I know we're at a similar level to Wyandotte County with food access, but I don't see very many places they can get help. I was told I live in "Prairie Village". Instead of adding more funding for arts (which was a question, so I assume you are considering it), we should probably take care of basic needs first.
- We need a community center. I know in the past there was talk of turning the YMCA into a community center. YMCA needs major renovation as it has had zero updates on machine or facility in the nine years I've lived here. The only complaint I have with Prairie Village is that there is no community center close. I'm forced to go to Sylvester Powell for kids' summer camps and Matt Ross for kid indoor swimming or recreational indoor play during winter. I would love to see a community center of our own.
- We need to provide transportation options outside of cars. City is too reliant on car infrastructure. Need to accommodate biking, walking, and transit in a meaningful way. Also need to focus on high density in-fill development. We have no room to develop in this city and need to provide more housing to grow. High density, mixed use developments are badly needed. Traffic is not a problem. Traffic flow is excellent in this city and is no excuse to block high density development or not provide biking and walking facilities.
- We think backyard chickens should be legalized in Prairie Village, they provide so many benefits and are already legal in Roeland Park, Mission, Shawnee, and Merriam.
- We would very much like to have a sidewalk on our street (66<sup>th</sup> Street). I'm not sure if there is a current plan to place sidewalks on streets that don't have them, but if there isn't, such a plan would be helpful. Also, I don't know if there are any code regulations for tree maintenance, but with the trees in our neighborhood being as huge as they are, for safety reasons it would be nice if there was a way to force homeowners to maintain their trees. We've had several large branches fall on nearby streets, one falling only moments after my son and husband walked by it. I know tree trimming is expensive, but it's also a public safety concern.
- When one of our teens got involved in the wrong crowd, we learned that there really is not gang activity in Prairie Village due to the quality police force, so we are thankful for that.

## 2018 City of Prairie Village Citizen Survey: Appendix B - Open Ended Comments

- When our trees were trimmed last year, they only trimmed the street side, it's a city owned tree and should have been trimmed all the way around, we spend multiple hours after every storm cleaning up.
- While I do not ride a bike, many of my neighbors do. Please extend the bike lane on Mission Road to reach all the way to the south city boundary.
- Why is the above question necessary? You just asked the ages of the person living in the home.
- Wondering if Prairie Village has a disaster plan in effect. Perhaps it's a coordinated plan with KC at large but would like to know it exists. Also, I feel Prairie Village could do a better job of providing affordable housing to those who struggle including seniors.
- Yes, the inability to turn left on Cherokee Drive. It seems more dangerous to turn left on Chadwick due to the fact that the street is so dark at night, congested with cars parked on the street, cars speeding over the hill from both directions. It's just not as safe as it was at Cherokee.
- You are doing a good job.



# 2018 City of Prairie Village Citizen Survey *Appendix C – Cross- Tabular Data by Ward*

*...helping organizations make better decisions since 1982*

**Submitted to the City of Prairie Village, Kansas**

**by:**

ETC Institute  
725 W. Frontier Circle  
Olathe, Kansas  
66061

**May 2018**



**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-1. Overall quality of police services</u>							
Very satisfied	55.6%	57.7%	51.9%	54.1%	50.0%	53.0%	53.7%
Satisfied	38.5%	34.2%	41.5%	42.3%	38.8%	37.0%	38.7%
Neutral	3.4%	6.3%	5.7%	2.7%	8.6%	4.0%	5.1%
Dissatisfied	2.6%	1.8%	0.0%	0.9%	0.0%	4.0%	1.5%
Very dissatisfied	0.0%	0.0%	0.9%	0.0%	2.6%	2.0%	0.9%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-2. Overall maintenance of City streets, sidewalks &amp; infrastructure</u>							
Very satisfied	23.0%	31.9%	33.3%	33.0%	32.8%	36.1%	31.6%
Satisfied	54.9%	47.9%	53.7%	49.6%	54.9%	47.2%	51.4%
Neutral	11.5%	14.3%	7.4%	11.3%	10.7%	11.1%	11.1%
Dissatisfied	8.2%	4.2%	4.6%	5.2%	0.8%	5.6%	4.8%
Very dissatisfied	2.5%	1.7%	0.9%	0.9%	0.8%	0.0%	1.2%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-3. Overall quality of City parks/trails/open spaces</u>							
Very satisfied	36.4%	45.7%	45.3%	47.3%	53.3%	35.6%	44.1%
Satisfied	56.8%	42.2%	44.3%	47.3%	38.5%	54.8%	47.2%
Neutral	5.1%	6.9%	8.5%	3.6%	6.6%	5.8%	6.0%
Dissatisfied	1.7%	4.3%	1.9%	1.8%	0.8%	3.8%	2.4%
Very dissatisfied	0.0%	0.9%	0.0%	0.0%	0.8%	0.0%	0.3%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-4. Overall enforcement of City codes &amp; ordinances</u>							
Very satisfied	18.8%	23.0%	24.2%	22.3%	25.5%	19.2%	22.2%
Satisfied	39.3%	46.9%	36.4%	43.7%	49.1%	44.4%	43.4%
Neutral	23.2%	16.8%	22.2%	16.5%	18.2%	23.2%	20.0%
Dissatisfied	14.3%	7.1%	9.1%	17.5%	7.3%	11.1%	11.0%
Very dissatisfied	4.5%	6.2%	8.1%	0.0%	0.0%	2.0%	3.5%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

Location of Survey Respondents						Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	

Q1-5. Overall quality of customer service you receive from City employees

Very satisfied	40.6%	52.0%	40.2%	44.9%	39.6%	32.2%	41.8%
Satisfied	33.0%	34.3%	37.0%	37.8%	44.3%	48.3%	38.9%
Neutral	20.8%	13.7%	16.3%	13.3%	12.3%	13.8%	15.1%
Dissatisfied	4.7%	0.0%	3.3%	3.1%	3.8%	4.6%	3.2%
Very dissatisfied	0.9%	0.0%	3.3%	1.0%	0.0%	1.1%	1.0%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-6. Overall effectiveness of City communication with the public</u>							
Very satisfied	30.0%	39.3%	29.0%	33.0%	33.6%	28.6%	32.3%
Satisfied	40.8%	46.4%	41.1%	54.5%	45.7%	41.9%	45.1%
Neutral	21.7%	11.6%	25.2%	8.9%	18.1%	24.8%	18.3%
Dissatisfied	5.0%	2.7%	1.9%	3.6%	1.7%	2.9%	3.0%
Very dissatisfied	2.5%	0.0%	2.8%	0.0%	0.9%	1.9%	1.3%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-7. Overall flow of traffic &amp; congestion management in City</u>							
Very satisfied	27.9%	34.5%	31.2%	32.2%	31.1%	28.7%	30.9%
Satisfied	47.5%	49.6%	53.2%	46.1%	49.6%	51.9%	49.6%
Neutral	13.1%	10.1%	10.1%	11.3%	10.9%	14.8%	11.7%
Dissatisfied	9.8%	5.9%	4.6%	7.0%	5.9%	2.8%	6.1%
Very dissatisfied	1.6%	0.0%	0.9%	3.5%	2.5%	1.9%	1.7%



**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-8. Overall quality of City's stormwater runoff/stormwater management system</u>							
Very satisfied	20.0%	32.1%	23.6%	24.0%	32.5%	27.3%	26.6%
Satisfied	39.1%	46.4%	50.0%	50.0%	39.5%	52.5%	46.0%
Neutral	22.6%	12.5%	19.8%	16.3%	20.2%	15.2%	17.8%
Dissatisfied	11.3%	3.6%	4.7%	7.7%	3.5%	3.0%	5.7%
Very dissatisfied	7.0%	5.4%	1.9%	1.9%	4.4%	2.0%	3.8%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-9. Overall quality of trash collection services</u>							
Very satisfied	34.5%	33.1%	25.0%	35.1%	34.2%	37.1%	33.2%
Satisfied	50.4%	45.8%	55.6%	45.6%	49.2%	52.4%	49.7%
Neutral	9.2%	11.9%	14.8%	10.5%	12.5%	4.8%	10.7%
Dissatisfied	4.2%	6.8%	3.7%	6.1%	3.3%	4.8%	4.8%
Very dissatisfied	1.7%	2.5%	0.9%	2.6%	0.8%	1.0%	1.6%

**Q1. Overall. Please rate your overall satisfaction with the following major categories of services provided by the City of Prairie Village using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q1-10. Overall quality of curbside recycling services</u>							
Very satisfied	34.2%	36.4%	25.7%	30.7%	33.3%	34.3%	32.5%
Satisfied	52.1%	42.4%	59.0%	43.0%	50.4%	49.5%	49.3%
Neutral	6.8%	12.7%	10.5%	14.0%	8.5%	11.4%	10.7%
Dissatisfied	4.3%	5.9%	4.8%	10.5%	6.8%	3.8%	6.1%
Very dissatisfied	2.6%	2.5%	0.0%	1.8%	0.9%	1.0%	1.5%

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q2. Top choice</u>							
Overall quality of police services	56.1%	55.5%	59.1%	58.0%	62.1%	63.3%	58.9%
Overall maintenance of City streets, sidewalks & infrastructure	22.0%	21.0%	18.2%	21.0%	16.1%	14.7%	18.9%
Overall quality of City parks/trails/open spaces	5.7%	5.9%	6.4%	5.0%	4.8%	7.3%	5.8%
Overall enforcement of City codes & ordinances	3.3%	4.2%	3.6%	1.7%	1.6%	0.9%	2.6%
Overall quality of customer service you receive from City employees	0.0%	0.0%	0.9%	0.0%	0.8%	2.8%	0.7%
Overall effectiveness of City communication with the public	1.6%	1.7%	0.0%	1.7%	3.2%	0.9%	1.6%
Overall flow of traffic & congestion management in City	0.8%	0.8%	1.8%	3.4%	0.0%	0.9%	1.3%
Overall quality of City's stormwater runoff/stormwater management system	3.3%	1.7%	4.5%	0.8%	3.2%	1.8%	2.6%
Overall quality of trash collection services	2.4%	0.0%	0.9%	0.8%	1.6%	0.9%	1.1%
Overall quality of curbside recycling services	0.8%	0.8%	0.0%	0.8%	0.8%	0.0%	0.6%
None chosen	4.1%	8.4%	4.5%	6.7%	5.6%	6.4%	6.0%

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q2. 2nd choice</u>							
Overall quality of police services	10.6%	11.8%	8.2%	10.1%	12.9%	9.2%	10.5%
Overall maintenance of City streets, sidewalks & infrastructure	39.0%	40.3%	37.3%	44.5%	44.4%	43.1%	41.5%
Overall quality of City parks/trails/open spaces	11.4%	11.8%	14.5%	11.8%	10.5%	8.3%	11.4%
Overall enforcement of City codes & ordinances	13.0%	9.2%	10.9%	8.4%	8.9%	7.3%	9.7%
Overall quality of customer service you receive from City employees	0.0%	0.0%	1.8%	1.7%	0.8%	1.8%	1.0%
Overall effectiveness of City communication with the public	4.1%	1.7%	3.6%	1.7%	0.0%	3.7%	2.4%
Overall flow of traffic & congestion management in City	4.9%	4.2%	5.5%	4.2%	7.3%	2.8%	4.8%
Overall quality of City's stormwater runoff/stormwater management system	4.9%	4.2%	5.5%	4.2%	6.5%	4.6%	5.0%
Overall quality of trash collection services	7.3%	6.7%	5.5%	6.7%	3.2%	7.3%	6.1%
Overall quality of curbside recycling services	0.8%	1.7%	0.9%	0.8%	0.8%	3.7%	1.4%
None chosen	4.1%	8.4%	6.4%	5.9%	4.8%	8.3%	6.3%

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q2. 3rd choice</u>							
Overall quality of police services	5.7%	8.4%	10.0%	7.6%	5.6%	5.5%	7.1%
Overall maintenance of City streets, sidewalks & infrastructure	11.4%	8.4%	17.3%	14.3%	11.3%	11.0%	12.2%
Overall quality of City parks/trails/open spaces	23.6%	17.6%	22.7%	21.0%	23.4%	18.3%	21.2%
Overall enforcement of City codes & ordinances	8.1%	11.8%	11.8%	10.9%	9.7%	7.3%	9.9%
Overall quality of customer service you receive from City employees	4.1%	4.2%	1.8%	4.2%	5.6%	1.8%	3.7%
Overall effectiveness of City communication with the public	7.3%	4.2%	3.6%	2.5%	4.8%	8.3%	5.1%
Overall flow of traffic & congestion management in City	16.3%	6.7%	2.7%	3.4%	8.1%	8.3%	7.7%
Overall quality of City's stormwater runoff/stormwater management system	8.9%	9.2%	9.1%	13.4%	8.1%	7.3%	9.4%
Overall quality of trash collection services	6.5%	13.4%	9.1%	11.8%	12.9%	14.7%	11.4%
Overall quality of curbside recycling services	3.3%	5.0%	1.8%	3.4%	2.4%	6.4%	3.7%
None chosen	4.9%	10.9%	10.0%	7.6%	8.1%	11.0%	8.7%

**Q2. Which THREE of the services listed in Question 1 do you think are MOST IMPORTANT for the City to provide? (top 3)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q2. Sum of Top 3 Choices</u>							
Overall quality of police services	72.4%	75.6%	77.3%	75.6%	80.6%	78.0%	76.6%
Overall maintenance of City streets, sidewalks & infrastructure	72.4%	69.7%	72.7%	79.8%	71.8%	68.8%	72.6%
Overall quality of City parks/trails/open spaces	40.7%	35.3%	43.6%	37.8%	38.7%	33.9%	38.4%
Overall enforcement of City codes & ordinances	24.4%	25.2%	26.4%	21.0%	20.2%	15.6%	22.2%
Overall quality of customer service you receive from City employees	4.1%	4.2%	4.5%	5.9%	7.3%	6.4%	5.4%
Overall effectiveness of City communication with the public	13.0%	7.6%	7.3%	5.9%	8.1%	12.8%	9.1%
Overall flow of traffic & congestion management in City	22.0%	11.8%	10.0%	10.9%	15.3%	11.9%	13.8%
Overall quality of City's stormwater runoff/stormwater management system	17.1%	15.1%	19.1%	18.5%	17.7%	13.8%	16.9%
Overall quality of trash collection services	16.3%	20.2%	15.5%	19.3%	17.7%	22.9%	18.6%
Overall quality of curbside recycling services	4.9%	7.6%	2.7%	5.0%	4.0%	10.1%	5.7%
None chosen	4.1%	8.4%	4.5%	6.7%	5.6%	6.4%	6.0%

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q3-1. Overall value that you receive for your City tax &amp; fees</u>							
Very satisfied	19.3%	22.2%	23.8%	24.6%	24.6%	19.6%	22.4%
Satisfied	57.1%	53.0%	45.7%	50.0%	57.6%	51.0%	52.6%
Neutral	13.4%	17.1%	21.0%	20.2%	14.4%	21.6%	17.8%
Dissatisfied	8.4%	6.8%	8.6%	5.3%	2.5%	7.8%	6.5%
Very dissatisfied	1.7%	0.9%	1.0%	0.0%	0.8%	0.0%	0.7%



**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q3-2. Overall image of City</u>							
Very satisfied	48.4%	55.1%	53.6%	52.6%	56.2%	42.6%	51.5%
Satisfied	42.6%	37.3%	33.6%	43.1%	38.8%	51.9%	41.2%
Neutral	4.1%	4.2%	9.1%	4.3%	4.1%	4.6%	5.0%
Dissatisfied	2.5%	2.5%	1.8%	0.0%	0.8%	0.9%	1.4%
Very dissatisfied	2.5%	0.8%	1.8%	0.0%	0.0%	0.0%	0.9%

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q3-3. How well City is planning growth</u>							
Very satisfied	20.0%	20.4%	18.0%	24.2%	21.9%	18.9%	20.6%
Satisfied	39.1%	47.2%	43.0%	49.5%	34.2%	37.8%	41.7%
Neutral	20.9%	13.9%	23.0%	21.2%	35.1%	37.8%	25.1%
Dissatisfied	16.4%	13.9%	12.0%	3.0%	7.0%	5.6%	9.8%
Very dissatisfied	3.6%	4.6%	4.0%	2.0%	1.8%	0.0%	2.7%

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q3-4. Overall quality of life in City

Very satisfied	52.1%	56.8%	56.4%	59.1%	60.3%	44.4%	55.0%
Satisfied	42.1%	38.1%	40.0%	38.3%	35.5%	50.0%	40.5%
Neutral	3.3%	3.4%	2.7%	1.7%	4.1%	5.6%	3.5%
Dissatisfied	2.5%	1.7%	0.9%	0.0%	0.0%	0.0%	0.9%
Very dissatisfied	0.0%	0.0%	0.0%	0.9%	0.0%	0.0%	0.1%

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q3-5. Overall feeling of safety in the community</u>							
Very satisfied	54.9%	64.4%	55.5%	57.8%	63.4%	44.9%	57.0%
Satisfied	41.0%	29.7%	37.3%	37.9%	34.1%	50.5%	38.2%
Neutral	4.1%	5.9%	5.5%	3.4%	2.4%	2.8%	4.0%
Dissatisfied	0.0%	0.0%	1.8%	0.9%	0.0%	0.0%	0.4%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	1.9%	0.3%

**Q3. Perceptions of Prairie Village. Several items that may influence your perception of the City of Prairie Village are listed below. Please rate your satisfaction with each item using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q3-6. Overall quality of services provided by City

Very satisfied	26.7%	46.0%	34.9%	34.2%	41.8%	34.0%	36.3%
Satisfied	62.5%	44.2%	49.1%	54.4%	50.8%	50.9%	52.1%
Neutral	7.5%	8.0%	12.3%	10.5%	4.9%	10.4%	8.8%
Dissatisfied	0.8%	1.8%	2.8%	0.9%	2.5%	3.8%	2.1%
Very dissatisfied	2.5%	0.0%	0.9%	0.0%	0.0%	0.9%	0.7%

**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q4-1. As a place to live</u>							
Excellent	77.9%	73.9%	74.5%	80.2%	82.9%	68.5%	76.5%
Good	21.3%	23.5%	23.6%	19.8%	17.1%	29.6%	22.3%
Neutral	0.8%	2.5%	0.9%	0.0%	0.0%	0.9%	0.9%
Below average	0.0%	0.0%	0.9%	0.0%	0.0%	0.9%	0.3%

**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q4-2. As a place to raise children</u>							
Excellent	76.3%	73.0%	72.4%	77.5%	84.4%	68.3%	75.6%
Good	20.3%	20.7%	22.9%	20.7%	14.8%	26.7%	20.8%
Neutral	3.4%	6.3%	3.8%	1.8%	0.8%	4.0%	3.3%
Below average	0.0%	0.0%	1.0%	0.0%	0.0%	0.0%	0.1%
Poor	0.0%	0.0%	0.0%	0.0%	0.0%	1.0%	0.1%

**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q4-3. As a place to retire</u>							
Excellent	45.1%	53.2%	49.1%	57.7%	57.4%	43.8%	51.3%
Good	30.4%	28.4%	27.4%	28.8%	29.6%	35.4%	29.9%
Neutral	18.6%	12.8%	15.1%	10.6%	10.4%	13.5%	13.4%
Below average	2.9%	2.8%	7.5%	1.9%	2.6%	5.2%	3.8%
Poor	2.9%	2.8%	0.9%	1.0%	0.0%	2.1%	1.6%



**Q4. Please rate the City of Prairie Village with regard to each of the following using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q4-4. As a community that is moving in right direction</u>							
Excellent	34.2%	41.7%	42.2%	47.3%	47.5%	34.7%	41.4%
Good	47.0%	34.8%	33.0%	37.5%	34.4%	41.6%	38.0%
Neutral	12.0%	12.2%	17.4%	14.3%	14.8%	20.8%	15.1%
Below average	4.3%	7.8%	3.7%	0.0%	2.5%	2.0%	3.4%
Poor	2.6%	3.5%	3.7%	0.9%	0.8%	1.0%	2.1%

**Q5. City Leadership. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q5-1. Overall quality of leadership provided by City's elected officials</u>							
Very satisfied	10.6%	18.8%	14.6%	16.7%	25.0%	18.0%	17.3%
Satisfied	49.0%	56.3%	40.4%	51.0%	45.2%	47.2%	48.3%
Neutral	28.8%	20.8%	37.1%	25.0%	21.2%	29.2%	26.8%
Dissatisfied	7.7%	2.1%	4.5%	7.3%	8.7%	2.2%	5.5%
Very dissatisfied	3.8%	2.1%	3.4%	0.0%	0.0%	3.4%	2.1%

**Q5. City Leadership. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q5-2. Overall effectiveness of appointed boards &amp; committees</u>							
Very satisfied	8.3%	22.2%	10.6%	15.7%	19.2%	17.9%	15.7%
Satisfied	51.0%	51.1%	42.4%	47.2%	39.4%	38.1%	44.9%
Neutral	31.3%	18.9%	38.8%	32.6%	34.3%	39.3%	32.4%
Dissatisfied	7.3%	5.6%	4.7%	4.5%	7.1%	1.2%	5.2%
Very dissatisfied	2.1%	2.2%	3.5%	0.0%	0.0%	3.6%	1.8%

**Q5. City Leadership. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q5-3. Overall effectiveness of City Administration</u>							
Very satisfied	14.4%	25.3%	16.9%	17.9%	24.8%	18.6%	19.7%
Satisfied	56.7%	50.5%	40.4%	54.7%	50.5%	47.7%	50.3%
Neutral	21.2%	16.8%	34.8%	24.2%	20.0%	27.9%	23.9%
Dissatisfied	5.8%	4.2%	4.5%	2.1%	3.8%	2.3%	3.8%
Very dissatisfied	1.9%	3.2%	3.4%	1.1%	1.0%	3.5%	2.3%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-1. Visibility of police in neighborhoods</u>							
Very satisfied	28.3%	34.2%	38.5%	33.0%	33.1%	38.3%	34.1%
Satisfied	59.2%	48.7%	45.9%	54.8%	42.1%	48.6%	49.9%
Neutral	8.3%	12.0%	10.1%	7.0%	15.7%	9.3%	10.4%
Dissatisfied	4.2%	4.3%	3.7%	5.2%	7.4%	1.9%	4.5%
Very dissatisfied	0.0%	0.9%	1.8%	0.0%	1.7%	1.9%	1.0%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-2. Visibility of police in commercial &amp; retail areas</u>							
Very satisfied	23.5%	29.3%	34.0%	25.7%	29.6%	32.0%	28.9%
Satisfied	59.7%	50.0%	46.2%	56.0%	47.8%	53.4%	52.2%
Neutral	15.1%	13.8%	14.2%	16.5%	16.5%	13.6%	15.0%
Dissatisfied	1.7%	6.0%	4.7%	1.8%	6.1%	0.0%	3.4%
Very dissatisfied	0.0%	0.9%	0.9%	0.0%	0.0%	1.0%	0.4%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-3. How quickly police respond to emergencies</u>							
Very satisfied	53.2%	55.4%	54.0%	52.3%	50.0%	47.5%	52.1%
Satisfied	34.2%	30.4%	34.5%	31.8%	35.2%	37.5%	33.9%
Neutral	11.4%	13.0%	10.3%	14.8%	11.4%	11.3%	12.1%
Dissatisfied	1.3%	1.1%	1.1%	1.1%	0.0%	2.5%	1.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	3.4%	1.3%	0.8%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-4. City's efforts to prevent crime</u>							
Very satisfied	34.3%	42.2%	43.3%	31.4%	39.4%	33.3%	37.4%
Satisfied	52.0%	45.1%	40.4%	51.0%	44.2%	50.5%	47.1%
Neutral	11.8%	10.8%	11.5%	16.7%	15.4%	11.8%	13.0%
Dissatisfied	2.0%	2.0%	2.9%	1.0%	1.0%	0.0%	1.5%
Very dissatisfied	0.0%	0.0%	1.9%	0.0%	0.0%	4.3%	1.0%



**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-5. Enforcement of local traffic laws</u>							
Very satisfied	28.7%	33.3%	31.2%	20.6%	29.9%	29.0%	28.8%
Satisfied	51.3%	42.3%	45.0%	55.1%	43.6%	49.0%	47.6%
Neutral	13.9%	17.1%	19.3%	20.6%	17.1%	15.0%	17.1%
Dissatisfied	5.2%	5.4%	2.8%	3.7%	6.8%	5.0%	4.9%
Very dissatisfied	0.9%	1.8%	1.8%	0.0%	2.6%	2.0%	1.5%

**Q6. Police Department. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q6-6. Quality of animal control services</u>							
Very satisfied	23.5%	30.8%	26.3%	26.3%	31.2%	24.7%	27.2%
Satisfied	50.0%	44.9%	48.4%	42.1%	38.7%	48.2%	45.4%
Neutral	19.4%	18.7%	14.7%	25.3%	28.0%	18.8%	20.8%
Dissatisfied	5.1%	3.7%	8.4%	5.3%	2.2%	3.5%	4.7%
Very dissatisfied	2.0%	1.9%	2.1%	1.1%	0.0%	4.7%	1.9%

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q7. Top choice</u>							
Visibility of police in neighborhoods	16.3%	26.1%	31.8%	26.9%	22.6%	28.4%	25.1%
Visibility of police in commercial & retail areas	2.4%	2.5%	1.8%	1.7%	1.6%	1.8%	2.0%
How quickly police respond to emergencies	51.2%	47.9%	44.5%	48.7%	49.2%	45.0%	47.9%
City's efforts to prevent crime	20.3%	13.4%	14.5%	15.1%	16.1%	14.7%	15.8%
Enforcement of local traffic laws	1.6%	2.5%	3.6%	0.8%	1.6%	0.9%	1.8%
Quality of animal control services	0.8%	0.8%	0.0%	0.8%	0.8%	0.9%	0.7%
None chosen	7.3%	6.7%	3.6%	5.9%	8.1%	8.3%	6.7%

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q7. 2nd choice</u>							
Visibility of police in neighborhoods	24.4%	21.0%	21.8%	21.8%	18.5%	13.8%	20.3%
Visibility of police in commercial & retail areas	7.3%	12.6%	12.7%	9.2%	8.1%	6.4%	9.4%
How quickly police respond to emergencies	13.8%	21.0%	26.4%	22.7%	21.8%	28.4%	22.2%
City's efforts to prevent crime	37.4%	26.9%	30.0%	33.6%	29.0%	35.8%	32.1%
Enforcement of local traffic laws	6.5%	6.7%	3.6%	5.0%	12.9%	5.5%	6.8%
Quality of animal control services	3.3%	2.5%	1.8%	1.7%	0.0%	1.8%	1.8%
None chosen	7.3%	9.2%	3.6%	5.9%	9.7%	8.3%	7.4%

**Q7. Which TWO of the Police Department services listed in Question 6 do you think are MOST IMPORTANT for the City to provide? (top 2)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q7. Sum of Top 2 Choices</u>							
Visibility of police in neighborhoods	40.7%	47.1%	53.6%	48.7%	41.1%	42.2%	45.5%
Visibility of police in commercial & retail areas	9.8%	15.1%	14.5%	10.9%	9.7%	8.3%	11.4%
How quickly police respond to emergencies	65.0%	68.9%	70.9%	71.4%	71.0%	73.4%	70.0%
City's efforts to prevent crime	57.7%	40.3%	44.5%	48.7%	45.2%	50.5%	47.9%
Enforcement of local traffic laws	8.1%	9.2%	7.3%	5.9%	14.5%	6.4%	8.7%
Quality of animal control services	4.1%	3.4%	1.8%	2.5%	0.8%	2.8%	2.6%
None chosen	7.3%	6.7%	3.6%	5.9%	8.1%	8.3%	6.7%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-1. Maintenance of City streets</u>							
Very satisfied	20.5%	30.5%	28.2%	32.8%	30.3%	28.3%	28.4%
Satisfied	54.9%	55.9%	52.7%	47.4%	58.8%	57.5%	54.6%
Neutral	13.1%	7.6%	12.7%	11.2%	7.6%	6.6%	9.8%
Dissatisfied	6.6%	4.2%	4.5%	6.9%	1.7%	6.6%	5.1%
Very dissatisfied	4.9%	1.7%	1.8%	1.7%	1.7%	0.9%	2.2%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-2. Maintenance of City sidewalks</u>							
Very satisfied	17.5%	26.3%	23.6%	29.3%	28.8%	24.5%	25.0%
Satisfied	53.3%	53.4%	51.8%	51.7%	58.5%	55.7%	54.1%
Neutral	15.0%	11.9%	17.3%	11.2%	11.0%	12.3%	13.1%
Dissatisfied	10.8%	6.8%	5.5%	7.8%	1.7%	2.8%	6.0%
Very dissatisfied	3.3%	1.7%	1.8%	0.0%	0.0%	4.7%	1.9%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-3. Maintenance of street signs &amp; traffic signals</u>							
Very satisfied	29.5%	42.4%	35.5%	37.1%	35.8%	37.7%	36.3%
Satisfied	62.3%	50.0%	54.5%	54.3%	55.0%	53.8%	55.1%
Neutral	8.2%	7.6%	7.3%	6.9%	9.2%	6.6%	7.7%
Dissatisfied	0.0%	0.0%	2.7%	1.7%	0.0%	0.9%	0.9%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.1%



**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-4. Condition of pavement markings on streets</u>							
Very satisfied	21.2%	29.3%	29.9%	33.6%	30.3%	28.4%	28.7%
Satisfied	50.0%	53.4%	48.6%	51.3%	52.1%	52.9%	51.4%
Neutral	18.6%	15.5%	18.7%	11.5%	16.0%	15.7%	16.0%
Dissatisfied	8.5%	1.7%	2.8%	3.5%	1.7%	2.9%	3.6%
Very dissatisfied	1.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.3%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-5. Accessibility of streets, sidewalks, &amp; buildings for people with disabilities</u>							
Very satisfied	22.4%	31.3%	30.7%	33.0%	39.3%	25.0%	30.3%
Satisfied	51.8%	50.0%	45.5%	43.2%	40.5%	42.9%	45.7%
Neutral	20.0%	15.6%	23.9%	19.3%	17.9%	23.8%	20.0%
Dissatisfied	3.5%	3.1%	0.0%	4.5%	2.4%	7.1%	3.4%
Very dissatisfied	2.4%	0.0%	0.0%	0.0%	0.0%	1.2%	0.6%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-6. Maintenance of City buildings</u>							
Very satisfied	22.4%	41.0%	34.3%	32.0%	37.4%	22.1%	31.6%
Satisfied	62.6%	51.0%	52.5%	55.3%	51.5%	65.1%	56.2%
Neutral	14.0%	8.0%	12.1%	12.6%	11.1%	11.6%	11.6%
Dissatisfied	0.0%	0.0%	1.0%	0.0%	0.0%	1.2%	0.3%
Very dissatisfied	0.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.2%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-7. Snow removal on major City streets</u>							
Very satisfied	41.3%	45.4%	41.3%	51.3%	51.7%	51.9%	47.1%
Satisfied	51.2%	47.1%	56.9%	44.3%	45.0%	42.5%	47.8%
Neutral	5.8%	6.7%	0.9%	1.7%	1.7%	4.7%	3.6%
Dissatisfied	1.7%	0.8%	0.0%	1.7%	0.8%	0.9%	1.0%
Very dissatisfied	0.0%	0.0%	0.9%	0.9%	0.8%	0.0%	0.4%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-8. Snow removal on neighborhood streets</u>							
Very satisfied	27.3%	36.1%	31.5%	39.1%	35.8%	34.0%	33.9%
Satisfied	55.4%	46.2%	50.0%	47.3%	49.2%	45.6%	49.0%
Neutral	9.9%	13.4%	13.0%	6.4%	10.8%	12.6%	11.0%
Dissatisfied	5.8%	2.5%	3.7%	5.5%	2.5%	7.8%	4.6%
Very dissatisfied	1.7%	1.7%	1.9%	1.8%	1.7%	0.0%	1.5%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-9. Mowing &amp; trimming of island &amp; other City owned property</u>							
Very satisfied	30.3%	33.9%	30.6%	28.3%	29.3%	34.7%	31.1%
Satisfied	42.0%	44.1%	50.9%	56.6%	52.6%	51.5%	49.5%
Neutral	13.4%	16.1%	12.0%	8.8%	16.4%	10.9%	13.0%
Dissatisfied	12.6%	5.1%	5.6%	4.4%	1.7%	3.0%	5.5%
Very dissatisfied	1.7%	0.8%	0.9%	1.8%	0.0%	0.0%	0.9%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-10. Overall cleanliness of City streets &amp; other public areas</u>							
Very satisfied	35.2%	44.9%	38.5%	39.7%	39.2%	38.3%	39.3%
Satisfied	55.7%	48.3%	54.1%	54.3%	56.7%	53.3%	53.8%
Neutral	5.7%	6.8%	6.4%	6.0%	3.3%	6.5%	5.8%
Dissatisfied	2.5%	0.0%	0.9%	0.0%	0.8%	1.9%	1.0%
Very dissatisfied	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%

**Q8. City Maintenance. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q8-11. Adequacy of City street lighting</u>							
Very satisfied	25.8%	34.5%	29.4%	31.3%	35.6%	34.0%	31.7%
Satisfied	52.5%	49.6%	52.3%	54.8%	50.8%	47.2%	51.2%
Neutral	8.3%	7.6%	9.2%	10.4%	10.2%	9.4%	9.2%
Dissatisfied	10.0%	6.7%	7.3%	1.7%	2.5%	9.4%	6.3%
Very dissatisfied	3.3%	1.7%	1.8%	1.7%	0.8%	0.0%	1.6%



**Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q9. Top choice</u>							
Maintenance of City streets	62.6%	59.7%	66.4%	68.9%	69.4%	61.5%	64.8%
Maintenance of City sidewalks	6.5%	5.9%	5.5%	2.5%	1.6%	3.7%	4.3%
Maintenance of street signs & traffic signals	2.4%	1.7%	0.0%	5.9%	1.6%	3.7%	2.6%
Condition of pavement markings on streets	0.8%	0.0%	0.0%	0.0%	0.8%	1.8%	0.6%
Accessibility of streets, sidewalks, & buildings for people with disabilities	2.4%	1.7%	2.7%	2.5%	1.6%	4.6%	2.6%
Maintenance of City buildings	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
Snow removal on major City streets	2.4%	5.9%	5.5%	6.7%	6.5%	5.5%	5.4%
Snow removal on neighborhood streets	0.8%	2.5%	4.5%	0.0%	0.0%	4.6%	2.0%
Mowing & trimming of island & other City owned property	1.6%	1.7%	0.9%	0.8%	0.8%	0.9%	1.1%
Overall cleanliness of City streets & other public areas	4.9%	5.9%	3.6%	3.4%	5.6%	0.9%	4.1%
Adequacy of City street lighting	5.7%	5.9%	5.5%	0.8%	3.2%	2.8%	4.0%
None chosen	8.9%	9.2%	5.5%	8.4%	8.9%	10.1%	8.5%

**Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q9. 2nd choice</u>							
Maintenance of City streets	9.8%	5.9%	7.3%	12.6%	8.1%	4.6%	8.1%
Maintenance of City sidewalks	25.2%	22.7%	20.0%	22.7%	16.9%	11.9%	20.0%
Maintenance of street signs & traffic signals	3.3%	8.4%	11.8%	9.2%	10.5%	10.1%	8.8%
Condition of pavement markings on streets	1.6%	2.5%	0.9%	3.4%	0.8%	2.8%	2.0%
Accessibility of streets, sidewalks, & buildings for people with disabilities	3.3%	5.9%	5.5%	2.5%	4.8%	4.6%	4.4%
Maintenance of City buildings	4.1%	2.5%	2.7%	0.8%	0.8%	0.9%	2.0%
Snow removal on major City streets	16.3%	10.1%	13.6%	15.1%	19.4%	19.3%	15.6%
Snow removal on neighborhood streets	3.3%	10.1%	5.5%	8.4%	5.6%	9.2%	7.0%
Mowing & trimming of island & other City owned property	0.8%	1.7%	0.9%	1.7%	0.0%	0.9%	1.0%
Overall cleanliness of City streets & other public areas	15.4%	16.0%	15.5%	11.8%	15.3%	11.9%	14.3%
Adequacy of City street lighting	8.9%	4.2%	9.1%	3.4%	5.6%	11.9%	7.1%
None chosen	8.1%	10.1%	7.3%	8.4%	12.1%	11.9%	9.7%

**Q9. Which TWO of the City maintenance services listed in Question 8 do you think are MOST IMPORTANT for the City to provide? (top 2)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q9. Sum of Top 2 Choices</u>							
Maintenance of City streets	72.4%	65.5%	73.6%	81.5%	77.4%	66.1%	72.9%
Maintenance of City sidewalks	31.7%	28.6%	25.5%	25.2%	18.5%	15.6%	24.3%
Maintenance of street signs & traffic signals	5.7%	10.1%	11.8%	15.1%	12.1%	13.8%	11.4%
Condition of pavement markings on streets	2.4%	2.5%	0.9%	3.4%	1.6%	4.6%	2.6%
Accessibility of streets, sidewalks, & buildings for people with disabilities	5.7%	7.6%	8.2%	5.0%	6.5%	9.2%	7.0%
Maintenance of City buildings	4.9%	2.5%	2.7%	0.8%	0.8%	0.9%	2.1%
Snow removal on major City streets	18.7%	16.0%	19.1%	21.8%	25.8%	24.8%	21.0%
Snow removal on neighborhood streets	4.1%	12.6%	10.0%	8.4%	5.6%	13.8%	8.9%
Mowing & trimming of island & other City owned property	2.4%	3.4%	1.8%	2.5%	0.8%	1.8%	2.1%
Overall cleanliness of City streets & other public areas	20.3%	21.8%	19.1%	15.1%	21.0%	12.8%	18.5%
Adequacy of City street lighting	14.6%	10.1%	14.5%	4.2%	8.9%	14.7%	11.1%
None chosen	8.9%	9.2%	5.5%	8.4%	8.9%	10.1%	8.5%

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q10-1. Enforcing cleanup of litter &amp; debris on private property</u>							
Very satisfied	12.7%	18.3%	13.4%	12.9%	18.9%	20.9%	16.1%
Satisfied	47.1%	43.1%	45.4%	42.6%	43.2%	37.2%	43.2%
Neutral	23.5%	20.2%	20.6%	25.7%	25.3%	25.6%	23.4%
Dissatisfied	13.7%	13.8%	12.4%	13.9%	8.4%	14.0%	12.7%
Very dissatisfied	2.9%	4.6%	8.2%	5.0%	4.2%	2.3%	4.6%

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q10-2. Enforcing mowing &amp; trimming of grass &amp; weeds on private property</u>							
Very satisfied	14.4%	18.9%	11.3%	15.5%	19.6%	14.4%	15.8%
Satisfied	44.2%	41.4%	43.3%	38.8%	39.2%	37.8%	40.9%
Neutral	22.1%	22.5%	21.6%	27.2%	31.4%	31.1%	25.9%
Dissatisfied	16.3%	11.7%	14.4%	11.7%	5.9%	14.4%	12.4%
Very dissatisfied	2.9%	5.4%	9.3%	6.8%	3.9%	2.2%	5.1%

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q10-3. Enforcing exterior maintenance of residential property</u>							
Very satisfied	9.5%	15.7%	13.5%	10.8%	20.0%	16.3%	14.3%
Satisfied	41.9%	42.6%	37.5%	40.2%	43.0%	35.9%	40.3%
Neutral	21.9%	25.9%	27.1%	24.5%	31.0%	30.4%	26.7%
Dissatisfied	22.9%	12.0%	12.5%	15.7%	6.0%	14.1%	13.9%
Very dissatisfied	3.8%	3.7%	9.4%	8.8%	0.0%	3.3%	4.8%

**Q10. Code Enforcement. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q10-4. Enforcing exterior maintenance of business property</u>							
Very satisfied	15.3%	23.6%	20.4%	17.4%	26.8%	17.2%	20.2%
Satisfied	66.3%	49.1%	53.8%	50.0%	47.4%	54.0%	53.4%
Neutral	14.3%	24.5%	18.3%	28.3%	24.7%	27.6%	22.9%
Dissatisfied	4.1%	2.8%	4.3%	3.3%	1.0%	1.1%	2.8%
Very dissatisfied	0.0%	0.0%	3.2%	1.1%	0.0%	0.0%	0.7%

**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q11. Top choice</u>							
Enforcing cleanup of litter & debris on private property	42.3%	48.7%	40.0%	37.0%	37.1%	36.7%	40.3%
Enforcing mowing & trimming of grass & weeds on private property	13.0%	11.8%	10.0%	17.6%	8.1%	11.0%	11.9%
Enforcing exterior maintenance of residential property	22.8%	17.6%	28.2%	21.0%	16.9%	25.7%	21.9%
Enforcing exterior maintenance of business property	5.7%	5.9%	4.5%	7.6%	15.3%	7.3%	7.8%
None chosen	16.3%	16.0%	17.3%	16.8%	22.6%	19.3%	18.0%



**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q11. 2nd choice</u>							
Enforcing cleanup of litter & debris on private property	12.2%	11.8%	10.9%	22.7%	12.9%	16.5%	14.5%
Enforcing mowing & trimming of grass & weeds on private property	25.2%	28.6%	23.6%	30.3%	18.5%	23.9%	25.0%
Enforcing exterior maintenance of residential property	28.5%	21.0%	25.5%	16.0%	21.8%	21.1%	22.3%
Enforcing exterior maintenance of business property	16.3%	16.8%	20.9%	11.8%	20.2%	13.8%	16.6%
None chosen	17.9%	21.8%	19.1%	19.3%	26.6%	24.8%	21.6%

**Q11. Which TWO of the code enforcement services listed in Question 10 do you think are MOST IMPORTANT for the City to provide? (top 2)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q11. Sum of Top 2 Choices</u>							
Enforcing cleanup of litter & debris on private property	54.5%	60.5%	50.9%	59.7%	50.0%	53.2%	54.8%
Enforcing mowing & trimming of grass & weeds on private property	38.2%	40.3%	33.6%	47.9%	26.6%	34.9%	36.9%
Enforcing exterior maintenance of residential property	51.2%	38.7%	53.6%	37.0%	38.7%	46.8%	44.2%
Enforcing exterior maintenance of business property	22.0%	22.7%	25.5%	19.3%	35.5%	21.1%	24.4%
None chosen	16.3%	16.0%	17.3%	16.8%	22.6%	19.3%	18.0%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-1. Maintenance of City parks</u>							
Very satisfied	44.2%	48.2%	42.9%	46.0%	52.1%	39.4%	45.6%
Satisfied	52.5%	46.4%	51.4%	48.7%	42.1%	54.8%	49.2%
Neutral	3.3%	4.5%	2.9%	4.4%	5.0%	5.8%	4.3%
Dissatisfied	0.0%	0.0%	1.9%	0.0%	0.8%	0.0%	0.4%
Very dissatisfied	0.0%	0.9%	1.0%	0.9%	0.0%	0.0%	0.4%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-2. Number of City parks</u>							
Very satisfied	42.5%	54.4%	46.6%	55.3%	50.4%	42.7%	48.7%
Satisfied	45.8%	30.7%	40.8%	33.3%	37.8%	48.5%	39.4%
Neutral	5.8%	8.8%	10.7%	7.9%	5.9%	3.9%	7.1%
Dissatisfied	5.0%	4.4%	0.0%	3.5%	4.2%	4.9%	3.7%
Very dissatisfied	0.8%	1.8%	1.9%	0.0%	1.7%	0.0%	1.0%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-3. Walking &amp; biking trails in City</u>							
Very satisfied	20.5%	33.6%	24.8%	25.7%	28.2%	22.0%	25.8%
Satisfied	32.5%	36.4%	26.7%	39.4%	38.5%	36.0%	35.0%
Neutral	19.7%	14.5%	29.7%	19.3%	16.2%	23.0%	20.2%
Dissatisfied	24.8%	10.0%	13.9%	13.8%	12.8%	18.0%	15.6%
Very dissatisfied	2.6%	5.5%	5.0%	1.8%	4.3%	1.0%	3.4%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-4. City swimming pool</u>							
Very satisfied	31.3%	48.3%	38.8%	40.0%	35.3%	38.5%	38.6%
Satisfied	43.8%	32.6%	34.1%	42.1%	45.9%	39.7%	39.8%
Neutral	20.8%	16.9%	21.2%	17.9%	15.3%	19.2%	18.6%
Dissatisfied	2.1%	1.1%	4.7%	0.0%	3.5%	1.3%	2.1%
Very dissatisfied	2.1%	1.1%	1.2%	0.0%	0.0%	1.3%	0.9%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-5. Quality of outdoor practice ball fields (e.g. baseball, soccer, &amp; softball)</u>							
Very satisfied	25.0%	31.1%	25.9%	28.9%	27.8%	25.4%	27.4%
Satisfied	40.2%	47.8%	44.4%	36.7%	52.2%	46.5%	44.6%
Neutral	28.3%	20.0%	29.6%	32.2%	13.3%	22.5%	24.3%
Dissatisfied	6.5%	1.1%	0.0%	1.1%	5.6%	5.6%	3.3%
Very dissatisfied	0.0%	0.0%	0.0%	1.1%	1.1%	0.0%	0.4%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-6. Condition of equipment, such as shelters &amp; playgrounds, at City parks</u>							
Very satisfied	26.2%	40.4%	30.6%	31.4%	45.8%	23.6%	33.3%
Satisfied	56.3%	43.3%	46.9%	57.8%	47.7%	55.1%	51.1%
Neutral	12.6%	14.4%	20.4%	9.8%	6.5%	18.0%	13.4%
Dissatisfied	4.9%	1.9%	2.0%	1.0%	0.0%	3.4%	2.2%



**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q12-7. Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City

Very satisfied	23.3%	36.5%	32.5%	31.8%	20.2%	20.0%	27.5%
Satisfied	45.6%	30.6%	31.2%	45.5%	48.8%	42.9%	40.9%
Neutral	27.8%	25.9%	29.9%	20.5%	26.2%	31.4%	26.7%
Dissatisfied	3.3%	5.9%	5.2%	1.1%	4.8%	5.7%	4.3%
Very dissatisfied	0.0%	1.2%	1.3%	1.1%	0.0%	0.0%	0.6%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-8. Fees that are charged for recreation programs</u>							
Very satisfied	21.8%	25.0%	23.4%	24.4%	16.5%	13.4%	21.0%
Satisfied	46.0%	43.4%	36.4%	48.9%	55.3%	49.3%	46.7%
Neutral	26.4%	27.6%	36.4%	20.0%	25.9%	31.3%	27.6%
Dissatisfied	2.3%	3.9%	2.6%	5.6%	2.4%	6.0%	3.7%
Very dissatisfied	3.4%	0.0%	1.3%	1.1%	0.0%	0.0%	1.0%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-9. Ease of registering for programs</u>							
Very satisfied	27.7%	33.8%	24.7%	29.1%	20.0%	18.5%	25.8%
Satisfied	39.8%	39.4%	41.1%	43.0%	52.0%	41.5%	42.8%
Neutral	27.7%	25.4%	32.9%	27.8%	22.7%	38.5%	28.9%
Dissatisfied	4.8%	1.4%	1.4%	0.0%	4.0%	1.5%	2.2%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	1.3%	0.0%	0.2%

**Q12. Parks and Recreation. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q12-10. Mowing in City parks</u>							
Very satisfied	32.5%	43.9%	35.6%	32.1%	31.3%	30.3%	34.3%
Satisfied	54.4%	43.0%	45.5%	50.9%	59.1%	57.6%	51.9%
Neutral	11.4%	11.2%	15.8%	15.2%	7.0%	12.1%	12.0%
Dissatisfied	1.8%	1.9%	2.0%	0.0%	2.6%	0.0%	1.4%
Very dissatisfied	0.0%	0.0%	1.0%	1.8%	0.0%	0.0%	0.5%

**Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q13. Top choice</u>							
Maintenance of City parks	56.9%	54.6%	56.4%	68.1%	58.9%	57.8%	58.8%
Number of City parks	9.8%	7.6%	6.4%	4.2%	11.3%	4.6%	7.4%
Walking & biking trails in City	10.6%	13.4%	8.2%	8.4%	7.3%	5.5%	8.9%
City swimming pool	2.4%	2.5%	5.5%	3.4%	0.0%	7.3%	3.4%
Quality of outdoor practice ball fields (e. g. baseball, soccer, & softball)	2.4%	0.0%	0.0%	2.5%	2.4%	0.9%	1.4%
Condition of equipment, such as shelters & playgrounds, at City parks	1.6%	1.7%	3.6%	1.7%	4.8%	1.8%	2.6%
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	1.6%	0.0%	4.5%	1.7%	0.0%	2.8%	1.7%
Fees that are charged for recreation programs	1.6%	0.8%	0.0%	0.8%	0.0%	1.8%	0.9%
Ease of registering for programs	0.8%	0.0%	0.0%	0.0%	0.8%	0.0%	0.3%
Mowing in City parks	0.8%	0.8%	0.0%	0.8%	1.6%	0.0%	0.7%
None chosen	11.4%	18.5%	15.5%	8.4%	12.9%	17.4%	13.9%

**Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q13. 2nd choice</u>							
Maintenance of City parks	13.8%	15.1%	15.5%	8.4%	11.3%	6.4%	11.8%
Number of City parks	11.4%	8.4%	10.0%	14.3%	7.3%	9.2%	10.1%
Walking & biking trails in City	18.7%	18.5%	20.0%	19.3%	23.4%	22.0%	20.3%
City swimming pool	14.6%	7.6%	10.9%	16.0%	15.3%	11.0%	12.6%
Quality of outdoor practice ball fields (e. g. baseball, soccer, & softball)	0.8%	2.5%	2.7%	2.5%	3.2%	2.8%	2.4%
Condition of equipment, such as shelters & playgrounds, at City parks	12.2%	16.0%	12.7%	18.5%	11.3%	17.4%	14.6%
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	3.3%	5.0%	1.8%	0.8%	4.8%	3.7%	3.3%
Fees that are charged for recreation programs	4.1%	0.0%	0.9%	1.7%	0.0%	0.9%	1.3%
Ease of registering for programs	1.6%	0.0%	0.0%	0.8%	1.6%	2.8%	1.1%
Mowing in City parks	8.1%	5.0%	8.2%	5.9%	3.2%	5.5%	6.0%
None chosen	11.4%	21.8%	17.3%	11.8%	18.5%	18.3%	16.5%

**Q13. Which TWO of the Parks and Recreation services listed in Question 12 do you think are MOST IMPORTANT for the City to provide? (top 2)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q13. Sum of Top 2 Choices</u>							
Maintenance of City parks	70.7%	69.7%	71.8%	76.5%	70.2%	64.2%	70.6%
Number of City parks	21.1%	16.0%	16.4%	18.5%	18.5%	13.8%	17.5%
Walking & biking trails in City	29.3%	31.9%	28.2%	27.7%	30.6%	27.5%	29.3%
City swimming pool	17.1%	10.1%	16.4%	19.3%	15.3%	18.3%	16.1%
Quality of outdoor practice ball fields (e. g. baseball, soccer, & softball)	3.3%	2.5%	2.7%	5.0%	5.6%	3.7%	3.8%
Condition of equipment, such as shelters & playgrounds, at City parks	13.8%	17.6%	16.4%	20.2%	16.1%	19.3%	17.2%
Amount of park programming (tennis lessons, skateboarding lessons, etc.) offered by City	4.9%	5.0%	6.4%	2.5%	4.8%	6.4%	5.0%
Fees that are charged for recreation programs	5.7%	0.8%	0.9%	2.5%	0.0%	2.8%	2.1%
Ease of registering for programs	2.4%	0.0%	0.0%	0.8%	2.4%	2.8%	1.4%
Mowing in City parks	8.9%	5.9%	8.2%	6.7%	4.8%	5.5%	6.7%
None chosen	11.4%	18.5%	15.5%	8.4%	12.9%	17.4%	13.9%

**Q14. City Communication. Where do you currently get news and information about City programs, services, and events?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q14. Where do you currently get news &amp; information about City programs, services, &amp; events</u>							
Village Voice (City newsletter)	87.0%	92.4%	94.5%	88.2%	84.7%	87.2%	88.9%
Kansas City Star	26.8%	26.1%	30.9%	31.9%	39.5%	28.4%	30.7%
Television news	26.8%	29.4%	33.6%	29.4%	38.7%	31.2%	31.5%
City website	30.9%	31.9%	37.3%	26.9%	29.8%	31.2%	31.3%
Shawnee Mission Post	45.5%	33.6%	44.5%	31.1%	27.4%	29.4%	35.2%
Email updates	30.1%	24.4%	28.2%	18.5%	25.8%	25.7%	25.4%
City's social networking sites (Facebook, Twitter, etc.)	48.0%	34.5%	20.9%	17.6%	19.4%	31.2%	28.7%
Other	13.0%	10.9%	3.6%	4.2%	5.6%	11.0%	8.1%



**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q15. Top choice</u>							
Village Voice (City newsletter)	40.7%	54.6%	52.7%	51.3%	49.2%	46.8%	49.1%
Kansas City Star	1.6%	0.0%	0.9%	4.2%	3.2%	2.8%	2.1%
Television news	0.8%	3.4%	2.7%	1.7%	4.0%	3.7%	2.7%
City website	3.3%	5.0%	5.5%	5.9%	3.2%	4.6%	4.5%
Shawnee Mission Post	8.9%	6.7%	8.2%	6.7%	5.6%	4.6%	6.8%
Email updates	22.8%	10.9%	14.5%	16.0%	16.1%	13.8%	15.8%
City's social networking sites (Facebook, Twitter, etc.)	10.6%	7.6%	6.4%	3.4%	4.0%	7.3%	6.5%
Other	1.6%	2.5%	0.9%	0.8%	1.6%	3.7%	1.8%
None chosen	9.8%	9.2%	8.2%	10.1%	12.9%	12.8%	10.5%

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q15. 2nd choice</u>							
Village Voice (City newsletter)	14.6%	18.5%	20.9%	16.0%	13.7%	11.0%	15.8%
Kansas City Star	7.3%	10.9%	7.3%	10.1%	12.1%	8.3%	9.4%
Television news	6.5%	6.7%	9.1%	9.2%	2.4%	3.7%	6.3%
City website	9.8%	21.0%	12.7%	10.9%	14.5%	12.8%	13.6%
Shawnee Mission Post	15.4%	6.7%	10.0%	10.9%	5.6%	11.0%	9.9%
Email updates	17.1%	10.9%	13.6%	11.8%	23.4%	20.2%	16.2%
City's social networking sites (Facebook, Twitter, etc.)	14.6%	6.7%	10.0%	9.2%	8.9%	12.8%	10.4%
Other	2.4%	1.7%	1.8%	2.5%	0.0%	1.8%	1.7%
None chosen	12.2%	16.8%	14.5%	19.3%	19.4%	18.3%	16.8%

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City?**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q15. 3rd choice</u>							
Village Voice (City newsletter)	14.6%	5.9%	10.9%	9.2%	12.1%	12.8%	10.9%
Kansas City Star	1.6%	4.2%	10.0%	4.2%	3.2%	6.4%	4.8%
Television news	9.8%	5.9%	10.9%	5.9%	4.8%	5.5%	7.1%
City website	14.6%	15.1%	14.5%	17.6%	17.7%	13.8%	15.6%
Shawnee Mission Post	6.5%	6.7%	9.1%	6.7%	4.8%	5.5%	6.5%
Email updates	9.8%	10.9%	11.8%	10.1%	12.9%	4.6%	10.1%
City's social networking sites (Facebook, Twitter, etc.)	17.9%	15.1%	5.5%	5.0%	11.3%	14.7%	11.6%
Other	2.4%	5.0%	2.7%	0.8%	0.8%	3.7%	2.6%
None chosen	22.8%	31.1%	24.5%	40.3%	32.3%	33.0%	30.7%

**Q15. From which THREE sources of information listed in Question 14 would you prefer to get information from the City? (top 3)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q15. Sum of Top 2 Choices</u>							
Village Voice (City newsletter)	69.9%	79.0%	84.5%	76.5%	75.0%	70.6%	75.9%
Kansas City Star	10.6%	15.1%	18.2%	18.5%	18.5%	17.4%	16.3%
Television news	17.1%	16.0%	22.7%	16.8%	11.3%	12.8%	16.1%
City website	27.6%	41.2%	32.7%	34.5%	35.5%	31.2%	33.8%
Shawnee Mission Post	30.9%	20.2%	27.3%	24.4%	16.1%	21.1%	23.3%
Email updates	49.6%	32.8%	40.0%	37.8%	52.4%	38.5%	42.0%
City's social networking sites (Facebook, Twitter, etc.)	43.1%	29.4%	21.8%	17.6%	24.2%	34.9%	28.6%
Other	6.5%	9.2%	5.5%	4.2%	2.4%	9.2%	6.1%
None chosen	9.8%	9.2%	8.2%	10.1%	12.9%	12.8%	10.5%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q16-1. Availability of information about City programs & services

Very satisfied	16.5%	32.1%	22.9%	15.2%	18.8%	21.0%	21.0%
Satisfied	60.0%	40.2%	46.7%	57.1%	53.6%	46.7%	50.8%
Neutral	16.5%	24.1%	25.7%	22.3%	21.4%	25.7%	22.5%
Dissatisfied	6.1%	3.6%	4.8%	5.4%	6.3%	5.7%	5.3%
Very dissatisfied	0.9%	0.0%	0.0%	0.0%	0.0%	1.0%	0.3%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-2. City efforts to keep you informed about local issues</u>							
Very satisfied	16.1%	28.9%	19.6%	14.4%	22.3%	21.5%	20.5%
Satisfied	52.5%	38.6%	39.3%	50.5%	45.5%	40.2%	44.5%
Neutral	17.8%	23.7%	33.6%	27.0%	22.3%	27.1%	25.1%
Dissatisfied	11.9%	6.1%	4.7%	7.2%	7.1%	8.4%	7.6%
Very dissatisfied	1.7%	2.6%	2.8%	0.9%	2.7%	2.8%	2.2%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-3. Level of public involvement in local decision making</u>							
Very satisfied	14.0%	18.2%	12.0%	7.3%	10.2%	16.7%	13.1%
Satisfied	36.0%	30.3%	37.0%	45.8%	44.9%	23.3%	36.3%
Neutral	28.9%	33.3%	31.5%	29.2%	27.6%	44.4%	32.3%
Dissatisfied	14.9%	12.1%	15.2%	14.6%	12.2%	12.2%	13.6%
Very dissatisfied	6.1%	6.1%	4.3%	3.1%	5.1%	3.3%	4.8%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-4. Village Voice (City newsletter)</u>							
Very satisfied	29.1%	45.9%	31.4%	33.6%	31.6%	34.6%	34.3%
Satisfied	52.1%	37.8%	50.5%	54.9%	56.1%	48.6%	50.1%
Neutral	15.4%	13.5%	15.2%	10.6%	10.5%	13.1%	13.0%
Dissatisfied	3.4%	2.7%	2.9%	0.9%	0.9%	1.9%	2.1%
Very dissatisfied	0.0%	0.0%	0.0%	0.0%	0.9%	1.9%	0.4%



**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-5. Usefulness of City's website</u>							
Very satisfied	13.1%	29.7%	26.5%	14.6%	8.2%	15.1%	17.7%
Satisfied	49.5%	37.4%	38.6%	49.4%	47.1%	36.0%	43.3%
Neutral	33.6%	28.6%	30.1%	32.6%	40.0%	45.3%	34.9%
Dissatisfied	2.8%	3.3%	2.4%	3.4%	2.4%	2.3%	2.8%
Very dissatisfied	0.9%	1.1%	2.4%	0.0%	2.4%	1.2%	1.3%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-6. Email updates</u>							
Very satisfied	16.7%	25.4%	22.2%	14.8%	11.3%	16.7%	17.8%
Satisfied	35.7%	26.8%	30.2%	39.3%	42.3%	33.3%	34.6%
Neutral	32.1%	43.7%	36.5%	36.1%	39.4%	36.4%	37.3%
Dissatisfied	11.9%	2.8%	7.9%	6.6%	5.6%	9.1%	7.5%
Very dissatisfied	3.6%	1.4%	3.2%	3.3%	1.4%	4.5%	2.9%

**Q16. Please rate your satisfaction with each of the following using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q16-7. City social media accounts</u>							
Very satisfied	13.1%	19.7%	15.5%	6.7%	3.4%	12.3%	12.1%
Satisfied	48.8%	32.4%	29.3%	43.3%	41.4%	38.5%	39.4%
Neutral	29.8%	45.1%	44.8%	45.0%	48.3%	40.0%	41.4%
Dissatisfied	7.1%	2.8%	6.9%	3.3%	6.9%	6.2%	5.6%
Very dissatisfied	1.2%	0.0%	3.4%	1.7%	0.0%	3.1%	1.5%

**Q17. Customer Service. Have you called or visited the City with a question, problem, or complaint during the past year? (without "don't know")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q17. Have you called or visited City with a question, problem, or complaint during past year</u>							
Yes	41.7%	47.4%	52.3%	46.6%	39.7%	44.2%	45.2%
No	58.3%	52.6%	47.7%	53.4%	60.3%	55.8%	54.8%

**Q17a. How easy was it to contact the person you needed to reach? (without "don't know")**

N=308

	<u>Location of Survey Respondents</u>						<u>Total</u>
	<u>Ward 1</u>	<u>Ward 2</u>	<u>Ward 3</u>	<u>Ward 4</u>	<u>Ward 5</u>	<u>Ward 6</u>	
<u>Q17a. How easy was it to contact the person you needed to reach</u>							
Very easy	50.0%	59.6%	55.4%	64.2%	58.3%	48.9%	56.3%
Somewhat easy	42.0%	30.8%	32.1%	32.1%	33.3%	31.1%	33.6%
Difficult	4.0%	7.7%	8.9%	1.9%	8.3%	13.3%	7.2%
Very difficult	4.0%	1.9%	3.6%	1.9%	0.0%	6.7%	3.0%

**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")**

N=308

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q17b-1. They were courteous &amp; polite</u>							
Always	64.0%	79.2%	51.8%	71.2%	64.6%	66.7%	66.1%
Usually	34.0%	13.2%	35.7%	21.2%	25.0%	22.2%	25.3%
Sometimes	0.0%	3.8%	10.7%	3.8%	8.3%	4.4%	5.3%
Seldom	2.0%	1.9%	1.8%	0.0%	2.1%	2.2%	1.6%
Never	0.0%	1.9%	0.0%	3.8%	0.0%	4.4%	1.6%

**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")**

N=308

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q17b-2. They gave prompt, accurate, &amp; complete answers to questions</u>							
Always	50.0%	66.0%	55.4%	61.5%	54.2%	48.9%	56.3%
Usually	30.0%	20.8%	23.2%	30.8%	27.1%	33.3%	27.3%
Sometimes	18.0%	11.3%	16.1%	1.9%	12.5%	8.9%	11.5%
Seldom	2.0%	0.0%	5.4%	1.9%	4.2%	0.0%	2.3%
Never	0.0%	1.9%	0.0%	3.8%	2.1%	8.9%	2.6%

**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")**

N=308

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q17b-3. They did what they said they would do in a timely manner</u>							
Always	47.9%	67.3%	55.6%	61.7%	56.8%	48.8%	56.6%
Usually	31.3%	23.1%	27.8%	27.7%	25.0%	30.2%	27.4%
Sometimes	16.7%	5.8%	11.1%	2.1%	11.4%	11.6%	9.7%
Seldom	2.1%	3.8%	3.7%	4.3%	4.5%	0.0%	3.1%
Never	2.1%	0.0%	1.9%	4.3%	2.3%	9.3%	3.1%



**Q17b. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you have contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")**

N=308

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q17b-4. They helped you resolve an issue to your satisfaction

Always	44.9%	61.5%	56.6%	58.3%	58.7%	56.8%	56.2%
Usually	28.6%	21.2%	20.8%	22.9%	23.9%	20.5%	22.9%
Sometimes	18.4%	13.5%	13.2%	4.2%	8.7%	9.1%	11.3%
Seldom	2.0%	3.8%	7.5%	6.3%	2.2%	0.0%	3.8%
Never	6.1%	0.0%	1.9%	8.3%	6.5%	13.6%	5.8%

**Q18-1. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Exercise)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q18-1. Exercise</u>							
0	26.0%	33.6%	27.3%	37.8%	28.2%	25.7%	29.8%
1	13.0%	4.2%	4.5%	6.7%	5.6%	9.2%	7.2%
2	8.9%	2.5%	6.4%	4.2%	8.9%	1.8%	5.5%
3	1.6%	1.7%	0.9%	0.0%	4.0%	0.9%	1.6%
4	1.6%	0.0%	0.9%	0.0%	0.0%	0.9%	0.6%
5+	0.8%	0.0%	0.9%	0.0%	0.0%	0.0%	0.3%
Not provided	48.0%	58.0%	59.1%	51.3%	53.2%	61.5%	55.0%

**Q18-2. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Transportation)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q18-2. Transportation</u>							
0	25.2%	36.1%	27.3%	39.5%	27.4%	25.7%	30.3%
1	12.2%	1.7%	2.7%	3.4%	7.3%	11.0%	6.4%
2	12.2%	0.8%	6.4%	5.9%	6.5%	0.9%	5.5%
3	1.6%	0.8%	0.0%	0.0%	2.4%	0.0%	0.9%
4	0.0%	0.0%	0.9%	0.0%	0.0%	0.0%	0.1%
5+	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
Not provided	48.0%	60.5%	62.7%	51.3%	56.5%	62.4%	56.7%

**Q18-3. Bicycling. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household UNDER AGE 18 currently ride a bicycle for that activity. (Recreation)**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q18-3. Recreation</u>							
0	17.9%	30.3%	22.7%	34.5%	25.0%	22.0%	25.4%
1	21.1%	10.9%	6.4%	10.1%	8.1%	15.6%	12.1%
2	11.4%	6.7%	13.6%	6.7%	12.9%	4.6%	9.4%
3	5.7%	1.7%	2.7%	1.7%	6.5%	1.8%	3.4%
4	3.3%	0.0%	1.8%	0.0%	0.0%	1.8%	1.1%
5+	0.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.1%
Not provided	39.8%	50.4%	52.7%	47.1%	47.6%	54.1%	48.4%

**Q18(1-3). Bicycling. Listed below are various bicycle riding activities. Please indicate approximately how often members of your household UNDER AGE 18 ride a bicycle for that activity.**

N=192	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q18-1. Exercise</u>							
Always	0.0%	0.0%	11.1%	0.0%	9.5%	20.0%	5.8%
At least once/week	44.7%	50.0%	27.8%	29.4%	52.4%	40.0%	41.3%
Frequently once/month	18.4%	8.3%	22.2%	11.8%	4.8%	6.7%	13.2%
Occasionally	21.1%	16.7%	16.7%	35.3%	28.6%	26.7%	24.0%
Never	15.8%	25.0%	22.2%	23.5%	4.8%	6.7%	15.7%

**Q18(1-3). Bicycling. Listed below are various bicycle riding activities. Please indicate approximately how often members of your household UNDER AGE 18 ride a bicycle for that activity.**

N=192

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q18-2. Transportation

Always	7.7%	11.1%	6.3%	5.9%	4.8%	13.3%	7.7%
At least once/week	48.7%	11.1%	18.8%	29.4%	28.6%	40.0%	34.2%
Frequently once/month	12.8%	22.2%	18.8%	0.0%	14.3%	6.7%	12.0%
Occasionally	10.3%	11.1%	12.5%	23.5%	33.3%	26.7%	18.8%
Never	20.5%	44.4%	43.8%	41.2%	19.0%	13.3%	27.4%

**Q18(1-3). Bicycling. Listed below are various bicycle riding activities. Please indicate approximately how often members of your household UNDER AGE 18 ride a bicycle for that activity.**

N=192

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q18-3. Recreation

Always	7.8%	0.0%	7.7%	4.3%	12.9%	8.3%	7.4%
At least once/week	54.9%	61.9%	50.0%	43.5%	45.2%	50.0%	51.1%
Frequently once/month	23.5%	9.5%	23.1%	21.7%	22.6%	12.5%	19.9%
Occasionally	9.8%	23.8%	19.2%	26.1%	19.4%	29.2%	19.3%
Never	3.9%	4.8%	0.0%	4.3%	0.0%	0.0%	2.3%

**Q19-1. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Exercise)**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q19-1. Exercise

0	21.1%	21.0%	18.2%	23.5%	16.9%	11.9%	18.9%
1	15.4%	15.1%	18.2%	21.8%	17.7%	29.4%	19.5%
2	20.3%	17.6%	16.4%	13.4%	17.7%	17.4%	17.2%
3	1.6%	0.8%	1.8%	0.8%	3.2%	0.0%	1.4%
4	0.0%	0.0%	0.0%	0.0%	0.0%	0.9%	0.1%
Not provided	41.5%	45.4%	45.5%	40.3%	44.4%	40.4%	42.9%



**Q19-2. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Transportation)**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q19-2. Transportation

0	27.6%	27.7%	27.3%	31.9%	23.4%	22.0%	26.7%
1	13.0%	7.6%	10.9%	10.9%	12.9%	21.1%	12.6%
2	12.2%	7.6%	7.3%	10.9%	8.1%	7.3%	8.9%
3	0.8%	0.8%	0.9%	0.8%	1.6%	0.0%	0.9%
Not provided	46.3%	56.3%	53.6%	45.4%	54.0%	49.5%	50.9%

**Q19-3. Listed below are various bicycle riding activities. For each activity, please indicate how many members of your household AGE 18 AND OVER currently ride a bicycle for that activity. (Recreation)**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q19-3. Recreation

0	17.1%	20.2%	17.3%	24.4%	16.9%	12.8%	18.2%
1	18.7%	15.1%	17.3%	19.3%	12.9%	28.4%	18.5%
2	21.1%	17.6%	17.3%	17.6%	21.8%	19.3%	19.2%
3	2.4%	1.7%	1.8%	0.8%	3.2%	0.0%	1.7%
4	2.4%	0.0%	0.0%	0.0%	0.0%	0.9%	0.6%
5+	0.0%	0.8%	0.0%	0.0%	0.0%	0.0%	0.1%
Not provided	38.2%	44.5%	46.4%	37.8%	45.2%	38.5%	41.8%

**Q19(1-3). Listed below are various bicycle riding activities. For each activity, please indicate approximately how often members of your household AGE 18 AND OVER ride a bicycle for that activity.**

N=308	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q19-1. Exercise</u>							
Always	5.9%	9.8%	10.0%	6.7%	10.6%	15.4%	9.8%
At least once/week	33.3%	43.9%	35.0%	28.9%	36.2%	25.0%	33.3%
Frequently once/month	19.6%	17.1%	17.5%	11.1%	17.0%	7.7%	14.9%
Occasionally	29.4%	19.5%	32.5%	40.0%	31.9%	40.4%	32.6%
Never	11.8%	9.8%	5.0%	13.3%	4.3%	11.5%	9.4%

**Q19(1-3). Listed below are various bicycle riding activities. For each activity, please indicate approximately how often members of your household AGE 18 AND OVER ride a bicycle for that activity.**

N=308

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q19-2. Transportation

Always	2.3%	3.7%	6.9%	5.3%	8.8%	11.4%	6.3%
At least once/week	22.7%	25.9%	20.7%	10.5%	26.5%	14.3%	19.8%
Frequently once/month	13.6%	3.7%	17.2%	5.3%	11.8%	8.6%	10.1%
Occasionally	27.3%	22.2%	17.2%	34.2%	29.4%	28.6%	27.1%
Never	34.1%	44.4%	37.9%	44.7%	23.5%	37.1%	36.7%

**Q19(1-3). Listed below are various bicycle riding activities. For each activity, please indicate approximately how often members of your household AGE 18 AND OVER ride a bicycle for that activity.**

N=308	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q19-3. Recreation</u>							
Always	7.3%	9.3%	7.7%	8.3%	6.5%	15.4%	9.2%
At least once/week	36.4%	34.9%	35.9%	27.1%	32.6%	23.1%	31.4%
Frequently once/month	21.8%	14.0%	25.6%	14.6%	21.7%	7.7%	17.3%
Occasionally	27.3%	32.6%	28.2%	35.4%	37.0%	46.2%	34.6%
Never	7.3%	9.3%	2.6%	14.6%	2.2%	7.7%	7.4%

**Q20. How important is it that the City allocate funds to bicycle infrastructure (e.g. bike lanes, signs, pavement markings, trails)? (without "not provided")**

N=704

Location of Survey Respondents						Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	

Q20. How important is it that City allocate funds to bicycle infrastructure

Very important	29.5%	26.1%	35.2%	26.7%	28.9%	33.3%	29.8%
Important	44.3%	34.8%	21.0%	31.0%	35.5%	39.0%	34.5%
Neutral	15.6%	25.2%	26.7%	25.9%	23.1%	21.0%	22.8%
Not important	8.2%	6.1%	11.4%	7.8%	5.8%	5.7%	7.5%
Not at all important	2.5%	7.8%	5.7%	8.6%	6.6%	1.0%	5.4%

**Q21. Art. How important is it for the city to allocate additional funds to the arts in Prairie Village? (without "not provided")**

N=704

	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q21. How important is it for City to allocate additional funds to arts in Prairie Village</u>							
Very important	14.3%	17.9%	9.3%	17.1%	14.9%	18.5%	15.4%
Important	38.7%	37.6%	31.8%	36.8%	40.5%	22.2%	34.8%
Neutral	28.6%	29.9%	37.4%	29.1%	32.2%	41.7%	32.9%
Not important	15.1%	10.3%	14.0%	8.5%	7.4%	11.1%	11.0%
Not at all important	3.4%	4.3%	7.5%	8.5%	5.0%	6.5%	5.8%

**Q22a. If you listed something in Question 22, would you be willing to pay more in taxes or fees to support this new community amenity? (without "don't know")**

N=342

Location of Survey Respondents						Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	

Q22a. Would you be willing to pay more in taxes or fees to support this new community amenity

Very willing	42.6%	35.7%	52.1%	32.0%	35.7%	39.5%	39.7%
Somewhat willing	45.6%	39.3%	33.3%	52.0%	50.0%	39.5%	43.3%
Not willing	8.8%	16.1%	10.4%	6.0%	4.8%	11.6%	9.8%
Not at all willing	2.9%	8.9%	4.2%	10.0%	9.5%	9.3%	7.2%



**Q22b. If you would be willing to pay more, how do you propose paying? (without "not provided")**

N=255	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q22b. How do you propose paying for the new community amenity</u>							
Increase property tax	17.2%	7.3%	17.5%	19.0%	14.3%	34.4%	17.7%
Increase sales tax	22.4%	24.4%	17.5%	16.7%	11.4%	21.9%	19.4%
Increase user fees	19.0%	34.1%	32.5%	26.2%	34.3%	25.0%	27.8%
No preference	29.3%	34.1%	20.0%	23.8%	34.3%	12.5%	26.2%
Other	12.1%	0.0%	12.5%	14.3%	5.7%	6.3%	8.9%

**Q24. Teardown/Rebuild. Because Prairie Village is fully developed, residential development increasingly involves demolishing an existing home and building a new home in its place. Are you concerned with "teardown/rebuilds"?**

N=704

Location of Survey Respondents							Total
Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6		

Q24. Are you concerned with "teardown/rebuilds"

Yes	61.0%	63.0%	57.3%	46.2%	42.7%	44.0%	52.4%
No	39.0%	37.0%	42.7%	53.8%	57.3%	56.0%	47.6%

**Q25. The Mayor and 12 elected Council Members serve as the legislative and policy-making body of the city. How supportive are you of Council Members and the Mayor receiving some form of pay for their service to the community?**

N=704	Location of Survey Respondents						Total
	Ward 1	Ward 2	Ward 3	Ward 4	Ward 5	Ward 6	
<u>Q25. How supportive are you of Council Members &amp; Mayor receiving some form of pay for their service to community</u>							
Very supportive	33.3%	19.3%	21.8%	23.5%	33.9%	28.4%	26.8%
Somewhat supportive	39.8%	39.5%	44.5%	45.4%	34.7%	37.6%	40.2%
Not supportive	11.4%	13.4%	9.1%	7.6%	9.7%	10.1%	10.2%
Not at all supportive	5.7%	7.6%	9.1%	5.9%	8.1%	4.6%	6.8%
Don't know	9.8%	20.2%	15.5%	17.6%	13.7%	19.3%	15.9%